Shirley Hiew (LKK Auto)

From: Rasul (LKKAuto)

Sent: Wednesday, 6 May 2020 4:03 pm

To: Shirley Hiew (LKK Auto)

Subject: RE: SMK 9913U OD (SOMPO) smk 9913(1).png; smk 9913(2).png

Refer to attachment

Photos all have. Condition amended. 10 days of repair will do

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shirley Hiew (LKK Auto)

Sent: Wednesday, 6 May, 2020 3:22 PM

To: Rasul (LKKAuto)

Subject: FW: SMK 9913U OD (SOMPO)

Parts item no.27 & 51 quantity is 2pcs, but your condition no amend, are you really check clearly?

And also repair days previously you given is 10 days, izit still same 10 days given for finalize?

Please also make sure all the parts items got the damaged photo to prove it.

This case is wanted by Sompo Insurance, you better check clearly and revert me once done since we need re-seek mandate approval from Sompo.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rasul (LKKAuto) < Rasul@lkkauto.com > Sent: Wednesday, 6 May 2020 10:33 am

To: Shirley Hiew (LKK Auto) < ShirleyHiew@lkkauto.com>

Subject: RE: SMK 9913U OD (SOMPO)

Hi Shirley,

Refer to attachment I have checked the invoice all tally

Best Regards, Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: Shirley Hiew (LKK Auto) **Sent:** Tuesday, 5 May, 2020 4:20 PM

To: Rasul (LKKAuto)

Cc: SUR

Subject: SMK 9913U OD (SOMPO)

Hi Rasul,

Enclosed the supplier invoice received from repairer.

Kindly do your final marking and revert me once done.

Repair limit is L/S 24K.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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of claim related documents will be in softcopy. Any inconvenience caused is much regretted.	