

INS. CASE OWNER: LOH CHEE HENG

CC4/AIG19020914/R1ea3

LKK:

IDAC:

ASSIGNMENT

Surveyor: RASUL

DOI: 26.11.2019

Date / Time: 26.11.2019

Registered in Merimen: 29.11.2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SKT 252D

Claim No.: 5006666659SG

Name of Insured: NG HUI KOON

Policy No.: 1900072699

Insured Tel No.: HP: +65-97951919

Make / Model: MERCEDES-BENZ GLC250

Excess Sec II :SS D.O.A: 25/11/2019 14:30

Place of Accident: T/L JUNCT JURONG TOWN HALL RD & WEST ME
COAST RD

Is driver the owner? (YES / NO) Nature of Accident:

If NO, Driver Name / Age: ANG OH CHUEK

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-98427523 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SBS 3345L

INSRS:
WSP: TOWER
Tel: TRANSIT
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
	SKT 252D - CC4/AIG19009276/Keb3q2; DOA: 20.5.19	Non-Reporting ltr (1st):	
	SBS 3345L - CC4/AXA17017780/T1eb3q2; DOA: 11.09.17	Non-Reporting ltr (2nd):	
	- NBA/TMI14003505/s4; DOA: 21.2.14	Non-Reporting ltr (Final):	
05.12.19	EMAIL WSP LIABILITY CLEAR.	Notification ltr (if non-pickup):	
		Call OI: 05.12.19	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup):	☐
		After call ltr to OI:	☒
		Authorisation To Act: (NO NEED)	☐
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☐
		Towing Invoice:	☐
		LTA / GIA:	☒
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☒
		LOD:	☒
		Payment Breakdown Form:	☐
		Post-Repair Photos:	☐
		Others:	☐

PRELIMINARY ADVICE Date/Time:		Sent By:	
FINALIZATION Date/Time:		Confirm with:	
Repair Cost: PP	SS 3A35.40	(4 days) Reduction:	4% %
FINAL SETTLEMENT Date/Time: 05.12.19		Confirm with: LYNN	
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No.: PM	Email ☒	Call ☐
Repair Cost: W467	SS 3,615.88	OIO REVERSED HIT TP	
Loss of Rental (LOR):	SS - (days)	COPY SENT	
Loss of Use (LOU):	SS 1,625.00 (\$325 x 5 days)		
Loss of Income (LOI):	SS - (\$ x days)		
LOR only ☐ LOU only ☒ LOR + LOU ☐ LOR + LOI ☐ (Tick only one)			
GIA/LTA Search:	SS 2.00	1) Claim status: Normal/Reject/Private Settle	
Medical:	SS -	2) Report Format: TP	
Disbursement:	SS - (e.g. Tow/ Independent)	3) Survey fee: 330	
Legal Cost:	SS -		
Total:	SS 5,302.88	Global Sum SS:	
FINAL PAYMENT Date/Time: 05.12.19		Confirm with: LYNN	
Payee 1:	SS 5,302.88	Name 1:	TOWER TRANSIT SINGAPORE PTE LTD.
Payee 2: (Strike if N.A.)	SS	Name 2:	
Payee 3: (Strike if N.A.)	SS	Name 3:	

Rane

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP ☐ WS ☐ TP RES ☐ OD RES ☐ EVA ☐ INV ☐ MV ☐
 To Inspect Vehicle No: SBS 3345L
 at Workshop m/s TOWER TRANSIT
 of 21, Bulim DR
 Insured: AN
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

Veh No: SBS 3345L Yr Regn: 2013 / Jun
 Type: M.Car / M.Cycle / ☒ Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or _____
 Make: VOLVO B9TL G.C. 9364
 Colour: GREEN A/C: Insured / Std / NI / NA
 Sp Reading: 449420 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: YV3S4P92XDA160575
 Gen. Cond: Good / ☒ Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or _____
 Brake: ☒ In order / Jammed / Leaked / Burnt or _____
 Modi: ☒ A / S/Rim / STD A/Rim or _____
 Tyre Size: F: 275/70R22.5
 R: -

