

REF:

CC31 ALG 1908927/ASf3n2

ASS. FILE BY:

Minimum

## ASSIGNMENT

Front

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

\$550/-

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

135k

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05/8/19

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SMF2645R

yr Regn:

2018 oct

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4

c.c.

1984

Colour:

Silver

A/C:

Insured / Std / NI / NA

Sp. Reading:

15959

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAUZZZF41JA231770

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt orModi: ☒ Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/50R17

R:

225/50R17

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

D.O.I.

26/11/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD ALG.
	SMF2645R - X
27/11/19 @ 09:02 am	revised PA to ALG via minin.
	MV:
	PV:
	Nett:
27/11/19 @ 09:07 am	mandate revised auditors report to ALG via minin

RECEIVED 12 MAR 2020

Date/Time, File Pass to?

12/03/20

1) Typist

Date/Time, File Return to?

2)



: Prel. Report



: Final Report

Days Of Repair:

5

Resurvey No. of Trip:

1

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech. Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

3 + PS \$

Fringe

Others

TOTAL

200

11

211

Report Format:

Lump Sum

12/03/20

\$ 12,166.48 P/P

27/11/19 @ 14:36 pm mandate approved by Lim Kok Chong  
via mirror.

27/11/19 @ 15:04 pm informed CIA to Syafiq via email.

Adrian Confirmed P/LP \$12,166.48 @ 5 days  
with Boss. ( \$ 6,715.52 Red - ~~40%~~ 36% )

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 27 Nov 2019

## Preliminary Advice

Vehicle No	: SMF2645R	Accident Date	: 21/11/2019
Make	: AUDI A4	Policy No.	: 1800130211
Assignment Date	: 26/11/2019	Excess	: S\$0.00
Date of Inspection	: 26/11/2019	Est. Duration of Repair	: 5 days
Inspection At	: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699		

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,882.00
Revised Amount	:S\$	13,787.00
Check Items (Estimated)	:S\$	812.00
Total	:S\$	14,599.00
Lump Sum Repair	:S\$	

### Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	135,000.00
COE / PARF Rebate	:S\$	57,044.00
Salvage Value	:S\$	
Margin for Repair	:S\$	77,956.00

### Remarks

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 24 February 2020 10:47 am  
**To:** jiajee.yap@premiumauto.com.sg  
**Cc:** 'Boo seng yak'; 'Carrine Leong'; 'Chang Chee Sing'; Adrian Ling (LKKAuto); SUR; Admin A; CS A Team  
**Subject:** RE: FINAL REVISION - SMF2645R - OD AIG - SURVEYED 26 NOV 19

Dear Jia Yee,

Confirmed final fig \$ 12,166.48 @ 5 days of repairs before excess \$ 550/- & GST.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** jiajee.yap@premiumauto.com.sg <jiajee.yap@premiumauto.com.sg>  
**Sent:** Friday, 14 February 2020 2:09 pm  
**To:** Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>  
**Subject:** FINAL REVISION - SMF2645R - OD AIG - SURVEYED 26 NOV 19

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$12,166.48 @ 5 days of repair.

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 27 November 2019 3:04 pm  
**To:** Claims  
**Cc:** SUR  
**Subject:** RE: OD CLAIM FOR SMF 2645 R ON 22/11/2019

Dear Syafiq,

As instructed by our client, please proceed to repair the insured vehicle **SMF 2645R (Excess \$ 550/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Friday, 22 November 2019 6:15 pm  
**To:** Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OD CLAIM FOR SMF 2645 R ON 22/11/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrang survey on 26/11/2019, 10am.

Best Regards,  
Syafiq  
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55, Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

## View Received Message

This mail is associated with :

**\*SMF2645R (7836898076SG)**  
OD  
Nov 21 2019 9:00PM  
[CHOOH CHUEN SIN (SHI JUNXING)]  
Premium Automobiles Pte Ltd

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**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 27/11/2019 14:36 PM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$14599.00) - SMF2645R - Claim Handler: Rparthiban, Theerthan

Approved:14599.00:To resurvey and take photos for checked items if require and upload in Merimen.

