

25/04/2019

ASS. REC. BY:

REF

83/INC19020893/R1cd3

Special Instruction:

Survey: Rolsul

ASSIGNMENT (Office)

From (Person): Hendyasa B. Ibanhim of INCDate/Time: 9:37am @ 26/11/19

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SLS 6866LInsured: SMN 787Kat Workshop in/s million AutoTel: 6264 9091of 4 penjuru place # 01-12

Policy No: _____

Claim No: M1/1072594-002

Sum Insured: _____

Excess: _____

Make of Veh:

(Client's Record)

D.O.A. 21/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 10:32am @ 26/11/19Person Contacted: Mr. ChangVehicle IN / OUT

Date/Time	Action/Instruction
	<u>Johny X</u>
	<u>SLS 6866L - X</u>
	<u>SMN 787K - COI/A161902084/Ada3 DOA: 21/11/2019</u>
	<u>Dismantle: 26/11/2019</u>
	<u>After repair: 29/11/2019</u>

ASS. FILED BY:

PRS

REF: INC

3830

ASSIGNMENT

From:

Date:

26/11/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLS6866L

at Workshop m/s

Million Auto

of

4 penjuru place # 01-12 penjuru

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS lup

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLS 6866L

Yr Regr: 2017 / Aug

Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sportback 1.0 TFSI 999

Colour:

Red

A/C: Insured / Std / NI / NA

Sp. Reading

26913

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WGU 2228V 03A UD-2924

Gen. Cond: Good / ☒ Fair / Poor / BurntSteering: ☒ Inorder / Jammed / Leaked / Burnt orBrake: ☒ Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/55R16

R:

BS / DUN / EXNOVA ☒ GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

26/11/19

D.O.I.

26/11/19

Survey held at

MILLION AUTO

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

3 + PS. St

Photos:

Notes:

Report Format:

PRS

Lump Sum / H.B.E.:

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Wheel and (\$)

TOTAL

500

Celine Fong (LKKAuto)

From: Celine Fong (LKKAuto)
Sent: Thursday, 19 December 2019 6:35 PM
To: Juliana Lee
Cc: SUR
Subject: RE: Pre-Repair Survey by LKK (Vehicle No. SLS 6866L ; Your Ref: MT/1072594-002)
Attachments: Inspection Photographs.pdf; Photo of damaged parts.pdf; Photo After Spray.pdf; LKKInvoice1.pdf

Dear Juliana,

Refer to your assignment on 26.11.2019 at 9.37am.

Please be informed that we have inspected the vehicle SLS 6866L on 26.11.2019 at 12.15pm.

At the time of inspection the repairer did not present their estimation to the damaged vehicle.

Please find attached Pre-Repair photographs and invoice of SLS 6866L.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>
Sent: Wednesday, 27 November 2019 9:49 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Hazalysa Binte Ibrahim <hazalysa.ibrahim@income.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 26/11/2019

Dear LKK,

Re-send with details.

Thank you.

Warmest Regards

Hazalysa Bte Ibrahim

Admin Assistant

Operations, Motor & Personal Lines (PL)

www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify. Find out more at income.com.sg/careers

in with you

Nivitha (LKK Auto)

From: Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>
Sent: Wednesday, 27 November 2019 9:49 AM
To: Admin-D (LKKAuto); assignments
Cc: Hazalya Binte Ibrahim; SUR
Subject: RE: TP CASES FARMED OUT TO LKK ON 26/11/2019

Dear LKK,

Re-send with details.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Operations, Motor & Personal Lines (PL)
www.income.com.sg

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more different



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Find out more at income.com.sg/careers

From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]
Sent: Tuesday, 26 November 2019 10:40 AM
To: Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>; assignments <assignments@lkkauto.com>
Cc: Susan Ting <susan.ting@income.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: TP CASES FARMED OUT TO LKK ON 26/11/2019

Dear Hazalya,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hazalya Binte Ibrahim [mailto:hazalya.ibrahim@income.com.sg]

Sent: Tuesday, 26 November 2019 9:37 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments@lkkauto.com>

Cc: Susan Ting <susan.ting@income.com.sg>; Hazalya Binte Ibrahim <hazalya.ibrahim@income.com.sg>

