

**ASSIGNMENT**

Surveyor:

RAM

DOI: 26.11.2019

Date / Time: 26.11.2019

Registered in Merimen: 26.11.2019

**Pre-assign / CCU / FTE**



Insured Vehicle No. : SLQ 1080E

Claim No. : \_\_\_\_\_

Name of Insured : YEW CHEE SENG

Policy No. : 1700020856

Insured Tel No. : \_\_\_\_\_ HP: +65-97655509

Make / Model : NISSAN QASHQAI-1.2 DIG-T CVT ABS 2WD 5DR

Excess Sec II :SS \_\_\_\_\_ D.O.A : 26/11/19

Place of Accident : TAN TOCK SENG HOSPITAL MEDICAL DROP OFF EXIT

Is driver the owner? (  YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : \_\_\_\_\_

OI GIA REPORT:  YES / NO ; TP GIA REPORT:  YES / NO

Driver Tel No. : \_\_\_\_\_ (V/L:  YES / NO )

Insured Liability : % Final ? Yes / No

SHA 3794Y



INSRS: WSP: CDGE LOYANG  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:



INSRS: WSP:  
Tel :  
Liability :  
RMKS:

| Date/Time | STAGE                             | DATE / PIC   |
|-----------|-----------------------------------|--|
|           | Non-Reporting ltr (1st):          |  |
|           | Non-Reporting ltr (2nd):          |  |
|           | Non-Reporting ltr (Final):        |  |
|           | Notification ltr (if non-pickup): |  |
|           | Call OI: <i>EMAIL 05.12.19</i>    |  |
|           | After call ltr to OI:             |  |
|           | <b>Documentation Check List:</b>  | <b>Handler</b> <b>Typist</b>                                 |
|           | Notification ltr (if non-pickup): | <input type="checkbox"/> <input type="checkbox"/>            |
|           | After call ltr to OI:             | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Authorisation To Act:             | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Release Voucher:                  | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Final Repair Bill:                | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Car Rental Invoice:               | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Towing Invoice:                   | <input type="checkbox"/> <input type="checkbox"/>            |
|           | LTA / GIA :                       | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Medical Bill:                     | <input type="checkbox"/> <input type="checkbox"/>            |
|           | PIR:                              | <input type="checkbox"/> <input type="checkbox"/>            |
|           | Mandate/Reject Instruction:       | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | LOD:                              | <input checked="" type="checkbox"/> <input type="checkbox"/> |
|           | Payment Breakdown Form:           | <input type="checkbox"/> <input type="checkbox"/>            |
|           | Post-Repair Photos:               | <input type="checkbox"/> <input type="checkbox"/>            |
|           | Others:                           | <input type="checkbox"/> <input type="checkbox"/>            |

**PRELIMINARY ADVICE** Date/Time: \_\_\_\_\_ Sent By: \_\_\_\_\_

**FINALIZATION** Date/Time: \_\_\_\_\_ Confirm with: \_\_\_\_\_ Confirm by: *PSS*

Repair Cost: PIP *SS 826.00* ( *2* days) Reduction: *59* % Email  Call

**FINAL SETTLEMENT** Date/Time: *13.12.19* Confirm with *KR2815* Email  Call

Final Liability: % *100* (Agreed / Assessed) BOLA S/N No. : *21* If NO or B 28, Ass. Lia : \_\_\_\_\_

Repair Cost: *SS 826.00* *01 REPR ENDED TP*

Loss of Rental (LOR): *SS 250.38* ( *2* days) = *500.76*

Loss of Use (LOU): *SS -* ( *5* x days)

Loss of Income (LOI): *SS 100.00* ( *50* x *2* days)

LOR only  LOU only  LOR + LOU  LOR + LOI  [Tick only one]

GIA/LTA Search: *SS 7.99*

Medical: *SS -*

Disbursement: *SS -* (e.g. Tow/ Independent )

Legal Cost: *SS -*

**Total:** *SS 1,241.69* **Global Sum SS:**

**FINAL PAYMENT** Date/Time: *13.12.19* Confirm with: *KR2815* Email  Call

Payee 1: *SS 1,241.69* Name 1: *CONFIDENTIAL ENGINEERING PTE LTD*

Payee 2: (Strike if N.A.) *SS* Name 2: \_\_\_\_\_

Payee 3: (Strike if N.A.) *SS* Name 3: \_\_\_\_\_

**COPY SENT**  
*2/11/2019*



**REPAIR ESTIMATE\***

VEHICLE NO : SHA 3794Y

DATE 26/11/2019 9:55

MAKE :