### DOCUMENTS SUMMARY

There are no documents.

> Back to OneMotoring

### Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Singapore NRIC
Owner ID:	604D
<b>Vehicle Details</b>	
Vehicle No.:	SMF2645R
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 SEDAN 2.0 TFSI S TRONIC (NAV)
Primary Colour:	Silver
Manufacturing Year:	2018
Engine No.:	CVK068771
Chassis No.:	WAUZZZF41JA231770
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$33,436.00
Original Registration Date:	31 Oct 2018
First Registration Date:	31 Oct 2018
Transfer Count:	0
Actual ARF Paid:	\$38,811.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Oct 2028
PARF Rebate Amount:	\$29,108.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	30 Oct 2028
COE Category:	E - Open - all except motorcycle
COE Period(Years):	10
QP Paid:	\$32,900.00
COE Rebate Amount:	\$27,936.00
<b>Total Rebate Amount:</b>	<b>\$57,044.00</b>

The information contained herein is correct as at 27 Nov 2019

OK



## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHOOH CHUEN SIN (SHI JUNXING)  
 Period of Insurance : 31 Oct 2019 To 30 Oct 2020  
 Engine No. : CVK 068771  
 Chassis No. : WAUZZZF41JA231770

Vehicle No. : SMF2645R  
 Policy No. : 1800130211-01  
 Endorsement No. :  
 Issued Date : 11 Oct 2019

## ABOUT THE COVER

Make/Model : AUDI A4 Sedan 2.0 TFSI S tronic  
 Engine Capacity/Tonnage : 1,984.00 CC Sum Insured : Market Value First Year of Registration : 2018  
 Driver Restriction : NA Off Peak Car : No Insuring with COE/PARF : Yes  
 Person or Classes of Persons Entitled to Drive\* :

a) The Policyholder  
 b) Any other person who is driving on the Policyholder's order or with his/her permission.  
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

## EXCESS

## Section 1

Fire - \$0 Own Damage - \$1100 Theft - \$0 Flood Cover - \$0

## Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHOOH CHUEN SIN (SHI JUNXING) - \$1100 (Own Damage)

## APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

## IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125200

PREMIUM LEASING - AP

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

*M. J. J. J.*  
 AIG Asia Pacific Insurance Pte. Ltd.  
 AUTHORISED REPRESENTATIVE

SSCN/D

**What can the 24-hour AIG Auto Emergency Hotline provide for you?**

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

**If no one is injured in the accident:**

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:**

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

**What should I do in the event of an accident?**

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

**LOSS OF USE CAR REPLACEMENT BENEFIT**

**Applicable only if this benefit is included in your motor insurance.** Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

**Steps to activate Loss of Use Car Replacement Benefit and Important Information**

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

**Rental Car Company: Popular Rent A Car Pte. Ltd.**

**Activation Hotline: 67428888**

**501 Guillemard Road Singapore 399840**

**Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm**

\*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

**IMPORTANT NOTICE**

If you sell your motor vehicle, this Notice is IMPORTANT and MUST be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.



AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : CHOW CHUEN SIN  
VEHICLE NUMBER : SMF 2645 R  
DATE/ TIME OF ACCIDENT : 21/11/2019 2.30 PM  
PLACE OF ACCIDENT : Crested Road near Lucky Plaza  
THIRD PARTY VEHICLE (IF ANY) :

\*\*\*\*\*  
WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

Shangri la hotel going to Punggol

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?


No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Front right to left side rear rear tyre.

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.

  
NAME: CHOW CHUEN SIN

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

## UNDERTAKING

I, CHOOH CHUAN SIN, (NRIC No. S7240604D), hereby confirm that the Singapore Accident Statement lodged by me on 22/11/19 at 16-20 pm hours pertaining to the accident involving motor car Reg. No: SFC131T, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

: 

Name of Insured / Driver

: CHOOH CHUAN SIN

Nric No.

