

ASS. REF. BY:

REF:

ce3/11419020926/Ayd3

Excess \$0

Merinen

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

\$0

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

821C.

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ 14 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKD6777B. Yr Regn: 2016 Oct

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Audi A3 Sedan C.C. 1395

Colour: Grey A/C: Insured / Std / NI / NA

Sp. Reading: 46511 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: WAU228V9G1109818

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 205/55R16

R: 205/55R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU ☒ PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 26/11/19.

Survey held at Premium.

Des. of Damages: Frt / Rear / ☒ O/S / ☒ N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16.
	SKD 6777B - CC3/11419023033/Kea3q2
	DDA: 28/11/2019
	MV: 22/5/20 Confirm final fig \$21784-64 sent by email
	PV: (Red \$17056-36, 43%)
	Nett:

26/11/19 Revert Via Merinen

28/11/19 Approval Mandate by Lim Kok Chang

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

7/7/20 Typist

Days Of Repair: 15

Resurvey No. of Trip: 2

Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

3 + PS \$1

Photos

Others

Report Format:

Lump Sum / L&amp;L:

P/P \$21784-64

## Yvonne Wong (LKK Auto)

---

**From:** Yvonne Wong (LKK Auto)  
**Sent:** Thursday, November 28, 2019 10:35 AM  
**To:** claims@premiumauto.com.sg; 'Mohd Rizal, Nur Mariah Huibrechts'; 'Tan, Bennie-WZ'  
**Cc:** SUR; 'Koh, Victor-CK'; 'Khoo, Kay-Eng'  
**Subject:** OD CLAIM FOR SKD 6777 B VEH IN URGENT

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKD6777B (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their right not to pay if there is no valid approval obtained before repair.

**NOTE: REPLACEMENT RIGHT "B PILLAR PANEL" BEFORE PAINTING PHOTO IS REQUIRE.**

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Yvonne Wong (LKK Auto)  
**Sent:** Thursday, November 28, 2019 9:46 AM  
**To:** claims@premiumauto.com.sg; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Tan, Bennie-WZ' <Bennie-WZ.Tan@aig.com>  
**Cc:** SUR <sur@lkkauto.com>; 'Koh, Victor-CK' <Victor-CK.Koh@aig.com>; 'Khoo, Kay-Eng' <Kay-Eng.Khoo@aig.com>  
**Subject:** RE: RE: OD CLAIM FOR SKD 6777 B VEH IN URGENT

Morning All

Pending on AIG approval.

Thank you.

Best Regards,

**Yvonne Wong (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

## View Received Message

This mail is associated with :

**\*SKD6777B (1829251077SG)**

OD

Nov 23 2019 1:05AM

[TEE MER LING PATRICIA]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 28/11/2019 10:07 AM.

**To** LKK\_HQ

**Subject** Alert - Adj Mandate Approved (S\$27296.00) - SKD6777B - Claim Handler: Mohd Rizal, Nur Mariah Huibrechts

Approved:27296.00:NOTE: Re-inspection require on hidden item, check item and supplementary item with CLEAR photo. NOTE: Replacement right "B Pillar Panel" before painting photo is REQUIRED.

### DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.  
AIG Building  
78 Shenton Way #08-16  
Singapore 079120

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn:

Date: 26 Nov 2019

**Preliminary Advice**

Vehicle No	: SKD6777B	Accident Date	: 23/11/2019
Make	: AUDI A3	Policy No.	: 2100485764-03
Assignment Date	: 26/11/2019	Excess	: S\$0.00
Date of Inspection	: 26/11/2019	Est. Duration of Repair	: 14.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages o/s & n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	38,841.00
Revised Amount	:S\$	19,320.00
Check Items (Estimated)	:S\$	7,976.00
Total	:S\$	27,296.00

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	82,000.00
COE / PARF Rebate	:S\$	48,214.00
Salvage Value	:S\$	
Margin for Repair	:S\$	33,786.00

**Remarks**

- ( X ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- ( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- ( ) Other comments :

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/11/2019 12:37
Date Of Accident	23/11/2019 01:05
Exact Location Of Accident	OUTSIDE 30 AND 32 BEGONIA WALK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKD6777B
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TEE MER LING PATRICIA
NRIC No	S1659488A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97316769
Alternative Phone No	OTHERS-97316769

### Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100485764-03
Cover Note Number	

### Driver

Name of Driver	TEE MER LING PATRICIA
NRIC No	S1659488A
Date Of Birth	06/01/1964
Occupation	INDOOR
Date Of Driving Pass	21/02/1986
Driving Experience	33 YEARS AND 9 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-97316769
Fax Number	(LOCAL) +65-97316769
Contact Number	OTHERS-97316769
Email Address	NOEMAIL

Address	32 BEGONIA WALK VILLA BEGONIA
Postcode	805814
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	10 UBI AVENUE 3
Police Station Address	<b>ROAD:</b> 10 UBI AVENUE 3 , <b>POSTCODE:</b> 408865 , <b>COUNTRY:</b> SINGAPORE
Police Station Contact	<b>TEL NO:</b> - <b>FAX NO:</b>
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT T/20191123/2037 AFTER THE TAXI HIT MY VEHICLE & PUSH MY VEHICLE TO LEFT, MY FRONT RIM HIT THE KERB.

#### Attachment(s)

Are accident photos available for attachment?	NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHA5719C
Vehicle Make/Model/Colour	COMFORT
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number

SGJ69S

Vehicle Make/Model/Colour

NISSAN

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Accident Sketch Plan

### SKETCH PLAN

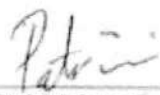
#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



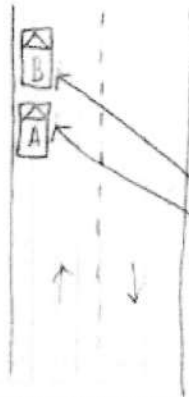
  
Policyholder's Signature  
Date & Time: \_\_\_\_\_

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: \_\_\_\_\_

Reporting Centre Personnel's Signature  
Name: Tony Foo  
NRIC/FIN No.: 42040147

# Accident Sketch Plan

## SKETCH PLAN



A = SKD 6777B

B = SGJ 69S

Damaged by Taxi: SHA5719C

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Please Refer to the Police Report

T / 2019 / 123 / 2037

After the taxi hit my vehicle, & push my vehicle to left. My Front Rta hit the Kerb.

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

*Patu =*  
Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:



Reporting Centre Personnel's Signature  
Name: Tony Fong  
NRIC/FIN No.: 620401A7

Accident Photo



POLICE REPORT



**SINGAPORE  
POLICE FORCE**



T/20191123/2037

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408665  
Tel No: 65470000

1 of 3

Report No: T/20191123/2037

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 23/11/2019 11:01		Vide Report No.:		Station Diary No.:	
<b>Informant's Particulars</b>					
Name of Informant: TEE MER LING PATRICIA			Address: APT BLK 32 BEGONIA WALK SINGAPORE 805814		
ID Type / ID No.: NRIC NO / S1659488A			Contact No.: Home/Office: Mobile: 97316769		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 55	Date of Birth: 06/01/1964	Type of Informant: Driver		
Race: Chinese			Language: English		Institution / School Name:
Occupation: EXECUTIVE			Driving Licence Information: Class: 3		Date of Expiry:

<b>General Information of the Accident</b>					
Type of Accident:	Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 23/11/2019 01:15	Type of Location:	
Location: Along Road 1 BEGONIA WALK  OPP OF BEGONIA WALK					
Weather:		Road Surface:		Road Speed Limit:	
Traffic Flow:		Traffic Control:		Traffic Volume:	
Type of Collision:				Anyone conveyed by ambulance: No	

<b>Details of Vehicle Involved</b>						
Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SHA5719C	Car					0
SKD6777B	Car	AUDI	A3 SEDAN 1.4 TFSI (ATTRACTL ON)	Grey		0

<b>Details of Vehicle Insurance</b>				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date

POLICE REPORT



SINGAPORE  
POLICE FORCE



T/20191123/2037

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

2 of 3

Report No. T/20191123/2037

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SKD6777B	AIG ASIA PACIFIC INSURANCE PTE. LTD.	2100485764-03	11/10/2019	10/10/2020

**Brief Details.**

ON THE ABOVE MENTIONED DATE, TIME AND LOCATION.

