

INS. CASE OWNER: **AIDA**

**CC4/III19020828/Upa3**

LKK:  
IDAC:

**ASSIGNMENT**

Surveyor: **MARCUS**

DOI: **27.11.2019**

Date / Time: **25.11.2019**

Registered in Merimen: \_\_\_\_\_

**Pre-assign / CCU / FTE**



Insured Vehicle No. : **SHA 3691K**

Claim No. : \_\_\_\_\_

Name of Insured : **COMFORT TRANSPORTATION PTE LTD**

Policy No. : **MCOM0015**

Insured Tel No. : \_\_\_\_\_ HP: \_\_\_\_\_

Make / Model : **HYUNDAI I40**

Excess Sec II :SS \_\_\_\_\_ D.O.A : **22.11.2019**

Place of Accident : **TELOK KURAU ROAD AND LOR G TELOK KURAU**

Is driver the owner? ( YES / NO ) Nature of Accident : \_\_\_\_\_

If NO, Driver Name / Age : **GUEK TING HUAK**

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : **+65-97848561** (V/L: YES / NO)

Insured Liability : % **Final ? Yes / No**

**SMK 3178P**



INSRS: **WSP: FOCUS AUTO**

Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_

Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_

Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_

RMKS: \_\_\_\_\_



INSRS: \_\_\_\_\_

Tel : \_\_\_\_\_  
Liability : \_\_\_\_\_

RMKS: \_\_\_\_\_

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List:	Handler Typist
	Notification Itr (if non-pickup)	<input type="checkbox"/> <input type="checkbox"/>
	After call Itr to OI:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/> <input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Medical Bill:	<input type="checkbox"/> <input type="checkbox"/>
	PIR:	<input type="checkbox"/> <input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/> <input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/> <input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/> <input type="checkbox"/>
	Others:	<input type="checkbox"/> <input type="checkbox"/>

<b>PRELIMINARY ADVICE</b>	Date/Time: _____	Sent By: _____
<b>FINALIZATION</b>	Date/Time: _____	Confirm with: _____
Repair Cost:	SS _____	( _____ days) Reduction: % _____
<b>FINAL SETTLEMENT</b>	Date/Time: <b>25/11/2020</b>	Confirm with: <b>Jenny</b>
Final Liability:	% <b>100</b>	(Agreed / Assessed) BOLA S/N No. : <b>12</b>
Repair Cost:	SS <b>3531.00</b>	<b>OID entered into mandatement while TP uses</b>
Loss of Rental (LOR):	SS <b>300.00</b>	<b>(3 days) x \$100 penalty in mandatement</b>
Loss of Use (LOU):	SS _____	( \$ _____ x _____ days)
Loss of Income (LOI):	SS _____	( \$ _____ x _____ days)
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/>	LOR + LOU <input type="checkbox"/>	LOR + LOI <input type="checkbox"/> [Tick only one]
GIA/LTA Search	SS <b>29.00</b>	
Medical:	SS _____	
Disbursement:	SS _____	(e.g. Tow/ Independent )
Legal Cost	SS _____	
<b>Total:</b>	SS <b>3860.00</b>	Global Sum SS: <b>3860.00</b>
<b>FINAL PAYMENT</b>	Date/Time: _____	Confirm with: _____
Payee 1:	SS <b>3860.00</b>	Name 1: <b>Focus Auto Pte Ltd</b>
Payee 2: (Strike if N.A.)	SS _____	Name 2: _____
Payee 3: (Strike if N.A.)	SS _____	Name 3: _____

**COPY SENT**  
**2/3/2020**

ASS. REC. BY:

HR:

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Veh No: SMK3178P Yr Regn: 4.19

Estimated Cost: \_\_\_\_\_

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or CA /

To inspect Vehicle No: SMK3178P

Make: BYD EBH c.c. — Electric

at Workshop m/s Focus.

Colour: white A/C: Insured / Std / NI / NA

of \_\_\_\_\_

Sp. Reading: 65096 TI/Radio: Insured / Std / NI / NA

Insured: \_\_\_\_\_

Eng/No: \_\_\_\_\_

Policy No. \_\_\_\_\_

C/No: L20CE4DB4K1000314

Claims No. \_\_\_\_\_

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Steering: Insured / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Insured / Jammed / Leaked / Burnt or

Make of Veh: \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or

(Policy Condition)

Tyre Size: F: 225/65R17

Remark: The veh had commenced its repair at the time of inspection.