BS / DUN / EXNOVA / ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or _____

Front		Rear	
R/Bal.	<u>8</u> mm	R/Bal.	<u>8/8</u> mm
L/Bal.	<u>8</u> mm	L/Bal.	<u>8/8</u> mm
D.O.A.	<u>25/11/19</u>	D.O.A.	<u>26/11/19</u>

Survey held at TOWER TRANSIT
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
N/S FR

The U/C / Chassis frame / Body Structure affected due to collision

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

☒	☐
N/S	O/S
☐	☐

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 4 days Res.: Yes or NoLum Sum: - % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Date / Time	Action / Instruction
	PIP: +3,435.40 (RED: +2,900 46%)

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ Site Insp. (\$) _____
☐ Interview (\$) _____
☐ Tech. Insp. (\$) _____
☐ Assist. Insp. (\$) _____

Survey Fee: _____

Transportation: _____

TOTAL

Report Format: _____

Emp. Date / Time: _____

ACCIDENT TIME REPORTED	14:30HRS
ACCIDENT DATE	25-Nov-19
BUS CAPTAIN NAME	JEGAN JAYAMANAY
THIRD PARTY CLAIM AGAINST	AIG ASIA PACIFIC INSURANCE PTE. LTD.

BUS REGISTRATION NUMBER	5B53345L
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

NO.	Part or Item Description	Quantity	Total Cost
1	N/S/F MILLENN 1/4 GLASS <i>bns /</i>	1	\$265.40
2	N/S/F CORNER BUMPER <i>cm /</i>	1	\$390.00
3	N/S/F DEFLECTOR <i>ms /</i>	1	\$160.00
4	N/S/F LIGHT BAZEL <i>cm /</i>	1	\$190.00
5	SIKAFLEX BLACK <i>ms /</i>	2	\$32.00
6	1/4 GLASS SEALANT <i>ms /</i>	1	\$200.00
7			
8			1237.40
		7% GST	\$86.62
		PARTS TOTAL COST	\$1,324.02

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)		TOTAL COST
TO DISMANTLE & REPLACE DAMAGED PARTS		780 \$1,950.00
TO CLEAR / CLEAN BROKEN N/S/F 1/4 GLASS & REPLACE N/S/F 1/4 GLASS INCL. SEALANT		\$650.00
TO CHECK AND REPAIR INTERNAL WIRING		X 80? \$650.00
SPRAY PAINTING		768 \$1,920.00
		2198
	7% GST	\$361.90
LABOUR TOTAL COST		\$5,531.90

6207-40 PAGE 1

ESTIMATED ACCIDENT REPAIR COST



SECTION 3: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	
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SECTION 4: NUMBER OF DAYS BUS IN WORKSHOP FOR SURVEY & REPAIRS

BUS TYPE (SD / DD)	DD	DATE IN	25/11/2019
		DATE OUT	
		TOTAL NUMBER OF DAYS	-43794
LOSS OF USE COST			

SUMMARY	
SECTION NO.	COST
1	\$1,324.02
2	\$5,531.90
3	
4	\$0.00
GRAND TOTAL	\$6,855.92

Resue
 Hp 90010068
 4 ~~3~~ days
 26/11/19 @ 1610
 Resue before paint

PAGE 2

1237.40
 2798.00

3435.40

4 days

- LKR Auto Consultants hence notify the Reparer of the following:
- To resurvey before after spray painting
 - To display damaged part(s) during resurvey
 - Parts shown are subject to confirmation
 - This early survey is on a "Without Prejudice" basis
 - No repair modification(s) is allowed
 - Supply necessary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer

Signature:

Date:

ESTIMATED ACCIDENT REPAIR COST



ACCIDENT TIME REPORTED	14:30HRS
ACCIDENT DATE	25-Nov-19
BUS CAPTAIN NAME	JEGAN JAYAMANAY
THIRD PARTY CLAIM AGAINST	AIG ASIA PACIFIC INSURANCE PTE. LTD.

