

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 February 2021 10:56 AM
To: LILY KOH
Cc: Admin A; NM_Claim_SG; GERALD POH WEE BIN
Subject: RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3
Attachments: LKK Survey Report & Photos.pdf; TP LOD & Docs.pdf

Your ref : **18/19/19/LL02/003419**
Our ref : CC6/LPC19020862/Apa3q2

Dear Sirs/Mdm,

We refer to the above matter.

We seek your approval to offer repairer **"HUA MENG SPRAY PAINTING WORKSHOP"** at **\$4,607.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,074.37	\$ 4,200.00
2. Loss of Use (4days x \$120.00)	\$ 480.00	\$ 400.00 (4days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.49	\$ 7.45
Total	\$7,561.86	\$ 4,607.45

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 25 January 2021 2:58 PM
To: LILY KOH <lilykoh@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE

BIN <geraldpoh@lonpac.com>

Subject: RE: C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] *** CC6/LPC19020862/Apa3

Dear Sir / Madam,

Thank you for your email.

Case reassign to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILY KOH <lilykoh@lonpac.com>

Sent: Monday, 25 January, 2021 2:49 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

NM_Claim_SG <nm_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Appreciate if you could advise on the current status of the matter.

Thank You

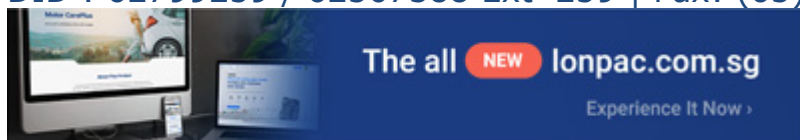
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 26 March 2020 2:12 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: LILY KOH <lilykoh@lonpac.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Gerald,

We will seek mandate once receive LOD from TP repairer.

Hi Khanchna,

FYI please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN
Sent: Thursday, 26 March, 2020 2:06 PM
To: Mei Kwan (LKKAuto)
Cc: LILY KOH
Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Our Ref : 18/19/19/LLO2/003419

Dear Mei Kwan,

Kindly let us have your mandate with supporting documents.

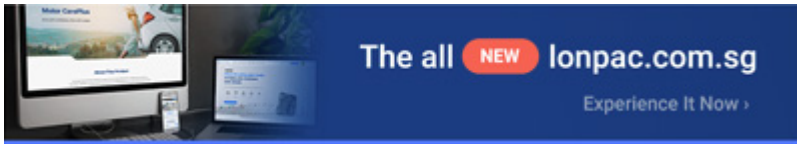
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 26 March 2020 1:58 pm
To: LILY KOH <lilykoh@lonpac.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

YOUR REF: Z/18/LL02/014721
LKK REF: CC6/LPC19020862/Aka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have your instruction.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 December, 2019 9:35 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>; LILY KOH <lilykoh@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>
Subject: RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Your ref: Z/18/LL02/014721

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Gerald,

We refer to our-teleconversation this morning.

Please see attached TP supporting documents.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LILY KOH <lilykoh@lonpac.com>

Sent: Tuesday, 26 November, 2019 2:20 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; NM_Claim_SG <nm_claim@lonpac.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>; NM_Claim_SG <nm_claim@lonpac.com>

Subject: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan

Our Insured has yet to report the accident and we are unable to establish on liability at this stage.

Kindly inform claimant accordingly.

Thank You

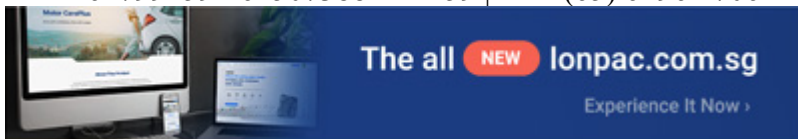
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, 26 November 2019 10:17 am
To: NM_Claim_SG
Cc: CS A Team; Admin A; ONG LI LI
Subject: Your ref: Z/18/LL02/014721-001 - Public liability

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment (public liability claim) from M/s Hua Meng Spray Painting Workshop - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI's policy endorsement

Kindly let us have your instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)