Subject: TP CASES FARMED OUT TO LKK ON 26/11/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	WorkShop Name	WorkShop Address	WorkShop Contact	Survey Time	OI VEH	DOA	Additional Remarks
1	Fiona Shen	MT/1072178-002	SIV8136E	CAR LIFE AUTO ENGINEERING SERVICES	BLK 1002 BUKIT MERIAH LANE 3 #01-75	/ 62733810		G5G182Y	20/11/19	
2	Cyndie Yang	MT/1072920-002	SHB2379P	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	VADIVELAN MOHAN / 62657130 / 96891857		51Y9469Y	24/11/19	
3	Cyndie Yang	MT/1073650-002	SHA9526R	DING AUTOMOTIVE PTE LTD	31 CORPORATION ROAD SINGAPORE 649825	VADIVELAN MOHAN / 62657130 / 96891857		SK89548L	22/11/19	

4	Eng Huey Huey	MT/1072023-002	SCR784R	HIN LUNG WORKSHOP	BLK 1008 #01-20 BUKIT MERAH LANE 3 SINGAPORE 159722	Anna / 6858 3000	10:00-12:00	F24185A	18/11/19	
5	Juliana Lee	MT/1072062-002	PX7628X	LEONG SENG MOTOR PTE LTD	BLK 1006 #01-08 BUKIT MERAH LANE 2 SINGAPORE 159762	c s teo / 62737469	10:00-12:00	5Y6501G	16/11/19	will be on half day leave tomorrow afternoon**
6	Juliana Lee	MT/1072594-002	SLS6866L	MILLION AUTO SERVICE	4 PENIURU PLACE #01-12 2.8 PENIURU TECH HUB	Ms Chong / 82285020 / 62649091		5MN737N	21/11/19	
7	Chester Chong	MT/1072243-002	SXS711B	TRANS EURCKARS PTE LTD	27A TANJONG PERIURU SINGAPORE 609042	Jess Francis Carlos / 8128 9802	14:00-16:00	SGM751P	19/11/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Warmest Regards

Hazalya Bte Ibrahim
Admin Assistant
Motor Department
T +65 6430 7902
www.income.com.sg



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.

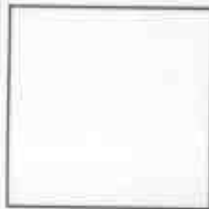
Find out more at income.com.sg/careers

with
in
you

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www.avg.com

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	383D
Vehicle Details	
Vehicle No.:	SLS6866L
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SPORTBACK 1.0 TFSI S TRONIC (LED)
Primary Colour:	Red
Manufacturing Year:	2017
Engine No.:	CHZ399357
Chassis No.:	WAUZZZ8V0JA002924
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$23,937.00
Original Registration Date:	11 Aug 2017
First Registration Date:	11 Aug 2017
Transfer Count:	1
Actual ARF Paid:	\$15,512.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	10 Aug 2027
PARF Rebate Amount:	\$11,634.00
Intended COE Rebate Details	
COE Expiry Date:	10 Aug 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,778.00
COE Rebate Amount:	\$36,039.00
Total Rebate Amount:	\$47,673.00

The information contained herein is correct as at 27 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	23/11/2019 11:30
Date Of Accident	21/11/2019 17:45
Exact Location Of Accident	CTE TOWARDS SLE (BEF AMT AVE 1)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLS6866L
Insured/Policyholder	
Name Of Registered Owner	LIM CHEE SENG
NRIC No	S1615383D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91072191
Alternative Phone No	OFFICE-NOPHONE

Vehicle Particulars

Manufacturer	AUDI
Model	A3-1.4 TFSI (A)
Exact Purpose for which vehicle was being used at time of accident	PTE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCVSN3051891901
Cover Note Number	

Driver

Name of Driver	LIM WEI CHE@SANTI
NRIC No	S9248330D
Date Of Birth	28/12/1992
Occupation	OUTDOOR
Date Of Driving Pass	26/08/2011
Driving Experience	8 YEARS AND 2 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-91072191
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 172 BUKIT BATOK WEST AVE 8 #20-341
Postcode	650172
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	4
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMN787K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	CAI ZHONG LING
NRIC/Passport Number	S8835729I
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SLX6562L
-----------------------------	----------

Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	HO TUCK CHUEN
NRIC/Passport Number	S1610557J
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number	SKJ9730J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	AMIR MD
NRIC/Passport Number	G7364842X
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

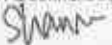
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


Policyholder's Signature
Date & Time:


Driver's Signature
(If driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.:

I AM AWARE THAT MY INSURER MAY HAVE A 14 DAYS TIMEFRAME FOR ME TO SUBMIT AN OWN DAMAGE CLAIM UNDER MY OWN POLICY. I WILL CHECK MY POLICY FOR MORE DETAILS.

Sketch Plan Pg. 2

SKETCH PLAN

SLS 6866L

SMN 787K

SLX 6562L

SKJ 9703J

AMK AVE.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At around 1744hrs on 21/11/19 along CTE toward SLE near AMK Ave 1 exit
I was driving car (SL8 6866L) along the first lane. The car in front had come to a stop due to the jam ahead and so did I. Shortly after coming to a stop, I was then hit from the back by car B (SMN 787K) Driven by Cai Zhongling (PRIC 38P35729I). I got off my car and noted that there was a 4 cars pile up. With car D (SKJ 9703J) driven by AMIR MD. (G7364842X) colliding into car C ~~driven by~~ SLX 6562L driven by Ho Tuck Chuen (SL610557J) who collided into car B who finally hit my car. A wk then exchanged particulars and agreed to claim for damages against insurance.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

☐ Claim own policy
☐ Claim third party
☒ Claim OO / If at other works hop
☐ For record purposes

Policy No. **DMPCAN 305871901**

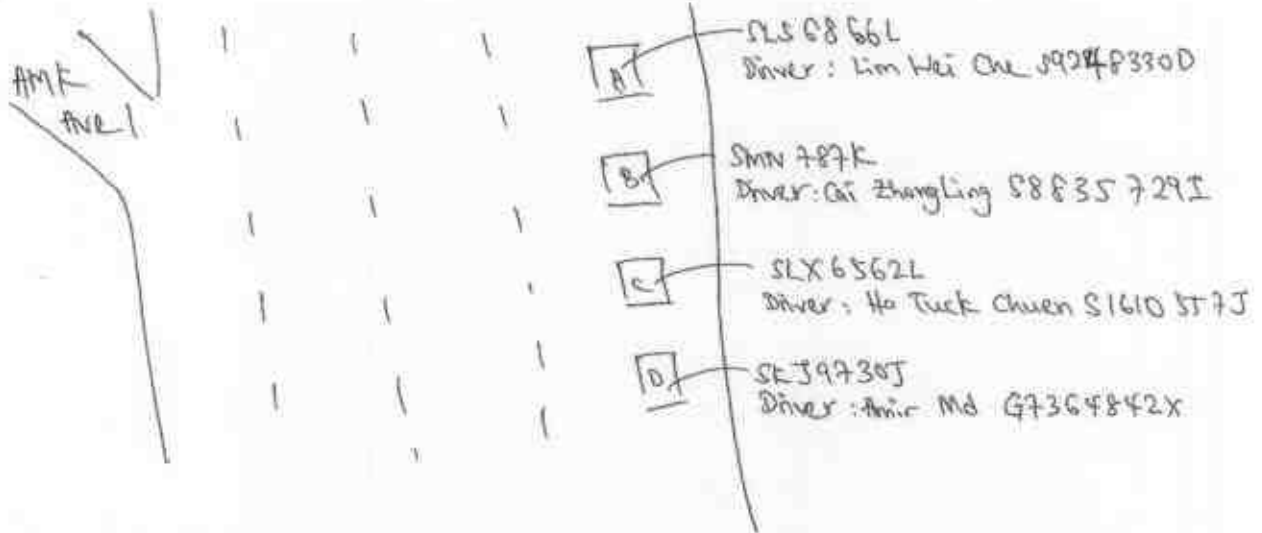
Insurer Chana Veh. No. SL5 68661

Reporting Centre Personnel's Signature

Name: Shawn

NRIC/FIN No.:

Sketch Plan Pg. 3



around
At 1744h along CTE towards SLE near the AMK Ave 1 exit,
I was driving car A (SL5 6866L) along the first lane.

The cars in front had come to a stop due to the jam ahead and
so did I. ^{Shortly} After coming to a stop, I was then hit from the back by
car B. I ~~got~~ got off my car and got down and noted that there was
a 4 car pileup, with car D colliding into car C who collided into car
B who finally hit my car, car A.

We then exchanged particulars and agreed to claim for damages
against ~~the~~ insurance.

Santi Lim Wei Chee
22/11/19