

PRE-REPAIR INSPECTION REQUEST – SLK7497D vs SMQ885U (OI) on D.O.A.: 21/11/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: Tuesday, 26 November, 2019 10:40:14 AM

Hi,

Please refer to the enclosed request from **Lion City Rentals**.
Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Siak Tong Sim [mailto:siaktong@lioncityrentals.com.sg]

Sent: Tuesday, November 26, 2019 10:32 AM

To: Hor, Yinrul

Cc: lcrarc@lioncityrentals.com.sg; Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni

Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ885U AND SLK7497D ON 21/11/2019

This message is from an external sender; be cautious with links and attachments.

Dear sir

We would like to engage LKK for this survey

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center



60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869



On Tue, Nov 26, 2019 at 10:12 AM Hor, Yinrul <Yinrul.Hor@aig.com> wrote:

	
<p>This is a secure, encrypted message. To read it, open the attachment.</p> <p>Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.</p> <p>Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.</p> <p>Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.</p> <p>これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。</p> <p>Click here by 2019-12-02 21:12 EST to read your message. After that, open the attachment.</p> <p>More Info</p>	
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From: Yinrul.Hor@aig.com
To: siaktong@lioncityrentals.com.sg ,lcrarc@lioncityrentals.com.sg
Cc: Andy-SY.Fong@aig.com ,Winnie-LW.Fan@aig.com ,NoorMariesa.AbuKassim@aig.com ,Syazairdina.Azlan@aig.com ,yokeshi.chan@aig.com ,ShengYang.Lim@aig.com ,Aashweenjeetkaur.Mithoosingh@aig.com ,Theerthan.Parthiban
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMQ885U AND SLK7497D ON 21/11/2019
Date: Tue, 26 Nov 2019 02:12:09 +0000
Without Prejudice

Your Reference : SLK7497D
 Our Reference : SMQ885U

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Tuesday, November 26, 2019 9:51 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: Lion City Rentals ARC <lcrarc@lioncityrentals.com.sg>
Subject: [EXTERNAL] Re: 3rd party survey for SLK7497D

This message is from an external sender; be cautious with links and attachments.

Dear sir
 Please arrange 3rd party survey for the following car
 Our Insured: SLK7497D
 Your Insured: SMQ885U
 Date of accident: 21/11/2019

Regards

S.T.Sim (65-97422188)

Manager

Accident Reporting Center

60 Jalan Lam Huat

#04-35/36 Carros Centre

Singapore 737869

