

INS. CASE OWNER:

ASSIGNMENT

Surveyor: KENNETH

DOI: 25.11.2019

Date / Time: 25.11.2019

Registered in Merimen: _____

Pre-assign / CCU / FTE



Insured Vehicle No.: YP 2203M

Claim No.: 19/19/19/VC05/022687

Name of Insured: _____

Policy No.: Z19VC05002263

Insured Tel No.: _____ HP: _____

Make / Model: _____

Excess Sec II :S\$

D.O.A: 22/11/2019

Place of Accident: _____

Is driver the owner? (YES / NO)

Nature of Accident: _____

If NO, Driver Name / Age: _____

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: _____

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SME 8657Y

INSRS:
WSP: CITY AUTO

Tel: _____

Liability: _____

RMKS: _____

INSRS:
WSP: _____

Tel: _____

Liability: _____

RMKS: _____

INSRS:
WSP: _____

Tel: _____

Liability: _____

RMKS: _____

INSRS:
WSP: _____

Tel: _____

Liability: _____

RMKS: _____

Date/Time	SME 8657Y - X	YP 2203M - X	STAGE	DATE / PIC
2/12/19	File PAS to HMK to LCA		Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List:	Handler Typist
			Notification ltr (if non-pickup)	☐
			After call ltr to OI:	☐
			Authorisation To Act:	☐
			Release Voucher:	☐
			Final Repair Bill:	☐
			Car Rental Invoice:	☐
			Towing Invoice:	☐
			LTA / GIA:	☐
			Medical Bill:	☐
			PBR:	☐
			Mandate/Reject Instruction:	☐
			LOD	☐
			Payment Breakdown Form:	☐
			Post-Repair Photos:	☐
			Others:	☐
PRELIMINARY ADVICE Date/Time: _____ Sent By: _____				
FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____				
Repair Cost:	S\$	(days) Reduction: %	Email ☐	Call ☐
FINAL SETTLEMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐				
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:	
Repair Cost:	S\$			
Loss of Rental (LOR):	S\$	(days)		
Loss of Use (LOU):	S\$	(S x days)		
Loss of Income (LOI):	S\$	(S x days)		
LOR only ☐	LOU only ☐	LOR + LOU ☐	LOR + LOI ☐ (Tick only one)	
GIA/LTA Search	S\$			
Medical:	S\$			
Disbursement:	S\$	(e.g. Tow/ Independent)		
Legal Cost	S\$			
Total:	S\$	Global Sum S\$:		
FINAL PAYMENT Date/Time: _____ Confirm with: _____ Email ☐ Call ☐				
Payee 1:	S\$	Name 1:		
Payee 2: (Strike if N.A.)	S\$	Name 2:		
Payee 3: (Strike if N.A.)	S\$	Name 3:		

COPY SENT
2/12/19

ASS. REC. BY:

REF: LP01

ASSIGNMENT

From: _____

Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

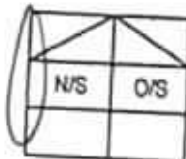
Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$112k

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PR Seen: _____

Consistent? : Yes or No

Est. Repairs: 12 days

Res.: Yes or No

Lum Sum: 1-B1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SME 86574Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Privc.c. 1700Colour: M. D. Blue

AC: _____

Insured / Std / NI / NA

Sp. Reading: 125842

T/Radio: _____

Insured / Std / NI / NA

Eng/No: _____

C/No: JT0ZS3E4-10J034568Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim or

Tyre Size: F: _____

R: _____

205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Fraser

Front

Rear

R/Bal. 9 mmR/Bal. 9 mmL/Bal. 9 mmL/Bal. 9 mmD.O.A. 22/11/19D.O.I. 25/11/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orall body & etc

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

GIA & EM not ready

PIP - \$8117.95 (Red \$8795.98 / 521) Excluded check items - \$5986.26

Date/Time, File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee: _____

Transportation: _____

S + RS \$

Fees

Others

TOTAL

Report Format :

Lump Sum / I.B.I. (\$) _____



CITY AUTO PTE LTD

One Stop Automotive Solution

BLK 8, SIN MING IND. ESTATE, #01-80/62, SIN MING ROAD, SINGAPORE 575643

TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel: 9823 9898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

LONPAC INSURANCE BHD

NO. 100

BEACH RD #19-00

SHAW TOWER

SINGAPORE 189702

Contact : -

Fax No. :

Estimate : QUOT201911-000597(00)