BUS REGISTRATION NUMBER	SBS3345L
BUS TYPE (SD/DD)	DD
BUS ROUTE NUMBER	
BUS ADVERTS (Y/N)	N

SECTION 1: PARTS & CONSUMABLE ITEMS (MATERIAL COST)

NO.	Part or Item Description	Quantity	Total Cost
1	N/S/F MILLENN 1/4 GLASS <i>br /</i>	1	\$265.40
2	N/S/F CORNER BUMPER <i>cr /</i>	1	\$390.00
3	N/S/F DEFLECTOR <i>ms /</i>	1	\$160.00
4	N/S/F LIGHT BAZEL <i>cm /</i>	1	\$190.00
5	SIKAFLEX BLACK <i>ng /</i>	2	\$32.00
6	1/4 GLASS SEALANT <i>ne /</i>	1	\$200.00
7			
8			
		7% GST	\$86.62
		PARTS TOTAL COST	\$1,324.02

SECTION 2: ASSESSMENT / REPAIR / SPRAY PAINT (LABOUR COST)

LABOUR ITEM (PLEASE SPECIFY IF ITS ASSESSMENT, REPAIR OR SPRAY PAINT)	TOTAL COST
TO DISMANTLE & REPLACE DAMAGED PARTS	<i>780</i> \$1,980.00
TO CLEAR / CLEAN BROKEN N/S/F 1/4 GLASS & REPLACE N/S/F 1/4 GLASS INCL. SEALANT	\$650.00
TO CHECK AND REPAIR INTERNAL WIRING	<i>80?</i> \$650.00
SPRAY PAINTING	<i>768</i> \$1,920.00
	7% GST
	LABOUR TOTAL COST
	\$5,531.90

SPRAY PAINTING \$640 PER PANEL
LABOUR CHARGES \$650 PER DAY

ESTIMATED ACCIDENT REPAIR COST



SECTION 3: RECOVERY OF ACCIDENT BUS (TOWING COST)

TOTAL TOWING COST	-
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SECTION 4 : NUMBER OF DAYS BUS IN WORKSHOP FOR SURVEY & REPAIRS

		DATE IN	25/11/2019
		DATE OUT	
		TOTAL NUMBER OF DAYS	-43794
BUS TYPE (SD / DD)	DD	LOSS OF USE COST	

SUMMARY	
SECTION NO.	COST
1	\$1,324.02
2	\$5,531.90
3	-
4	\$0.00
GRAND TOTAL	\$6,855.92

Resue
Hp 90010068
4 ~~3~~ days
26/11/19 @ 1610
Reay before paint

LKK Auto Consultants hence notify
 the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modification(s) is allowed
 • Supplementary item(s) must be resurveyed and
 is subject to final approval from LKK Auto Consultants

Authorised by Repairer

Signature:

Date:

PRE-REPAIR INSPECTION REQUEST – SBS3345L vs SKT252D (OI) on D.O.A.: 25/11/2019

From: Hor, Yinnul
To: 'assignments@ikikauto.com', Admin A (admin-a@ikikauto.com)
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Sent: 11/26/2019 2:58:01 PM

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Ynn Rul (Viviane)
AIG
FNOL Adjuster |
Singapore FNOL | Claims Operations – Auto

Tel: 8001206566 | Ext: 1002208
Yinnul.Hor@aig.com | www.aig.sg

3:16pm @ 26/11/19
P: Lynn
v: ln
S: Rasul

From: bazlin.ahmad@towertransit.sg [mailto:bazlin.ahmad@towertransit.sg]
Sent: Tuesday, November 26, 2019 2:56 PM
To: Hor, Yinnul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; bazlin.ahmad@towertransit.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT252D AND SBS3345L ON 25/11/2019

