

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ABWIN SERVICE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$ 1,337.50** (Repair Cost), **S\$440.00** (Loss of Rental/Use), **S\$2.00** (Disbursement) for vehicle no. **GBA 801B** that was damaged pursuant to the accident which occurred on **20/11/2019** (date) along **HOUGANG STREET 22** (location) involving vehicle no/s **SLQ 5122S**. This is pursuant to the inspection conducted on **26/11/2019** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **168 TRADING** (the third party claimant”) of vehicle no. **GBA 801B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBA 801B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of 05 (month) **2020** (year)



LHA

Signed by appointed surveyor



Signed by “the workshop” (with chop)

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G



Our Ref: GBA801B/HQPI00061

Your Ref: CC4/AIG19020710/hb3

06 March 2020

AIG ASIA PACIFIC INSURANCE PTE LTD

78 Shenton Way
#09-16
Singapore 079120

Attention: Motor Claims Department

Dear Sir/Mdm

ACCIDENT ON 20-NOV-2019 INVOLVING GBA801B & SLQ5122S ALONG HOUGANG STREET 22

We are the authorised repair workshop for the owner of vehicle GBA801B, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver SLQ5122S, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$1,337.50
2. Loss of Rental (4 x \$150.00)	\$600.00
3. TP/GIA Search Fees	\$2.00
TOTAL	\$1,939.50

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- TP/GIA Search
- Car Rental Bill
- Signed LOA

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

ABWIN SERVICE PTE LTD

SHARIFAH

Claim Department

Email: sharifah@abwinm9.com



ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G



Date : 21-Nov-2019

From : 168 TRADING (Name of **Policyholder**)

My Vehicle No. : GBA801B

Other Vehicles : SLQ5122S

Accident Date : 20-Nov-2019

Location : HOUGANG STREET 22

LETTER OF AUTHORISATION

To : AIG ASIA PACIFIC INSURANCE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

一路發灯饰貿易
168 TRADING
SINGAPORE
#04-05 CHINESE HOUSE
SINGAPORE 417809
TEL: 67487995 FAX: 67480350

Policyholder's Signature / Company's Stamp (if applicable)

Name : 168 TRADING

NRIC No. / ROC No. :

Designation :

Witness's Signature

Name : SHARIFAH

NRIC No. : S8910001A

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4

#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809

Tel: 67139400 Fax: 67139415

Email: servicecentre@abwinm9.com Website: www.abwinm9.com

Company Reg. No: 201318685G GST Reg. No: 201318685G

**PROFORMA INVOICE: HQPI00061****AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 SHENTON WAY #09-16 SINGAPORE

079120079120

CONTACT : 64193000

VEHICLE NO : **GBA801B**
MAKE : TOYOTA
MODEL : HIACE MANUAL
MILEAGE : 0 KM

DATE : 27-DEC-2019
JOB SHEET NO : HQJS02050
SERVICE ADVISOR : SHARIFAH
JOB START : 2019-12-04 10:27:35
JOB COMPLETED : 2019-12-07 10:32:55
PAGE : 1 OF 1

NO	STOCK CODE	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CLAIM	COST OF REPAIR FOR VEHICLE GBA801B (THIRD PARTY CLAIM) DOA: 20/11/2019 CLAIM AGAINST AIG ASIA PACIFIC INSURANCE PTE LTD / SLQ5122S	1	1,250.00	1,250.00

SGD : ONE THOUSAND THREE HUNDRED AND THIRTY-SEVEN AND FIFTY CENTS ONLY

SUB-TOTAL : 1,250.00

GST - 7 % : 87.50

TOTAL : 1,337.50**ABWIN SERVICE PTE LTD**

PREPARED BY

INVOICE

INVOICE NO. : 13276
QUOTATION NO. :
DATE : 03/03/2020
TERM : 14 DAYS
VEH REG. NO. : GBC4920D

BILLING DETAILS	
NAME/COMPANY	168 TRADING
NRIC/ REG NO.	S7539961H
CONTACT PERSON	LIM KOK WAI (LIN GUOWEI)
CONTACT NO.	
EMAIL	
ATTENTION TO ADDRESS	ABWIN SERVICE PTE LTD 17 KAKI BUKIT ROAD 4 #01-60 SINGAPORE 417809

S/NO	DESCRIPTION	TYPE	QTY	UNIT PRICE	AMOUNT
1	TOYOTA HIACE	RENTAL	4.00	150.00	600.00
	RENTAL PERIOD FROM 03DEC2019 TO 07DEC2019				

TERMS AND CONDITIONS AS PER RENTAL AGREEMENT
INTEREST RATE OF 1.5% PER MONTH WILL BE IMPOSED ON OVERDUE ACCOUNT(S)
MAKE CHEQUE PAYABLE TO

AURENTAL PTE. LTD.

