

**DYNAMIC AUTOWORK PTE. LTD.**  
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875  
Tel: 6341 6789 Fax: 6341 6778  
Co. Reg. No. : 201436361C

Letter of Demand

Re : Accident involving my vehicle no. SMN787K and vehicle no. SLX6562L on 21/11/19 at 17.50 HRS PM/AM along CTE towards SLE (At Braddell Flyover)

We refer to the above matter.

Attach copies of the following for your kind perusal :

Vehicle Repair cost / <del>Excess</del>	\$ 15622.00
Vehicle Rental Fee for <u>10</u> days @ \$ <u>150.00</u> per day	\$ 1500.00
Loss of use for <u>—</u> days @ \$ <u>—</u> per day	\$ —
Police search fee/police report fee/LTA search fees	\$ 22.35
Others	\$ —
Total :	\$ 17144.35

Yours faithfully,

*ABBY*



ABBY  
HP : 9856 4815  
E-mail: dynamicautowork@gmail.com



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19020841/Ada3

05 NOVEMBER 2019

**HO TUCK CHUEN**  
BLK 935 YISHUN CENTRAL 1  
#06-33  
SINGAPORE 760935

Dear Sir/Madam,

**ACCIDENT INVOLVING SLX 6562L(AIG) / SMN 787K/ OTHERS ALONG/ AT CTE  
TOWARDS SLE BETWEEN BRADDELL & AMK ON 21/11/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMN 787K against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

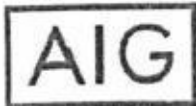
You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE  
Case Handler  
DID: 6749 5792  
FAX: 6741 4108  
Email: [jjale@lkkauto.com](mailto:jjale@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)



"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, Cai Zhongling ("the third party claimant")  
of Blk 890B Woodlands Drive 50, #10-229, S732890 (address),  
owner of SMN787K (vehicle no.) hereby authorize  
Dynamic Autowork Pte. Ltd.  
("the workshop") to act for me with respect to my claim for  
repair costs and/or rental and/or loss of use ("claim") for my  
vehicle no. SMN787K that was damaged pursuant to the  
accident which occurred on 21/11/19 (date) along CTE towards  
SLEC At Braddell Flyover (location)  
involving vehicle no/s SLX6562L  
("the accident").

I further authorize the workshop to settle my above mentioned  
claim in a manner that they deem fit and the workshop is further  
authorized to receive payment further to settlement of my claim  
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach  
on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 21 day of 11 (month) 20 19 (year)

[Signature]  
Signed by "the third party claimant"

[Signature]  
Signed by "the workshop"  
(with chop)



"My execution of this Discharge  
Voucher is only for my claim  
for property damage and not  
prejudicial to any other claims"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **DYNAMIC AUTOWORK PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK** **AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$16,600.00** (Global Sum) for vehicle no. **SMN 787K** that was damaged pursuant to the accident which occurred on **21/11/2019** (date) along **CTE TWRDS SLE (AT BRADELL FLYOVER)** involving vehicle no/s **SLX 6562L**.

This is pursuant to the inspection conducted on **26/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CAI ZHONGLING** ("the third party claimant") of vehicle no. **SMN 787K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMN 787K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of 03 (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

# Dynamic Autowork Pte.Ltd.

8 Kaki Bukit Ave 4, #08-09, Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201436361C

Email : dynamicautowork@gmail.com



## TAX INVOICE

Invoice # : 00001051

Date : 06.02.20

Vehicle No : SMN787K

### Bill To:

### AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 14,600.00
Sub Total		\$ 14,600.00
Add GST 7%		\$ 1,022.00
Total Amount		\$ 15,622.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO  
' DYNAMIC AUTOWORK PTE.LTD. '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :



ABBY

Authorised Signature

# Rapid Rental Pte.Ltd.

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit

Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

ROC No.: 201627936K

## TAX INVOICE

To: CAI ZHONGLING  
BLK 890B WOODLANDS DRIVE 50  
#10-299  
SINGAPORE 732890

Invoice No. : DR1911-0148  
Date : 27.11.19  
Vehicle No. : **SLV7860E**  
Vehicle Model: : HYUNDAI ELANTRA

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 21/11/2019 - 27/11/2019 YOUR REF: SMN 787K	6	150.00	\$ 900.00
TOTAL:			\$ 900.00

Payment by cheque should be crossed and made payable to 'Rapid Rental Pte.Ltd.'

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No signature is required.

