



Your Reference: **SMQ885U**

Our Reference: **SLK7497D**

Contact person: **siaktong@lioncityrentals.com.sg**

Date: **05/06/2020**

Dear sirs

AIG Asia Pacific Insurance Pte Ltd
78, Shenton Way #07-16 AIG Building
Singapore 079120

Accident involving SLK7497D/SMQ885U dated on 21/11/2019

Your insured driving vehicle no: **SMQ885U** had negligently collided into our said vehicle.

As a result of the said collision, our car has suffered loss and damage as follows:

Cost of repairs	\$ 1,230.50 (Inclusive GST)
Search Fee	\$ 2.00
Loss of use \$80 x 3 days	\$ 240.00
Pre-Repair Inspection \$80x 2 days	\$ 160.00
Grand Total	\$ 1,632.50

We enclosed herewith a copy of LTA search fee, GIA report and invoices of our said vehicle for your reference and further actions.

Yours Faithfully

S.T. Sim

Manager

Accident Reporting Centre

Lion City Rentals Pte Ltd

1090 Lower Delta Road
#05-12 Singapore 169201

LCR Hotline : 3138 1884
www.lioncityrentals.com.sg
rentals@lioncityrentals.com.sg

RELEASE

Claim No: 3135928235SG

Policy No: 1900166839 -00000

I/We, **SLK 7497D – LION CITY RENTALS PTE LTD**, hereby agree to accept the sum of (**SINGAPORE DOLLARS ONE THOUSAND FOUR HUNDRED SEVENTY TWO AND CENTS FIFTY ONLY**) (\$1472.50 to be paid to **LION CITY RENTALS PTE LTD**) in full and final settlement of all claims, costs and disbursement arising from personal injury or loss of or damage to property sustained by me/us as a result of an accident involving **SLK 7497D** and **SMQ 885U** on the **21st day of NOV 2019** along **BRAS BASAH ROAD** and I/we agree that the said sum is paid with a denial of liability on the part of **AIG Asia Pacific Insurance Pte. Ltd.** being the insurer, insured and the driver of vehicle No **SMQ 885U** respectively, (or any other person or persons) in respect of said loss and for damage whether now or hereafter to become manifest, and is accepted by me/us to the intent that the said **AIG Asia Pacific Insurance Pte. Ltd.** and all other persons be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which I/we now or hereafter may have arising out of or connected with or traceable to the said accident. I/We further state that the foregoing release has been carefully read by me/us or has been read to me/us and I/we know the contents thereof and have signed the same as my/our own free and voluntary act and have not been influenced in making this settlement by any representation of the party or parties released. I/We also declare that I am/we are the person/persons entitled to receive the above compensation and hereby undertake to indemnify **AIG Asia Pacific Insurance Pte. Ltd.** against any claim made or which may be made in respect of this compensation.

"This Release does not bind the insured and insured driver of **AIG Asia Pacific Insurance Pte. Ltd.** and is not to be construed as an admission of liability on their part and shall not be used as evidence in any claims, actions which may be lodged by them."

Dated this 9 day of February 2021

WITNESS

Signature: _____

Name : _____

Address : _____

CLAIMANT

Signature: _____

Name : **SLK 7497D- LION CITY RENTALS PTE LTD**

Address : 60 Jalan Lan Huat #104-35/36

Canos Centre Singapore 737869

NRIC No: 826 J



Tax Invoice**AIG SINGAPORE**

78 Shenton Way #07-16

AIG Building

Singapore 079120

Tel: 63386200

Inv No. : AIN200600037**Invoice Date** : 05 Jun 2020**Ref** : WWJ19112008**Terms** : 7 Days**Veh. No.** : SLK7497D**Current Mileage**: 133595 km

#	Description	Qty	UOM	U/P	Tax Amt	Tax Type	Taxable Amt
1	Lump sum repairs (SLK7497D)	1		1,150.00	80.50	GST (SR) (7%)	1,150.00

This is a computer generated document. No signature is required.

Subtotal : S\$ 1,150.00

Total Tax : S\$ 80.50

Total : S\$ 1,230.50



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-192696

Date of Request: 22/11/2019

Your Ref No:

Online Purchase

Lion City Rentals Pte Ltd
60 Jalan Lam Huat
#04-01 Carros Centre
Singapore 737869

Dear Sir/Madam,

Enquiry Date 22/11/2019
Enquiry By Muzirah Shinaz
TP Vehicle No. SMQ885U
Accident Date 22/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 9 January 2020 10:19 AM
To: Adeline Koh
Cc: Ryan Tan
Subject: RE: Incident SMQ885U - 21 Nov 19

Our Ref: CC4/AIG19020946/Qda3

TAN QINGCHENG RYAN
21 DELTA ROAD
DOMAIN 21 #18-02
SINGAPORE 169813

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 885U AND SLK 7497D ON 21/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLK 7497D against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **20/01/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 3 January 2020 10:45 AM

To: Adeline Koh
Cc: Ryan Tan
Subject: RE: Incident SMQ885U - 21 Nov 19

Dear Adeline,

Enclosed herewith the inspection photos taken by our surveyor.

Please lodge the GIA report as soon as possible for us to look into the matter.

Thank you.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Koh [<mailto:akohyt@gmail.com>]

Sent: Friday, 3 January 2020 10:04 AM

To: Jia Le (LKK Auto)

Cc: Ryan Tan

Subject: Incident SMQ885U - 21 Nov 19

Hi Jia Le

We spoke this morning on the incident in respect of SMQ885U on 21 Nov 2019.

Pls send us the damage pictures from your surveyor.

Understand the amount the other party is claiming for is \$1300. Pls let us know if any changes. We will submit our report and dispute this.

Regards
Adeline and Ryan

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Nov 2019 19:00	Clm Dtl Modified	Claimant's Name: -> LION CITY RENTALS PTE LTD. Claimant's ID: -> 201504621K.	[A] HOW MEI KWAN
2	26 Nov 2019 19:00	Clm Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] HOW MEI KWAN
3	26 Nov 2019 19:00	Clm Created	Reg No: SLK7497D. Acct Date: 2019/11/21. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Lcrf Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Nov 2019 19:00	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Nov 2019 19:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/05	[A] HOW MEI KWAN
6	26 Nov 2019 19:00	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Nov 2019 19:00	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [204527] AIG Asia Pacific Insurance Pte. Ltd. (L CR)	[I] Merimen Administrator
8	26 Nov 2019 19:01	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
9	26 Nov 2019 19:01	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
10	08 Jan 2020 12:36	Clm Registration Modified	Acct Time:00:00:00->16:30:00.	[I] AIG OneClaim Integration User
11	05 Oct 2020 08:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	05 Oct 2020 08:11	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	05 Oct 2020 08:11	Clm Dtl Modified	JPJ Reg. Date: -> 2017/01/25.	[A] JOANNE LEE KHANG MIN
14	05 Oct 2020 08:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	02 Feb 2021 15:59	Adj Mandate Request	Cur.Req:1532.50:Lia:100%(OI CHANGED LANE)*Quantum:(a)CORw/GST:\$1,230.5+(b)LOU(5days x \$60):\$300+(c)LTA/GIA search fee:\$2=Total:\$1,532.50*Veh Model:HONDA VEZEL 1.5*Recommended 3 repair days +1 Sunday +1 PRS= 5 days	[A] Jaslin Kok Chin Yi
16	02 Feb 2021 17:26	Video Downloaded	Downloaded TP VIDEO	[I] Loh, Chee-Heng
17	02 Feb 2021 17:35	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/05	[I] Loh, Chee-Heng
18	02 Feb 2021 17:35	Adj Mandate Set	Approved:1532.50.	[I] Loh, Chee-Heng

Date From



Date To



Audit Type

None



Go

ACTIVITY

[04/12/2019 11:31] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2358096	26 Nov 2019 19:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (LCR)	SLK7497D	SMQ885U	11.77

2/9/2021

Merimen e-Claims

2602303	05 Oct 2020 08:11:55	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLK7497D	SMQ885U	11.00
2667198	02 Feb 2021 14:26:46	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLK7497D	Jaslin Kok Chin Yi	xx.xx