<u>Q</u>	
N/S	O/S

BS / GOODYEAR / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Bal. or Market Value: \_\_\_\_\_

Front: \_\_\_\_\_ Rear: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No

R/Bal. 6 mm R/Bal. 6 mm

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

L/Bal. 6 mm L/Bal. 6 mm

Est. Repairs: 4 days Res: Yes or No

D.O.A. 22/11/19 D.O.I. 27/11/19

Lum Sum: 20 % 3 Val: Yes or No

'Survey held at \_\_\_\_\_

CA / REV / REP. / 24 HRS HA 33324

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

N/S R.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>28/11/19</u>	<u>have v. des at folder</u> <u>1/5 @ 3300 contact wh m.r way</u> <u>(Reel # 2312.24 / 41%)</u>

Date/Time, File Pass to?  : Prel. Report  
 : Final Report

Days Of Repair: \_\_\_\_\_  
Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to? \_\_\_\_\_

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech. Invt (\$)  
 : Wheel and (\$)

Survey Fee:	
Transportation:	
\$ + RS \$	
Photos	
Other	
TOTAL	

Format: \_\_\_\_\_  
Lump Sum / H.B.: \_\_\_\_\_

4/5 \$ 3300

Not Authorized  
27/11/19  
Take photo. Attach paper  
H dy.

### FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50

AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6886 9095 Email: [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)

GST:200712509E RCB NO:201004495RM/s :

Estimate No: EST0001059

Date: 26 Nov 2019

Veh Reg No: SMK3178P

Make/Model: BYD E6H ELECTRIC

Chassis No: LCOCE4DB4K1000314

Reg. Date:04/04/2019

ATTN:Motor Claim Department  
Your Ref No: SMK3178P BYD E6H  
Claim Type: Third Party  
Accident Date: 22/11/2019

#### Estimate Repair Cost to Vehicle No :SMK3178P

PAGE:1/1

Description	U/PriceQuantity	List Price	Amount
			SS
<b>List Price</b>			
1 Front Fender - LH	R 659.00	1 PC	659.00 ✓
2 Front Head Lamp - LH	scr/lna 890.20	1 PC	890.20 ✓
3 Front Bumper - <del>LH</del>	deep cut 1,100.20	1 PC	1,100.20 ✓
4 Front Bumper Side Retainer - LH	scr 48.60	1 PC	48.60 ✓
5 Front Bumper Reflector - LH	scr 56.20	1 PC	56.20 ✓
6 Front Bumper Lamp	crs 289.40	1 PC	289.40 ✓
7 Front Bumper Reinforcement	m/set 482.20	1 PC	482.20 ✓
8 Front Bumper Sensor	shut 296.40	1 PC	296.40 ✓
			3,822.20 3,822.20
<b>Labour</b>			
9 Panel Beating	850.00	1 PC	850.00 580
10 Check Wiring	60.00	1 PC	60.00 20
11 To Remove & Replace Bumper Sensor	80.00	1 PC	80.00 50
12 Spray Painting	800.00	1 PC	800.00 700
			1,790.00 1,790.00
			Total SS 5,612.20

TOTAL: SINGAPORE DOLLAR FIVE THOUSAND SIX HUNDRED TWELVE AND CENTS TWENTY ONLY

LDK Auto Consultants hence notify  
 the Receiver of the following:  
 • This is a preliminary estimate only  
 • Final price is subject to insurance  
 • This estimate is valid for 30 days only  
 • This estimate is not valid for  
 • Any necessary repairs must be authorized and  
 • Subject to final approval from Insurance Company

Acknowledged by / Repairer  
 Signature:  
 Date:

7-2866.80  
 102  
 9-2880.12  
 SA-200.00  
 L-1350.00  
 4130.12  
 202

For FOCUS AUTO PTE LTD

AUTHORISED SIGNATURE

> [Back to OneMotoring](#)