: S7240604D

Date

: 22/11/2019

Signature

: 

Name of Policyholder

:

Nric No.

:

Date

:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20360

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1396/2019/NS
Date	:	25-Nov-19

**Vehicle NOT IN workshop. Kindly arrange for survey.**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Mr Chooh Chuen Sin (Shi Junxing)
	:	34B Punggol Field
Address	:	#10-34
	:	Singapore 828809
Telephone	:	HP +65 98151011
Type of Claim	:	Own Damage Claims
Policy No.	:	1800130211-01
Vehicle No	:	<b>SMF 2645 R</b>
Model Code	:	Audi A4 SEDAN 2.0 TFSI 8W
Model / Year	:	31/10/2018
Engine No	:	CVK 068771
Chassis No	:	WAUZZZF41JA231770
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	21-Nov-19
Place of Accident	:	Orcahrd Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle. SMF 2645 R

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$ 300.00	✓
3	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed.	\$ 2,450.00	1250
4	To respray front bumper, rhs front fender and RHF door	\$ 2,500.00	1650.
5	To renew rhs front rim. Carry out wheel alignment.	S/N \$ 280.00	+
6	To carry out diagnostic check.	S/N \$ 192.00	✓
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,202.00</b>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SMF 2645 R

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER <i>Deformed</i>	\$ 1,999.00 ✓	1599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00 X	
3	FRONT BUMPER SECURING STRIP <i>2</i>	\$ 64.00 X	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>Not New</i>	\$ 191.00 ✓	
5	FRONT BUMPER AIR GUIDE - RH <i>Not New</i>	\$ 56.00 X	
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00 X	
7	FRONT BUMPER GUIDE SECTION - RH <i>Damaged</i>	\$ 34.00 ✓	24.12
8	FRONT PARKING AID SENSOR - INNER / OUTER <i>Not New</i>	\$ 231.00 X	
9	FRONT FENDER - RH <i>Dented</i>	\$ 700.00 ✓	559.60
10	FRONT FENDER ATTACHMENT PARTS <i>Not New</i>	\$ 183.00 ? X	
11	FRONT FENDER CLOSING ELEMENT - RH <i>Bent.</i>	\$ 45.00 ? ✓	36
12	FRONT FENDER BRACKET - RH <i>Not New</i>	\$ 32.00 ? X	
13	DEFORMATION ELEMENT BRACKET - RH <i>Not New</i>	\$ 45.00 ? X	
14	FRONT FENDER BRACE - RH <i>Bent.</i>	\$ 107.00 ? ✓	85.60
15	FRONT WHEEL HOUSING LINER - RH <i>Not New</i>	\$ 220.00 X ✓	175.60
16	WHEEL HOUSING LINER ATTACHMENT PARTS <i>Not New</i>	\$ 82.00 X	
17	WHEEL SPOILER <i>Cracked</i>	\$ 66.00 X ✓	52.32
18	WHEEL SPOILER TRIM - RH <i>Not New</i>	\$ 33.00 X	
19	STONE CHIP GUARD - RH	\$ 46.00 ✓	36.64
20	FENDER LEDGE TOP COVER - RH <i>Not New</i>	\$ 21.00 ✓	16.16
21	FENDER LEDGE COVER - RH	\$ 28.00 ✓	22.24
22	LED HEADLIGHT - RH <i>Not New</i>	\$ 7,087.00 ✓	5669.60
23	FRONT ALUMINIUM RIM - RH <i>Not New</i>	\$ 629.00 X	
24	SUNDRIES <i>Not New</i>	\$ 400.00 ✓	14.40

TOTAL SPARE PARTS

: \$ 12,680.00

TOTAL LABOUR CHARGES

\$ 6,202.00

GRAND TOTAL

\$ 18,882.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name

: Adrian Ling

Surveyed Date

: 26/11/19.

