

PRE-REPAIR INSPECTION REQUEST – SMB3024Y vs GBH3244C (OI) on D.O.A.: 19/11/2019

From: Hor, Yinrul
To: 'assignments@lkkauto.com', Admin A (admin-a@lkkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Div
Sent: Monday, 25 November, 2019 1:25:43 PM
Attachments:  [SMB3024Y 19112019 GIA.PDF](#)  [SMB3024Y 19NOV19.mp4](#)  [SMB3024Y CCTV 19NOV19.mp4](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd**.

Claim no : 3508211877SG003
Case Owner : Chan Kian Meng

If you have any queries/concerns, please let us know.

Thanks & Regards,

Hor Yin Rul (Viviane)
AIG

FNOL Adjuster I
Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208
Yinrul.Hor@aig.com | www.aig.sg

From: bazlin.ahmad@towertransit.sg [mailto:bazlin.ahmad@towertransit.sg]
Sent: Monday, November 25, 2019 12:28 PM
To: Hor, Yinrul
Cc: Fong, Andy-SY; Fan, Winnie-LW; Abu Kassim, Noor Mariesa; Azlan, Syazairdina; Chan, Yoke Shi; Lim, Sheng Yang; Mithoosingh, Aashweenjeetkaur; Parthiban, Theerthan; Subramaniam, Divyashni; bazlin.ahmad@towertransit.sg
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3244C AND SMB3024Y ON 19/11/2019

Dear Officers

Please arrange **LKK Auto consultants** to conduct the survey.

Thank You

Best Regards

Lynn Ahmad

Tower Transit Singapore Pte Ltd

From: Hor, Yinrul
Sent: Mon, 25 Nov 2019 03:07:59 +0000
To: Bazlin.Ahmad@towertransit.sg
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Mariesa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashni
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBH3244C AND SMB3024Y ON 19/11/2019

Without Prejudice

Your Reference : SMB3024Y
Our Reference : 3508211877SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services

Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Hor Yin Rul (Viviane)

AIG

FNOL Adjuster I

Singapore FNOL | Claims Operations – Auto

Tel: 8001206556 | Ext: 1002208

Yinrul.Hor@aig.com | www.aig.sg

From: Bazlin Ahmad [mailto:Bazlin.Ahmad@towertransit.sg]

Sent: Monday, November 25, 2019 9:37 AM

To: AIG SGP, Claims-Survey; Tan, Lily (AIG); Fong, Andy-SY; Chin, Lee-Ying; Kaur, Baljit; Lim, Sheng Yang; Abu Kassim, Noor Mariesa

Cc: Wu Tzu Ying; Subramanian Kasi

Subject: [EXTERNAL] PRS FOR ACCIDENT INVOLVING SMB3024Y & GBH3244C (AIG ins'd) ON 19/11/2019 AT 15:05HRS AT ALONG JUNCTION BET. BUKIT BATOK EAST AVE 3 & STREET 25

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 19/11/2019 at about 1505hrs along Junction Between Bukit Batok East Ave 3 & Street 25 involving our bus, SMB3024Y & your insured vehicle **GBH3244C**.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged tomorrow 26/11/2019 between 2pm – 4pm.

Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Contact Person : Lynn @ +65 9199 0025

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office **+65 6248 0987**

Mobile **+65 9199 0025**

Email bazlin.ahmad@towertransit.sg

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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