

Our Ref : T 1119 / SHA3794Y /KS(st)  
 Your Ref: \_\_\_\_\_  
 Date : 02.12.19

CDGE Taxi Claims Dept ComfortDelGro Engineering Pte Ltd  
 59 Loyang Drive 4th Floor 205 Braddell Road Singapore 570701  
 Singapore 508969 Mainline +65 6383 6280  
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No. 198000099

**Workshops**

**Braddell**  
 205 Braddell Road  
 Singapore 570701

**Loyang**  
 59 Loyang Drive  
 Singapore 508969

**Sin Ming**  
 383 Sei Ming Drive  
 Singapore 575717

**Pandan**  
 45 Pandan Road  
 Singapore 606286

**Ubi**  
 320 Ubi Road 3  
 Singapore 408649

**Senoko**  
 24 Senoko Loop  
 Singapore 758156

**Sungei Kadut**  
 7 Sungei Kadut Way  
 Singapore 726791

**Yishun**  
 501 Yishun Industrial Park A  
 Singapore 768732

**AIG ASIA PACIFIC INSURANCE PTE LTD  
 AIG Building**

78 Shenton Way  
 #07-16  
 Singapore 079120

**WITHOUT PREJUDICE**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA3794Y YOUR INSURED SLQ1080E  
 AND OTHER \_\_\_\_\_ ON 26.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHA3794Y** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SLQ1080E** we are submitting these claim for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 883.82
2	<u>2</u> days Loss of Rental @ \$ 125.19 per day	\$ 250.38
3	Survey Report Fees ( <i>Surveyed by M/s LKK</i> )	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<b>\$ 1,141.69</b>

**HIRER'S CLAIM**

7	<u>2</u> days Loss of Income @ \$ 80.00 per days	\$ 160.00
	<b>Total Claims :</b>	<b>\$ 1,301.69</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :  
 b) LTA search slip/s of : SLQ1080E  
 c) GIA / Police report/s of : SHA3794Y  
 d) Letter of authority from owner / hirer / operator  
     ( ) Photograph/s of Accident Scene                      ( ) Certificate of Insurance  
     ( ) Witness statement/s                                      (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, 5 December 2019 3:23 PM  
**To:** UNICARTS@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SLQ 1080E AND SHA 3794Y ON 26/11/2019

**Our Ref: CC4/AIG19020948/Fea3**

05 DEC 2019

**YEW CHEE SENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLQ 1080E AND SHA 3794Y ON 26/11/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHA3794Y , SLQ1080E **ON 26-Nov-19 08:20**  
**ALONG** **JUNCTION OF TAN TOCK SENG HOSPITAL AND SINARAN DRIVE**I / We **LOW SUAN KIM** (Hirer) NRIC No.: **SXXXX985E**and/or (Relief) NRIC No.: **SXXXX985E**Taxi Number **SHA3794Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Nov-2019**Name of Hirer **LOW SUAN KIM**Hirer NRIC **SXXXX985E**

Signature :

Address **64 UPPER SERANGOON VIEW #04-07**  
**533886**Contact No. **83398194**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$883.82 (Repair Cost), S\$350.38 (Loss of Use/Rental), S\$7.49 (Disbursement) for vehicle no. SHA 3794Y that was damaged pursuant to the accident which occurred on 26/11/2019 (date) along JUNCTION OF TAN TOCK SENG HOSPITAL AND SINARAN DR (location) involving vehicle no/s SLQ 1080E.

This is pursuant to the inspection conducted on 26/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA 3794Y make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHA 3794Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8<sup>th</sup> (day) of January (month) 2020 (year)



PSS

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
11 LOYANG DRIVE  
SINGAPORE 508669

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**



**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHA3794Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
25.10.2019

CHASSIS CODE  
KMHC851CVLU187142

INV. NO/DATE  
91481368 29.11.2019

JOB NO.  
305351762

ODOMETER READING

DATE/TIME IN  
26.11.2019 09:00

Items total		826.00
Add GST @	7.000 %	57.82
Invoice amount		883.82

Issued by : CHEWBELENG 29.11.2019 12:11:15  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

WHILE MAKING ALL REPAIRS AND MAINTENANCE WORKS, THE COMPANY'S ADMINISTRATIVE STAFF WILL ACCURATELY RECORD THE WORKING HOURS AND  
RESPONSIBILITY FOR EACH OF THE REPAIRS AND MAINTENANCE WORKS TO CUSTOMERS' ACCOUNTS. THE WORKING HOURS WILL BE  
OWNED BY THE CUSTOMER.  
CUSTOMERS SHOULD INSPECT THEIR VEHICLES IMMEDIATELY AFTER REPAIRS AND MAINTENANCE WORKS. IF THERE IS ANY DISCREPANCY,  
NOTICE IN WRITING TO THE COMPANY OR ANY COMPLAINTS CONCERNING THE VEHICLE WILL BE DEALT WITH BY THE COMPANY ONLY  
IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A YEAR TO THE BALANCE DUE TO THE COMPANY IF ANY WORK IS NOT PAID TO THE  
COMPANY BY THE CUSTOMER WITHIN THE BLUE PERIOD OF 15 DAYS.  
PLEASE BRING THIS INVOICE MANUALLY UPON RECEIVING AND RETURN THE COMPANY OR ANY DISCREPANCY OR DISCREPANCY  
WITHIN 15 DAYS OF RECEIVING THE COMPANY'S COPY. FROM THAT TIME TO THE END OF THE BLUE PERIOD, THE CUSTOMER WILL BEAR THE RESPONSIBILITY  
CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO  
Head Office:  
305 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91481368	883.82	

Please note that no receipt shall be issued unless requested.  
CUSTOMER'S COPY

Our Ref: CT19110620

Date: 29 November 2019



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    26/11/2019 @ 08:20 hrs  
ALONG                            JUNCTION OF TAN TOCK SENG HOSPITAL AND  
   SINARAN DRIVE  
INVOLVING                      SLQ1080E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3794Y** (the "Taxi"). The Taxi was hired to **LOW SUAN KIM IC NO SXXXX985E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SLQ1080E	26 Nov 2019 / 08:20:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

SHA3794V