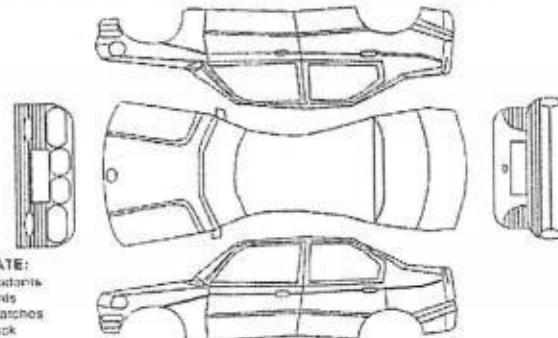
# RAPID RENTAL PTE. LTD.

8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875

ROC:201627936K

VRA NO: DR1911-0148

## VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		Hirer's Own Vehicle No: <u>JMN787F</u>	
Name (as in I/C): <u>Cai Zhongling</u>	Loan Vehicle No: <u>SLV7860E</u>		
NRIC/Passport No: <u>S88357291</u> Date of Birth: <u>25/09/1988</u>	Make & Model: <u>Hyundai Elantra</u>		
Address: <u>BLK 890B Woodlands</u> Age: <u>31</u>			
<u>Drive 50 #10-299</u> S( <u>732810</u> )			
Name & Address of Employer:			
Occupation: _____ Driving Exp: _____			
Driving License No: _____ Passed Date: _____			
D/L Type: Local/Int'l/Others: _____			
Tel: (H/P) _____ (O) _____			
DRIVER'S PARTICULARS		SUB-TOTAL	
Name (as in I/C): _____	Petrol Level & Surcharge	OUT	<input checked="" type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F
NRIC/Passport No: _____ Date of Birth: _____	IN	<input checked="" type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F	
Address: _____ Age: _____			
S( _____ )			
Occupation: _____ Driving Exp: _____			
Driving License No: _____ Passed Date: _____			
D/L Type: Local/Int'l/Others: _____			
Tel: (H/P) _____ (O) _____			
		TOTAL	900 -
<b>EXCESS : Section (1) \$2,500.00</b> <b>Section (2) \$2,500.00</b>			
<b>Hirer's Signature:</b> _____		<b>Additional Hirer's Signature:</b> _____	
<p>I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge voucher. All information I have been given RAPID RENTAL PTE. LTD. in connection with this agreement is true.</p>			
<b>IMPORTANT</b>			
<p>1. The Hirer and the authorized driver must be over <b>25</b> years of age and under <b>65</b> years of ages and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.</p> <p>2. All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of petrol surcharge is payable by the hirer should he fail to return the vehicle at line appropriate petrol level.</p> <p>3. No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.</p> <p>4. Use of the vehicle for illegal purpose (for instance: in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.</p> <p>5. Vehicle strictly for Singapore use only and may not driven out of Singapore without prior written consent of RAPID RENTAL PTE. LTD. The hirer is liable for a penalty fee of \$200 in addition to appropriate insurance top up in the case of non-disclosure of Malaysia usage.</p> <p>6. The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.</p> <p>7. The hirer and/or driver shall be responsible for all claims, damages,</p>		<p>losses, increased insurance premiums, non-waiver excess and cost expenses (including legal costs on full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to pay immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damages to the car will be repair at RAPID RENTAL PTE. LTD. authorized workshop.</p> <p>8. Smoke or permits smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.</p> <p>9. The Hirer agrees that a punctured tyre, empty petrol tank, lost of vehicle's key or locked keys inside of vehicle by itself, does not constitute a breakdown and that in event the owner's 24-Hours Emergency Services is called upon to respond to such occurrence, the Hirer shall bear cost of such responses at \$150 per trip.</p> <p>10. In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.</p> <p>11. The hirer and/or driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.</p> <p>12. All customers' data will kept strictly confidential and is solely used for the purpose of completing the sales transaction and other relating matters.</p> <p>13. I understand and agreed to personal data collection statement stated on the Term and Conditions page.</p>	
Date / Time OUT	Mileage	Check By	Remark
21/11/19 7:20pm	126124		
Date / Time IN	Mileage	Check By	Remark
27/11/19 12:00pm	126415		
			Hirer's/Driver Signature
			Hirer's/Driver Signature



# Rapid Rental Pte.Ltd.

8 Kaki Bukit Ave 4, #08-09 Premier@Kaki Bukit  
Singapore 415875

Tel : 6341 6789 Fax: 6341 6778

ROC No.: 201627936K

## TAX INVOICE

To: CAI ZHONGLING  
BLK 890B WOODLANDS DRIVE 50  
#10-299  
SINGAPORE 732890

Invoice No. : DR1912-0154  
Date : 02.12.19  
Vehicle No. : **SMM9261G**  
Vehicle Model: : HONDA SHUTTLE

DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 27/11/2019 - 30/11/2019 YOUR REF: SMN 787K	4	150.00	\$ 600.00
TOTAL:			\$ 600.00

Payment by cheque should be crossed and made payable to 'Rapid Rental Pte.Ltd.'

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No signature is required.



**RAPID RENTAL PTE. LTD.**

8 KAKI BUKIT AVENUE 4 #08-09 PREMIER @ KAKI BUKIT SINGAPORE 415875

ROC:201627936K

VRA NO: DR1912-0154**VEHICLE RENTAL AGREEMENT**

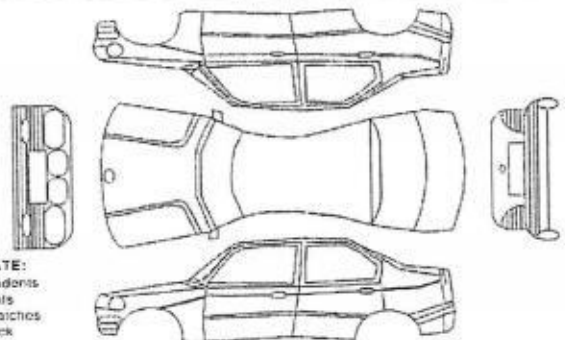
HIRER'S PARTICULARS		Hirer's Own Vehicle No: <u>SMN787K</u>	
Name (as in I/C): <u>Cai Zhongling</u>		Loan Vehicle No: <u>SMM9261G</u>	
NRIC/Passport No: <u>S80357211</u> Date of Birth: <u>25/09/1988</u>		Make & Model: <u>Honda Shuttle</u>	
Address: <u>BLK 890B Woodlands</u> Age: <u>31</u>			
Drive <u>50</u> # <u>10-299</u> S( <u>232090</u> )			
Name & Address of Employer:			
Occupation: _____ Driving Exp: _____			
Driving License No: _____ Passed Date: _____			
D/L Type: Local/Int'l/Others: _____			
Tel: (H/P) _____ (O) _____			
DRIVER'S PARTICULARS		SUB-TOTAL	
Name (as in I/C): _____		600 -	
NRIC/Passport No: _____ Date of Birth: _____			
Address: _____ Age: _____			
S( _____ )			
Occupation: _____ Driving Exp: _____			
Driving License No: _____ Passed Date: _____			
D/L Type: Local/Int'l/Others: _____			
Tel: (H/P) _____ (O) _____			
		TOTAL 600 -	

**EXCESS : Section (1) \$2,500.00****Section (2) \$2,500.00**


Hirer's Signature:

Additional Hirer's Signature:

INDICATE:  
A - Accidents  
D - Dents  
S - Scratches  
X - Crack



I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge voucher. All information I have been given RAPID RENTAL PTE. LTD. in connection with this agreement is true.

**IMPORTANT**

- The Hirer and the authorized driver must be over **25** years of age and under **65** years of ages and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be borne by the Hirer/the Authorized Driver.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of petrol surcharge is payable by the hirer should he fail to return the vehicle at line appropriate petrol level.
- No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
- Use of the vehicle for illegal purpose (for instance: in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- Vehicle strictly for Singapore use only and may not driven out of Singapore without prior written consent of RAPID RENTAL PTE. LTD. The hirer is liable for a penalty fee of \$200 in addition to appropriate insurance top up in the case of non-disclosure of Malaysia usage.
- The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
- The hirer and/or driver shall be responsible for all claims, damages,

- losses, increased insurance premiums, non-waiver excess and cost expenses (including legal costs on full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to pay immediately in the event of an accident. The owner reserve the right not to replace an replacement vehicle if an accident occurred. Any damages to the car will be repair at RAPID RENTAL PTE. LTD. authorized workshop.
- Smoke or permits smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
  - The Hirer agrees that a punctured tyre, empty petrol tank, lost of vehicle's key or locked keys inside of vehicle by itself, does not constitute a breakdown and that in event the owner's 24-Hours Emergency Services is called upon to respond to such occurrence, the Hirer shall bear cost of such responses at \$150 per trip.
  - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer and/or driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - All customers' data will kept strictly confidential and is solely used for the purpose of completing the sales transaction and other relating matters.
  - I understand and agreed to personal data collection statement stated on the Term and Conditions page.

Date / Time OUT	Mileage	Check By	Remark
27/11/2019 12:00pm	5167km		
Date / Time IN	Mileage	Check By	Remark
30/11/19 5:15pm	5419km		

Hirer's/Driver Signature

Hirer's/Driver Signature

> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0008529-2

Print Date/Time : 21 Nov 2019 / 19:13:38  
Receipt Date/Time : 21 Nov 2019 / 19:13:38

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-191121-003015

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLX6562L As at 21 Nov 2019/17:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLX6562L Enquiry Fee 20191121191306594796	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
		XXXXXXXXXXXX1359	Credit Card: Visa/MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.