MY CAR WAS PARKED ALONG 32 BEGONIA WALK OUTSIDE OF MY HOUSE. I SAW A NOTE STUCKED ONTO MY CAR FROM A WITNESS REGARDING THE HIT AND RUN ACCIDENT I WAS GIVEN THE CAR PLATE NUMBER OF THE SUSPECTED HIT AND RUN DRIVER (SHA5719C) BY THE WITNESS.

POLICE REPORT



SINGAPORE  
POLICE FORCE



T/20191123/2037

Police Station Of Origin:  
Traffic Police  
10 Ubi Avenue 3 SINGAPORE 408865  
Tel No: 65470000

3 of 3

Report No. T/20191123/2037

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:  
TP /  
BERNARD KOH REN JUN

Signature Of Interpreter:  
Not applicable

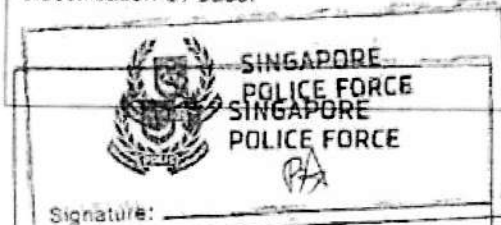
Officer In Charge Of Case:  
TP / HRT /  
Staff Sgt MUHAMMAD KHAIRIL BIN KAMAL  
Contact No.: 65476131

Authentication Stamp  
NP168

Signature Of Informant:

Date/Time:  
23/11/2019 11:01

Classification Of Case:



## UNDERTAKING

I, Tee Mer Ling Patricia, (NRIC No. S1659488A), hereby confirm that the Singapore Accident Statement lodged by me on 23/11/19 at 1100 hours pertaining to the accident involving motor car Reg. No: S1606777D, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature : Patricia  
Name of Insured / Driver : Tee Mer Ling Patricia  
Nric No. : S1659488A  
Date : 23/11/19

Signature : Same as above  
Name of Policyholder : \_\_\_\_\_  
Nric No. : \_\_\_\_\_  
Date : \_\_\_\_\_



AIG Asia Pacific Insurance Pte. Ltd  
AIG Building  
78 Shenton Way  
#07-16

### MOTOR ACCIDENT INTERVIEW FORM

NAME : Tee Mer Ling Patricia  
VEHICLE NUMBER : S/LD 6774B  
DATE/ TIME OF ACCIDENT : 23/11/19 0115 - 0130 (as per  
PLACE OF ACCIDENT : at Road outside 30 and 32 witness  
THIRD PARTY VEHICLE (IF ANY) : Begonia Walk SHAS719C

\*\*\*\*\*

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

The car is parked (stationary)

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

Hit and file damage

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No

Patricia Lee

NAME:

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE



# CERTIFICATE OF INSURANCE

## AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : TEE MER LING PATRICIA  
Period of Insurance : 11 Oct 2019 To 10 Oct 2020  
Engine No. : CZC572490  
Chassis No. : WAUZZZ8V9G1109818

Vehicle No. : SKD6777B  
Policy No. : 2100485764-03  
Endorsement No. :  
Issued Date : 10 Sep 2019

### ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI (Attraction)  
Engine Capacity/Tonnage : 1,395.00 CC  
Driver Restriction : NA  
Sum Insured : Market Value  
Off Peak Car : No  
First Year of Registration : 2016  
Insuring with COE/PARF : Yes

#### Person or Classes of Persons Entitled to Drive\* :

- a) The Policyholder  
b) Any other person who is driving on the Policyholder's order or with his/her permission.  
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

#### Limitation as to use\* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.  
This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc Optional

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

### EXCESS

#### Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

#### Section 2

Property Damage - \$0

Windscreen : \$100

#### Named Driver and Excess (where applicable)

TEE MER LING PATRICIA - \$600 (Own Damage)

### APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website [www.aig.com.sg](http://www.aig.com.sg) or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

### IMPORTANT NOTES


Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125207

PREMIUM LEASING - SLEE  
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE  
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

