

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 9 April 2020 11:55 AM
To: claims@premiumautocare.com.sg; Steve Chen (LKK Auto)
Cc: SUR
Subject: RE: Finalisation for SLS 2782 X (Third Party - NTUC)

Dear Mr Chang,

WITHOUT PREJUDICE

Confirm final fig \$1,784.40 before GST and 3 repair days.

Kindly send the relevant documents to NTUC Insurance company.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)
LKK Auto Consultants Pte Ltd

From: claims@premiumautocare.com.sg [mailto:claims@premiumautocare.com.sg]
Sent: Wednesday, 8 April 2020 11:59 AM
To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: 'Claims Autocare' <claims@premiumautocare.com.sg>
Subject: RE: Finalisation for SLS 2782 X (Third Party - NTUC)

Dear Steve and Shiau Chan,

Please confirm this finalisation urgently.

Kindly find attached is the revised estimate and before paint photographs.

Please confirm repair cost of **\$1,784.40** at 3 working days.

Your early closure is well appreciated.

Thank you.

Best Regards,
Chang Chee Sing

Premium Autocare Centre
24 Benoi Sector, Singapore 629857
p. +65 6474 3323 **f.** +65 6264 6786
e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 1 April 2020 10:43 AM

To: Claims Autocare <claims@premiumautocare.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; nora.khai@premiumauto.com.sg

Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES

Importance: High

Dear Sir/Madam,

Still not yet receive your final bill of SLS 2782X, SJU 122C & SFZ 2796R.

Kindly advise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Autocare <claims@premiumautocare.com.sg>

Sent: Wednesday, 18 March 2020 10:25 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; nora.khai@premiumauto.com.sg

Subject: KINDLY ADVISE THE STATUS OF VEHICLES

Dear Sir/Madam,

Kindly advise the status of below vehicles:

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019 – (Preparing for finalize)
2. SJU 122C (NTUC-TP) DOA: 16/11/2019 – (Preparing for finalize)
3. SKU 9282C (CHINA-TP) DOA: 04/02/2020 – (Preparing for liability clearance from China TP)
4. SFZ 2796R (CHINA-TP) DOA: 22/02/2020 – (The repair is going)

If done for repair, kindly send us the final bill for finalise.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Autocare Centre

281 Alexandra Road, Singapore 159938

p. +65 6690 0293 **f.** +65 6471 3733

e. claims@premiumautocare.com.sg **w.** www.premiumautocare.com.sg



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, March 13, 2020 1:36 PM

To: claims@premiumautocare.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; Carrine Leong <carrine.leong@premiumauto.com.sg>; nora.khai@premiumauto.com.sg

Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES

Dear Sir/Madam,

Kindly advise the status of below vehicles:

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019
2. SJU 122C (NTUC-TP) DOA: 16/11/2019
3. SKU 9282C (CHINA-TP) DOA: 04/02/2020
4. SFZ 2796R (CHINA-TP) DOA: 22/02/2020

If done for repair, kindly send us the final bill for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 26 February 2020 4:22 PM
To: claims@premiumautocare.com.sg
Subject: FW: KINDLY ADVISE THE STATUS OF VEHICLES

Dear George,

Kindly assist to below email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 19 February 2020 2:19 PM
To: 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: nora.khai@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES

Hi Shiau Chan,

This case SJS 786Y (BUDGET-TP) DOA: 27/12/2019 withdraw claims.

Hi Chang,

Please finalise this 2 (PAC) case with LKK.

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019
2. SJU 122C (NTUC-TP) DOA: 16/11/2019

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183
e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Tuesday, 18 February, 2020 5:37 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; nora.khai@premiumauto.com.sg; 'Boo seng yak' <boojohnny@gmail.com>
Subject: RE: KINDLY ADVISE THE STATUS OF VEHICLES

Dear Sir/Madam,

Have someone reply me on the status as below vehicles:

Kindly advise the status of below vehicles:

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019
2. SJU 122C (NTUC-TP) DOA: 16/11/2019
3. SJS 786Y (BUDGET-TP) DOA: 27/12/2019

If done for repair, kindly send us the final bill for finalise.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto)
Sent: Tuesday, 11 February 2020 2:27 PM
To: Claims <claims@premiumauto.com.sg>
Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; nora.khai@premiumauto.com.sg
Subject: RE: KINDLY ADVISE THE STATUS OF SLS 2782X & SJU 122C

Dear Sir/Madam,

Kindly advise the status of below vehicles:

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019
2. SJU 122C (NTUC-TP) DOA: 16/11/2019

If done for repair, kindly send us the final bill for finalise.

Best Regards,

Shiao Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto)
Sent: Friday, 3 January 2020 3:07 PM

To: Claims <claims@premiumauto.com.sg>

Subject: KINDLY ADVISE THE STATUS OF SLS 2782X & SJU 122C

Dear George,

Kindly advise the status of below vehicles:

1. SLS 2782X (NTUC-TP) DOA: 17/11/2019
2. SJU 122C (NTUC-TP) DOA: 16/11/2019

If done for repair, kindly send us the final bill for finalise.

Wishing you a Happiness and Prosperity New Year

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)