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorized, 05 Days

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature: \_\_\_\_\_  
Date: \_\_\_\_\_

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SMF 2645 R

S/N	Parts Description		Damaged Parts & Prices		Remarks
			S/Nett		
1	FRONT BUMPER <i>Deformed</i>	\$	1,999.00	✓	
2	FRONT BUMPER FIXING PARTS	\$	258.00	X	
3	FRONT BUMPER SECURING STRIP	\$	64.00	X	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$	191.00	X	
5	FRONT BUMPER AIR GUIDE - RH	\$	56.00	X	
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$	123.00	X	
✓ 7	FRONT BUMPER GUIDE SECTION - RH <i>Damaged</i>	\$	34.00	✓	
8	FRONT PARKING AID SENSOR - INNER / OUTER	\$	231.00	X	
✓ 9	FRONT FENDER - RH <i>Dented</i>	\$	700.00	✓	
10	FRONT FENDER ATTACHMENT PARTS	\$	183.00	?	
11	FRONT FENDER CLOSING ELEMENT - RH	\$	45.00	?	
12	FRONT FENDER BRACKET - RH	\$	32.00	?	
13	DEFORMATON ELEMENT BRACKET - RH	\$	45.00	?	
14	FRONT FENDER BRACE - RH	\$	107.00	?	
15	FRONT WHEEL HOUSING LINER - RH	\$	220.00	X	
16	WHEEL HOUSING LINER ATTACHMENT PARTS	\$	82.00	X	
17	WHEEL SPOILER	\$	66.00	X	
18	WHEEL SPOILER TRIM - RH	\$	33.00	X	
19	STONE CHIP GUARD - RH	\$	46.00	✓	
20	FENDER LEDGE TOP COVER - RH	\$	21.00	✓	
21	FENDER LEDGE COVER - RH	\$	28.00	✓	
22	LED HEADLIGHT - RH	\$	7,087.00	✓	
23	FRONT ALUMINIUM RIM - RH	\$	629.00	X	
24	SUNDRIES	\$	400.00	✓	

TOTAL SPARE PARTS

TOTAL LABOUR CHARGES

GRAND TOTAL

\$ 12,680.00

\$ 6,202.00

\$ 18,882.00

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20360

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/1396/2019/NS  
Date : 25-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian,

5 days - ok - Jy - 14 Feb 2020

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Choo Chuen Sin (Shi Junxing)  
Address : 34B Punggol Field  
#10-34  
Singapore 828809  
Telephone : HP +65 98151011  
Type of Claim : Own Damage Claims  
Policy No. : 1800130211-01  
Vehicle No : **SMF 2645 R**  
Model Code : Audi A4 SEDAN 2.0 TFSI 8W  
Model / Year : 31/10/2018  
Engine No : CVK 068771  
Chassis No : WAUZZZF41JA231770  
Mileage : -  
Date In : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 21-Nov-19  
Place of Accident : Orcahrd Road

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SMF 2645 R

S/n	Nature of Jobs	Estimated Charges	Surveyor's recommendations
1	To remove and transfer front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid	S/N \$ 480.00	\$ 480.00
2	To dismantle rhs front door panel trim. To remove and reinstall rhs wing mirror assy.	S/N \$ 300.00	\$ 300.00
3	To dismantle and renew front bumper, rhs front fender and headlight. Re-organise front crash management components. Reinstall all parts removed	\$ 2,450.00	\$ 1,250.00
4	To respray front bumper, rhs front fender and RHF door	\$ 2,500.00	\$ 1,650.00
5	To renew rhs front rim. Carry out wheel alignment.	S/N \$ 280.00	
6	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
<b>TOTAL LABOUR CHARGES</b>		<b>: \$ 6,202.00</b>	<b>\$ 3,872.00</b>

