



HUA HONG PRIVATE LIMITED

25D Sungei Kadut Street 1 Singapore 729332
Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

LETTER OF DEMAND

29 March 2021

HHTPClaims19-215

India International Insurance Pte Ltd
64 Cecil Street #04-00 / #05-00
IOB Building
Singapore 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING GBE 1696 K & SHB 4155 E ON 14/11/2019 ALONG ROAD CLEMENTI ROAD LAMP POST 33 AT ABOUT 2210 HOURS

Insured : INTEGRATE ENGINEERS PTE LTD
Vehicle Registration No : GBE1696 K
Vehicle Make : TOYOTA
Vehicle Model : TOYOTA DYNA 150 MANUAL
Vehicle Chassis No : JTFAT35Y00K204370
Policy No : D19MTPCVE002027
Date of Accident : 14/11/2019

Type of Claim: Third Party

Cost of Repairs (including GST)	\$ 18,190.00
Towing Fee	\$ 150.00
Loss of rental @ 15 days	\$ 1,800.00
Total	\$ 20,140.00



Authorised by Claims Dept

AUTHORISATION TO ACT

I, Integrate Engineers Pte Ltd (the third party claimant) of 01 Joo Koon
Circle S 629 074 (address), owner of GBE 1696K (vehicle no.)
hereby authorize Hua Hong Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. GBE 1696K that was damaged pursuant to the accident which occurred on 14/11/2019
(date) along Road Clementi Road Lamp Post 33 (location) involving vehicle no/s
SHR 4155F ("the accident").



I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 21 (day) of Nov (month) 2019 (year)




Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MCT19110462
Claimant Ref : GBE1696K

We/I, Hua Hong Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 9,900.00 (Global Sum) ~~(repair cost), S\$ _____ (loss of use/rental), S\$ _____ (search fee)~~, vehicle no. GBE1696K that was damaged pursuant to the accident which occurred on 14/11/2019 (date) at ROAD CLEMENTI ROAD LAMP (location) involving vehicle no. SHB4155E (insured vehicle). This is pursuant to the inspection conducted on 25/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner INTEGRATE ENGINEERS PTE LTD ("the third party claimant") of vehicle no. GBE1696K to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to GBE1696K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 9,900.00 to Hua Hong Pte Ltd.

Dated this 18 day of JUNE 2021.

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

HUA HONG PTE LTD

NRIC:

200900309M

Address:

10 KAKI BUKIT AVE 4 #04-63

PREMIER @ KAKI BUKIT S415874

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



HUA HONG PRIVATE LIMITED

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Tel: (65) 6661 9688 Fax: (65) 6661 9699 Email: info@huahong.com.sg

TAX INVOICE

29 March 2021

HHTPClaims19-215

India International Insurance Pte Ltd
64 Cecil Street, IOB Building
#04-00 / #05-00
Singapore 049711

Attn: Motor Claims Department

ACCIDENT INVOLVING GBE 1696 K & SHB 4155 E ON 14/11/2019 ALONG ROAD CLEMENTI ROAD LAMP POST 33 AT ABOUT 2210 HOURS

Insured : INTEGRATE ENGINEERS PTE LTD
Vehicle Registration No : GBE1696 K
Vehicle Make : TOYOTA
Vehicle Model : TOYOTA DYNA 150 MANUAL
Vehicle Chassis No : JTFAT35Y00K204370
Policy No : D19MTPCVE002027
Date of Accident : 14/11/2019

Type of Claim: Third Party

Lump sum repair for the damaged portion	\$ 17,000.00
	\$ 17,000.00
7% GST	\$ 1,190.00
Total	\$ 18,190.00



Authorised by Claims Dept

& SONS ENTERPRISE

ang Road
58379
536 Fax: 67567565
g No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

GBF 1686K

P

INTEGRATE ENGINEERS PTE LTD

(TP)

INVOICE : AR2001-0115
DATE : 13/01/2020
TERMS : C.O.D
STAFF ID : JOYCE
AGREEMENT NO. : HA201911-0144

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : GBJ4665D 1,682.24
Make / Model : TOYOTA DYNA 10FT OPEN DIESEL
Rental Dates : Rental Billing From 21/11/2019 To 06/12/2019
Period : 15 days
Rental Rate : S\$ 120.00 Per Day (Including GST)
Reference No :

AMOUNT : S\$
**ONE THOUSAND EIGHT HUNDRED DOLLARS
ONLY**

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,682.24
GST 7% : 117.76

TOTAL S\$: 1,800.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only



Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

Hirer's Name Integrate Engineers Pte Ltd		Date of Birth	Passport/ Nric No.	Nationality
Address 61 Joo Koon Circle (629034)		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No 11276432	Mobile Phone No.	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT

CHECK IN

Date 21/11/19	Time 1000 hrs	Mileage KM	E 1/4 1/2 3/4 F
Date 06/12/2019	Time 1700 hrs	Mileage KM	Remarks

