

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Friday, 22 May 2020 3:54 pm
To: Chan, Shu Hui Agnes
Cc: SUR; assignments
Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

We refer to your below email above matter.

According to our surveyor, based on the report that was made by the driver of these 3 vehicles and the reviewed video, SMK 9913U clearly hit the vehicle SKX 3178U first, Follow-up hitting the rear portion of taxi SHC 4555D.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 21 May 2020 3:30 pm
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Thursday, 21 May 2020 3:01 pm
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear LKK

We herewith enclosed 3 GIA reports and footage for your attention.

Please advise whether SMK9913U collided into SHC4555D and SKX3178U.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



Innovation for Wellbeing

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission¹ & Product Purchase² via Sompo SG

Download now @



or



¹ For Travel, Personal Accident & Home Insurance | ² For Travel, Personal Accident, Home & Private Motor Insurance

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.