



華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref :

Our Ref : SLK 750 T

Date: 30-03-2020

Lonpac Insurance Berhad

Attn: Motor Claims Dept

**ACCIDENT ON 15.11.2019 INVOLVING VEHICLE SLK 750 T & MOBILE EQUIPMENT ALONG
BLK 189A RIVERVALE DRIVE**

With regards to the above, we are writing on behalf of the registered owner of vehicle SLK 750 T which was involved in the above mentioned accident.

We are informed that the above accident was caused solely by the negligence of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client had instructed us to submit his claims for loss and expenses, particulars of which are follows:

1) Repair cost	\$	4,200.00
2) Loss of use-\$120 X 04 days	\$	480.00
3) LTA search	\$	7.49
Total	\$	4,687.49

We hereby enclosed herewith the following documents for your consideration of the above claim.

- a) Final Repair Bill Of SLK 750 T
- b) GIA report

- c) LTA SEARCH
- d) Owner / Driver NRIC & Driving License

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417883
TEL: 6747 8064, 6746 5519 FAX: 6743 4896

Yours faithfully,

HUA MENG SPRAY PAINTING WORKSHOP

AUTHORISATION TO ACT

I/We, MZ EXPRESS ("the third party claimant") of _____ (address),
owner of SLK 750 T (vehicle no.) hereby authorise **HUA MENG SPRAY PAINTING**
WORKSHOP ("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLK 750 T that was damaged pursuant
to the accident which occurred on 15.11.2019 (date) along Blk 189A Rivervale Drive
_____(location) involving vehicle no/s Ride on Sweeper ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem
fit and the workshop is further authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 26 (day) of 11 (month) 2019 (year)



X [Signature]

Signed by "the third party claimant"
(with company stamp if applicable)

華明噴漆廠
HUA MENG SPRAY PAINTING WORKSHOP
AUTOBAY@KAKI BUKIT
1 KAKI BUKIT AVE 6 #01-34 SINGAPORE 417889
TEL: 6747 8061, 6746 5519 FAX: 6743 4890

[Signature]

Signed by "the workshop"
(with company stamp)



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/LL02/003419
DATE : 20 JULY 2021

WITHOUT PREJUDICE
TO OUR CLIENT'S PERSONAL INJURY
CLAIM (PRESENT OR FUTURE) WHICH IS
EXPRESSLY RESERVED

DISCHARGE VOUCHER

I/We, MZ EXPRESS confirmed acceptance from M/s LONPAC INSURANCE BHD and/or LS 2 SERVICES PTE LTD the sum of Singapore Dollar Four Thousand Six Hundred Only (\$4,600.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLK750T and Insd's Sweeper on 15 Nov 2019 along BLK 189A RIVERVALE DRIVE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LS 2 SERVICES PTE LTD) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to HUA MENG SPRAY PAINTING WORKSHOP.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

MZ EXPRESS 27/7/2021
.....
Name of vehicle owner /Date



華 明 噴 漆 廠
HUA MENG SPRAY PAINTING WORKSHOP

AUTOBAY@KAKIBUKIT

1, Kaki Bukit Avenue 6 Blk C #01-34/#01-61, Singapore 417883

Tel: 6747 8064, 6746 5519 Fax: 6743 4896 H/P: 9666 9680

Reg. No.: 254678/00M



Your Ref :

30/3/2020

Our Ref :

Date:.....

VEHICLE NO :SLK 750 T
MAKE / MODEL :TOYOTA ALPHARD
NAME :MZ EXPRESS
ADDRESS :BLK 189A RIVERVALE DRIVE
#04-1018
S 541189

FINAL REPAIR BILL FOR VEHICLE NO:SLK 750 T

TO SUPPLY AND REPLACE PARTS, LABOUR CHARGES FOR
REPAIRING, KNOCKING, WELDING AND TO RESPRAY PAINTING
(LUMP SUM REPAIR)

\$ 4,200.00

SINGAPORE DOLLARS:FOUR THOUSAND TWO HUNDRED ONLY

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 July 2021 12:52 PM
To: 'CHEW SHIN LING'
Cc: Admin A; LILY KOH; NM_Claim_SG
Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$4,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHEW SHIN LING <SLCHEW@lonpac.com>
Sent: Monday, 19 July 2021 5:22 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; LILY KOH <lilykoh@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Dear Hsiao Tong,

Thank you for your email.

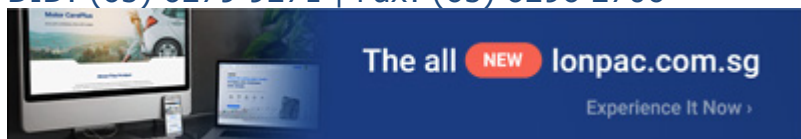
After reviewing the documents, kindly proceed as per your surveyor's recommendations below (\$4,607.45) :-

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,074.37	\$ 4,200.00
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)

3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$7,561.86	\$ 4,607.45

Thank you.

Best regards,
Chew Shin Ling
Claims Department
Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: (65) 6279 9271 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, 19 July 2021 3:02 pm
To: CHEW SHIN LING <SLCHEW@lonpac.com>; LILY KOH <lilykoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Hi Shin Ling,

Any update/ advise on this matter?

Third party just called in and check for the status.

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 16 July 2021 5:33 PM
To: CHEW SHIN LING <SLCHEW@lonpac.com>; LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: Re: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Sirs/Mdm,

Further to the below email.

