Veron Chen (LKKAuto)

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

Sent: Friday, 29 November 2019 7:53 PM

To: Veron Chen (LKKAuto) **Cc:** Fong, Andy-SY

Subject: RE: Aigencypt - RE: NEW OD CLAIM - FBP9759C-AIG REF: 3722555509SG - Revise

Estimate

Attachments: Revise Estimage.pdf

Hi Veron,

Parts pricing to check and advise.

GIA report did not show bike on the tow truck. "Towing Charges" require?

Labour "To Knock, Straighten Chassis & Body Balancing" kindly advise why it require and how it perform with resurvey photo to confirm.

Labour "Spray Painting" for matt raw parts material spray painting require?

Thanks

Regards, Thaddaeus Ng

AIG

Motor Claims Surveyor Claims | AIG Asia Pacific Insurance Pte. Ltd. 78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1929 | Fax +(65) 6835 7416 Hp +(65) 8876 5433 Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Friday, November 29, 2019 2:38 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>

Cc: Fong, Andy-SY < Andy-SY.Fong@aig.com>; SUR < sur@lkkauto.com>

Subject: [EXTERNAL] RE: Aigencypt - RE: NEW OD CLAIM - FBP9759C-AIG REF: 3722555509SG

Dear Thaddaeus,

Kindly assist for mandate approval as repairer is chasing.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) admin-d@lkkauto.com>

Sent: Monday, 25 November 2019 4:19 PM

To: 'AIG SGP, Claims-Survey' <<u>AIGSGP ClaimsSurvey@aig.com</u>>; assignments <assignments@lkkauto.com>

Cc: 'Fong, Andy-SY' < Andy-SY.Fong@aig.com >; SUR < sur@lkkauto.com >

Subject: RE: Aigencypt - RE: NEW OD CLAIM - FBP9759C

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIG SGP, Claims-Survey [mailto:AIGSGP_ClaimsSurvey@aig.com]

Sent: Monday, 25 November 2019 2:44 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Fong, Andy-SY < Andy-SY.Fong@aig.com>

Subject: Aigencypt - RE: NEW OD CLAIM - FBP9759C

Hi LKK,

Kindly assist to survey.

Winnie Fan AIG

Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Sbk E <<u>sbk5643e@yahoo.com</u>>

Sent: Monday, November 25, 2019 2:32 PM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com >

Subject: [EXTERNAL] RE: NEW OD CLAIM - FBP9759C

This message is from an external sender; be cautious with links and attachments.
Dear Sir,
Please arrange PRI for own damage claim. Thanks.
Regards,
Kwan S. H. Director Bike Production Pte Ltd



This email has been checked for viruses by AVG antivirus software. www.avg.com