Dear Officers

Kindly arrange LKK Autoconsultants to conduct the survey.

thank you

From: Hor, Yinnul
Sent: Tue, 26 Nov 2019 06:53:16 +0000
To: Bazlin.Ahmad@towertransit.sg
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT252D AND SBS3345L ON 25/11/2019

Without Prejudice

Your Reference : SBS3345L
Our Reference : SKT252D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Koe	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Koen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd

Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bif Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufik	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rui (Viviane)

AIG

PNOL Adjuster |

Singapore PNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1032208

Yinn.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

Sent: Tuesday, November 26, 2019 1:46 PM

To: Hor, Yinnui

Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Wu Tzu Ying

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SBS3345L & SKT252D (AIG Ins'd) ON 25/11/2019 @ 14:30HRS AT TRAFFIC LIGHT JUNCT JURONG TOWN HALL RD & WEST COAST RD

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like to notify you of a road accident on 25/11/2019 at about 14:30hrs along Traffic Light Junction of Jurong Town Hall Rd & West Coast Rd involving our bus, SBS3345L, & your insured vehicle **SKT252D**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know **within the next 48 hours** if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged Today 26/11/2019 before 4pm.

Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987

Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

DISCLAIMER: This email and any attached files may be confidential, privileged and intended solely for the addressee. It may not be reviewed, acted upon, filed or communicated to or by any other person. If you have received this email in error please delete it and notify the sender immediately. If you do not wish to receive general email communications, or you wish to change/update your email details, please email grey@towertransit.co.uk to tell us. The views expressed in this email are not necessarily the views of Tower Transit

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Thursday, 5 December 2019 4:26 PM
To: Bazlin Ahmad
Subject: ACCIDENT INVOLVING SBS 3345L AND SKT 252D ON 25/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

ACCIDENT INVOLVING SBS 3345L AND SKT 252D ON 25/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To : AIG Asia Pacific Insurance Pte. Ltd.
Attn: : Loh, Chee-HengYour Ref : 5006666659SG
Our Ref : CC4/AIG19020914/R1EA3
Date : 13 Dec 2019**"WITHOUT PREJUDICE"****ACCIDENT INVOLVING SKT252D & SBS3345L ON 25/11/2019**

Refer to the above accident.

The accident occurred when insured reversed and hit third party vehicle. We have clarified with the OI on the nature of the accident and he/she is aware that his/her NCD would be affected.

On behalf of AIG Asia Pacific Insurance Pte. Ltd., we have **successfully / not successfully** carried out **TP Express Settlement** between your insured (vehicle no. SKT252D) and third party claimant (vehicle no. SBS3345L).

Summary of offer made to workshop Tower Transit Singapore Pte Ltd is as follows :

	Claimed	Revised
Cost of Repairs (w/GST)	\$ 6,407.40	\$ 3,675.88
Loss of Use (5days x \$400)	\$ 2,000.00	\$ 1,625.00 (5days x \$325)
LTS Search Fee	\$ 2.00	\$ 2.00

Amount of claim at **Liability 100%** \$ 5,302.88

Our surveyor recommended 4days repair.

Enclose herewith the relevant supporting documents for your perusal.

For your approval please.

Regards,
Asher Sng Rong Yi
LKK Auto Consultants Pte Ltd

12/16/2019

Merimen e-Claims

Print Received Message

This mail is associated with :

***SBS3345L (5006666659SG)**
[SKT252D]

TP

TOWER TRANSIT SINGAPORE PTE LTD

Nov 25 2019 2:00PM

[NG HUI KOON]

Tower Transit Singapore Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 13/12/2019 14:25 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$5302.88) - SBS3345L - Claim Handler: Loh, Chee-Heng

