



**RE: PRE-REPAIR INSPECTION REQUEST – SBS3345L vs SKT252D (OI) on D.O.A.: 25/11/2019**

From: Hor, Yinnul  
 To: assignments@lkkauto.com, Admin A  
 Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
 Sent: Tuesday, 26 November, 2019 2:59:15 PM  
 Attachments:  [SBS3345L GIA REPORT.PDF](#)  [GIA INS SEARCH.PDF](#)

**Resend with attachments**

**From:** Hor, Yinnul  
**Sent:** Tuesday, November 26, 2019 2:58 PM  
**To:** 'assignments@lkkauto.com'; Admin A (admin-a@lkkauto.com)  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SBS3345L vs SKT252D (OI) on D.O.A.: 25/11/2019

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.  
 Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thanks & Regards,

**Hor Yin Rul (Viviane)**  
**AIG**

FNOL Adjuster I  
 Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208  
[Yinnul.Hor@aig.com](mailto:Yinnul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** bazlin.ahmad@towertransit.sg [mailto:bazlin.ahmad@towertransit.sg]  
**Sent:** Tuesday, November 26, 2019 2:56 PM  
**To:** Hor, Yinnul  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; bazlin.ahmad@towertransit.sg  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT252D AND SBS3345L ON 25/11/2019

Dear Officers

Kindly arrange **LKK Autoconsultants** to conduct the survey.

thank you

**From:** Hor, Yinnul  
**Sent:** Tue, 26 Nov 2019 06:53:16 +0000  
**To:** Bazlin.Ahmad@towertransit.sg  
**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni  
**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKT252D AND SBS3345L ON 25/11/2019

Without Prejudice

Your Reference : SBS3345L  
 Our Reference : SKT252D

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services

EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Hor Yin Rul (Viviane)**

**AIG**

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

**Sent:** Tuesday, November 26, 2019 1:46 PM

**To:** Hor, Yinrul

**Cc:** Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; Wu Tzu Ying

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING SBS3345L & SKT252D (AIG Ins'd) ON 25/11/2019 @ 14:30HRS AT TRAFFIC LIGHT JUNCT JURONG TOWN HALL RD & WEST COAST RD

This message is from an external sender; be cautious with links and attachments.

**WITHOUT PREJUDICE**

Dear Sir / Mdm,

We would like to notify you of a road accident on 25/11/2019 at about 14:30hrs along Traffic Light Junction of Jurong Town Hall Rd & West Coast Rd involving our bus, SBS3345L & your insured vehicle **SKT252D**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

**Please advise if the survey appointment could be arranged Today 26/11/2019 before 4pm.**

**Survey Location :** Tower Transit Singapore Pte Ltd  
21 Bulim Drive, Bulim Bus Depot, Singapore 648170

**Contact Person :** Lynn @ +65 9199 0025

Thank You

Best Regards

**Lynn Ahmad (Ms)**

Senior Executive, Claims

Office **+65 6248 0987**

Mobile **+65 9199 0025**

Email [bazlin.ahmad@towertransit.sg](mailto:bazlin.ahmad@towertransit.sg)

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