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SMF 2645 R

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER	\$ 1,999.00	\$ 1,599.20
2	FRONT BUMPER FIXING PARTS	\$ 258.00	
3	FRONT BUMPER SECURING STRIP	2 \$ 64.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	\$ 191.00	
5	FRONT BUMPER AIR GUIDE - RH	\$ 56.00	
6	FRONT BUMPER AIR GUIDE GRILLE - RH	\$ 123.00	
7	FRONT BUMPER GUIDE SECTION - RH	\$ 34.00	\$ 27.12
8	FRONT PARKING AID SENSOR - INNER / OUTER	\$ 231.00	
9	FRONT FENDER - RH	\$ 700.00	\$ 559.60
10	FRONT FENDER ATTACHMENT PARTS	\$ 183.00	
11	FRONT FENDER CLOSING ELEMENT - RH	\$ 45.00	\$ 36.00
12	FRONT FENDER BRACKET - RH	\$ 32.00	
13	DEFORMATON ELEMENT BRACKET - RH	\$ 45.00	
14	FRONT FENDER BRACE - RH	\$ 107.00	\$ 85.60
15	FRONT WHEEL HOUSING LINER - RH	\$ 220.00	\$ 175.60
16	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 82.00	
17	WHEEL SPOILER	\$ 66.00	\$ 52.32
18	WHEEL SPOILER TRIM - RH	\$ 33.00	
19	STONE CHIP GUARD - RH	\$ 46.00	\$ 36.64
20	FENDER LEDGE TOP COVER - RH	\$ 21.00	\$ 16.16
21	FENDER LEDGE COVER - RH	\$ 28.00	\$ 22.24
22	LED HEADLIGHT - RH	\$ 7,087.00	\$ 5,669.60
23	FRONT ALUMINIUM RIM - RH	\$ 629.00	
24	SUNDRIES	\$ 400.00	\$ 14.40
<b>TOTAL SPARE PARTS</b>		<b>\$ 12,680.00</b>	<b>\$ 8,294.48</b>
<b>TOTAL LABOUR CHARGES</b>		<b>\$ 6,202.00</b>	<b>\$ 3,872.00</b>
<b>GRAND TOTAL</b>		<b>\$ 18,882.00</b>	<b>\$ 12,166.48</b>

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles Pte Ltd

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SMF 2645 R**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/OD/1396/2019/NH

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

11-Mar-2020

Date

1

Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMF 2645 R – Audi A4 SEDAN 2.0 TFSI**

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SMF 2645 R**, claimant,  
**Mr. Chooh Chuen Sin**, please find the related document per attached.

1. A copy of the Original invoice no. 85014976 – S\$ 12,429.63
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl  
AIG – SMF 2645 R

# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9826 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 12:08

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		<b>Invoice No:</b> 85014976  <b>Date :</b> 10/03/2020  <b>Order :</b> SMF2645R  <b>Term :</b> 30	<b>Account:</b> A0006 (T 0)  <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120	
<b>Regn No:</b> SMF2645R (V 39472)		<b>Regn Date:</b> 31/10/2018	<b>Mileage:</b> 16715	<b>WIP No.:</b> 20360
<b>Model:</b> A4 SEDAN 2.0 TFSI 8W2ADG (NAV,		<b>Chassis:</b> WAUZZZF41JA231770	<b>Engine:</b> CVK 068771	<b>Dept:</b> U
You have been assisted by :- UB-Tony Foong ( 33 )				