Kindly let us have your instruction as third party is chasing for offer.
Otherwise, they may pass to lawyer for further handling. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHEW SHIN LING <SLCHEW@lonpac.com>

Sent: Thursday, 8 July 2021 4:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

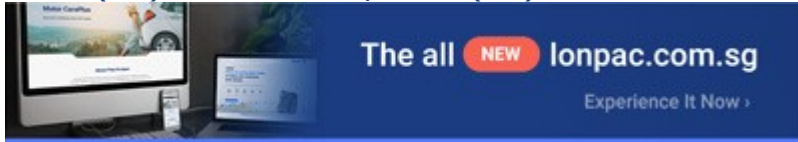
Dear Hsiao Tong,

Thank you for your email and the attachments.
Will review and revert.

Best regards,
Chew Shin Ling
Claims Department
Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: (65) 6279 9271 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, 8 July 2021 3:33 pm

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's ...

Dear Sirs/Mdm,

Attached is a copy of our survey report with before and after repair photos for your easy reference.

Kindly let us have your mandate after reviewing the matter, Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, 6 July 2021 4:31 PM

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: Re: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

Urgent

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your instruction as third party is chasing for offer. Otherwise, they may pass to lawyer for further handling. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, 25 June 2021 12:25 PM
To: LILY KOH <lilykoh@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: Re: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your instruction as third party is chasing. Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILY KOH <lilykoh@lonpac.com>
Sent: Thursday, 17 June 2021 5:05 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

Lonpac External - General
Dear Hsiao Tong

We will revert to you by next week.

Working from home this week and do not have the physical file.

Thank You

Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021 or further notice. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 16 June 2021 12:05 pm

To: LILY KOH

Cc: Admin A; NM_Claim_SG

Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Ri...

URGENT

Dear Sirs/Mdm,

We refer to our email dated 02 Feb 2021.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 10 June 2021 4:49 PM

To: lilykoh@lonpac.com

Cc: Admin A ; NM_Claim_SG ; GERALD POH WEE BIN

Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our email dated 02 Feb 2021.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 10 May 2021 3:40 PM

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,

#02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Saturday, 10 April 2021 12:55 PM

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 11 March 2021 4:09 PM

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 2 February 2021 10:56 AM

To: LILY KOH <lilykoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Your ref : **18/19/19/LL02/003419**

Our ref : CC6/LPC19020862/Apa3q2

Dear Sirs/Mdm,

We refer to the above matter.

We seek your approval to offer repairer **"HUA MENG SPRAY PAINTING WORKSHOP"** at **\$4,607.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,074.37	\$ 4,200.00
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$7,561.86	\$ 4,607.45

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 25 January 2021 2:58 PM

To: LILY KOH <lilykoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sir / Madam,

Thank you for your email.

Case reassign to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILY KOH <lilykoh@lonpac.com>

Sent: Monday, 25 January, 2021 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Appreciate if you could advise on the current status of the matter.

Thank You

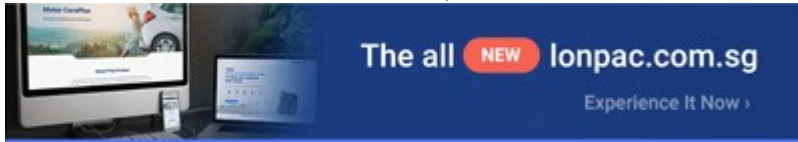
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 26 March 2020 2:12 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: LILY KOH <lilykoh@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Gerald,

We will seek mandate once receive LOD from TP repairer.

Hi Khanchna,

FYI please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN

Sent: Thursday, 26 March, 2020 2:06 PM

To: Mei Kwan (LKKAuto)

Cc: LILY KOH

Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/LLO2/003419

Dear Mei Kwan,

Kindly let us have your mandate with supporting documents.

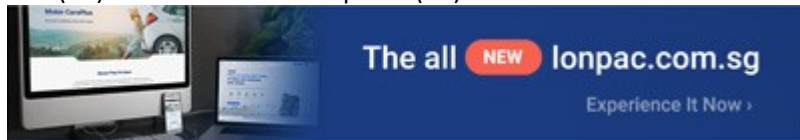
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Thursday, 26 March 2020 1:58 pm

To: LILY KOH <lilykoh@lonpac.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>;

NM_Claim_SG <nm_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

YOUR REF: Z/18/LL02/014721

LKK REF: CC6/LPC19020862/Aka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have your instruction.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 December, 2019 9:35 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>; LILY KOH <lilykoh@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Your ref: Z/18/LL02/014721
LKK ref: CC6/LPC19020862/Aka3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Gerald,

We refer to our-teleconversation this morning.

Please see attached TP supporting documents.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILY KOH <lilykoh@lonpac.com>
Sent: Tuesday, 26 November, 2019 2:20 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Our Insured has yet to report the accident and we are unable to establish on liability at this stage.

Kindly inform claimant accordingly.

Thank You

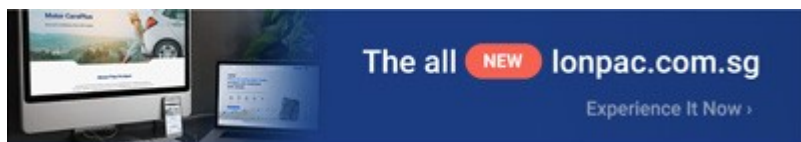
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 26 November 2019 10:17 am

To: NM_Claim_SG

Cc: CS A Team; Admin A; ONG LI LI

Subject: Your ref: Z/18/LL02/014721-001 - Public liability

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment (public liability claim) from M/s Hua Meng Spray Painting Workshop - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI's policy endorsement

Kindly let us have your instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)