Libe

Alc

MODEL : HYUNDAI IONIQ

| Qty | Parts Description/ Labour                           | Type | Unit Price | Amount             |
|-----|---|------|------------|--------------------|
|     | Rear Bumper X (R)                                   |      |            | \$ 459.40          |
|     | Rear Bumper Centre Moulding Assy <del>cut</del> cut |      |            | \$ 451.25          |
|     | Rear Bumper Lower Centre Moulding Assy Xun          |      |            | \$ 155.00          |
|     | Rear Bumper Stay Xun                                |      |            | \$ 138.10          |
|     | Rear Bumper Side Bracket (LH/RH) Xun                |      | \$ 33.10   | \$ 66.20           |
|     | Rear Bumper Cover Clips Xun                         |      |            | \$ 22.00           |
|     | <b>SUB TOTAL</b>                                    |      |            | <b>\$ 1,291.95</b> |
|     | <b>LESS 20%</b>                                     |      |            | <b>\$ 258.39</b>   |
|     | <b>DISCOUNTED TOTAL</b>                             |      |            | <b>\$ 1,033.56</b> |
|     | Rear No. Plate Cha                                  |      |            | \$ 25.00           |
|     | Rear No. Plate Trim Cover Xun                       |      |            | \$ 30.00           |
|     | Rear Bumper Reverse Sensor Xun                      |      |            | \$ 135.70          |
|     | Rear Bumper Rubber Mat Xun                          |      |            | \$ 50.00           |
|     |   |      |            | <b>\$ 240.70</b>   |
|     | <b>Labour Charge</b>                                |      |            |                    |
|     | Panel Beating                                       |      | \$240      | \$ 350.00          |
|     | Spray Painting Charge                               |      | \$200      | \$ 250.00          |
|     | Wiring Charge                                       |      | Xun        | \$ 50.00           |
|     | Remove/Refix Reverse Sensor                         |      | Xun        | \$ 80.00           |
|     | <b>TOTAL LABOUR</b>                                 |      |            | <b>\$ 730.00</b>   |
|     | <b>ESTIMATE TOTAL</b>                               |      |            | <b>\$ 2,004.26</b> |

Nett

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Ram (LKK)  
26/11/19 12:00pm

part by part  
add repair photo  
(2) repair days  
Park Summa@LCC.com.cau  
886227870

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305351762  
 REGN NO : SHA3794Y  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : IONIQ(G3)  
 DATE OF REGN : 25.10.2019  
 DATE/TIME IN : 26.11.2019 09:00  
 ACCIDENT DATE : 26.11.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

|                        |                          |     |        |       |        |                    |
|------------------------|--------------------------|-----|--------|-------|--------|--------------------|
| 0001 FNPS              | NO PLATE(S)              | 1 N | 25.00  | 0.00  | 25.00  |                    |
| 0002 04-01-0104-2533-G | IONIQV2 MOULDING ASSY-RR | 1 L | 451.25 | 20.00 | 361.00 |                    |
|                        |                          |     |        |       |        | SUB-TOTAL : 386.00 |

## JOB NATURE

|             |                             |  |  |  |        |                    |
|-------------|-----------------------------|--|--|--|--------|--------------------|
| 0000 L      | PANEL BEATING               |  |  |  | 240.00 |                    |
| 0001 23-502 | SPRAYPAINT ON AFFECTED AREA |  |  |  | 200.00 |                    |
|             |                             |  |  |  |        | SUB-TOTAL : 440.00 |
|             |                             |  |  |  |        | TOTAL : 826.00     |

\_\_\_\_\_  
 MVA NAME & SIGNATURE  
 DATE :

\_\_\_\_\_  
 SURVEYOR NAME & SIGNATURE  
 DATE :

AUTHORISED : YES / NO

Our Job Ref No 305351762

Date : 28.11.19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

*To: Asher*

**FINALIZATION FORM**

To : LKK

Fax :