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-550.00	1.00	-550.00
S	BODYWORK	M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID.	480.00	1.00	480.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. O REMOVE AND REINSTALL RHS WING MIRROR ASSY	300.00	1.00	300.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER, RHS FRONT FENDER AND HEADLIGHT. REORGANISE FRONT CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, RHS FRONT FENDER AND RHS FRONT DOOR	1650.00	1.00	1,650.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807065D GRU	(SK) COVER	Less 020%	1.00	1999.00
X	A8W0807284	GUIDE	Less 020%	1.00	33.90
X	A8W0821106A	FENDER	Less 020%	1.00	699.50
X	A8W0821092	PLATE AP	Less 020%	1.00	45.00
X	AN 0161857	POP-RIVET	Less 020%	6.00	3.00
X	A8W0821136C	SUPPORT AP	Less 020%	1.00	107.00
X	A8W0821172A	WHEEL HOUS AP	Less 020%	1.00	219.50
X	A8W0853888L	SPOILER AP	Less 020%	1.00	65.40
X	A8W0853824B 9B9	STONEGUARD	Less 020%	1.00	45.80
X	A8W0823746	COVER	Less 020%	1.00	20.20
X	A8W0820582C	COVER	Less 020%	1.00	27.80
X	A8W0941774A	(SK) HEADLIGHT	Less 020%	1.00	7087.00

Parts 8,294.48  
Labour 0.00  
Sublet 3,872.00  
Menus 0.00  
Lubricant 0.00

Sub-Total 11,616.48

7% GST 813.15

Grand Total 12,429.63



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

# Premium Automobiles

## Telefax

to **AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Motor Claims Dept**  
**Yr Ref: SMK 26 45 R**

Norah Khai  
6768 9828  
6841 1183

Body Repair

PA/OD/1396/2019/KS  
20 Dec 2019

from  
Telephone +65-  
Telefax +65-  
Mobile +65-  
Our department  
Your Claim Ref  
Our Ref  
Date

1 total pages


**RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER**

**Make & Model** : Audi A4 SEDAN 2.0 TFSI  
**Vehicle Chassis No.** : WAUZZZF41JA231770  
**Vehicle Regn No.** : SMF 2645 R  
**Vehicle Mileage** : 16715 KM  
**Vehicle Owner** : Mr. Choo Chuen Sin  
**Certificate No** : 1800130211-01  
**Own Damage Excess** : \$ 588.50 (Inclusive GST)  
**Accident Date** : 21/11/2019  
**Place** : Orchard Road  
**Repair Cost** : S\$ 12429.63  
**WIP No.** : 20360  
**Repairer's Name** : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Road 1  
Singapore 408699  
Telephone (65) 6366 2323  
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

**Owner / Insured Signature** :   
**Time** : \_\_\_\_\_  
**Date** : 21/12/19

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Nov 2019		26 Nov 2019 17:14 <a href="#">Edit Adj Rpt</a>	<b>S\$12,166.48</b> <a href="#">Edit Estimates</a>	<b>S\$12,166.48</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
------	-----------	---------------	-----------	--------------------------

**CLAIM SUBFOLDER DETAILS** [Created by insurer]

Insured: <b>CHOOH CHUEN SIN (SHI JUNXING)</b> , ID: S7240604D, Tel: +6598151011, Email: NOEMAIL	Date of Loss: 21/11/2019 21:00 - :59 [12 Months and 21 Days From LTA Reg Date (Man Yr)]
Vehicle Reg. No.: <b>SMF2645R</b>	Policy/Cover Note No.: 1800130211 (Comprehensive)
Claim Type: <b>OD / 7836898076SG</b>	Excess: S\$550.00
Repairer: <b>Premium Automobiles Pte Ltd (UBI)</b> 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911	
Handling Insurer: <b>AIG Asia Pacific Insurance Pte. Ltd. (SG)</b> - Tel: 65-6419-3000 ... [Handled by <b>Rparthiban, Theerthan</b> ] Theerthan.Parthiban@aig.com	
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>ADRIAN LING</b> ] ... [Final Rpt due 05/12/2019]	
Driver/Custodian: <b>CHOOH CHUEN SIN (SHI JUNXING)</b> (47 / Male), NRIC: S7240604D, Tel: +6598151011 Email: NOEMAIL	

[View All](#) [Compose Case Mail](#)

