### COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd 59 Loyang Drive Singapore 508969

Our	Ref

305351763

/ia Fax

EMAIL

Date

26-01-19

Your Insured:

SKU 3536 L

Time of Fax:

Date of Acc

Attn: Motor Claims Department

AIG

Dear Sirs

#### SURVEY OF CLIENT'S DAMAGED VEHICLE REG NO. SH

A1841H

Our client has engaged us to repair the above vehicle and submit claims against the other party/parties-involved in the accident \_\_

In accordance to the motor claims framework, we hereby request your presence at 59 Loyang Drive, Singapore 508969 to survey our client's damaged vehicle.

Enclosed, please find:

- i) Our initial estimate of repairs of the damaged vehicle;
- ii) Accident report made by our client.

I would appreciate it if you could call us to arrange for the survey of the vehicle:-

<ul> <li>Lim Kwok Eng</li> </ul>	Tel: 6214 8316 or HP: 9824 0811	) .
<ul> <li>Jumani Bin Masudin</li> </ul>		jumanibm@cdge.com.sg
<ul> <li>Lim Tien Siong</li> </ul>	Tel: 6214 8398 or HP: 9635 8546	Fax no. 6546 8156
<ul> <li>Chiang Liat Choon</li> </ul>	Tel: 6214 8314 or HP: 9296 6006	
<ul> <li>Larry Ng Nyuk Phin</li> </ul>	Tel: 6214 8315 or HP: 9230 2824	1
<ul> <li>Fauzy Bin Mokhtar</li> </ul>	Tel: 6214 8319 or HP: 8125 9176	)

If we do not hear from you within the <u>next 48 hours</u>, we shall deem that you have waived your rights to survey our client's vehicle and we shall proceed to engage independent surveyor without further reference to you. We henceforth reserve our rights to claim for Loss of Use and Loss of Rental during any delayed period of this survey arrangement.

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a Motor Surveyor appointed by the Insurance company.

Thank you.

Yours faithfully

for Vice President Crash Repairs & Claims Recovery

# **COMFORTDELGRO**

member of COMFORTDELGRO

## ComfortDelGro Engineering Pte Ltd 205 Braddell Road Singapore 579701 Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops
59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 5075717
45 Pandan Road Singapore 609286

24 Senoko Loop Singapore 758156 7 Sungei Kadut Way Singapore 728791 501 Yishun Industriaf Park A Singapore 768732

Date/Time<sup>22</sup>, Ub 276, 36 in 19ap 200 1639 11:02

Page : 1

Team: ARC Repair TP(CLSO)1	JOB CARD	Sales Order:	JC NO.: 305351763
COMFORT TRANSPORTATION PTE	r mr.	REGN NO.: SHA1841H	MILEAGE
TOMER NO. 383 SIN MING DRIVE	L1D	MAKE: TOYOTA	FUEL EF
Singapore SINGAPORE 575717		MODEL PRIUS HYBRID (G4):	
(P) 65508755 (O) _		YR OF MANU. 07.10.2016	TARGET DATE
OUNT CARD NO.		CHASSIS CODE JTDKB3FUX03531154	COMPLETION DATE/TIME:
Accident Date: 25.11.2019 NATURE: 3P 25.11.19	JOB DESCRIPTION	*	¥
S/NO LABOR CODE	DESCF	RIPTION	FRONT
		LEFT SIDE REAR	AIGHT SIDE
KÉD & PASSED OUT BY:		· C	

ledgement Slip

No.:

SHA1841H

SERVICE ADVISOR

JU AIG

Exit Pass

Vehicle No.:

SHA1841H

f Service Advisor

Signature/Date

Name of Service Advisor

Date

**CUSTOMER'S SIGNATURE** 

turned to Service Reception upon collection

To be kept by Security Guard

#### **COMFORTDELGRO ENGINEERING PTE LTD**

#### REPAIR ESTIMATE

**VEHICLE N(: SHA 1841H** 

MAKE :

MODEL

: TOYOTA PRIUS

26/11/2019 11:18

MODEL	: TOYOTA PRIUS					_
	PARTS DESCRIPTION	QTY	UNIT PRICE	1	AMOUNT	
	REAR BUMPER			\$	458.60	
	REAR BUMPER UNDER COVER			\$	552.60	
	REAR BUMPER SIDE RETAINER			\$	112.70	
	REAR BUMPER TOWING COVER			\$	82.70	
	REAR BUMPER CLIPS			\$	22.00	
	SUB TOTAL			\$	1,228.60	
	LESS 25%			\$	307.15	
	DISCOUNTED TOTAL			\$	921.45	-
						1
	DEAD DUMBED DEVEDES SENSOD				125 70	
	REAR BUMPER REVERSE SENSOR			\$	135.70	
	REAR BUMPER RUBBER MAT			\$		NETT
	REAR FENDER ADVERTISEMENT LOGO (LH/RH)		\$ 100.00	\$	200.00	NETT
			l	_		-
				\$	385.70	-
				ŀ		
	LABOUR CHARGE					
	Panel Beating			\$	350.00	
	Spray Painting Charge			\$	250.00	
	Wiring Charge	l l		\$	50.00	
	Remove/Refix Reverse Sensor			\$	80.00	
	Removerkenz Reverse Sensor			*	00.00	
	TOTAL LABOUR			\$	730.00	1
	TOTAL LABOUR			P	730.00	1
	ESTIMATE TOTAL			-	2 027 45	-
	ESTIMATE TOTAL			\$	2,037.15	
		701 C				

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies,
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMENT
Date Of Report	26/11/2019 10:19
Date Of Accident	25/11/2019 19:00
Exact Location Of Accident	BALESTIER SLIP RD TO CTÉ (CITY)
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SHA1841H
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFTY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	ТОУОТА
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

#### Driver

Name of Driver TAN HAI HONG
NRIC No S1377848E
Date Of Birth 26/02/1959
Occupation OUTDOOR
Date Of Driving Pass 26/05/1979

Driving Experience 40 YEARS AND 5 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-97806971

Fax Number

Contact Number

EMail Address WINSTON870@GMAIL.COM

Address 4 07-06 UPPER ALJUNIED LANE

Postcode, 360004

Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

OTHER - TAXI DRIVER

Insurance Company of Driver's Own Vehicle

**General Information of the Accident** 

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions RAINING Road Surface WET

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

2

Passenger 1

NAME:

÷ +

GENDER:

\* MALE

**Details of Police Action** 

Was the accident reported to the police?

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

NO

If Yes, against whom?

**Circumstances of Accident** 

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SKU2520L

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

**FRT** 

Page 2 of 15

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

SKETCH PLAN

#### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

	On	25/11/19	ar o	abant	19:00 h	15, I	veh	A
WOS	driving	OT GIOG	ve sai	d 100	in-then	with	a r	nale
pessin	gr i	onboard.	Shortly	Veh	in front	bra	te to	
8-lup	and 1	follow	Suit.	4 spl	1 2-860	nd le	na.	V-eh
cong	frem	pehind	collided	an-a	The	r-ear	portion	n of
my ter	xi Mi	njury	ct -1	he poi	nt al	acer	lent.	
1,-	F							

DECLARATION

 $\ensuremath{\mathsf{I/We}}$  declare the foregoing particulars are true in every respect,

COMPORT TRANSPORTATION PTE LTD CO. REG. NO. 199303821R

Driver's Signature

(If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's Signature Name: Loke Weil Yleng

NRIC/FIN No.:

Policyholder's Signature Date & Time:

GIARRAC SketchPlanForm\_v3

#### Sketch Plan Pq. 2

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

Lunderstand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature
Name: Long Wei Vienu

NRIC/FIN No.:

GIARIAC SkatchPlanForm, Va