Approved:5302.88.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	27 Nov 2019 Edit Reg		26 Nov 2019 00:00 Edit Adj Rpt	\$53,435.40 Edit Estimates	\$53,435.40 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	NG HUI KOON, ID: S1491302E								
Main Claimant:	TOWER TRANSIT SINGAPORE PTE LTD, Co. Reg. No.: 201419417K								
Vehicle Reg. No.:	SBS3345L	Date of Loss:	25/11/2019 14:00 - :59 [77 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 5006666659SG	Policy/Cover Note No.:	1900072699 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKT252D	Policy No. (Claimant):	D-18092210MFBP						
		Excess:							
Repairer:	Tower Transit Singapore Pte Ltd (HQ) 21 Bulim Drive, Bulim Bus Depot, 648170 Jurong West - Tel: 81688950								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 05/12/2019]								
ASSOCIATED MAIL RECEIVED		View All	Compose Case Mail						
AIG_SG_EXPRESS (13/12/2019): Alert - Adj Mandate Approved (\$5302.88) - SBS3345L - Claim Handler: Loh, Chee-H...									
ALL ASSOCIATED TASKS		View All	Search Tasks						
		Create New Task	Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBS3345L (5006666659SG)
[SKT252D]

TP

TOWER TRANSIT SINGAPORE PTE LTD

Nov 25 2019 2:00PM

[NG HUI KOON]

Tower Transit Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v	
Letters/Correspondences			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown	1 Edit	
Assessment Reports			1 per page v ☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	13/12/19 10:37	Adjuster Immediate Advice	1 Load HTML	
Photos/Images			3 per page v ☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail Print	
1	13/12/19 10:30	Odometer Reading	1 Load JPG ☒	
2	13/12/19 10:30	Chassis Number	1 Load JPG ☒	
3	13/12/19 10:30	General View	1 Load JPG ☒	
4	13/12/19 10:30	General View	1 Load JPG ☒	
5	13/12/19 10:30	General View	1 Load JPG ☒	
6	13/12/19 10:30	General View	1 Load JPG ☒	
7	13/12/19 10:30	General View	1 Load JPG ☒	
8	13/12/19 10:30	General View	1 Load JPG ☒	
9	13/12/19 10:30	General View	1 Load JPG ☒	
10	13/12/19 10:30	General View	1 Load JPG ☒	
11	13/12/19 10:30	General View	1 Load JPG ☒	
12	13/12/19 10:30	General View	1 Load JPG ☒	
13	13/12/19 10:30	General View	1 Load JPG ☒	
14	13/12/19 10:30	General View	1 Load JPG ☒	
15	13/12/19 10:30	General View	1 Load JPG ☒	
16	13/12/19 10:30	General View	1 Load JPG ☒	
17	13/12/19 10:30	General View	1 Load JPG ☒	
18	13/12/19 10:30	General View	1 Load JPG ☒	
19	13/12/19 10:30	General View	1 Load JPG ☒	
20	13/12/19 10:30	General View	1 Load JPG ☒	
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23	13/12/19 10:30	General View	1 Load JPG ☒	
24	13/12/19 10:30	General View	1 Load JPG ☒	
25	13/12/19 10:30	General View	1 Load JPG ☒	
26	13/12/19 10:30	General View	1 Load JPG ☒	
27	13/12/19 10:30	General View	1 Load JPG ☒	
28	13/12/19 10:30	General View	1 Load JPG ☒	
29	13/12/19 10:30	General View	1 Load JPG ☒	
30	13/12/19 10:30	General View	1 Load JPG ☒	
31	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	
32	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	
33	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	
34	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	
35	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	
36	13/12/19 10:30	Reinspection Photo	1 Load JPG ☒	