**ASSOCIATED MAIL RECEIVED**

- AIG\_SG (27/11/2019): **Alert - Adj Mandate Approved (S\$14599.00) - SMF2645R - Claim Handler: Rparthiban...**
- AIG\_SG (27/11/2019): **SMF2645R / OD / 21/11/2019 / Coverage & Excess update**
- AIG\_SG (27/11/2019): **SMF2645R / OD / 21/11/2019 / Coverage & Excess update**

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)








Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



































**\*SMF2645R (7836898076SG)**  
**OD**  
**Nov 21 2019 9:00PM**  
**[CHOOH CHUEN SIN (SHI JUNXING)]**  
**Premium Automobiles Pte Ltd**

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp\_docview&domainid=1&corole=4&objid=889877&extid=3240... 1/3

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
36	21/02/20 15:32	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	27/11/19 14:52	Driving Licence Validity	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	27/11/19 09:03	SMF 2645R GIA.pdf	 Load PDF	
2	27/11/19 09:03	DRIVING & CI.pdf	 Load PDF	
3	27/11/19 09:03	INTERVIEW & UNDERTAKING FORM.pdf 124.70 KB	 Load PDF	
4	27/11/19 09:03	ESTIMATE.pdf	 Load PDF	
5	24/02/20 10:43	ESTIMATE MARKED.pdf	 Load PDF	
6	13/03/20 13:51	WORKSHOP INVOICE	 Load PDF	
7	13/03/20 13:52	DISCHARGE VOUCHER	 Load PDF	

## Linked Accident Report Documents

Video			View	View in Browser
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/19 16:47	Video - Accident	 Load MP4	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/19 18:12	Addendum Sheet	 Load JPG	<input checked="" type="checkbox"/>
2	06/12/19 19:25	Accident Statement	 Load HTM	
3	06/12/19 19:26	Accident Statement	 Load HTM	
4	06/12/19 19:26	Accident Statement	 Load HTM	
5	06/12/19 19:29	Accident Statement	 Load HTM	
6	06/12/19 19:29	Accident Statement	 Load HTM	
7	06/12/19 19:29	Accident Statement	 Load HTM	
8	06/12/19 19:30	Accident Statement	 Load HTM	
9	06/12/19 19:32	Accident Statement	 Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	22/11/19 11:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	22/11/19 11:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	22/11/19 11:55	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
2	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
3	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
4	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
5	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
6	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
7	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
8	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
9	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
10	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
11	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
12	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
13	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
14	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
15	22/11/19 17:20	Accident Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	22/11/19 16:57	Sketch Plan	 Load JPG	<input checked="" type="checkbox"/>

Video			1 per page ▾	✓
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
2	22/11/19 16:57	<b>Sketch Plan #2</b>	 Load JPG	✓

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building, 78 Shenton Way #08-16  
Singapore 079120

Our File No: CC3/AIG19020927/ASF3N2

Date: 13/03/2020

## REFERENCE

Insured/Claimant: CHOOH CHUEN SIN (SHI JUNXING)  
Date of Loss: 21/11/2019

Policy No: 1800130211

Nature of Claim: OD Claim No: 7836898076SG

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMF2645R  
Make & Model: AUDI A4, 2.0 TFSI QU S-TRONIC (A)  
Reg. Date: 31/10/2018 (Man. Year: 2018)  
Colour: Silver  
Engine Capacity: 1984 cc  
Market Value/New Car Price: S\$135,000.00  
Sum Insured (S\$): Market Value/New Car Price

