

## Jasper Chua (LKK Auto)

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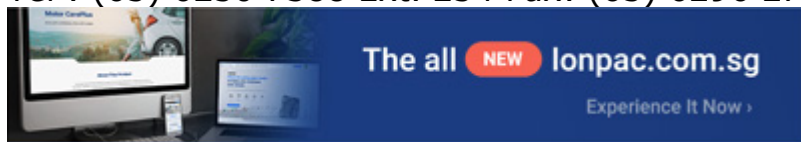
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Monday, 24 August 2020 12:28 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

### Lonpac External - General

Dear Jasper

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Wednesday, 19 August 2020 3:20 PM  
**To:** ONG LI LI <llong@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 4 vehicle chain collision, insured driver is the third car.

Summary to offer to repairer **THINK ONE AUTOCARE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 21,727.68	\$ 6,152.50
Loss of Use (\$150.00 x 9 days)	\$ 1,350.00	\$ 1,350.00
GIA Search Fee	\$ 2.00	\$ 2.00

<b>Proposed Total</b>	\$ 23,079.68	\$ 7,504.50
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**Breakdown of days is as follows:**

Recommended days	8
Weekends / Downtime	1
<b>CLAIM DAYS</b>	<b>9</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 31 March, 2020 2:18 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

## **Lonpac External - General**

Dear Mei Kwan/Vic

Please see attached for TP LOD and handle.

Regards,

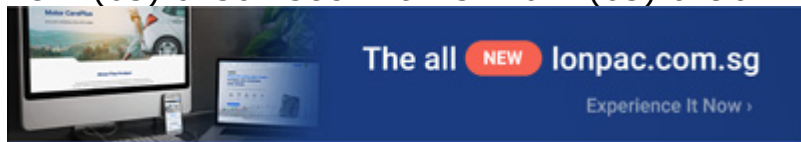
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** ONG LI LI

**Sent:** Thursday, 5 December 2019 4:52 PM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

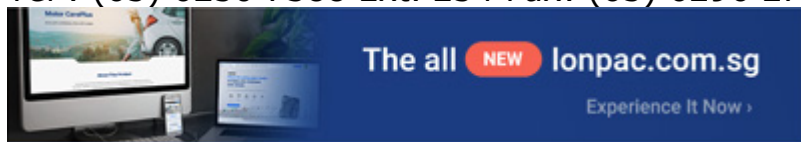
**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

## Lonpac External - General

Dear Mei Kwan

Please see attached for our GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 4 December 2019 3:35 PM  
**To:** ONG LI LI  
**Cc:** MT\_Claim\_SG; Vic (LKKAuto); Admin A  
**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VP05/022692**  
**LKK REF: CC4/LPC19020929/Hha3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YP 8062M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 2 December, 2019 11:09 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

**Your ref: 19/19/19/VP05/022692**

**LKK ref : CC4/LPC19020929/ha3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 26 November, 2019 5:19 PM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

**Your ref: 19/19/19/VP05/022692**

**LKK ref : CC4/LPC19020929/ha3**

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Tuesday, 26 November 2019 2:12 PM

**To:** 'ONG LI LI' <[llong@lonpac.com](mailto:llong@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Tuesday, 26 November, 2019 1:39 PM

**To:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com); Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

## **Lonpac External - General**

Dear Nivitha

Please arrange TP survey.

Regards,

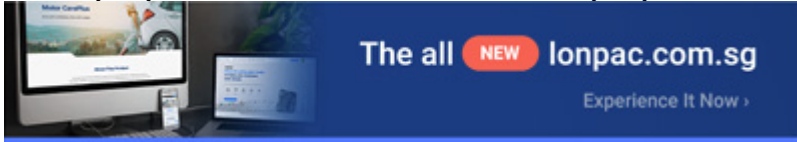
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** [michaelng@thinkone.com.sg](mailto:michaelng@thinkone.com.sg) [<mailto:michaelng@thinkone.com.sg>]

**Sent:** Tuesday, 26 November 2019 10:11 AM

**To:** MT\_Claim\_SG

**Subject:** RE:YP8062M & SJX6972K DOA 25.11.2019

**Importance:** High

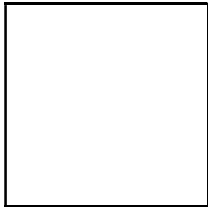
Dear Sir/Mdm,

We would like to arrange for survey our client vehicle YP8062M  
Vehicle stall at No 18 Defu Avenue 2

Thank you

Best Regards

Michael Ng  
91288488



This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)