  
AIG Asia Pacific Insurance Pte. Ltd.  
AUTHORISED REPRESENTATIVE

SSPDS

REPUBLIC OF SINGAPORE DRIVING LICENCE

000123546F

TEE MER LING PATRICIA

Birth Date: 06 Jan 1964  
Issue Date: 06 Jan 2003

000123546F

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

	PASS DATE
Class 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	21 Feb 1986

NP 428A

Licence No: S1659488A

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20411

## Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/20411/2019/NS
Date	:	25-Nov-19

**Vehicle IN workshop. Please arrange for survey**

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

**Attn: Mr. Adrian Ling - Motor Claims Dept**

**Tel: 6841 0055 - Fax: 6256 4315**

Owner's Name	:	Ms Tee Mer Ling Patricia
Address	:	32 Begonia Walk Singapore 805814
Telephone	:	HP +65 97316769
Type of Claim	:	Own Damage Claim
Policy No.	:	2100485764-03
Vehicle No	:	<b>SKD 6777 B</b>
Model Code	:	Audi A3 Sedan 1.4 TFSI
Model / Year	:	Oct-16
Engine No	:	CZC 572490
Chassis No	:	WAUZZZ8V9G1109818
Mileage	:	46510
Date In	:	23-Nov-19
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	23-Nov-19
Place of Accident	:	Outside 30 And 32 Begonia walk

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Estimated Labour Charges for Accident Vehicle SKD 6777 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00 ✓	\$360-00
2	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00 X	
3	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	560.00 ✓	\$560-00
4	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$	300.00 X	
5	To dislodge rhs front wheel suspension. To inspect for further damages and renew accordingly.	S/N \$	1,800.00 ?	\$1800-00
<b>SUB TOTAL LABOUR CHARGES</b>		:	<b>\$ 3,300.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
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## Telefax

### Estimated Labour Charges for Accident Vehicle SKD 6777 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
6	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	S/N \$	1,800.00	✓ \$1800.00
7	To dismantle front bumper, rhs front fender, rhs front door, rhs rear door and rear bumper. To renew rhs front fender, rhs front door and rhs rear door. To repair rhs rear fender. To cut out and reweld rhs sill panel. Re-organise crash management components. Reinstall all parts removed.	\$	<del>7,350.00</del>	4000 \$4000.00
8	To respray front bumper, rhs front fender, rhs front door, door handle, rhs wing mirror cover, rhs rear door, rhs sill panel, rhs rear fender and rear bumper.	\$	<del>6,400.00</del>	2450. 550 x 4 = 2200 Mirror : 150 Handle : 100. \$2450.00
9	To renew rhs front rim, lhs front rim and rhs rear rim. To carry out wheel alignment.	S/N \$	360.00	✓ \$360.00
10	To carry out diagnostic checks.	S/N \$	192.00	✓ \$192.00
<b>TOTAL LABOUR CHARGES</b>		:	<b>\$ 19,402.00</b>	

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKD 6777 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER GUIDE SECTION - RH <i>new</i>	\$ 35.00	X
2	FRONT FENDER - RH <i>Replaced</i>	\$ 778.00	✓ \$622-00
3	FRONT FENDER ATTACHMENT PARTS <i>new</i>	\$ 65.00	X
4	FRONT FENDER BRACKET - RH <i>new</i>	\$ 25.00	X
5	FRONT FENDER BRACKET <i>new</i>	\$ 35.00	X
6	FRONT FENDER BRACE - LH / RH <i>new</i>	\$ 88.00	X
7	FRONT WHEEL HOUSING LINER - RH <i>Replaced</i>	\$ 158.00	✓ \$126-00
8	WHEEL HOUSING LINER ATTACHMENT PARTS <i>new</i>	\$ 81.00	X
9	FRONT DOOR - RH <i>Distorted</i>	\$ 2,279.00	✓ \$1823-20
10	FRONT DOOR OUTER SEAL - RH <i>new</i>	NEC \$ 146.00	✓ \$116-80
11	BONDING AGENT <i>new</i>	NEC \$ 45.00	✓ \$35-92
12	CLEANING SOLUTION <i>new</i>	NEC \$ 65.00	✓ \$51-68
13	FRONT DOOR ATTACHMENT PARTS <i>new</i>	\$ 218.00	X
14	FRONT DOOR CATCH <i>new</i>	\$ 96.00	X
15	TYRE PRESSURE DATA PLATE <i>new</i>	\$ 26.00	✓ \$20-56
16	EXTERIOR MIRROR MOUNTING - RH <i>new</i>	\$ 938.00	X
17	MIRROR CAP - RH <i>new</i>	\$ 136.00	X
18	MIRROR GLASS - RH <i>new</i>	\$ 1,553.00	X
19	REAR DOOR - RH <i>Distorted</i>	\$ 2,279.00	✓ \$1823-20
20	REAR DOOR OUTER SEAL - RH <i>new</i>	NEC \$ 146.00	✓ \$116-80
SUB TOTAL SPARE PARTS		: \$	<u>9,192.00</u>

# Premium Automobiles

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Telefax

## Material List for Accident Vehicle Regn No. SKD 6777 B

S/N	Parts Description			Damage Parts & Prices	
				S/NETT	REMARKS
21	BONDING AGENT <i>NE new</i>	NEC	\$	45.00	<i>X</i>
22	CLEANING SOLUTION <i>NE new</i>	NEC	\$	65.00	<i>X</i>
23	REAR DOOR ATTACHMENT PARTS <i>NE new</i>		\$	117.00	<i>X</i>
24	REAR DOOR CATCH <i>NE new</i>		\$	85.00	<i>+</i>
25	CENTRE PILLAR - RH <i>NE new Dented</i>		\$	2,142.00	<i>Check Pricing \$1713-60</i>
26	DATA TAG <i>NE new</i>		\$	423.00	<i>X</i>
27	ALUMINIUM RIM <i>cut Front LH, front RH</i>		\$	1,953.00	1302 \$1041-60
28	ALUMINIUM RIM RUBBER VALVE <i>NE new</i>	4	\$	13.00	<i>X</i>
29	TRACK CONTROL ARM <i>Best</i>		\$	336.00	<i>✓</i> \$268-80
30	STABILIZER BAR <i>NE new</i>		\$	372.00	<i>X</i>
31	WHEEL BEARING HOUSING - RH <i>Best</i>		\$	532.00	<i>?</i> \$443-60
32	WHEEL BEARING - FRONT <i>NE new</i>		\$	442.00	<i>?</i> \$353-60
33	LOWER BALL JOINT - RH <i>Best</i>		\$	117.00	<i>?</i> \$93-20
34	COUPLING ROD <i>NE new</i>		\$	88.00	<i>X</i>
35	DRIVE SHAFT - RH <i>NE new</i>		\$	2,005.00	<i>X</i>
36	GAS SHOCK ABSORBER <i>Best</i>		\$	251.00	<i>?</i> \$200-40
37	STRUT MOUNT <i>Dented</i>		\$	114.00	<i>?</i> \$91-20
38	DEEP GROOVE BALL THRUST BEARING <i>Best</i>		\$	43.00	<i>?</i> \$34-00
39	TRACK ROD <i>NE new</i>		\$	86.00	<i>?</i>
40	TIE ROD END - RH <i>NE new</i>		\$	118.00	<i>?</i>
41	ACRYLIC SEALANT	S/N	\$	180.00	<i>✓</i> \$180-00
42	CAVITY WAX	S/N	\$	140.00	<i>✓</i> \$140-00
43	STONE CHIP	S/N	\$	180.00	<i>✓</i> \$180-00
44	SUNDRIES <i>NE new</i>		\$	400.00	<i>?</i> \$152-88

TOTAL SPARE PARTS	:	\$	19,439.00
TOTAL LABOUR CHARGES	:	\$	19,402.00
GRAND TOTAL	:	\$	38,841.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name : *Adrian Lim*  
Surveyed Date : *26/11/19*  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks : *Not Authorised, 12 Days. Not inclusive of undercarriage.  
14 Days. inclusive of undercarriage.*

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

**LKK Auto Consultants** hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 20411

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/OD/20411/2019/NS  
Date : 25-Nov-19

Vehicle IN workshop. Please arrange for survey

### AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

Hi Adrian

We took 18 days exclude 3 Sundays

jb 16 Mar 20

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Tee Mer Ling Patricia  
Address : 32 Begonia Walk  
Singapore 805814  
Telephone : HP +65 97316769  
Type of Claim : Own Damage Claim  
Policy No. : 2100485764-03  
Vehicle No : **SKD 6777 B**  
Model Code : Audi A3 Sedan 1.4 TFSI  
Model / Year : Oct-16  
Engine No : CZC 572490  
Chassis No : WAUZZZ8V9G1109818  
Mileage : 46510  
Date In : 23-Nov-19  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 23-Nov-19  
Place of Accident : Outside 30 And 32 Begonia walk

# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle SKD 6777 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$	360.00	\$ 360.00 ✓
2	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N \$	280.00	
3	To remove and transfer rhs front door and rhs rear door's multi-lock system and power window devices. Check function and renew if necessary.	S/N \$	560.00	\$ 560.00 ✓
4	To dismantle rhs front door panel trim. To remove and renew rhs wing mirror assy.	S/N \$	300.00	
5	To dislodge rhs front wheel suspension. To inspect for further damages and renew accordingly.	S/N \$	1,800.00	\$ 1,800.00 ✓
<b>SUB TOTAL LABOUR CHARGES</b>		<b>:</b>	<b>\$ 3,300.00</b>	<b>\$ 2,720.00</b>

# Premium Automobiles

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Telefax

## Estimated Labour Charges for Accident Vehicle SKD 6777 B

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
		<i>c/f</i>		\$ 2,720.00
6	To remove and reinstall front seat assy, back rest, ABCD pillar trims, sill trims, carpets, electronic components and fuse trays.	S/N	\$ 1,800.00	\$ 1,800.00 /
7	To dismantle front bumper, rhs front fender, rhs front door, rhs rear door and rear bumper. To renew rhs front fender, rhs front door and rhs rear door. To repair rhs rear fender. To cut out and reweld rhs sill panel. Re-organise crash management components. Reinstall all parts removed.		\$ 7,350.00	\$ 4,000.00 /
8	To respray front bumper, rhs front fender, rhs front door, door handle, rhs wing mirror cover, rhs rear door, rhs sill panel, rhs rear fender and rear bumper.		\$ 6,400.00	\$ 2,450.00 /
9	To renew rhs front rim, lhs front rim and rhs rear rim. To carry out wheel alignment.	S/N	\$ 360.00	\$ 360.00 /
10	<b>Added labour - see attached</b>		\$ 280.00	\$ 280.00 /
11	To carry out diagnostic checks.	S/N	\$ 192.00	\$ 192.00 /
<b>TOTAL LABOUR CHARGES</b>			<b>\$ 19,682.00</b>	<b>\$ 11,802.00</b>

# Premium Automobiles

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Tel : 6366 2323 Fax : 6841 1183

## Telefax

### Material List for Accident Vehicle Regn No. SKD 6777 B

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	FRONT BUMPER GUIDE SECTION - RH	\$ 35.00	
2	FRONT FENDER - RH	\$ 778.00	\$ 622.00 /
3	FRONT FENDER ATTACHMENT PARTS	\$ 65.00	
4	FRONT FENDER BRACKET - RH	\$ 25.00	
5	FRONT FENDER BRACKET	\$ 35.00	
6	FRONT FENDER BRACE - LH / RH	\$ 88.00	
7	FRONT WHEEL HOUSING LINER - RH	\$ 158.00	\$ 126.00 /
8	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 81.00	
9	FRONT DOOR - RH	\$ 2,279.00	\$ 1,823.20 /
10	FRONT DOOR OUTER SEAL - RH	NEC \$ 146.00	\$ 116.80 /
11	BONDING AGENT	NEC \$ 45.00	\$ 35.92 /
12	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68 /
13	FRONT DOOR ATTACHMENT PARTS	\$ 218.00	
14	FRONT DOOR CATCH	\$ 96.00	
15	TYRE PRESSURE DATA PLATE	\$ 26.00	\$ 20.56 /
16	EXTERIOR MIRROR MOUNTING - RH	\$ 938.00	
17	MIRROR CAP - RH	\$ 136.00	
18	MIRROR GLASS - RH	\$ 1,553.00	
19	REAR DOOR - RH	\$ 2,279.00	\$ 1,823.20 /
20	REAR DOOR OUTER SEAL - RH	NEC \$ 146.00	\$ 116.80 /
SUB TOTAL SPARE PARTS		\$ 9,192.00	\$ 4,736.16

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SKD 6777 B

S/N	Parts Description	c/f	Damage Parts & Prices		REMARKS
			S/NETT	\$	
					4,736.16
21	BONDING AGENT	NEC	\$	45.00	
22	CLEANING SOLUTION	NEC	\$	65.00	
23	REAR DOOR ATTACHMENT PARTS		\$	117.00	
24	REAR DOOR CATCH		\$	85.00	
25	CENTRE PILLAR - RH		\$	2,142.00	\$ 1,713.60 ✓
26	DATA TAG		\$	423.00	
27	ALUMINIUM RIM	3	\$	1,953.00	\$ 1,041.60 ✓
28	ALUMINIUM RIM RUBBER VALVE	4	\$	13.00	
29	TRACK CONTROL ARM		\$	336.00	\$ 268.80 ✓
30	STABILIZER BAR		\$	372.00	
31	WHEEL BEARING HOUSING - RH		\$	532.00	\$ 443.60 ✓
32	WHEEL BEARING - FRONT		\$	442.00	\$ 353.60 ✓
33	LOWER BALL JOINT - RH		\$	117.00	\$ 93.20 ✓
34	COUPLING ROD		\$	88.00	
35	DRIVE SHAFT - RH		\$	2,005.00	
36	GAS SHOCK ABSORBER		\$	251.00	\$ 200.40 ✓
37	STRUT MOUNT		\$	114.00	\$ 91.20 ✓
38	DEEP GROOVE BALL THRUST BEARING		\$	43.00	\$ 34.00 ✓
39	TRACK ROD		\$	86.00	
40	TIE ROD END - RH		\$	118.00	
41	ACRYLIC SEALANT	S/N	\$	180.00	\$ 180.00 ✓
42	CAVITY WAX	S/N	\$	140.00	\$ 140.00 ✓
43	STONE CHIP	S/N	\$	180.00	\$ 180.00 ✓
44	Added parts - see attached		\$	442.00	\$ 353.60 ✓
45	SUNDRIES		\$	400.00	\$ 152.88 ✓
TOTAL SPARE PARTS			\$	19,881.00	\$ 9,982.64
TOTAL LABOUR CHARGES			\$	19,682.00	\$ 11,802.00
GRAND TOTAL			\$	39,563.00	\$ 21,784.64

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

## Telefax

Name :  
Surveyed Date :  
Authorised Date :  
Excess Cost :  
Liability :  
Remarks :

**Please Note** : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant

# Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel : (65) 6366 2323 Fax : (65) 6841 1183

## Supplementary Estimate 1

GST Reg No. 19-9902271-W

<b>AIG Asia Pacific Insurance Pte Ltd</b> 78 Shenton Way #07-16 AIG Building Singapore 079120 <b>Attn: Mr. Adrian Ling - Motor Claims Dept</b> <b>Tel: 6841 0055 - Fax: 6256 4315</b>		<b>Estimate No.</b> <b>Date</b> <b>Service Advisor</b> <b>Pages</b> <b>Regn No</b> <b>Model No</b>	PA/OD/20411/2019/NS 12-Dec-19 Glory Tan 1 of 1 SKD 6777 B Audi A3 Sedan 1.4 TFSI
Quantity	Description	Unit Price	Amount
<u>Parts</u> 1	Wheel bearing assy parts LHS <i>dayd.</i>	\$ 442.00	\$ 353.60 ✓
		\$ 442.00	\$ 353.60
<u>Labour</u> 1	To remove and renew wheel bearing assy LHS ✓	S/N \$ 280.00	\$ 280.00 <i>H.S.</i>
	Labor total	\$ 280.00	\$ 280.00
	Part total	\$ 442.00	\$ 353.60
	<b>GRAND TOTAL</b>	<b>\$ 722.00</b>	<b>\$ 633.60</b>

For Premium Automobiles Pte Ltd

*Adrian Ling*  
*H.S.*  
\_\_\_\_\_  
Authorised Signature