Date : 26/11/2019

Vehicle No. : SME8657Y

Make/Model : TOYOTA PRIUS PLUS

Mileage (km) : 0

Chassis No. : JTDZS3EU10J0304568

Accident Date : 22/11/2019 00:00:00

Claim No. : YP2203M

Reference : SME8657Y

Policy No. : 19-MK000822-R00

Not Withheld
1-B-1
Return by paint

12 days

S/No	Particular	Quantity	Unit Price	Amount S\$
LIST ITEMS :				
1	Rear bumper	1.0	499.80	CM 499.80 ✓
2	Rear bumper retainer LH	1.0	107.80	Diy 107.80 ✓
3	Rear fender innershield LH	1.0	109.80	109.80 ?
4	Rear fender - LH	1.0	1,021.70	B1 1,021.70 ✓
5	RH rear fender glass moulding	1.0	321.70	321.70 ?
6	LH rear door	1.0	1,007.80	B1 1,007.80 ✓
7	LH rear door hinge	2.0	98.34	R 196.68 ✓
8	LH rear door lock	1.0	401.90	R 401.90 X
9	LH rear door outer handle	1.0	89.70	R 89.70 ?
10	LH rear door outer channel	1.0	142.70	142.70 ?
11	LH rear door frame sticker	1.0	79.70	79.70 ✓
12	LH rear door regulator	1.0	198.40	198.40 ?
13	LH rear door regulator motor	1.0	596.40	596.40 ?
14	LH front door	1.0	1,201.70	B1 1,201.70 ✓
15	LH front door outer channel	1.0	151.79	151.79 ?
16	LH front door handle	1.0	303.95	R 303.95 ?
17	LH front door hinge	2.0	78.34	156.68 ✓
18	LH front door frame sticker	1.0	89.75	89.75 ✓
19	LH side skirt	1.0	844.90	844.90 X
20	LH wing mirror	1.0	896.70	CM 896.70 ✓
21	LH wing mirror cover	1.0	102.73	102.73 ✓
22	LH rear hup cap	1.0	178.40	178.40 X
23	LH rear wheel bearing	1.0	669.70	669.70 ?
24	LH rear shock absorber	1.0	211.75	211.75 ?
25	LH rear knuckle arm	1.0	386.70	386.70 ?
26	LH front hup cap	1.0	185.00	185.00 X
27	LH front wheel bearing	1.0	478.70	478.70 ?
28	LH front shock absorber	1.0	411.60	411.60 ?
29	LH front knuckle arm	1.0	411.79	411.79 ?
30	LH front fender	1.0	799.84	B1 799.84 ✓
31	LH front fender innrshield	1.0	198.30	CM 198.30 ✓
32	Front bumper	1.0	566.90	566.90 ?
33	Front bumper retainer	2.0	97.80	D11 195.60 ✓
34	LH fender emblem	1.0	44.17	44.17 ✓

CONTINUE NEXT PAGE



CITY AUTO PTE LTD

One Stop Automotive Solutions

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TEL: 6453 1235, 6452 0850 FAX: 6453 7944

24hrs Towing Services Tel 9823 8898

Co. Reg. No.: 199503435C GST Reg. No.: M2-8920979-4

LONPAC INSURANCE BHD

NO. 100

BEACH RD #19-00

SHAW TOWER

SINGAPORE 189702

Contact : -

Fax No. :

Estimate : QUOT201911-000597(00)

Date : 26/11/2019

Vehicle No. : SME8657Y

Make/Model : TOYOTA PRIUS PLUS

Mileage (km) : 0

Chassis No. : JTDZS3EU10J0304568

Accident Date : 22/11/2019 00:00:00

Claim No. : YP2203M

Reference : SME8657Y

Policy No. : 19-MK000822-R00

S/No	Particular	Quantity	Unit Price	Amount S\$
35	LH headlamp	1.0	2,526.40	2,526.40
36	Front LH quater glass	1.0	253.90	253.90
37	Rear LH quater glass	1.0	330.78	330.78
List Total :				16,371.81
25% Discount S\$				4,092.88
				12,278.93

SPECIAL NET :

1	LH rear rim	1.0	300.00	300.00
2	LH front rim	1.0	300.00	300.00
3	Glass sealant	2.0	40.00	80.00
SPECIAL NET Total S\$:				680.00

LABOUR :