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	075G
Vehicle Details	
Vehicle No.:	SMK3178P
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Nov 2019
Vehicle Make:	BYD
Vehicle Model:	E6H
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	-
Chassis No.:	LC0CE4DB4K1000314
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$28,000.00
Original Registration Date:	04 Apr 2019
First Registration Date:	04 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$11,200.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Apr 2029
PARF Rebate Amount:	\$8,400.00
Intended COE Rebate Details	
COE Expiry Date:	03 Apr 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$26,659.00
COE Rebate Amount:	\$24,925.00
<b>Total Rebate Amount:</b>	<b>\$33,325.00</b>

The information contained herein is correct as at 28 Nov 2019

OK

208-28 / p03

**Nivitha (LKK Auto)**

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 25 November 2019 8:52 AM  
**To:** claims@focusauto.com.sg; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: PRE REPAIR SURVEY - SMK3178P & SHA3691K ACCIDENT ON 22/11/19

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SMK3178P and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

a.13am@25/11/19  
P: Mr. Wang  
V: Not In

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

---

**From:** claims@focusauto.com.sg [mailto:claims@focusauto.com.sg]  
**Sent:** 22 November, 2019 5:35 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Subject:** Re: PRE REPAIR SURVEY - SMK3178P & SHA3691K ACCIDENT ON 22/11/19

Dear Gabriel Wee,

We select LKK Auto Consultants Pte Ltd.

Best Regards

Aidah

On 2019-11-22 17:29, Motor Claim - III wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*

**Gabriel Wee**



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

---

**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) [mailto:claims@focusauto.com.sg]

**Sent:** 22 November, 2019 4:49 PM

**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** PRE REPAIR SURVEY - SMK3178P & SHA3691K ACCIDENT ON 22/11/19

Dear Officer In-Charge,

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop as

below.

We are instructed by our client to notify you of a road traffic accident on 22/11/2019 at about 0910 hours at Roundabout at Junction of Telok Kurau Road of Lorong G involving our client's SMK3178P and SHA3691K driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-48/50

Singapore 417883

Telephone No.: 6844620

Best Regards

Aidah

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

--

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 4 December 2019 8:12 AM  
**To:** 'aida@iii.com.sg'  
**Subject:** III Ref: TBA// LKK REF: CC4/III19020828/Upa3 [ACCIDENT INVOLVING SHA 3691K(III) AND SMK 3178P ON 22/11/2019]  
**Attachments:** SMK3178P vs SHA3691K-TP VIDEO.MP4

Hi Aida,

Attached is a copy third party video footage for your easy reference.

Kindly let us have you mandate on liability in Merimen.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2019 17:19	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	25 Nov 2019 17:19	<b>Clm Veh Model Changed</b>	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAN
3	25 Nov 2019 17:19	<b>Clm Created</b>	Reg No: SMK3178P, Acct Date: 2019/11/22, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Focus Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	25 Nov 2019 17:19	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2019 17:19	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt, Due Date:2019/12/04	[A] HOW MEI KWAN
6	25 Nov 2019 17:19	<b>Adj Mandate Set</b>	Approved:0.00,Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2019 17:19	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Nov 2019 17:19	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
9	30 Nov 2019 20:03	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
10	30 Nov 2019 20:05	<b>Clm Dtl Modified</b>	Claimant's Name: - -> HIPPO LEASING PTE LTD, Claimant's ID: -> 201909075G.	[A] HOW MEI KWAN
11	30 Nov 2019 20:05	<b>Clm Registration Modified</b>	Acct Time:00:00:00->09:00:00.	[A] HOW MEI KWAN
12	30 Nov 2019 20:05	<b>Clm Veh Model Changed</b>	(204808) -> (206076) BYD E6H (A).	[A] HOW MEI KWAN
13	04 Dec 2019 08:11	<b>Adj Mandate Request</b>	Cur,Req:0.00:PODS Liability: 100% (BOLA 12) Remarks: 3rd party submitted video footage.	[A] CHEW HSIAO TONG
14	04 Dec 2019 08:51	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt, Due Date:2019/12/04, Mandate Remarks: OID entered roundabout when TP was travelling in the roundabout.	[1] Zuhaidah Bte Samsuri
15	04 Dec 2019 08:51	<b>Adj Mandate Set</b>	Approved:0.00:OID entered roundabout when TP was travelling in the roundabout.	[1] Zuhaidah Bte Samsuri