FOR BANK TRANSFER, KINDLY TRANSFER TO:

DBS CURRENT ACCOUNT: 072-006002-4

SUB TOTAL	600.00
IF ANY	
TOTAL AMOUNT	SS 600.00



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-191899
Date of Request: 21/11/2019

Your Ref No: Online Purchase

Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 21/11/2019
Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab
TP Vehicle No. SLQ5122S
Accident Date 20/11/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLQ5122S	AIG Asia Pacific Insurance Pte. Ltd.	13/07/2019-12/07/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



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6 Raffles Quay #18-00, Singapore 048580

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TAX INVOICE

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Date of Request: 21/11/2019

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Abwin Service Pte Ltd
No. 8 Kaki Bukit Avenue 4
#07-48 Premier@Kaki Bukit Gate 2
Singapore 415875

Dear Sir/Madam,

Enquiry Date 21/11/2019

Enquiry By Sharifah Nusaybah Binte Syed Jamil Binshahab

TP Vehicle No. SLQ5122S

Accident Date 20/11/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G

**TAX INVOICE : SC2005-31242****AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 SHENTON WAY
#09-16 SINGAPORE 079120
CONTACT : 64193000

DATE : 18-May-2020
JOB SHEET NO : HQJS02050
SERVICE ADVISOR : SHARIFAH
PAGE : 1 OF 1

VEHICLE NO : **GBA801B**
MAKE : TOYOTA
MODEL : HIACE MANUAL
MILEAGE : 0 KM

NO	DESCRIPTION	SUM (SGD)
1	COST OF REPAIR FOR VEHICLE GBA801B (THIRD PARTY CLAIM) DOA: 20/11/2019 CLAIM AGAINST AIG ASIA PACIFIC INSURANCE PTE LTD / SLQ5122S	1,250.00

SGD : ONE THOUSAND THREE HUNDRED AND THIRTY-SEVEN AND FIFTY CENTS

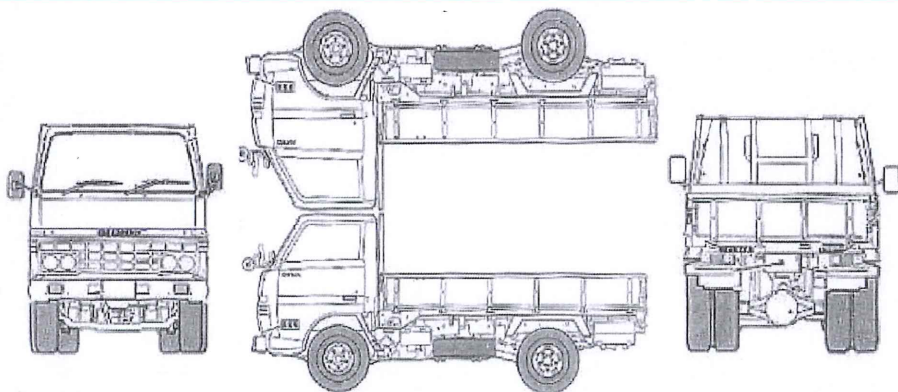
SUB-TOTAL : 1,250.00
GST - 7 % : 87.50
TOTAL : 1,337.50

BALANCE : 1,337.50

LEASING AGREEMENT

This Vehicle Leasing Agreement is made between AURENTAL PTE LTD 201840763R ("Owner") AND
Dr/Mr/Ms/Company ABWIN SERVICE PTE LTD ("HIRER") of NRIC/FIN/BIZ. 201318685G
With Registered Address 17 KAKI BUKIT ROAD 4 #01-60 BARTLEY BIZ CENTRE
Contact Number 67139408 S(417809)
The Agreed leasing date is from 03 / 12 / 2019 to 07 / 12 / 2019
Total leasing rates agreed at S\$ 150 (per day / week / month) Total Leasing 4 (Day(s) / Week(s) / Month(s))

Vehicle Inspection and Remarks



Vehicle No. GBC4920D
Make & Model TOYOTA HIACE
Vehicle COLLECTION
Mileage 455446 KM
Date 03 / 12 / 2019
Time 12 / 40 (AM/PM)
Fuel Level:
SIGNATURE / HIRER

AUTHORIZED DRIVER	<u>LIM KOK WAI (LIN GUOWEI) / 168 TRADING</u>		
NRIC/FIN	<u>S7539961H</u>		
NATIONALITY	<u>SINGAPORE</u>		
CONTACT NUMBER	<u>82810188</u>		
TOTAL RENTAL COST	S\$		
DEPOSIT	S\$		
TOTAL RECEIVED	S\$	RECEIVED BY	
DEPOSIT REFUNDED	S\$	BY:	RECEIVED BY (Hirer):

Vehicle RETURNED
Mileage 456103 KM
Date 07 / 12 / 2019
REMARKS: 11.15am

SIGNATURE / HIRER

HIRER TO PROVIDE ORIGINAL NRIC/FIN AND DRIVER LICENSE INCLUDING THAT OF ADDITIONAL DRIVER FOR PHOTOCOPYING AS PROOF.

IN THE EVENT OF HIT-AND-RUN / ILLEGAL SUB-LETTING / FAILURE TO RETURN OF HIRER VEHICLE PER THIS AGREEMENT.
A MANDATORY PENTALTY OF (MINIMUM) S\$5000 WILL BE IMPOSED ON THE HIRER.

Comprehensive Sect I payable for Own Damage.

Comprehensive Sect II payable for Third Party Claims that are settled.

Third Party Excess \$1500 applies for all third party claims that are settled; Windscreen not covered.

\$2000 Sect I Excess and \$1500 Sect II Excess is applicable for driver who is 22 years old (older) and with minimum 2 years driving experience.

INTEREST ON OVERDUE PAYMENT

Interest on Overdue Payment: 1.5% Per month

The policy does not cover drivers who is 22 years old or less than 2 years experience.

You are responsible for all fines, penalties and tolls levied against the Vehicle during the Rental Period.

AUTHORIZED SIGNATURE OWNER

By signing this agreement the hirer confirms had read the Terms and Conditions for leasing and of giving his/her unconditional approval to the Terms and Conditions for leasing stated on this and the back of this page.

X

SIGNATURE/HIRER



(Replacement for GBA801B)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19020710/Hhb3

09 DECEMBER 2019

**NGOOI KIM BOON ADRIAN
1 PUNGGOL FIELD WALK
#12-03
SINGAPORE 828739**

BY POST & BY EMAIL

Dear Sir/Madam,

ACCIDENT INVOLVING SLQ 5122S AND GBA 801B ON 20/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

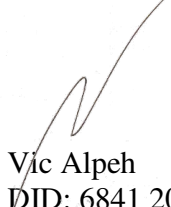
We have received a claim from Body Repairer/Workshop acting on behalf of the owner of GBA 801B against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
DID: 6841 2096
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)
Ankb74@gmail.com / niecetay@yahoo.com.sg
(Email)

Print Received Message

This mail is associated with :

***GBA801B (6969339355SG)**
[SLQ5122S]

TP

168 TRADING

Nov 20 2019 5:00PM

[NGOOI KIM BOON ADRIAN]

Abwin Service Pte Ltd

From **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS)**, sent on **28/04/2020 15:52 PM**.
To LKK_HQ
Subject **Alert - Adj Mandate Approved (\$1789.50) - GBA801B - Claim Handler: Tan, Bennie-WZ**

Approved:1789.50:Pls negotiate at best per below: COR: \$1337.50 LOU: \$240-450 (*No rental agreement furnished) GIA: \$2 TOTAL: \$1579.50 - 1789.50 Subj to Final Repair Bill, GIA Search Bill in order

Jasper Chua (LKK Auto)

From: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Sent: May 12, 2020 5:31 PM
To: Jasper Chua (LKK Auto)
Cc: Vic (LKKAuto)
Subject: RE: REMINDER 2: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019
*** LKK REF: CC4/AIG19020710/Hhb3

WITHOUT PREJUDICE

Hi Jasper

We accept your settlement offer @ \$1,779.50.

Please send us the DV soonest.

Thank you.

Sharifah (Ms)
Claims Executive
DID +65 6713 9408 **M** +65 9848 2243



Abwin Service Pte Ltd
T +65 6713 9400 | **F** +65 6713 9415
No. 17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre Singapore 417809



From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Tuesday, 12 May, 2020 4:16 PM
To: AbwinM9 - Sharifah <sharifah@abwinm9.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: REMINDER 2: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are prepare to improve our offer as below:

1. Cost of Repair (w/GST)	\$ 1,337.50
2. Loss of Use (4 days x \$110.00)	\$ 440.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 1.779.50

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: April 30, 2020 4:08 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: REMINDER 2: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

WITHOUT PREJUDICE

Hi Jasper

We refer to your offer below.

For a quick and amicable settlement, we would like to counter-propose settlement @ global sum \$1,900.00 (all-in).

Please confirm.

As for the rental agreement, as Abwin Service Pte Ltd leased the vehicle on behalf of 168 Trading, therefore the rental agreement is only signed by Abwin (hirer).

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243

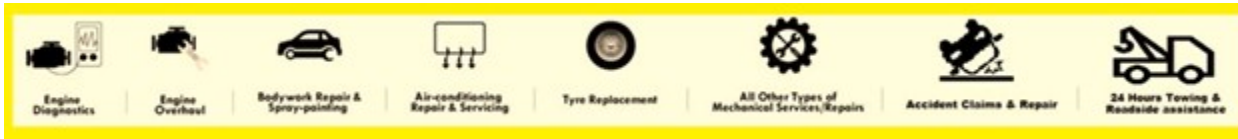


Abwin Service Pte Ltd

T +65 6713 9400 | F +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809



From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Thursday, 30 April, 2020 2:57 PM

To: sharifah@abwinm9.com

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: REMINDER 2: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$1,600.00(all-in)**.

Please confirm acceptance and kindly send us a copy of the rental agreement signed by owner.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Wednesday, 22 April, 2020 10:44 AM

To: Vic (LKKAuto)

Cc: Admin A; Jasper Chua (LKK Auto)

Subject: RE: REMINDER 2: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

Importance: High