Computerised wheel alignment	1.0	65.00	65.00	✓
* To remove and refit fuel filler pipe and hoses	1.0	90.00	90.00	601
* To transfer door glass mechanism to new door	1.0	90.00	90.00	✓
* To remove and refit trims and upholstery	1.0	120.00	120.00	1001
* To remove and refit quater glass	1.0	120.00	120.00	501
* To remove and refit front quater glass	1.0	120.00	120.00	501
* To remove and refit front and rear suspension units	1.0	350.00	350.00	?
-To knock jackout damaged parts, panel beating,welding, align, refix and to renew accident parts	1.0	1,500.00	1,500.00	10001
- Spray painting on affected & replace parts	1.0	1,500.00	1,500.00	12801
			<u>3,955.00</u>	

E. & O.E.

Total S\$: 16,913.93

GST 7% S\$: 1,183.98

Amount Due S\$: 18,097.91

LKK Auto Consultants hence notify the Repairer of the following:

- * To resurvey before/after spray painting
- * To display damaged part(s) during resurvey
- * Parts prices are subject to confirmation
- * Third party survey is on a "Without Prejudice" basis
- * No illegal modification(s) is allowed
- * Supplementary item(s) must be resurveyed and is subject to final approval in the Insurance Company

Acknowledged by Repairer

Signature:

Date:

for CITY AUTO PTE LTD

Nivitha (LKK Auto)

2018/11/25

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 25 November 2019 2:18 PM
To: assignments@lkkauto.com
Cc: MT_Claim_SG
Subject: FW: Arrange survey on SME8657Y [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022687

245pm@25/11/19
P: Vranica
V: In
S: Kumpfen

Dear Nivitha,

Please proceed to survey on without prejudice as our insured is claiming against the third party.

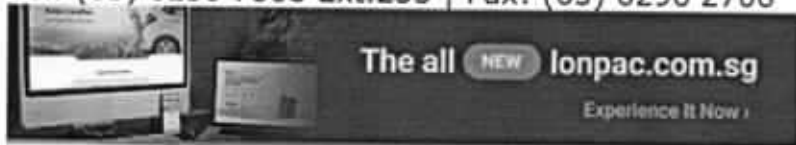
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: City Auto [mailto:cityauto@singnet.com.sg]

Sent: Monday, 25 November 2019 2:10 pm

To: MT_Claim_SG

Subject: Arrange survey on SME8657Y

Dear Motor survey department,

Kindly arrange LKK Auto Consultants Pte Ltd survey on following vehicle :

Survey TP.

Your vehicle : YP2203M

Our vehicle : SME8657Y

D.O.A : 22/11/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Veronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 26 November 2019 4:52 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: RE: Arrange survey on SME8657Y *** LKK REF : CC4/LPC19020815/Kda3 [External Confidential]

Dear Gerald,

As spoken, we will proceed to reject TP claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [mailto:geraldpoh@lonpac.com]
Sent: Tuesday, 26 November 2019 4:47 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Arrange survey on SME8657Y *** LKK REF : CC4/LPC19020815/Kda3 [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022687

Dear Jia Le,

Kindly review the video footage.

Based on the recording, the third party was travelling straight on the lane meant for turning right only.

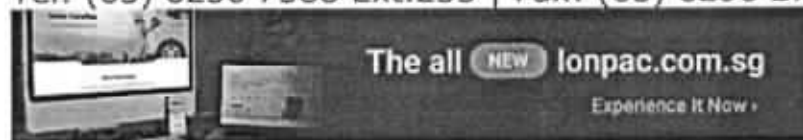
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]
Sent: Tuesday, 26 November 2019 4:27 pm
To: GERALD POH WEE BIN; Mei Kwan (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: Arrange survey on SME8657Y *** LKK REF : CC4/LPC19020815/Kda3 [External Confidential]

Dear Gerald,

Insured reported that he has the video footage.

Kindly let us have a copy of video footage for our viewing.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]
Sent: Monday, 25 November 2019 5:03 PM
To: Mei Kwan (LKKAuto)
Cc: MT_Claim_SG; Jia Le (LKK Auto)
Subject: RE: Arrange survey on SME8657Y *** LKK REF : CC4/LPC19020815/Kda3 [External Confidential]

Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Kindly assess liability before proceeding with Direct Settlement.