Date From



Date To



Audit Type

None

Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

DB Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2356533	26 Nov 2019 08:31:12	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMK3178P	SHA3691K	11.77
2366575	04 Dec 2019 08:53:21	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMK3178P	Zuhaidah Bte Samsuri	xx.xx

## Hsiao Tong (LKKAuto)

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**From:** claims@focusauto.com.sg  
**Sent:** Thursday, 19 December 2019 12:40 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** YOUR REF : SHA 3691 K OUR REF : SMK 3178 P ACCIDENT INVOLVING SMK 3178 P & SHA 3691 K ALONG ROUNDABOUT AT JUNCTION OF TELOK KURAU OF LORONG G ON 22 NOVEMBER 2019 AT 0910 HOURS - LOD  
**Attachments:** img-Z19105333.pdf

Dear Hsiao Tong

Kindly refer to the attached for your reference and necessary action.

Thank you

Best Regards

Jenny Koh

--

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

## Claim Audit

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3	25 Nov 2019 17:19	<b>Cim Created</b>	Reg No: SMK3178P. Acct Date: 2019/11/22. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Focus Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
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11	30 Nov 2019 20:05	<b>Cim Registration Modified</b>	Acct Time:00:00:00->09:00:00.	[A] HOW MEI KWAN
12	30 Nov 2019 20:05	<b>Cim Veh Model Changed</b>	(204808) -> (206076) BYD E6H (A).	[A] HOW MEI KWAN
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15	04 Dec 2019 08:51	<b>Adj Mandate Set</b>	Approved:0.00:OID entered roundabout when TP was travelling in the roundabout.	Zuhaidah Bte Samsuri
16	07 Jan 2020 16:22	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	07 Jan 2020 16:22	<b>Cim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	07 Jan 2020 16:22	<b>Cim Dtl Modified</b>	JPJ Reg. Date: -> 2019/04/04.	[A] JOANNE LEE KHANG MIN
19	07 Jan 2020 16:22	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
20	20 Jan 2020 14:56	<b>Adj Mandate Request</b>	Cur.Req:3860.00:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,531.00 + (b)LOR(3days x \$100.00): \$300.00 + (c)LTA/GIA search fee: \$29.00 = Total: \$3,860.00 *Vehicle Model: BYD E6H (90KW) *4 rec ommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

## ACTIVITY

No record

## Merimen Billing for this case - Transaction History

Bill No	Bill Date	Bill To	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2356533	26 Nov 2019 08:31:12	TP Case (Insurer)	Motor	LKK Auto Consultants	India International	SMK3178P	SHA3691K	11.77

# Print Received Message

This mail is associated with :

**\*SMK3178P (MCT19110526)  
[SHA3691K]**

TP

HIPPO LEASING PTE LTD

Nov 22 2019 9:00AM

[-]

Focus Auto Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 03/02/2020 16:46 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$3860.00) - SMK3178P - Claim Handler: Zuhaidah Bte Samsuri

Approved:3860.00.

## Hsiao Tong (LKKAuto)

---

**From:** claims@focusauto.com.sg  
**Sent:** Thursday, 20 February 2020 12:16 PM  
**To:** Hsiao Tong (LKKAuto)  
**Cc:** Admin A  
**Subject:** REMINDER - YOUR REF : SHA 3691 K OUR REF : SMK 3178 P ACCIDENT INVOLVING SMK 3178 P & SHA 3691 K ALONG ROUNDABOUT AT JUNCTION OF TELOK KURAU OF LORONG G ON 22 NOVEMBER 2019 AT 0910 HOURS - ACCEPTANCE

Dear Hsiao Tong

We are pleased to inform you that your offer is accepted.

Kindly forward the Discharge Voucher to us.

