

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Nov 2019 18:27	Clm Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	26 Nov 2019 18:27	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	26 Nov 2019 18:27	Clm Created	Reg No: SJX3260B. Acct Date: 2019/11/23. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: RICO 60 AUTO SERVICES PTE LTD (HQ)	[A] HOW MEI KWAN
4	26 Nov 2019 18:27	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Nov 2019 18:27	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/05	[A] HOW MEI KWAN
6	26 Nov 2019 18:27	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Nov 2019 18:27	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	26 Nov 2019 18:27	Adj Adjuster Assigned	[None] -> LEE HOCK ANN	[A] HOW MEI KWAN
9	27 Nov 2019 16:16	Clm Veh Model Changed	(204808) -> (202358) HONDA CIVIC 1.3 IMA CVT (A).	[A] HOW MEI KWAN
10	27 Nov 2019 18:08	Clm Dtl Modified	Claimant's Name: - -> YAP BEE LEE. Claimant's ID: -> S1769917B.	[A] HOW MEI KWAN
11	27 Nov 2019 18:08	Clm Registration Modified	Acct Time:00:00:00->03:00:00.	[A] HOW MEI KWAN
12	26 Dec 2019 10:59	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 100% REMARKS: BOLA S5	[A] Chong Pui Lin
13	27 Dec 2019 11:47	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/05. Mandate Remarks: Please view OID video footage and confirm liability. Thanks.	[I] Zuhaidah Bte Samsuri
14	27 Dec 2019 11:47	Adj Mandate Set	Maintained:Please view OID video footage and confirm liability. Thanks.	[I] Zuhaidah Bte Samsuri
15	14 Jan 2020 10:00	Video Downloaded	Downloaded Video - Accident (OID)	[A] Chong Pui Lin
16	14 Jan 2020 10:02	Adj Mandate Request	Cur.Reg:0.00:PODS LIABILITY: 50% REMARKS: NO TRAFFIC LIGHT, BOTH PARTIES DRIVING STRAIGHT. BOLA S4 APPLIES.	[A] Chong Pui Lin
17	14 Jan 2020 11:08	Video Downloaded	Downloaded Video - Accident (OID)	[I] Sherini Pillai
18	14 Jan 2020 11:08	Video Downloaded	Downloaded Video - Accident (OID)	[I] Sherini Pillai
19	14 Jan 2020 11:22	Adj Mandate Set	Approved:0.00.	[I] Sherini Pillai
20	22 Jan 2020 09:22	Video Downloaded	Downloaded Video - Accident (OID)	[I] Mekavathanan Sarangapani
21	12 Apr 2020 03:37	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
22	12 Apr 2020 03:37	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
23	12 Apr 2020 03:37	Clm Dtl Modified	JPJ Reg. Date: -> 2010/06/02.	[A] JOANNE LEE KHANG MIN
24	12 Apr 2020 03:37	Clm Details Notified		[A] JOANNE LEE KHANG MIN
25				[A] Chong Pui Lin

AUDIT TRAIL				
No.	On	Audit	Remarks	By
	07 May 2020 14:43	Adj Mandate Request	Cur.Reg:6226.45:PODS Liability: 100% Quantum: (a)CORw/GST: \$5,350.00 + (b)LOU(12days x \$60.00): \$720.00 + (c)LTA/GIA search fee: \$36.45 + (d)TOWING fee: \$120.00 = Total: \$6,226.45 Vehicle Model: HONDA CIVIC (1339cc) 9 recommendation repair days +	
26	07 May 2020 14:44	Adj Mandate Request Cancelled		[A] Chong Pui Lin
27	07 May 2020 14:45	Adj Mandate Request	Cur.Reg:6226.45:PODS Liability: 100% (TP PIR UPLOADED) OI CHARGED OF CARELESS DRIVING. Quantum: (a)CORw/GST: \$5,350.00 + (b)LOU(12days x \$60.00): \$720.00 + (c)LTA/GIA search fee: \$36.45 + (d)TOWING fee: \$120.00 = Total: \$6,226.45 Vehicle Model: HONDA CIVIC	[A] Chong Pui Lin
28	07 May 2020 22:37	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/05. Mandate Remarks: Please advise the ERV of 3P vehicle.	[I] Sherini Pillai
29	07 May 2020 22:37	Adj Mandate Set	Maintained:Please advise the ERV of 3P vehicle.	[I] Sherini Pillai
30	19 Jun 2020 15:14	Adj Mandate Request	Cur.Reg:6226.45:PODS MV: \$18K, LTA REBATE: \$12,197, NV: \$5800	[A] Chong Pui Lin
31	22 Jun 2020 08:58	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/05. Mandate Remarks: 3P has engaged lawyer. Can you inform w/s to withdraw from their solicitor?	[I] Sherini Pillai
32	22 Jun 2020 08:58	Adj Mandate Set	Maintained:3P has engaged lawyer. Can you inform w/s to withdraw from their solicitor?	[I] Sherini Pillai
33	30 Jun 2020 14:44	Adj Mandate Request	Cur.Reg:6226.45:PODS HI, TP MENTION THAT THEY WANT AN OFFER BY TODAY. THANKS	[A] Chong Pui Lin
34	30 Jun 2020 17:14	Adj Mandate Set	Approved:6226.45.	[I] Sherini Pillai
35	13 Aug 2020 11:46	Adj Mandate Request	Cur.Reg:6226.45:PODS HI, TP SOLICITOR EMAIL ME THAT THEY ARE HANDLING THIS MATTER. SO DO WE STILL CONTINUE TO HANDLE OR TO SUBMIT WP? KINDLY ADVICE. YOU CAN CALL ME AT 8891 1278 IF YOU NEED TO AS I AM STILL WORKING FROM HOME. TP SOLICITOR EMAIL UPLOADED	[A] Chong Pui Lin
36	19 Aug 2020 09:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/05. Mandate Remarks: We will handle at our end. You may close your file.	[I] Sherini Pillai
37	19 Aug 2020 09:03	Adj Mandate Set	Maintained:We will handle at our end. You may close your file.	[I] Sherini Pillai
38	19 Aug 2020 11:24	Adj Mandate Request	Cur.Reg:6226.45:PODS HI, TP SOLICITOR EMAIL IN TO ME THAT THEY ACCEPT G/S \$6200.00. SO KINDLY ISSUE DV TO THEM FROM YOUR END. WILL FORWARD YOU TP SOLICITOR EMAIL. WE WILL PROCEED TO SUBMIT WP AND CLOSE THE CASE. THANKS	[A] Chong Pui Lin

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2358209	27 Nov 2019 08:29:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJX3260B	SH7852U	11.77
2388763	27 Dec 2019 11:47:13	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJX3260B	Zuhaidah Bte Samsuri	xx.xx
2491406	12 Apr 2020 03:37:44	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJX3260B	SH7852U	11.77

Cecilia Chong (LKK Auto)

From: Jade Wu <jadewu@dna-legal.com>
Sent: Wednesday, 12 August 2020 1:52 PM
To: Cecilia Chong (LKK Auto)
Subject: Accident involving SJX3260B (our client's vehicle) and SH7852U at Newton Circus towards Thomson Road on 23 November 2019 - Our Ref: JW.10659.19(017)

Follow Up Flag: Follow up
Flag Status: Flagged

WITHOUT PREJUDICE

NAME OF CLAIMANT: MS YAP BEE LEE
ADDRESS OF CLAIMANT: C/O RICO 60 AUTO SERVICES PTE. LTD.

Dear Sirs,

We act for Ms Yap Bee Lee in the abovecaptioned matter.

We refer to our letter of claim dated 3 June 2020.

We were instructed that an offer for the sum of S\$6,200.00 was made directly to the workshop, Rico 60 Auto Services Pte. Ltd. via your emails dated 1 July 2020 and 17 July 2020.

Our client has requested for a breakdown of your proposed sum of S\$6,200.00.

We shall be grateful if you could respond to us directly as we have taken over conduct of the matter.

Thank you.

Kind regards

--

Jade Wu
Advocate & Solicitor

David Nayar and Associates | Advocates and Solicitors
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M +65 9478 9110 | **T** +65 6324 5545 | **F** +65 6324 1711 | **E** jadewu@dna-legal.com

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