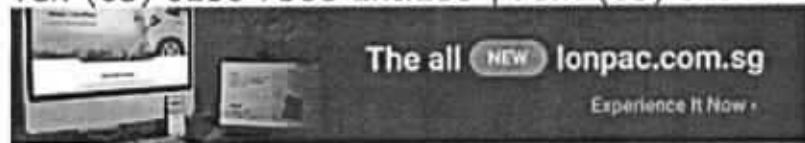
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 25 November 2019 4:33 pm
To: GERALD POH WEE BIN
Cc: MT_Claim_SG; Admin A; Jia Le (LKK Auto)
Subject: RE: Arrange survey on SME8657Y [External Confidential] *** LKK REF : CC4/LPC19020815/Kda3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

LPC REF: 19/19/19/VC05/022687
LKK REF: CC4/LPC19020815/Kda3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 25 November, 2019 2:48 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange survey on SME8657Y [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

Sent: Monday, 25 November 2019 2:18 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange survey on SME8657Y [External Confidential]

Lonpac External - Confidential

Our Ref : 19/19/19/VC05/022687

Dear Nivitha,

Please proceed to survey on without prejudice as our insured is claiming against the third party.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Monday, 25 November 2019 2:10 pm

To: MT_Claim_SG

Subject: Arrange survey on SME8657Y

Dear Motor survey department,

Kindly arrange **LKK Auto Consultants Pte Ltd** survey on following vehicle :

Survey TP,

Your vehicle : YP2203M

Our vehicle : SME8657Y

D.O.A : 22/11/2019

LOCATION : Blk 160, Sin Ming Drive, Sin Ming Auto City #05-01 Singapore 575722

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 26 November 2019 5:00 PM
To: City Auto
Subject: RE: Liability for SME8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019 *** LKK REF: CC4/LPC19020815/Kda3
Attachments: Video - Accident.WMV

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING YP 2203M & SME 8657Y ON 22/11/2019

We refer to the above matter.

Based on the recording, your client was travelling straight on the lane meant for turning right only.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)
Sent: Tuesday, 26 November 2019 2:34 PM
To: City Auto
Subject: RE: Liability for SME8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019 *** LKK REF: CC4/LPC19020815/Kda3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP 2203M AND SME 8657Y ON 22/11/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto [<mailto:cityauto@singnet.com.sg>]

Sent: Tuesday, 26 November 2019 2:31 PM

To: Jia Le (LKK Auto)

Subject: RE: Liability for SME8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019 ***

LKK REF: CC4/LPC19020815/Kda3

Dear Jia Le,

Kindly send us your insured GIA report.

Is this case the liability on 50/50?

Kindly assist.

Thank you.

Best Regards,

Veronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 26 November, 2019 2:20 PM

To: City Auto; Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: Liability for SME8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019 *** LKK REF: CC4/LPC19020815/Kda3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jia Le,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 26 November, 2019 2:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Liability for SMF8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019

Dear Mei Kwan,

Please refer to attached of GIA report.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 26 November, 2019 1:53 PM

To: City Auto; Admin A

Subject: RE: Liability for SMF8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us GIA report and advise which insurer is your client seeking to claim against.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: City Auto <cityauto@singnet.com.sg>

Sent: Tuesday, 26 November, 2019 12:15 PM

To: Admin A <admin-a@lkkauto.com>

Subject: Liability for SMF8657Y Your ref: YP2203M Our ref: SME8657Y D.O.A: 22/11/2019

Importance: High

Dear Sirs,

Please let us know what is the liability for this case?

Kindly check and revert to us.

Thank you.

Best Regards,

Vronica Law

City Auto Pte Ltd

Blk 8 Sin Ming Industrial Estate,

#01-60/62 Sin Ming Road,

Singapore 575643

Tel : 6453 1235

Fax : 6453 7944



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC4/LPC19020815/Kda3q2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 04-12-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	YP 2203M	Veh. Inspected	SME 8657Y
Policy No.	Z19VC05002263	Coverage (\$)	0.00
Claim No.	19/19/19/VC05/022687	Excess (\$)	0.00
Assign From	GERALD	Assign Date	25/11/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS (A)	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2018
Chassis No.	JTDZS3EU10J034568	Colour	METALLIC DARK BLUE
Odometer	125842	Steering	IN ORDER
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	205/60 R16	FIRENZA	9 mm
L/H Front Tyre	205/60 R16	FIRENZA	9 mm
R/H Rear Tyre	205/60 R16	FIRENZA	9 mm
L/H Rear Tyre	205/60 R16	FIRENZA	9 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY AND UNDERCARRIAGE.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	22/11/2019	Inspection Date	25/11/2019
Survey held at	CITY AUTO PTE LTD BLK 8, SIN MING IND. ESTATE #01-60/62 Sector C SINGAPORE 575643.		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: 12 Working Days



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Reg. No: 199607196R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 8657Y