Attn : Mr RAM

Vehicle Reg No. SHA3794Y CTPL

26.11.19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG --- SLQ1080E
2. The finalized amount shall be:
 

|  |                             |
|--|-----------------------------|
| (a) Spare Parts after List discount                  | <u>\$386.00</u>             |
| (b) Labour Charges                                   | <u>\$440.00</u>             |
| <b>Total for Part-By-Part Repair Cost</b>            | <b><u>\$826.00</u></b>      |
|  |                             |
| (c.) Lumpsum Repair (if applicable)                  |                             |
| Total for Lumpsum repair cost after Less: <u>20%</u> | <u>                    </u> |
| <b>Final Lumpsum Repair cost</b>                     | <u>                    </u> |

3. Estimated normal period for repairs: 2 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : LIM KWOK ENG

Tel : 62148316

Fax : 65468156

Signature : 

Name : Ram

Date : 29/11/19

**For Official Use Only**

| Item   | Amount | Document Attached<br>Yes or No | Confirm By<br>(Signature) | Remarks |
|--|--------|--------------------------------|---------------------------|---------|
| 1. Rental Rate P/Day                                 |        | YES                            |                           |         |
| 2. Loss of Income Paid                               |        | NO                             |                           |         |
| 3. Survey Fees                                       |        |                                |                           |         |
| 4. LTA Search Fee                                    | \$7.49 |                                |                           |         |
| 5. Medical Fees (on behalf of driver, if applicable) |        |                                |                           |         |
| 6. Overrun   |        |                                |                           |         |

Remarks:

\_\_\_\_\_

\_\_\_\_\_

*1*

**COMFORTDELGRO ENGINEERING PTE LTD**

**REPAIR ESTIMATE\***

VEHICLE NO : SHA 3794Y

DATE 26/11/2019 9:55

MAKE :

*Like*

*ALG*

MODEL : HYUNDAI IONIQ

| Qty | Parts Description/ Labour                          | Type | Unit Price | Amount             |
|-----|--|------|------------|--------------------|
|     | Rear Bumper <i>X (R)</i>                           |      |            | \$ 459.40          |
|     | Rear Bumper Centre Moulding Assy <i>X cut</i>      |      |            | \$ 451.25          |
|     | Rear Bumper Lower Centre Moulding Assy <i>X un</i> |      |            | \$ 155.00          |
|     | Rear Bumper Stay <i>X un</i>                       |      |            | \$ 138.10          |
|     | Rear Bumper Side Bracket (LH/RH) <i>X un</i>       |      | \$ 33.10   | \$ 66.20           |
|     | Rear Bumper Cover Clips <i>X un</i>                |      |            | \$ 22.00           |
|     | <b>SUB TOTAL</b>                                   |      |            | <b>\$ 1,291.95</b> |
|     | <b>LESS 20%</b>                                    |      |            | <b>\$ 258.39</b>   |
|     | <b>DISCOUNTED TOTAL</b>                            |      |            | <b>\$ 1,033.56</b> |
|     | Rear No. Plate <i>Ch</i>                           |      |            | \$ 25.00           |
|     | Rear No. Plate Trim Cover <i>X un</i>              |      |            | \$ 30.00           |
|     | Rear Bumper Reverse Sensor <i>X un</i>             |      |            | \$ 135.70          |
|     | Rear Bumper Rubber Mat <i>X un</i>                 |      |            | \$ 50.00           |
|     |  |      |            | <b>\$ 240.70</b>   |
|     | <b>Labour Charge</b>                               |      |            |                    |
|     | Panel Beating                                      |      | \$240      | \$ 350.00          |
|     | Spray Painting Charge                              |      | \$200      | \$ 250.00          |
|     | Wiring Charge                                      |      | X un       | \$ 50.00           |
|     | Remove/Refix Reverse Sensor                        |      | X un       | \$ 80.00           |
|     |  |      |            | <b>\$ 730.00</b>   |
|     |  |      |            | <b>\$ 2,004.26</b> |

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Nett  
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**TOTAL LABOUR**  
**ESTIMATE TOTAL**

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*Ramy (LKK)*  
*26/11/19 12:45*  
*Part by Part*  
*aft repair photo*  
*(2) repair days*  
*Park Suning@LKK.com*  
*88622778*