Engine No: CVK068771  
Chassis No: WAUZZZF41JA231770  
Odometer: 15959 km

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 225/50R17 Rear Tyre Size: 225/50R17  
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm  
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,680.00	8,294.48	4,385.52	34.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,202.00	3,872.00	2,330.00	37.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>18,882.00</b>	<b>12,166.48</b>	<b>6,715.52</b>	<b>35.57</b>
<b>- Excess (S\$)</b>	<b>550.00</b>	<b>550.00</b>	<b>0.00</b>	<b>0.00</b>
<b>(S\$)</b>	<b>18,332.00</b>	<b>11,616.48</b>	<b>6,715.52</b>	<b>36.63</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>1,283.24</b>	<b>813.15</b>	<b>470.09</b>	<b>36.63</b>
<b>Nett Amount (S\$)</b>	<b>19,615.24</b>	<b>12,429.63</b>	<b>7,185.61</b>	<b>36.63</b>

## INSPECTION

Date of Assignment: 26/11/2019

Date Inspected: 26/11/2019 Inspected At:

Premium Automobiles Pte Ltd (UBI)  
55 Ubi Road 1  
Singapore 408699

Estimated Period of Repair: 5.0 days

Adjuster: ADRIAN LING

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Deformed	1,999.00 FS	*1,599.20 FS
2	1		*FRONT BUMPER FIXING PARTS	Not Necessary	258.00 FS	*- FS
3	2		*FRONT BUMPER SECURING STRIP	Not Necessary	64.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT-LOWER CENTRE	Not Necessary	191.00 FS	*- FS
5	1		*FRONT BUMPER AIR GUIDE-RH	Not Necessary	56.00 FS	*- FS
6	1		*FRONT BUMPER AIR GUIDE GRILLE-RH	Not Necessary	123.00 FS	*- FS
7	1		*FRONT BUMPER GUIDE SECTION-RH	Damaged	34.00 FS	*27.12 FS
8	1		*FRONT PARKING AID SENSOR-INNER/OUTER	Not Necessary	231.00 FS	*- FS
9	1		*FRONT FENDER-RH	Dented	700.00 FS	*559.60 FS
10	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	183.00 FS	*- FS
11	1		*FRONT FENDER CLOSING ELEMENT-RH	Bent	45.00 FS	*36.00 FS
12	1		*FRONT FENDER BRACKET-RH	Not Necessary	32.00 FS	*- FS
13	1		*DEFORMATION ELEMENT BRACKET-RH	Not Necessary	45.00 FS	*- FS
14	1		*FRONT FENDER BRACE-RH	Bent	107.00 FS	*85.60 FS
15	1		*FRONT WHEEL HOUSING LINER-RH	Torn	220.00 FS	*175.60 FS
16	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	82.00 FS	*- FS
17	1		*WHEEL SPOILER	Cracked	66.00 FS	*52.32 FS
18	1		*WHEEL SPOILER TRIM-RH	Not Necessary	33.00 FS	*- FS
19	1		*STONE CHIP GUARD-RH	Necessary	46.00 FS	*36.64 FS
20	1		*FENDER LEDGE TOP COVER-RH	Necessary	21.00 FS	*16.16 FS
21	1		*FENDER LEDGE COVER-RH	Necessary	28.00 FS	*22.24 FS
22	1		*LED HEADLIGHT-RH	Cut	7,087.00 FS	*5,669.60 FS
23	1		*FRONT ALUMINIUM RIM-RH	Not Necessary	629.00 FS	*- FS
24	1		*SUNDRIES	Necessary	400.00 FS	*14.40 FS
Total Parts (S\$)					12,680.00	8,294.48

F=Franchise part, S=SpcNett.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	480.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL RHS WING MIRROR ASSY	New	300.00	300.00
3	TO DISMANTLE AND RENEW FRONT BUMPER,RHS FRONT FENDER AND HEADLIGHT.RE-ORGANISE FRONT CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	New	2,450.00	1,250.00
4	TO RESPRAY FRONT BUMPER,RHS FRONT FENDER AND RHF DOOR	New	2,500.00	1,650.00
5	TO RENEW RHS FRONT RIM.CARRY OUT WHEEL ALIGNMENT	New	280.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
<b>Gross Labour Cost (\$\$)</b>			<b>6,202.00</b>	<b>3,872.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >