

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 9 January 2020 10:19 AM
To: Adeline Koh
Cc: Ryan Tan
Subject: RE: Incident SMQ885U - 21 Nov 19

Our Ref: CC4/AIG19020946/Qda3

TAN QINGCHENG RYAN
21 DELTA ROAD
DOMAIN 21 #18-02
SINGAPORE 169813

Dear Sir/Madam,

ACCIDENT INVOLVING SMQ 885U AND SLK 7497D ON 21/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLK 7497D against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next **10 days** i.e. by **20/01/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Friday, 3 January 2020 10:45 AM

To: Adeline Koh
Cc: Ryan Tan
Subject: RE: Incident SMQ885U - 21 Nov 19

Dear Adeline,

Enclosed herewith the inspection photos taken by our surveyor.

Please lodge the GIA report as soon as possible for us to look into the matter.

Thank you.

“Wishing you a Happiness and Prosperity New Year”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Koh [<mailto:akohyt@gmail.com>]

Sent: Friday, 3 January 2020 10:04 AM

To: Jia Le (LKK Auto)

Cc: Ryan Tan

Subject: Incident SMQ885U - 21 Nov 19

Hi Jia Le

We spoke this morning on the incident in respect of SMQ885U on 21 Nov 2019.

Pls send us the damage pictures from your surveyor.

Understand the amount the other party is claiming for is \$1300. Pls let us know if any changes. We will submit our report and dispute this.

Regards
Adeline and Ryan