Thank you

Best Regards

Jenny Koh

On 2020-02-14 11:42, Hsiao Tong (LKKAuto) wrote:

### **Without Prejudice**

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of **\$3,860.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) <[claims@focusauto.com.sg](mailto:claims@focusauto.com.sg)>

**Sent:** Thursday, 13 February 2020 12:34 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** REMINDER - YOUR REF : SHA 3691 K OUR REF : SMK 3178 P ACCIDENT INVOLVING SMK 3178 P & SHA 3691 K ALONG ROUNDABOUT AT JUNCTION OF TELOK KURAU OF LORONG G ON 22 NOVEMBER 2019 AT 0910 HOURS - CHECK STATUS

Dear Hsiao Tong

Kindly refer to the above mentioned and advise on the status.

LOD was emailed to you on 19 December 2019.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

On 2019-12-19 12:39, [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) wrote:

Dear Hsiao Tong

Kindly refer to the attached for your reference and necessary action.

Thank you

Best Regards

Jenny Koh

--

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

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**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

--

**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6  
#02-50 AutoBay Singapore 417883  
Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	25 Nov 2019 <a href="#">Edit Reg</a>		25 Nov 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$3,300.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,300.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, ID: 199303821R								
Main Claimant:	HIPPO LEASING PTE LTD, Co. Reg. No.: 201909075G								
Vehicle Reg. No.:	SMK3178P	Date of Loss:	22/11/2019 09:00 - :59 [7 Months and 18 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19110526	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA3691K	Policy No. (Claimant):	5108490683						
		Excess:							
Repairer:	Focus Auto Pte Ltd (HQ) 1 Kaki Bukit Ave 6, #02-4B/5D Autobay, 417883 Kaki Bukit - Tel: 68869097								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by <b>Zuhaidah Bte Samsuri</b> - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 04/12/2019]								
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a>	<a href="#">Compose Case Mail</a>				
<ul style="list-style-type: none"> <li>• III_SG (03/02/2020): Alert - Adj Mandate Approved (S\$3860.00) - SMK3178P - Claim Handler: Zuhaidah Bt...</li> <li>• III_SG (22/01/2020): Alert - Adj Mandate Maintained - SMK3178P - Claim Handler: Zuhaidah Bte Samsuri</li> <li>• III_SG (04/12/2019): Alert - Adj Mandate Approved (S\$0.00) - SMK3178P - Claim Handler: Zuhaidah Bte S...</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>									
				<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>		
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*SMK3178P (MCT19110526)  
 [SHA3691K]  
 TP  
 HIPPO LEASING PTE LTD  
 Nov 22 2019 9:00AM  
 [COMFORT TRANSPORTATION PTE LTD]  
 Focus Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View	
									View in Browser	
<b>Video</b>									1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)					Thumbnail	Print		
1	04/12/19 08:53	Video - Accident (TP)						Load MP4		
<b>Photos/Images</b>									3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)					Thumbnail	Print		
1	04/12/19 08:08	Odometer Reading						Load JPG	<input checked="" type="checkbox"/>	
2	04/12/19 08:08	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
3	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
4	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
5	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
6	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
7	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
8	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
9	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
10	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
11	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
12	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
13	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
14	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
15	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
16	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
17	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
18	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
19	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
20	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
21	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
22	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
23	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
24	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
25	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
26	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
27	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
28	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
29	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
30	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
31	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
32	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
33	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
34	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
35	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
36	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
37	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
38	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
39	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	
40	04/12/19 08:08	General View						Load JPG	<input checked="" type="checkbox"/>	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
42	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
43	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
44	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
45	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
46	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
47	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
48	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
49	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
50	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
51	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
52	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
53	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
54	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
55	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
56	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
57	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
58	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
59	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
60	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
61	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
62	04/12/19 08:08	General View		Load JPG <input checked="" type="checkbox"/>
63	03/02/20 15:48	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
64	03/02/20 15:48	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
65	03/02/20 15:48	Photo After Spray		Load JPG <input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/19 17:20	ACKNOWLEDGEMENT EMAIL TO III DD 25.11.19		Load PDF
2	03/12/19 11:28	TP ESTIMATE - MARKED		Load PDF
3	03/12/19 11:28	TP GIA REPORT		Load PDF
4	20/01/20 13:20	WORKSHOP INVOICE		Load PDF
5	20/01/20 13:20	RENTAL RECEIPT		Load PDF
6	20/01/20 13:20	GIA SEARCH		Load PDF
7	04/03/20 13:28	AUTHORISATION TO ACT FORM		Load PDF
8	04/03/20 13:28	DISCHARGE VOUCHER		Load PDF
9	04/03/20 13:28	LOD		Load PDF
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/11/19 08:31	Singapore Accident Statement		Load PDF

