

## Mei Kwan (LKKAuto)

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**From:** Hor, Yinrul <Yinrul.Hor@aig.com>  
**Sent:** Wednesday, 13 November, 2019 1:38 PM  
**To:** efficientloyang@gmail.com  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML3565A AND GBH8075R ON 07/11/2019

### Without Prejudice

Your Reference : GBH8075R  
Our Reference : SML3565A

Dear Sir/Madam,

We refer to our email below. We have not received your reply within stipulated period.  
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.4. We will proceed to appoint our in house surveyor for the pre-repair inspection.

Kindly provide us with details of repairer's contact number and address.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Hor, Yinrul  
**Sent:** Tuesday, November 12, 2019 9:08 AM  
**To:** efficientloyang@gmail.com  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML3565A AND GBH8075R ON 07/11/2019

Dear Sir/Madam,

Reminder for pre-repair survey.  
Kindly response to the email below whether agree to the appointment of any of these motor surveyors below as a single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I  
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

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**From:** Hor, Yinrul  
**Sent:** Monday, November 11, 2019 9:07 AM  
**To:** efficientloyang@gmail.com  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SML3565A AND GBH8075R ON 07/11/2019

Without Prejudice

Your Reference : GBH8075R  
Our Reference : SML3565A

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

**From:** efficient loyang [mailto:efficientloyang@gmail.com]

**Sent:** Friday, November 08, 2019 6:43 PM

**To:** Hor, Yinrul

**Cc:** Eric

**Subject:** [EXTERNAL] SURVEY INVITATION for accident on 07/11/2019 at along Upper Thomson Road involving vehicles GBH8075R & SML3565A

**This message is from an external sender; be cautious with links and attachments.**

Dear Claim Officer,

We refer to the above matter.

We are the appointed repair workshop of vehicle no. GBH8075R.

We understand that you are the insurer of vehicle no. SML3565A.

The owner of the vehicle no. GBH8075R has authorised us to carry out the repairs to their vehicle which was damaged by your insured's vehicle. The owner intends to make a claim against your insured and/or insured's authorised driver for the accident which is caused wholly and /or contributed by your insured and/or your insured's authorised driver's negligence.

We hereby give you notice of the accident and an opportunity to inspect the damages to the vehicle prior to the commencement of the repair.

Contact Person: Mr Eric Kee H/P: 9239 9009

Best Regards,

Mas Ariyanti

Efficient Motor & Engineering Works Pte Ltd

56 Loyang Way #06-07 Loyang Enterprise Building, S(508775)

Tel: 6284 0827 Fax: 6341 6758