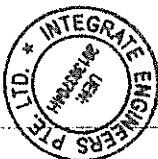
IMPORTANT NOTES

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability -- First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability -- First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	15	@	120	1682.24
DISCOUNT				
GST @ 7%				117.16
TOTAL				1800.00
EXTENSION				
DEPOSIT (refundable) \$500				
CHANGED OVER FROM VEH.				DATE

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

Hirer's Signature



Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. **983 4665D**

MODEL **Toyota Dyna**

FROM **21/11/19**

RETURN

*Estimate Date. For actual return see CHECK IN

INVOICE

Carz Recovery Services Pte Ltd
Singapore

BILL TO
Cash

GBE 1096K
T104110
3rd Nov

Invoice Number: 1911001

Invoice Date: November 15, 2019

Payment Due: November 15, 2019

Amount Due (SGD): \$150.00

Items	Quantity	Price	Amount
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Towing Service

From: Pasir Panjang Rd

To: #04-04 E9 Premium

Veh. No.: GBE1696K

Date: 15 Nov 2019 (Midnight Service)

1

\$150.00

\$150.00

Total:

\$150.00

Amount Due (SGD):

\$150.00

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Nov 2019 15:45	Clm Dtl Modified	Claimant's Name: -> INTEGRATE ENGINEERS PTE LTD. Claimant's ID: -> 201303704H.	[A] HOW MEI KWAN
2	25 Nov 2019 15:45	Clm Veh Model Changed	(204575) TOYOTA DYNA 150 3.0 D (M).	[A] HOW MEI KWAN
3	25 Nov 2019 15:45	Clm Created	Reg No: GBE1696K. Acct Date: 2019/11/14. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Sompo Insurance Singapore Pte. Ltd. (HQ). Workshop: Hua Hong Pte Ltd (Sungei Kadut)	[A] HOW MEI KWAN
4	25 Nov 2019 15:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Nov 2019 15:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/04	[A] HOW MEI KWAN
6	25 Nov 2019 15:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Nov 2019 15:45	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	25 Nov 2019 15:45	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] HOW MEI KWAN
9	27 Nov 2019 15:29	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% Remarks: Insured driver hit onto third party lorry from behind.	[A] CHEW HSIAO TONG
10	28 Nov 2019 11:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/04	[I] Priya
11	28 Nov 2019 11:16	Adj Mandate Set	Approved:0.00.	[I] Priya
12	20 Apr 2021 17:19	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	20 Apr 2021 17:19	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	20 Apr 2021 17:19	Clm Dtl Modified	JPJ Reg. Date: -> 2015/09/15.	[A] JOANNE LEE KHANG MIN
15	20 Apr 2021 17:19	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	23 Apr 2021 17:14	Claim Offer Type Changed	Offer Type: Cost of Repairs->Contract Repair	[A] CHEW HSIAO TONG
17	23 Apr 2021 17:15	Adj Mandate Request	Cur.Reg:0.00:Hi, We noticed that police taken action against 3rd party driver for this matter. Kindly advise if we may proceed to reject 3rd party claim. Thanks.	[A] CHEW HSIAO TONG
18	26 Apr 2021 11:49	Video Downloaded	Downloaded Video - Accident	[I] Priya
19	26 Apr 2021 15:13	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/04. Mandate Remarks: ID was also given stern warning from careless driving offer 50%, please let us have your view.	[I] Priya
20	26 Apr 2021 15:13	Adj Mandate Set	Maintained:ID was also given stern warning from careless driving offer 50%, please let us have your view.	[I] Priya
21	28 Apr 2021 17:36	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
22	17 May 2021 16:13	Claim Offer Type Changed	Offer Type: Contract Repair->Cost of Repairs	[A] CHEW HSIAO TONG
23	17 May 2021 16:16	Adj Mandate Request	Cur.Reg:10145.00:Hi, Agreed to 50% as OID was given stern warning. From Insured video, 3rd party lorry had stopped, our driver should exercise caution to avoid accident. Seek mandate up to \$10,145.00. Thanks.	[A] CHEW HSIAO TONG
24	17 May 2021 17:22	Video Downloaded	Downloaded Video - Accident	[I] Priya
25	17 May 2021 17:25	Video Downloaded	Downloaded Video - Accident	[I] Priya
26	19 May 2021 08:43	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/12/04. Mandate Remarks: ID was also given stern warning from careless driving offer 50%, please let us have your view.	[I] Mekavathanan Sarangapani

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	19 May 2021 08:43	Adj Mandate Set	Approved:10145.00:ID was also given stern warning from careless driving offer 50%, please let us have your view.	[I] Mekavathanan Sarangapani

Date From



Date To



Audit Type

None



Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2687758	20 Apr 2021 17:19:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBE1696K	SHB4155E	11.00