

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1911-177

Your Ref : GBF6551G

Date : 05.December 2019

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5980C AND GBF6551G ON 21/11/19 10:45 AM ALONG ANG MO KIO AVENUE 6

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	10,004.50
2.	Loss of Rental for <u>9</u> days @ \$ <u>96.99</u> per day	\$	872.91
3.	Loss of Income for <u>9</u> days @ \$ <u>50</u> per day	\$	450.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	11,334.90

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 11 December 2019 9:57 AM
To: james.chia@jackies-ent.com
Subject: ACCIDENT INVOLVING GBF 6551G AND SHC 5980C ON 21/11/2019

Our Ref: CC3/CT19020806/Kda3

JACKIE'S ENTERPRISES (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 6551G AND SHC 5980C ON 21/11/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

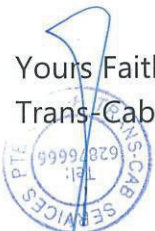
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHC5980C and GBF6551G along ANG MO KIO AVENUE 6 on 21/11/19 10:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 5 (day) of December 2019

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3005111901 Claim No : SNM19D205594C02/1
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : S\$11,334.90
 DOLLARS ELEVEN THOUSAND THREE HUNDRED THIRTY FOUR AND CENTS
 NINETY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 5980C
 Insured Vehicle No. : GBF 6551G

Date of Loss : 21/11/2019
 Place of Accident : ANG MO KIO AVENUE 6

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JACKIE'S ENTERPRISES (S) PTE LTD
 Driver Name : CHOW MING SHIAW


from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	10,004.50
(3) Loss of Use /Rental/Earning	S\$	1,322.91
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.49
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	11,334.90
	=====	

Claimant Name : Amanda Tay

NRIC No : S9335511L

Signature : 



Date : 22 107 / 20

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV1911-298 DATE : 29. November 2019 REFERENCE NO : AAD1911-177 TERMS : DUE DATE : 29. November 2019 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	-6050101	REPAIR-SHC5980C; DOA 21.11.19(LUMP SUM-19)	1	10,004.50	10,004.50

Total SGD Excl. GST : 9,350.00
7% GST : 654.50
Total SGD Incl. GST : 10,004.50

****** TEN THOUSAND FOUR AND FIFTY SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

05 December, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/11/19 10:45 AM at ANG MO KIO AVENUE 6

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHC5980C. The taxi was hired to NEO LEONG HIAP a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.99 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

21-11-2019

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1911-177	Accident Date 21-11-2019
11/21/2019 13:00	11/29/2019 16:00	SHC5980C

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Nov 2019 / 16:34:12

Receipt Date/Time : 21 Nov 2019 / 16:34:12

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191121-002436

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF6551G				
As at 21 Nov 2019/10:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBF6551G Enquiry Fee 20191121163255817409	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLX7151H				
As at 21 Nov 2019/06:08:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SLX7151H Enquiry Fee 20191121163255887166	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
		xxxxxxxxxxxx5467	Credit Card: Visa/MasterCard	14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 22 July 2020 11:22 AM
To: Jia Le (LKK Auto); Mei Kwan (LKKAuto); Admin A
Cc: Ben Tang; Claims Dept of CTI
Subject: RE: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G and SHC5980C) on 21/11/2019

LKK REF - CC3/CTI19020806/Kda3
CTI REF - SNM19D205594C02/1(ben)

Dear Sirs

Please proceed to resolve the property damage claim at \$11,334.90.

We await your payment advice to enable our Ben Tang to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, July 22, 2020 11:07 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C) on 21/11/2019

Dear Sirs/Madam,

We refer to the below email dated on 06/04/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 13 July 2020 1:36 PM

To: Ben Tang; Mei Kwan (LKKAuto); Admin A

Cc: Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C) on 21/11/2019

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Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 6 April 2020 11:17 AM

To: Ben Tang; Mei Kwan (LKKAuto); Admin A

Subject: RE: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C) on 21/11/2019

Your ref : **SNM19D205594**

Our ref : CC3/CTI19020806/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING GBF 6551G(OI) & SHC 5980C(TP) ON 21/11/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$11,334.90(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$48,958.35	\$ 10,004.50
2. Loss of Rental (9days x \$96.99)	\$ 872.91	\$ 872.91 (9days x \$96.99)
3. Loss of Income (9days x \$50)	\$ 450.00	\$ 450.00 (9days x \$50)
4. LTA/ GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$50,288.75	<u>\$ 11,334.90</u>

**08 days recommendation for repair + 1Sun = 9days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]

Sent: Wednesday, 27 November 2019 2:54 PM

To: Mei Kwan (LKKAuto); Admin A; Jia Le (LKK Auto)

Subject: RE: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C) on 21/11/2019

Hi Mei Kwan

Please refer to attached our insured SAS report for your reference.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Wednesday, November 27, 2019 2:31 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: OUR REF: SNM19D205594/GBF6551G/BEN & YOUR REF: (TP : LKK REF - CC3/CTI19020806/Kda3) Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C) on 21/11/2019

Dear Ben,

Please revert to LKK Auto on Direct Settlement.

File with officer-in-charge- Ben Tang-DID: 6389 6175

Dear Mei Kwan,

****** kindly quote our reference number when replying ******

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website:www.sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Tuesday, November 26, 2019 12:15 PM
To: Claims Dept of CTI
Cc: Admin A; Jia Le (LKK Auto)
Subject: Direct Settlement - Accident Involving GBF6551G (OI : CTI - TBA) and SHC5980C (TP : LKK REF - CC3/CTI19020806/Kda3) on 21/11/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 5980C at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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