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

## LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19020828/UPA3Q2

Date: 04/03/2020

## REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015  
 Claimant Vehicle No : SMK3178P Insured Vehicle No : SHA3691K  
 Date of Loss: 22/11/2019 Nature of Claim: TP Claim No: MCT19110526

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SMK3178P  
 Make & Model: BYD E6H, (A) Engine No: HIDDEN  
 Reg. Date: 04/04/2019 (Man. Year: 2019) Chassis No: LC0CE4DB4K1000314  
 Colour: White Odometer: 65096 km  
 Engine Capacity: 0 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

## CONDITION OF TYRES

Front Tyre Size: 225/65 R17 Rear Tyre Size: 225/65 R17  
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm  
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,822.20	2,780.12	1,042.08	27.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,790.00	1,350.00	440.00	24.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>5,612.20</b>	<b>4,130.12</b>	<b>1,482.08</b>	<b>26.41</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,300.00</b>		
(S\$)	5,612.20	3,300.00	2,312.20	41.20
<b>+ GST 7.00/7.00% (S\$)</b>	<b>392.85</b>	<b>231.00</b>	<b>161.85</b>	<b>41.20</b>
<b>Nett Amount (S\$)</b>	<b>6,005.05</b>	<b>3,531.00</b>	<b>2,474.05</b>	<b>41.20</b>
<b>+ Car Rental (3.0 x S\$100.00/day) (S\$)</b>		<b>300.00</b>		
<b>+ Doc/Search Fee (S\$)</b>		<b>29.00</b>		
<b>Nett Liability (S\$)</b>		<b>3,860.00</b>		
<b>Global Sum Settlement (S\$)</b>		<b>3,860.00</b>		

## INSPECTION

Date of Assignment: 25/11/2019  
 Date Inspected: 27/11/2019 Inspected At: Focus Auto Pte Ltd (HQ)  
 1 Kaki Bukit Ave 6, #02-48/50 Autobay  
 Singapore 417883  
 Estimated Period of Repair: 4.0 days

---

**Adjuster:** MARCUS CHUA

**Manager:** CHEW HSIAO TONG

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

Reference	
<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 20 Jan 2020)
<b>Parts:</b> M1-MPV	BYD E6H (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SMK3178P)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b> Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER -LH	Repair	659.00 F	*- FL
2	1		*FRONT HEAD LAMP -LH	Scratched / Cracked	890.20 F	*890.20 FL
3	1		*FRONT BUMPER	Deep Cut	1,100.20 F	*1,100.20 FL
4	1		*FRONT BUMPER SIDE RETAINER -LH	Bent	48.60 F	*48.60 FL
5	1		*FRONT BUMPER REFLECTOR -LH	Scratched	56.20 F	*56.20 FL
6	1		*FRONT BUMPER LAMP	Cracked	289.40 F	*289.40 FL
7	1		*FRONT BUMPER REINFORCEMENT	Dented / Bent	482.20 F	*482.20 FL
8	1		*FRONT BUMPER SPONGE	Shorted	296.40 FS	*200.00 FS
<b>Sub Total (S\$)</b>					<b>3,822.20</b>	<b>3,066.80</b>
- List Item Discount on L Items 0.00/10.00% (S\$)					0.00	286.68
<b>Total Parts (S\$)</b>					<b>3,822.20</b>	<b>2,780.12</b>

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	850.00	580.00
2	CHECK WIRING	New	60.00	20.00
3	TO REMOVE & REPLACE BUMPER SENSOR	New	80.00	50.00
4	SPRAY PAINTING	New	800.00	700.00
<b>Gross Labour Cost (S\$)</b>			<b>1,790.00</b>	<b>1,350.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >