

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 19 August 2020 3:20 PM
To: llong@lonpac.com
Cc: mt_claim@lonpac.com
Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in 4 vehicle chain collision, insured driver is the third car.

Summary to offer to repairer **THINK ONE AUTOCARE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 21,727.68	\$ 6,152.50
Loss of Use (\$150.00 x 9 days)	\$ 1,350.00	\$ 1,350.00
GIA Search Fee	\$ 2.00	\$ 2.00
Proposed Total	\$ 23,079.68	\$ 7,504.50

Breakdown of days is as follows:

Recommended days	8
Weekends / Downtime	1
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 31 March, 2020 2:18 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

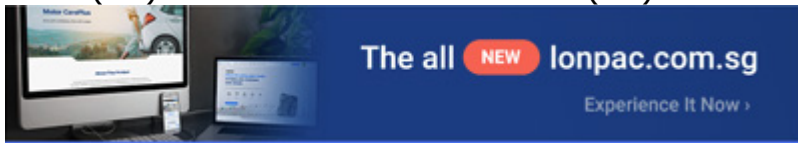
Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Lonpac External - General

Dear Mei Kwan/Vic

Please see attached for TP LOD and handle.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

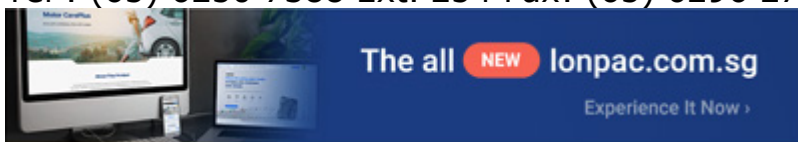
From: ONG LI LI
Sent: Thursday, 5 December 2019 4:52 PM
To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, 4 December 2019 3:35 PM
To: ONG LI LI
Cc: MT_Claim_SG; Vic (LKKAUTO); Admin A

Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC ref: 19/19/19/VP05/022692
LKK REF: CC4/LPC19020929/Hha3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: YP 8062M

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 2 December, 2019 11:09 AM

To: ONG LI LI <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Your ref: 19/19/19/VP05/022692
LKK ref : CC4/LPC19020929/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 26 November, 2019 5:19 PM

To: ONG LI LI <llong@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Your ref: 19/19/19/VP05/022692

LKK ref: CC4/LPC19020929/ha3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Our case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Tuesday, 26 November 2019 2:12 PM

To: 'ONG LI LI' <llong@lonpac.com>; SUR <sur@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/19/VP05/022692 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Tuesday, 26 November, 2019 1:39 PM

To: michaelng@thinkone.com.sg; MT_Claim_SG <mt_claim@lonpac.com>; assignments@lkkauto.com;

Nivitha (LKK Auto) <admin-d@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: RE:YP8062M & SJX6972K DOA 25.11.2019 Our Ref: 19/19/VP05/022692 [External General]

Lonpac External - General

Dear Nivitha

Please arrange TP survey.

Regards,

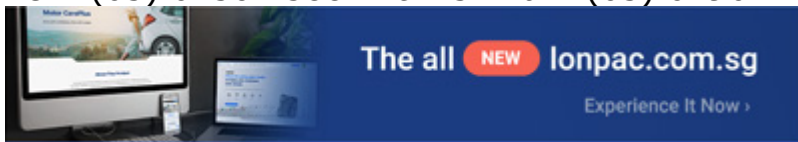
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: michaelng@thinkone.com.sg [<mailto:michaelng@thinkone.com.sg>]

Sent: Tuesday, 26 November 2019 10:11 AM

To: MT_Claim_SG

Subject: RE:YP8062M & SJX6972K DOA 25.11.2019

Importance: High

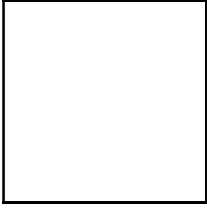
Dear Sir/Mdm,

We would like to arrange for survey our client vehicle YP8062M
Vehicle stall at No 18 Defu Avenue 2

Thank you

Best Regards

Michael Ng
91288488



This email has been checked for viruses by AVG antivirus software.
www.avg.com