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
37	13/12/19 10:30	Reinspection Photo		Load JPG	☒
38	13/12/19 10:30	Reinspection Photo		Load JPG	☒
39	13/12/19 10:30	Reinspection Photo		Load JPG	☒
Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	26/11/19 16:12	EMAIL FROM AIG DD 26.11.2019		Load PDF	
2	26/11/19 16:12	TP GIA REPORT		Load PDF	
3	26/11/19 16:12	GIA SEARCH		Load PDF	
4	26/11/19 16:12	ACKNOWLEDGEMENT EMAIL TO AIG DD 26.11.2019		Load PDF	
5	13/12/19 10:28	TP LOD		Load PDF	
6	13/12/19 10:31	TP ESTIMATE - MARKED		Load PDF	
7	02/01/20 08:56	WORKSHOP INVOICE		Load PDF	
8	02/01/20 08:56	Release Voucher		Load PDF	
9	02/01/20 08:56	LOD		Load PDF	
10	02/01/20 08:56	GIA SEARCH		Load PDF	
11	02/01/20 08:56	LETTER TO OI		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	28/11/19 09:27	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKT252D (Insd veh)	Model:	VOLVO B9TL 9.4 D (A)
	SBS3345L (TP veh)		
Date of Accident:	25/11/2019		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	6,855.92
Final Repair Cost	:	\$	3,675.88
Loss of Use	:	\$	1,625.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	5,302.88

5.00 days at \$325.00 per day
days

Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability ____100____(%)

B) For GIA Registered Workshop: BOLA Applicable: Yes/ No BOLA Scenario No: ____

BOLA Liability: ____%(%) Assessed Liability (*):____%(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	Tower Transit Singapore Pte Ltd	:	\$ 5,302.88
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

02 Jan
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19020914/R1EA3Q2

Date: 02/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1900072699
Claimant SBS3345L **Insured Vehicle No :** SKT252D
Vehicle No : SBS3345L **Date of Loss:** 25/11/2019 **Nature of Claim:** TP **Claim No:** 5006666659SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SBS3345L
 Make & Model: VOLVO B9TL, 9.4 D (A) Engine No: D9189971
 Reg. Date: 03/06/2013 (Man. Year: 2013) Chassis No: YV3S4P92XDA160575
 Colour: Green Odometer: 449420 km
 Engine Capacity: 9364 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5 Rear Tyre Size: 275/70 R22.5 (D)
 Front Left Side: Goodyear 8 mm Rear Left Side: Goodyear 8/8 mm
 Front Right Side: Goodyear 8 mm Rear Right Side: Goodyear 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,237.40	1,237.40	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,170.00	2,198.00	2,972.00	57.49
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,407.40	3,435.40	2,972.00	46.38
+ GST 7.00/7.00% (S\$)	448.52	240.48	208.04	46.38
Nett Amount (S\$)	6,855.92	3,675.88	3,180.04	46.38
+ Loss of Use (5.0 x S\$325.00/day) (S\$)		1,625.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		5,302.88		

INSPECTION

Date of Assignment: 26/11/2019
 Date Inspected: 26/11/2019 Inspected At: Tower Transit Singapore Pte Ltd (HQ)
 21 Bulim Drive, Bulim Bus Depot
 Singapore 648170
 Estimated Period of Repair: 4.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*N/S/F MILLENN 1/4 GLASS	Broken	265.40 F	*265.40 F
2	1		*N/S/F CORNER BUMPER	Cracked	390.00 F	*390.00 F
3	1		*N/S/F DEFLECTOR	Missing	160.00 F	*160.00 F
4	1		*N/S/F LIGHT BAZEL	Cracked	190.00 F	*190.00 F
5	2		*SIKAFLEX BLACK	Necessary	32.00 F	*32.00 F
6	1		*1/4 GLASS SEALANT	Necessary	200.00 F	*200.00 F

F=Franchise part.

Total Parts (S\$)	1,237.40	1,237.40
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO DISMANTLE & REPLACE DAMAGED PARTS	New	1,950.00	780.00
2	TO CLEAR /CLEAN BROKEN N/S/F 1/4 GLASS & REPLACE N/F/S 1/4 GLASS INCL SEALANT	New	650.00	650.00
3	TO CHECK AND REPAIR INTERNAL WIRING	New	650.00	0.00
4	SPRAY PAINTING	New	1,920.00	768.00
Gross Labour Cost (\$\$)			5,170.00	2,198.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >