

RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability /  
 Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019  
 at Block 189A Rivervale Drive [External Confidential]

CHEW SHIN LING <SLCHEW@lonpac.com>

Mon 19/7/2021 5:21 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; LILY KOH <lilykoh@lonpac.com>; NM\_Claim\_SG <nm\_claim@lonpac.com>

## Lonpac External - Confidential

Dear Hsiao Tong,

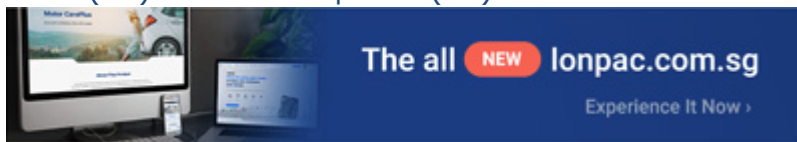
Thank you for your email.

After reviewing the documents, kindly proceed as per your surveyor's recommendations below (\$4,607.45) :-

|                                   | Amount Claimed    | Amount Revised               |
|-----------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST)         | \$ 7,074.37       | \$ 4,200.00                  |
| 2. Loss of Use (4days x \$120.00) | \$ 480.00         | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA Search Fee             | \$ 7.49           | \$ 7.45                      |
| <b>Total</b>                      | <b>\$7,561.86</b> | <b>\$ 4,607.45</b>           |

Thank you.

Best regards,  
 Chew Shin Ling  
 Claims Department  
 Lonpac Insurance Bhd  
 300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
 DID: (65) 6279 9271 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Monday, 19 July 2021 3:02 pm

**To:** CHEW SHIN LING <SLCHEW@lonpac.com>; LILY KOH <lilykoh@lonpac.com>

**Cc:** Admin A <admin-a@lkkauto.com>; NM\_Claim\_SG <nm\_claim@lonpac.com>

**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Hi Shin Ling,

Any update/ advise on this matter?

Third party just called in and check for the status.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 16 July 2021 5:33 PM

**To:** CHEW SHIN LING <[SLCHEW@lonpac.com](mailto:SLCHEW@lonpac.com)>; LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Subject:** Re: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Sirs/Mdm,

Further to the below email.

Kindly let us have your instruction as third party is chasing for offer.  
Otherwise, they may pass to lawyer for further handling. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

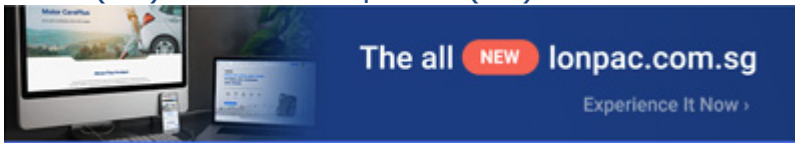
**From:** CHEW SHIN LING <[SLCHEW@lonpac.com](mailto:SLCHEW@lonpac.com)>  
**Sent:** Thursday, 8 July 2021 4:22 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>  
**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit onto t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

## Lonpac External - Confidential

Dear Hsiao Tong,

Thank you for your email and the attachments.  
Will review and revert.

Best regards,  
Chew Shin Ling  
Claims Department  
Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: (65) 6279 9271 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Thursday, 8 July 2021 3:33 pm  
**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>  
**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's ...

Dear Sirs/Mdm,

Attached is a copy of our survey report with before and after repair photos for your easy reference.

Kindly let us have your mandate after reviewing the matter, Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Tuesday, 6 July 2021 4:31 PM  
**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>  
**Subject:** Re: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

**Urgent**

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your instruction as third party is chasing for offer. Otherwise, they may pass to lawyer for further handling. Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, 25 June 2021 12:25 PM  
**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>  
**Subject:** Re: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your instruction as third party is chasing. Thanks.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Sent:** Thursday, 17 June 2021 5:05 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Subject:** RE: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.20... [External General]

## **Lonpac External - General**

Dear Hsiao Tong

We will revert to you by next week.

Working from home this week and do not have the physical file.

Thank You

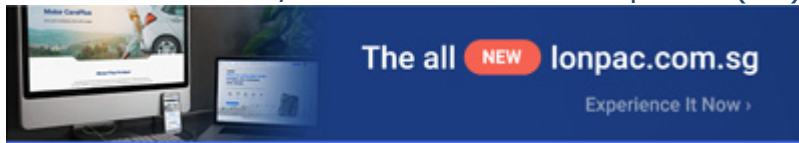
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



***In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021 or further notice. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused***

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Wednesday, 16 June 2021 12:05 pm

**To:** LILY KOH

**Cc:** Admin A; NM\_Claim\_SG

**Subject:** [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability

/ Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Ri...

**URGENT**

Dear Sirs/Mdm,

We refer to our email dated 02 Feb 2021.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741  
4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 10 June 2021 4:49 PM

**To:** [lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)

**Cc:** Admin A ; NM\_Claim\_SG ; GERALD POH WEE BIN

**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our email dated 02 Feb 2021.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741  
4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 10 May 2021 3:40 PM

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Saturday, 10 April 2021 12:55 PM

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** Re: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 11 March 2021 4:09 PM

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH

WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Dear Sirs/Mdm,

We refer to our below email.

Kindly let us have your instruction as third party is chasing. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms) | Case Handler**

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Tuesday, 2 February 2021 10:56 AM

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: Claim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Your ref : **18/19/19/LL02/003419**

Our ref : CC6/LPC19020862/Apa3q2

Dear Sirs/Mdm,

We refer to the above matter.

We seek your approval to offer repairer "HUA MENG SPRAY PAINTING WORKSHOP" at **\$4,607.45(all-in).**

The summary is as follows: -

|                                   | Amount Claimed    | Amount Revised               |
|-----------------------------------|-------------------|------------------------------|
| 1. Cost of Repair (w/GST)         | \$ 7,074.37       | \$ 4,200.00                  |
| 2. Loss of Use (4days x \$120.00) | \$ 480.00         | \$ 400.00 (4days x \$100.00) |
| 3. LTA/GIA Search Fee             | \$ 7.49           | \$ 7.45                      |
| <b>Total</b>                      | <b>\$7,561.86</b> | <b>\$ 4,607.45</b>           |

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741

4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 25 January 2021 2:58 PM

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential] \*\*\* CC6/LPC19020862/Apa3

Dear Sir / Madam,

Thank you for your email.

Case reassign to Hsiao Tong.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Hsiao Tong,**

**Kindly assist.**

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Sent:** Monday, 25 January, 2021 2:49 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** C;laim No 18/19/19/LL02/003419 Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd / Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Appreciate if you could advise on the current status of the matter.

Thank You

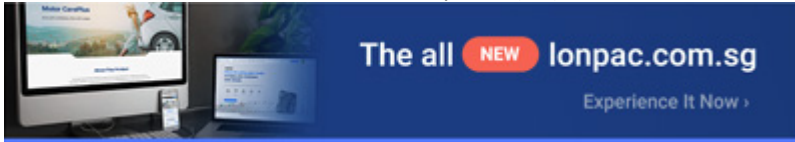
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

---

**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 26 March 2020 2:12 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Dear Gerald,

We will seek mandate once receive LOD from TP repairer.

Hi Khanchna,

FYI please.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN

**Sent:** Thursday, 26 March, 2020 2:06 PM

**To:** Mei Kwan (LKKAuto)

**Cc:** LILY KOH

**Subject:** RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

**Lonpac External - Confidential**

Our Ref : 18/19/19/LLO2/003419

Dear Mei Kwan,

Kindly let us have your mandate with supporting documents.

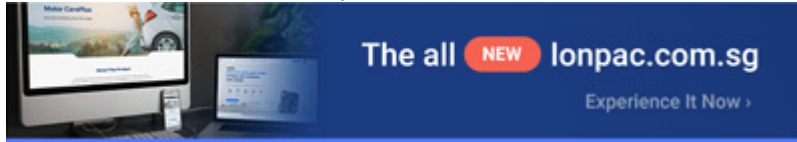
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 26 March 2020 1:58 pm

**To:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Subject:** RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

**YOUR REF: Z/18/LL02/014721**

**LKK REF: CC6/LPC19020862/Aka3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly let us have your instruction.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, 3 December, 2019 9:35 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>; LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>;

NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Subject:** RE: Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

Your ref: Z/18/LL02/014721

LKK ref: [CC6/LPC19020862/Aka3](#)

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Gerald,

We refer to our-teleconversation this morning.

Please see attached TP supporting documents.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** LILY KOH <[lilykoh@lonpac.com](mailto:lilykoh@lonpac.com)>

**Sent:** Tuesday, 26 November, 2019 2:20 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; NM\_Claim\_SG <[nm\\_claim@lonpac.com](mailto:nm_claim@lonpac.com)>

**Subject:** Policy No : Z/18/LL02/014721 Public liability / Insd : LS 2 Services Pte Ltd Insd's sweeper hit of t/p veh SLK 750T on 15.11.2019 at Block 189A Rivervale Drive [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan

Our Insured has yet to report the accident and we are unable to establish on liability at this stage.

Kindly inform claimant accordingly.

Thank You

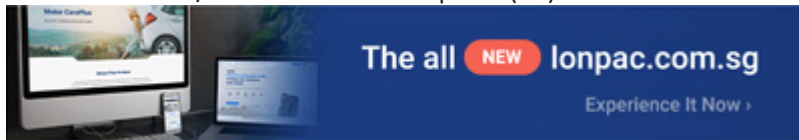
Best Regards

Lily Koh

Deputy Claims Manager | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

DID : 62799259 / 62507388 Ext 259 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Tuesday, 26 November 2019 10:17 am  
**To:** NM\_Claim\_SG  
**Cc:** CS A Team; Admin A; ONG LI LI  
**Subject:** Your ref: Z/18/LL02/014721-001 - Public liability

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment (public liability claim) from M/s Hua Meng Spray Painting Workshop - Kaki Bukit and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- OI's policy endorsement

Kindly let us have your instruction.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)