

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 21 May 2020 3:30 pm
To: Chan, Shu Hui Agnes
Cc: SUR; assignments
Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Thursday, 21 May 2020 3:01 pm
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear LKK

We herewith enclosed 3 GIA reports and footage for your attention.

Please advise whether SMK9913U collided into SHC4555D and SKX3178U.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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From: Chan, Shu Hui Agnes

Sent: Thursday, May 21, 2020 2:44 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>; 'assignments' (<assignments@lkkauto.com>) <assignments@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear LKK

Please advise the status of SMK9913U repair.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555



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From: Chan, Shu Hui Agnes

Sent: Monday, December 16, 2019 10:14 AM

To: 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

Cc: Ong, Lay Gim <laygim.ong@sampo.com.sg>; KKLau <kklau@lkkauto.com>; Simon Ho (LKKAuto) <SimonHo@lkkauto.com>; SUR <sur@lkkauto.com>; Han, Bernard <Bernard.han@sampo.com.sg>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Olivia

We refer to our phone conversation just now.

We take note that the check items amount at 11,647.34 have not confirm yet and supplementary items are unknown

Please authorise the repair of SMK9913U at lump sum of **S\$24,000/-** and the excess of S\$5,600/- is applicable.

Section I excess of 2,600/- plus un-named young driver excess of S\$3,000/-.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Sent: Friday, 13 December, 2019 3:56 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Ong, Lay Gim <laygim.ong@sompo.com.sg>; KKLau <kklau@lkkauto.com>; Simon Ho (LKKAUTO) <SimonHo@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Importance: High

Dear Agnes,

Thank you for your email.

Our computation is as follows:

| | |
|-----------------------------------|--------------------|
| Workshop estimate amount | \$62,747.50 |
| Revised estimate amount | \$18,444.54 |
| "Check" items amount | \$11,647.34 |
| Total | \$30,091.88 |
| Adjusted (lump sum repair) | \$24,073.50 |

Based on our surveyor markings and physical inspection of the damages, the repair should not exceed lump sum \$24,000.00.

However, this does not include any supplementary items which will be checked further by our surveyor, if any.

Thank you.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Friday, 13 December 2019 10:11 AM

To: Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; SUR <sur@lkkauto.com>; Simon Ho (LKKAUTO) <SimonHo@lkkauto.com>; Ong, Lay

Gim <laygim.ong@sompo.com.sg>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Importance: High

Dear Olivia

We refer to the above matter.

The second preliminary advise stated the repairer parts prices were wrong.

Please advise the reasonable/ correct parts prices .

Shirley email dated 26.11.2019 stated that repairer proposed to repair at 32K.

Shirley email dated 28.11.2019 stated that repairer proposed to repair at 29K.

Shiau email dated 05.12.2019 stated that repairer proposed at repair at 27K.

Please advise what is the reasonable cost of repair.

Please reply to us today as we need to call return to Insured by end of today.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Sent: Thursday, 12 December, 2019 6:16 PM

To: Ong, Lay Gim <laygim.ong@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: KKLau <kklau@lkkauto.com>; SUR <sur@lkkauto.com>; Simon Ho (LKKAuto) <SimonHo@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Lay Ghim and Agnes,

We refer to the conversation with our Mr. Lau earlier.

On our market value (MV) computation of \$76K, kindly refer to the references we have enclosed for your perusal.

As owner's vehicle is the less common model of the BMW M3, there were only a handful of references on SG Carmart.

In the three references we have enclosed, the transacted prices are generally higher than our quoted MV despite the condition of these vehicles (a) all higher number of ownerships as compared to owner's (only second ownership), (b) higher mileage as compared to owner (owner's mileage was at 72,367km).

In other words, the MV of \$76K quoted for owner is already pegged down in comparison.

Till date, we have only given instruction to repairer on one occasion (email on 4 December) that our insurer's mandate i.e. authorization to repair is for not exceeding a repair limit of \$20,000 (lump sum), or whichever lower. At this point, repairer is requesting for \$27,000, from the previous requests of \$32,000, and \$29,000 (lump sum basis for all).

Please let us know where we may be of further assistance.

Thank you.

(On behalf of Mr. Lau)

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shirley Hiew (LKK Auto)

Sent: Thursday, 12 December, 2019 8:45 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Kindly refer to the attached as your requested.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 11 December 2019 4:15 pm

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Thank you for the email.

This case is handle by Shirley.

Dear Shirley,

FYNA.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 11 December 2019 3:24 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Importance: High

Dear Shiau

We refer to our phone conversation just now.