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR BUMPER	CRACKED	499.80	499.80
1	REAR BUMPER RETAINER LH	DISTORTED	107.80	107.80
1	REAR FENDER INNERSHIELD LH	* CHECK	109.80	-
1	REAR FENDER -LH	BENT	1,021.70	1,021.70
1	RH REAR FENDER GLASS MOULDING	* CHECK	321.70	-
1	LH REAR DOOR	BENT	1,007.80	1,007.80
2	LH REAR DOOR HINGE @\$98.34	TO REPAIR SEE LABOUR	196.68	-
1	LH REAR DOOR LOCK	TO REPAIR SEE LABOUR	401.90	-
1	LH REAR DOOR OUTER HANDLE	* CHECK	89.70	-
1	LH REAR DOOR OUTER CHANNEL	* CHECK	142.70	-
1	LH REAR DOOR FRAME STICKER	NECESSARY	79.70	79.70
1	LH REAR DOOR REGULATOR	* CHECK	198.40	-
1	LH REAR DOOR REGULATOR MOTOR	* CHECK	596.40	-
1	LH FRONT DOOR	BENT	1,201.70	1,201.70
1	LH FRONT DOOR OUTER CHANNEL	* CHECK	151.79	-
1	LH FRONT DOOR HANDLE	* CHECK	303.95	-
2	LH FRONT DOOR HINGE @\$78.34	UPPER BENT	156.68	78.34
1	LH FRONT DOOR FRAME STICKER	NECESSARY	89.75	89.75
1	LH SIDE SKIRT	SERVICEABLE	844.90	-
1	LH WING MIRROR	CRACKED	896.70	896.70
1	LH WING MIRROR COVER	DENTED	102.73	102.73
1	LH REAR HUP CAP	SERVICEABLE	178.40	-
1	LH REAR WHEEL BEARING	* CHECK	669.70	-
1	LH REAR SHOCK ABSORBER	* CHECK	211.75	-
1	LH REAR KNUCKLE ARM	* CHECK	386.70	-
1	LH FRONT HUP CAP	SERVICEABLE	185.00	-
1	LH FRONT WHEEL BEARING	* CHECK	478.70	-
1	LH FRONT SHOCK ABSORBER	* CHECK	411.60	-
1	LH FRONT KNUCKLE ARM	* CHECK	411.79	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	LH FRONT FENDER	BENT	799.84	799.84
1	LH FRONT FENDER INNERSHIELD	CRACKED	198.30	198.30
1	FRONT BUMPER	* CHECK	566.90	-
2	FRONT BUMPER RETAINER @\$97.80	DISTORTED	195.60	195.60
1	LH FENDER EMBLEM	NECESSARY	44.17	44.17
1	LH HEADLAMP	SERVICEABLE	2,526.40	-
1	FRONT LH QUATER GLASS	* CHECK	253.90	-
1	REAR LH QUATER GLASS	* CHECK	330.78	-
	LESS 25% DISCOUNT		-4,092.95	-1,580.98
			12,278.86	4,742.95
	<u>SPECIAL NETT ITEMS</u>			
1	LH REAR RIM (SN)	DENTED	300.00	300.00
1	LH FRONT RIM (SN)	DENTED	300.00	300.00
2	GLASS SEALANT @\$40.00 (SN)	NECESSARY	80.00	80.00
			680.00	680.00
	<u>LABOUR</u>			
	COMPUTERISED WHEEL ALIGNMENT.		65.00	65.00
	TO REMOVE AND REFIT FUEL FILLER PIPE AND HOSES.		90.00	60.00
	TO TRANSFER DOOR GLASS MECHANISM TO NEW DOOR.		90.00	90.00
	TO REMOVE AND REFIT TRIMS AND UPHOLSTERY.		120.00	100.00
	TO REMOVE AND REFIT QUATER GLASS.		120.00	50.00
	TO REMOVE AND REFIT FRONT QUATER GLASS.		120.00	50.00
	TO REMOVE AND REFIT FRONT AND REAR SUSPENSION UNITS.	* CHECK	350.00	-
	TO KNOCK JACKOUT DAMAGED PARTS,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW ACCIDENT PARTS.INCLUSIVE OF THE REPAIR OF LH REAR DOOR LOCK AND LH REAR DOOR LOCK.		1,500.00	1,000.00
	SPRAY PAINTING ON AFFECTED & REPLACE PARTS.		1,500.00	1,280.00
			3,955.00	2,695.00
	GRAND TOTAL		16,913.86	8,117.95

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RECOMMENDED COST OF REPAIRS (REPAIR COST NOT CONCLUDE) (EXCLUDE CHECK ITEMS S\$5,986.26 NETT)			8,117.95
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Report Ref No. CC4/LPC19020815/Kda3q2

KONG SENG CHEONG

Licensed Appraiser

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