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

member of COMFORTDELGRO

Date/Time: 26.11.2019 10:51 Page : 1

Team: ARC Repair TP(CLSO)1 **JOB CARD** Sales Order: JC NO.: 305351762

OWNER  
 COMFORT TRANSPORTATION PTE LTD  
 7010045  
 383 SIN MING DRIVE  
 Singapore SINGAPORE 575717  
 65508755

|   |   |
|---|---|
| REGN NO.:<br><b>SHA3794Y</b>              | MILEAGE                                 |
| MAKE:<br><b>HYUNDAI</b>                   | FUEL<br>E _____ 1/2 _____ F             |
| MODEL:<br><b>IONIQ(G3)</b>                | DATE/TIME IN<br><b>26.11.2019 09:00</b> |
| YR OF MANU:<br><b>25.10.2019</b>          | TARGET DATE                             |
| CHASSIS CODE:<br><b>KMHC851CVLU187142</b> | COMPLETION DATE/TIME                    |

**AIG**

Accident Date: 26.11.2019  
 NATURE: 3P 26.11.2019

JOB DESCRIPTION

S/NO                      LABOR CODE                      DESCRIPTION



RECEIVED & PASSED OUT BY: \_\_\_\_\_

\_\_\_\_\_  
 SERVICE ADVISOR

\_\_\_\_\_  
 CUSTOMER'S SIGNATURE

Identification Slip  
 No.: **SHA3794Y**                      **LKE**  
 Service Advisor: \_\_\_\_\_  
 Signature/Date: \_\_\_\_\_  
 Returned to Service Reception upon collection

Exit Pass  
 Vehicle No.: **SHA3794Y**  
 Name of Service Advisor: \_\_\_\_\_  
 Date: \_\_\_\_\_  
 To be kept by Security Guard

SHA3794/Fa

**Nivitha (LKK Auto)**

**From:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Sent:** Tuesday, 26 November 2019 11:31 AM  
**To:** Admin A; assignments  
**Cc:** Fong, Andy-SY  
**Subject:** Aigencypt - SHA3794Y with your insured SLQ1080E  
**Attachments:** 1997\_001.pdf

11:57am @ 26/11/19  
P: Jureni  
v: In  
s: Ram

Hi LKK,

Kindly assist to survey.

Winnie Fan  
AIG  
Claims Service Associate  
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

[winnie-lw.fan@aig.com](mailto:winnie-lw.fan@aig.com) | [www.aig.sg](http://www.aig.sg)

**IMPORTANT NOTICE:**

*The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.*

**From:** Lim Kwok Eng <limke@cdge.com.sg>  
**Sent:** Tuesday, November 26, 2019 11:07 AM  
**To:** AIG SGP, Claims-Survey <AIGSGP\_ClaimsSurvey@aig.com>  
**Cc:** Ng Nyuk Phin <nngnp@cdge.com.sg>; Roger How Keen Meng <rogerhow@cdge.com.sg>  
**Subject:** [EXTERNAL] SHA3794Y with your insured SLQ1080E

This message is from an external sender; be cautious with links and attachments.

To Officer In Charge

Pls arrange surveyor, refer attachments

Best Regards  
Lim Kwok Eng  
Taxi Crash Repairs / ComfortDelgro Engineering Pte Ltd  
Tel. 6214-8355 / 6214-8156



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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.  
 Attn : Foo, Chit Yan

Your Ref : 1798521790SG  
 Our Ref : CC4/AIG19020948/FEA3  
 Date : 05 Dec 2019

**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SLQ1080E & SHA3794Y ON 26/11/2019**

Refer to the above accident.

The accident occurred when insured rear ended third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SLQ1080E) and third party claimant (vehicle no. SHA3794Y).

Summary of offer made to workshop ComfortDelGro Engineering Pte Ltd is as follows :

|                                   | Claimed     | Revised                      |
|-----------------------------------|-------------|------------------------------|
| Cost of Repairs (w/GST)           | \$ 2,144.56 | \$ 883.82                    |
| Loss of Rental (2days x \$125.19) | \$ 250.38   | \$ 250.38 (2days x \$125.19) |
| Loss of Income (2days x \$80)     | \$ 160.00   | \$ 100.00 (2days x \$50)     |
| LTA Search Fee                    | \$ 7.49     | \$ 7.49                      |

Amount of claim at **Liability 100%** \$ 1,241.69

Our surveyor recommended 2days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,  
 Asher Sng Rong Yi  
 LKK Auto Consultants Pte Ltd

12/17/2019

Merimen e-Claims

## Print Received Message

This mail is associated with :

**\*SHA3794Y (1798521790SG)**  
**[SLQ1080E]**

TP

COMFORT TRANSPORTATION PTE LTD

Nov 26 2019 8:00AM

[YEW CHEE SENG]

ComfortDelGro Engineering Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 10/12/2019 16:47 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$1241.69) - SHA3794Y - Claim Handler: Foo, Chit Yan

Approved:1241.69.

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

| CLAIM SUBFOLDER TRACKING |   |               |   |  |  |             |   |
|--------------------------|---|---------------|---|--|--|-------------|---|
| Case                     | Notified                                | Est Submitted | Adj Assigned                                      | Adj Rpt  | Adj Submitted                                | Ins Auth'ed | Status  |
| Main                     | 26 Nov 2019<br><a href="#">Edit Reg</a> |               | 26 Nov 2019 00:00<br><a href="#">Edit Adj Rpt</a> | <b>S\$826.00</b><br><a href="#">Edit Estimates</a> | <b>S\$826.00</b><br><a href="#">View Rpt</a> |             | <b>Pending for Survey Report</b><br><a href="#">Cancel Case</a> |

| Main  | Reference   | Claim Details          | Documents  | Show All                 |                                   |                    |                     |                   |              |
|---|---|------------------------|--|--------------------------|-----------------------------------|--------------------|---------------------|-------------------|--------------|
| <b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>   |   |                        |  |                          |                                   |                    |                     |                   |              |
| Insured:  | <b>YEW CHEE SENG</b> , ID: S7471313J  |                        |  |                          |                                   |                    |                     |                   |              |
| Main Claimant:  | <b>COMFORT TRANSPORTATION PTE LTD</b> , Co. Reg. No.: 199303821R  |                        |  |                          |                                   |                    |                     |                   |              |
| Vehicle Reg. No.:   | <b>SHA3794Y</b>   | Date of Loss:          | 26/11/2019 08:00 - :59<br>[1 Months and 1 Days From LTA Reg Date (Man Yr)] |                          |                                   |                    |                     |                   |              |
| Claim Type:   | <b>TP / 1798521790SG</b>  | Policy/Cover Note No.: | (Comprehensive)  |                          |                                   |                    |                     |                   |              |
| Vehicle Reg. No. (Insured):   | <b>SLQ1080E</b>   | Policy No. (Claimant): | MCOM0015   |                          |                                   |                    |                     |                   |              |
|   |   | Excess:                |  |                          |                                   |                    |                     |                   |              |
| Repairer:   | <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300                                     |                        |  |                          |                                   |                    |                     |                   |              |
| Handling Insurer:   | <b>AIG Asia Pacific Insurance Pte. Ltd. (Express)</b> - Tel: 65-6419-3000 ... [Handled by <b>Foo, Chit Yan</b> ] Chityan.Foo@aig.com  |                        |  |                          |                                   |                    |                     |                   |              |
| Claimant's Insurer:   | <b>India International Insurance Pte Ltd (HQ)</b> - Tel: 63476100   |                        |  |                          |                                   |                    |                     |                   |              |
| Adjuster:   | <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>PARASURAM SHANHUGAM</b> ] ... [Final Rpt due 05/12/2019] |                        |  |                          |                                   |                    |                     |                   |              |
| <b>ASSOCIATED MAIL RECEIVED</b>   |   |                        |  | <a href="#">View All</a> | <a href="#">Compose Case Mail</a> |                    |                     |                   |              |
| • AIG_SG_EXPRESS (10/12/2019): Alert - Adj Mandate Approved (S\$1241.69) - SHA3794Y - Claim Handler: Foo, Chit Y...   |   |                        |  |                          |                                   |                    |                     |                   |              |
| <b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span> |   |                        |  |                          |                                   |                    |                     |                   |              |
| <b>Due Date</b>   | <b>Priority</b>   | <b>Type</b>            | <b>Task Group</b>  | <b>Subject</b>           | <b>Handler</b>                    | <b>Assigned By</b> | <b>Completed On</b> | <b>Created On</b> | <b>Done?</b> |
| No results.   |   |                        |  |                          |                                   |                    |                     |                   |              |

## Claim Documents

\*SHA3794Y (1798521790SG)  
[SLQ1080E]  
TP  
COMFORT TRANSPORTATION PTE LTD  
Nov 26 2019 8:00AM  
[YEW CHEE SENG]  
ComfortDelGro Engineering Pte Ltd

| <a href="#">Upload Documents</a>   <a href="#">Upload Photos</a>   <a href="#">Compose New Letter</a>   <a href="#">Upload Video</a>   <a href="#">Upload Audio</a> |                 |  |   | View       | View in Browser                     |
|---|-----------------|--|---|------------|-------------------------------------|
| <b>Letters/Correspondences</b>  |                 |  |   | 1 per page | <input checked="" type="checkbox"/> |
| No  | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  |   | Thumbnail  | Print                               |
| 1   | (Draft)         | Third Party Express Settlement – Payment Breakdown | 1 | Edit       |                                     |
| <b>Assessment Reports</b>   |                 |  |   | 1 per page | <input checked="" type="checkbox"/> |
| No  | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                  |   | Thumbnail  | Print                               |
| 1   | 05/12/19 15:38  | Adjuster Immediate Advice                          | 1 | Load HTM   |                                     |
| <b>Photos/Images</b>  |                 |  |   | 3 per page | <input checked="" type="checkbox"/> |
| No  | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                  |   | Thumbnail  | Print                               |
| 1   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 2   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 3   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 4   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 5   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 6   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 7   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 8   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 9   | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 10  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 11  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 12  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 13  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 14  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 15  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 16  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 17  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 18  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 19  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 20  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 21  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 22  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 23  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 24  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 25  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 26  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 27  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 28  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 29  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 30  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 31  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 32  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 33  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 34  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 35  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |
| 36  | 28/11/19 09:13  | General View                                       | 1 | Load JPG   | <input checked="" type="checkbox"/> |

| Letters/Correspondences |                 |  | 1 per page | <input checked="" type="checkbox"/> |
|-------------------------|-----------------|--|------------|-------------------------------------|
| No                      | Finalized On    | LKK Auto Consultants Pte Ltd (HQ)                        | Thumbnail  | Print                               |
| 37                      | 28/11/19 09:13  | General View   |            | <input checked="" type="checkbox"/> |
| 38                      | 28/11/19 09:13  | General View   |            | <input checked="" type="checkbox"/> |
| 39                      | 28/11/19 09:13  | General View   |            | <input checked="" type="checkbox"/> |
| 40                      | 28/11/19 09:13  | General View   |            | <input checked="" type="checkbox"/> |
| 41                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| 42                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| 43                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| 44                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| 45                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| 46                      | 02/12/19 09:15  | Reinspection Photo                                       |            | <input checked="" type="checkbox"/> |
| Documentation           |                 |  | 1 per page | <input checked="" type="checkbox"/> |
| No                      | Relabel/Reorder | LKK Auto Consultants Pte Ltd (HQ)                        | Thumbnail  | Print                               |
| 1                       | 26/11/19 19:17  | ACKNOWLEDGEMENT EMAIL TO AIG DD 26.11.2019               |            | <input type="checkbox"/>            |
| 2                       | 26/11/19 19:17  | NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT |            | <input type="checkbox"/>            |
| 3                       | 05/12/19 15:24  | LETTER TO OI   |            | <input type="checkbox"/>            |
| 4                       | 05/12/19 15:25  | TP ESTIMATE - MARKED                                     |            | <input type="checkbox"/>            |
| 5                       | 05/12/19 15:29  | TP LOD   |            | <input type="checkbox"/>            |
| 6                       | 09/01/20 08:35  | WORKSHOP INVOICE   |            | <input type="checkbox"/>            |
| 7                       | 09/01/20 08:35  | AUTHORISATION TO ACT FORM                                |            | <input type="checkbox"/>            |
| 8                       | 09/01/20 08:35  | Release Voucher  |            | <input type="checkbox"/>            |
| 9                       | 09/01/20 08:35  | RENTAL RECEIPT   |            | <input type="checkbox"/>            |
| 10                      | 09/01/20 08:35  | RENTAL MILEAGE   |            | <input type="checkbox"/>            |
| 11                      | 09/01/20 08:35  | LTA SEARCH   |            | <input type="checkbox"/>            |
| 12                      | 09/01/20 08:35  | LOD  |            | <input type="checkbox"/>            |
| No                      | Finalized On    | AIG Asia Pacific Insurance Pte. Ltd. (SG)                | Thumbnail  | Print                               |
| 1                       | 28/11/19 09:11  | OI GIA REPORT  |            | <input type="checkbox"/>            |
| 2                       | 10/12/19 16:48  | Clear Report   |            | <input type="checkbox"/>            |

## Documents Checklist

| DOCUMENTS CHECKLIST  | Reset | Save | Print |
|--|-------|------|-------|
| There are no document checklists configured.   |       |      |       |
| <b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div> |       |      |       |
| Show Remarks To: <input type="checkbox"/> Handling Insurer<br><small>Note: Remarks are private unless you show it to other parties.</small>  |       |      |       |

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**THIRD PARTY EXPRESS SETTLEMENT  
(PAYMENT BREAKDOWN)**

|                   |                     |        |  |
|-------------------|---------------------|--------|--|
| Vehicle No:       | SLQ1080E (Insd veh) | Model: | HYUNDAI AE IONIQ HEV FL<br>1.6 DCT (A) |
|                   | SHA3794Y (TP veh)   |        |  |
| Date of Accident: | 26/11/2019          |        |  |

| Global Sum Settlement | : | [ ] Yes | [ X ] No |                              |
|-----------------------|---|---------|----------|------------------------------|
| Repair Estimate       | : | \$      | 2,144.56 |                              |
| Final Repair Cost     | : | \$      | 883.82   |                              |
| Loss of Use           | : | \$      | 100.00   | 2.00 days at \$50.00 per day |
| Rental (if any)       | : | \$      | 250.38   | 2 days                       |
| LTA / GIA Search Fee  | : | \$      | 7.49     |                              |
| Others:               | : | \$      | 0.00     |                              |
|                       | : | \$      |          |                              |
| Final Settlement Sum  | : | \$      | 1,241.69 |                              |

**Is Third Party Workshop GIA Registered?**     YES     NO    (Kindly indicate below)

**A) For Non GIA Registered Workshop:**    Agreed Liability \_\_\_\_\_(%)

**B) For GIA Registered Workshop:**    BOLA Applicable: Yes/ ~~No~~    BOLA Scenario No: 27

BOLA Liability: 100 \_\_\_\_\_(%)    Assessed Liability (\*): \_\_\_\_\_(%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

| Payment Instruction: Payee's Breakdown |                                   |   |             |
|--|-----------------------------------|---|-------------|
| 1)                                     | ComfortDelGro Engineering Pte Ltd | : | \$ 1,241.69 |
| 2)                                     |                                   | : | \$          |
| 3)                                     |                                   | : | \$          |
| 4)                                     |                                   | : | \$          |
| 5)                                     |                                   | : | \$          |

\_\_\_\_\_  
JOANNE LEE KHANG MIN  
LKK Auto Consultants Pte Ltd

\_\_\_\_\_  
09 Jan  
2020  
Date

**Please attach all the supporting documents to the form.**  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19020948/FEA3Q2

Date: 09/01/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No:  
**Claimant**  
**Vehicle No :** SHA3794Y **Insured Vehicle No :** SLQ1080E  
**Date of Loss:** 26/11/2019 **Nature of Claim:** TP **Claim No:** 1798521790SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: **SHA3794Y**  
 Make & Model: HYUNDAI AE IONIQ HEV FL, 1.6 DCT (A) Engine No: G4LEKU399153  
 Reg. Date: 25/10/2019 (Man. Year: 2019) Chassis No: KMHC851CVLU187142  
 Colour: Blue Odometer: 8934 km  
 Engine Capacity: 1580 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): **Market Value/New Car Price**

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15  
 Front Left Side: Michelin 7 mm Rear Left Side: Michelin 7 mm  
 Front Right Side: Michelin 7 mm Rear Right Side: Michelin 7 mm

The above values represent the remaining tyre treads depth

| COST OF CLAIMS                                  | Repairer's      | Adjuster's      | Difference      | Diff %       |
|---|-----------------|-----------------|-----------------|--------------|
| Parts   | 1,274.26        | 386.00          | 888.26          | 69.71        |
| Miscellaneous Items                             | 0.00            | 0.00            | 0.00            |              |
| Labour  | 730.00          | 440.00          | 290.00          | 39.73        |
| Paintwork Labour                                | 0.00            | 0.00            | 0.00            |              |
| Towing  | 0.00            | 0.00            | 0.00            |              |
| <b>Gross Total (S\$)</b>                        | <b>2,004.26</b> | <b>826.00</b>   | <b>1,178.26</b> | <b>58.79</b> |
| <b>+ GST 7.00/7.00% (S\$)</b>                   | <b>140.30</b>   | <b>57.82</b>    | <b>82.48</b>    | <b>58.79</b> |
| <b>Nett Amount (S\$)</b>                        | <b>2,144.56</b> | <b>883.82</b>   | <b>1,260.74</b> | <b>58.79</b> |
| <b>+ Loss of Use (2.0 x S\$50.00/day) (S\$)</b> |                 | 100.00          |                 |              |
| <b>+ Car Rental (2.0 x S\$125.19/day) (S\$)</b> |                 | 250.38          |                 |              |
| <b>+ Doc/Search Fee (S\$)</b>                   |                 | 7.49            |                 |              |
| <b>Nett Liability (S\$)</b>                     |                 | <b>1,241.69</b> |                 |              |

## INSPECTION

Date of Assignment: 26/11/2019

Date Inspected: 26/11/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd  
 (Loyang)  
 59 Loyang Drive  
 Singapore 508969

Estimated Period of Repair: 2.0 days

**Adjuster:** PARASURAM SHANMUGAM

**Manager:** Asher Sng Rong Yi

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

| No. | Qty | Part No. | Particulars                             | Condition     | Repairer's | Amount     |
|-----|-----|----------|---|---------------|------------|------------|
| 1   | 1   |          | *REAR BUMPER                            | Repair        | 459.40 FL  | *- FL      |
| 2   | 1   |          | *REAR BUMPER CENTRE MOULDING ASSY       | Cut           | 451.25 FL  | *451.25 FL |
| 3   | 1   |          | *REAR BUMPER LOWER CENTRE MOULDING ASSY | Not Necessary | 155.00 FL  | *- FL      |
| 4   | 1   |          | *REAR BUMPER STAY                       | Not Necessary | 138.10 FL  | *- FL      |
| 5   | 2   |          | *REAR BUMPER SIDE BRACKET (LH/RH)       | Not Necessary | 66.20 FL   | *- FL      |
| 6   | 1   |          | *REAR BUMPER COVER CLIPS                | Not Necessary | 22.00 FL   | *- FL      |
| 7   | 1   |          | *REAR NO.PLATE                          | Cracked       | 25.00 FS   | *25.00 FS  |
| 8   | 1   |          | *REAR NO.PLATE TRIM COVER               | Not Necessary | 30.00 FS   | *- FS      |
| 9   | 1   |          | *REAR BUMPER REVERSE SENSOR             | Not Necessary | 135.70 FS  | *- FS      |
| 10  | 1   |          | *REAR BUMPER RUBBER MAT                 | Not Necessary | 50.00 FS   | *- FS      |

F=Franchise part. S=SpcNett. L=ListItemDisc.

|  |                 |               |
|--|-----------------|---------------|
| <b>Sub Total (S\$)</b>                             | <b>1,532.65</b> | <b>476.25</b> |
| - List Item Discount on L Items 20.00/20.00% (S\$) | 258.39          | 90.25         |
| <b>Total Parts (S\$)</b>                           | <b>1,274.26</b> | <b>386.00</b> |

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

| No                              | Particulars                 | Lab.Type | Repairer's    | Amount        |
|---------------------------------|-----------------------------|----------|---------------|---------------|
| <b>Labour Items</b>             |                             |          |               |               |
| 1                               | PANEL BEATING               | New      | 350.00        | 240.00        |
| 2                               | SPRAY PAINTING CHARGE       | New      | 250.00        | 200.00        |
| 3                               | WIRING CHARGE               | New      | 50.00         | 0.00          |
| 4                               | REMOVE/REFIX REVERSE SENSOR | New      | 80.00         | 0.00          |
| <b>Gross Labour Cost (\$\$)</b> |                             |          | <b>730.00</b> | <b>440.00</b> |

Report was unsubmitted during this print-out.

< END OF ESTIMATES >