Please forward all emails between your office and Miracle Workz for SMK9913U claim.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 9 December, 2019 11:03 AM

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Ruth,

We have checked the below matter with workshop, they have explained the excess \$5,600.00 instead of \$3,100.00 with the owner.

Workshop have purpose the repair cost at Lump Sum \$27,000.00 as they are unable to repair the vehicle within Lump Sum \$20,000.00.

Kindly advise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Monday, 9 December 2019 9:37 AM

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Ruth,

Thank you for the email.

We will check and revert to you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: Monday, 9 December 2019 9:01 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear LKK,

Our authorization for COR was \$20K and excess @ \$5,600.

However Insured said someone told him COR is at \$24K and excess is \$3,100.

Please clarify who gave insured or workshop that information?

Please reply urgently.

Best Regards

Ruth Chua

Claims Division

D: 6329 5153 | **T:** 6461 6555 | **F:** 6221 3147



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 5 December, 2019 6:08 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Repairer proposed \$ 27,000.00 to repair the vehicle on lump sum basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiao Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Wednesday, 4 December 2019 10:24 am

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Noted with thanks.

We will inform workshop accordingly.

Dear Shirley,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 4 December 2019 10:13 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Shiau

Please authorise the repair of SMK9913U at lump sum of **S\$20,000/-** and the excess of S\$5,600/- is applicable.

Section I excess of 2,600/- plus un-named young driver excess of S\$3,000/-.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 3 December, 2019 7:40 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Enclosed herewith latest preliminary advice of SMK 9913U.

Repairer able to undertake the repair cost not more than \$29,000.00 on Lump Sum basis.

We have not authorise repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, 2 December 2019 2:18 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; KKLau <kklau@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Hi Agnes,

We are still checking & will update you once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Monday, 2 December 2019 11:29 am

To: KKLau <kklau@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Mr Lau

We refer to our discussion on 29.11.2019/ last Friday at your office.

Please advise SMK9913U price outcome.

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 29 November, 2019 12:17 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: FW: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Kindly assist for approval as repairer is chasing

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Thursday, 28 November 2019 2:50 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

We refer to your below email above matter.

- 1) We have further negotiate with repairer, they are able to undertake the repair cost not exceeding \$ 29,000.00 on lump sum basis.
- 2) Market Value of SMK9913U is \$ 76K (Estimated), kindly refer to the preliminary advise.
- 3) The estimate is on cost price basis and the price is inclusive (cost plus 10%).

Kindly let us have your authorize approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Wednesday, 27 November 2019 9:20 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Importance: High

Dear Shirley

We refer to the above matter.

Please advise the following –

1. The damages of SMK9913U are economical or not economical to repair
2. Market Value of SMK9913U

3. The estimate is on list price basis or cost price basis

Thank you.

Best Regards

Agnes Chan

Claims Division

D: 6329 5327 | T: 6461 6555 | F: 6221 3147



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Tuesday, 26 November, 2019 3:14 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Agnes,

Enclosed preliminary revised of vehicle SMK 9913U

Date of survey: 25/11/2019 Number of days : 10 days

We have Not authorise repair.

Repairer proposed to repair the vehicle at \$ 32,000.00 on lump sum basis.

Kindly let us have your authorize approval please.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 25 November 2019 10:12 am

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Henry, Irene James' <irene.henry@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin [<mailto:melvin.ye@sompo.com.sg>]

Sent: Friday, 22 November 2019 4:11 PM

To: nicolelee@miraclebodyworkz.sg; sur@lkkauto.com; assignments <assignments@lkkauto.com>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: FW: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648 Our ref : CMTD1905463/AGC

Hi Nicole,

We acknowledged receipt of your claim documents.

Please be informed that Ms Agnes Chan is the handler of this case.

We have appointed LKK AUTO to conduct the survey.

Aside to LKK,

Please make arrangement to conduct the survey for SMK9913U

Please revert with your preliminary report upon completion of survey to my colleague, Agnes for Authorisation.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555 | F: 6221 3302



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From: nicole lee <nicolelee@miraclebodyworkz.sg>

Sent: Friday, 22 November, 2019 3:08 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Own Damage Claim - SMK9913U @ Policy No: D19MTPV01007648

Without Prejudice

Dear officer in charge,

Kindly arrange for an pre-repair inspection at our workshop.

Miracle workz pte ltd
No 48 toh guan road east
#04-126 enterprise hub
Singapore 608586
contact person: Nicole 96472568

Please refer to attachment for the gia report
Thanks for your help.

--

Best regards

Nicole Lee

Operation Assistant

DIRECT LINE: 96472568

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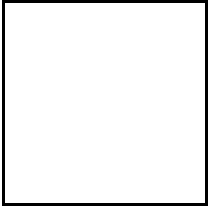
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