

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 8 April, 2020 1:00 PM
To: AbwinM9 - Sharifah
Cc: Admin A; Vic (LKKAuto); Jasper Chua (LKK Auto)
Subject: RE: REMINDER 1: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3
Attachments: rental agreement GBA801B.PDF; GIA TP Search Fee.pdf; SAS2706030.pdf; LOD GBA801B.PDF; rental invoice.pdf; Proforma Invoice.pdf; LOA.PDF

Without Prejudice

Dear Sharifah,

We refer to your below email and the contents were noted.

Please be informed that we are pending for mandate approval from our principal.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: AbwinM9 - Sharifah [mailto:sharifah@abwinm9.com]
Sent: Wednesday, 8 April, 2020 12:02 PM
To: Vic (LKKAuto)
Cc: Admin A
Subject: REMINDER 1: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3
Importance: High

WITHOUT PREJUDICE

Hi Vic

We refer to our email below dated 12/03/2020.

Please let us have your offer soonest.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243



Abwin Service Pte Ltd

T +65 6713 9400 | **F** +65 6713 9415

No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809



From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Thursday, 12 March, 2020 2:42 PM

To: 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

WITHOUT PREJUDICE

Hi Vic

Please see attached rental agreement as requested.

Please let us have your offer soonest.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

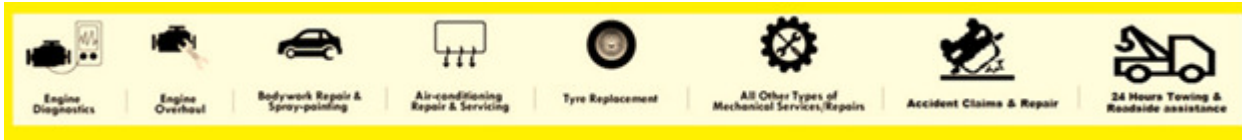


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#01-60 Bartley Biz Centre Singapore 417809



From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Monday, 9 March, 2020 5:18 PM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/Hhb3

Without Prejudice

Dear Sharifah,

We refer to your below email and the content were noted.

We will get back to you for an update/offer in due course.

Meanwhile, kindly also furnish us a copy of the **Rental Agreement**.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Monday, 9 March, 2020 9:02 AM

To: Jia Le (LKK Auto); Vic (LKKAuto)

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: LOD - ACCIDENT INVOLVING GBA801B & SLQ5122S ON 20/11/2019 *** LKK REF: CC4/AIG19020710/hb3

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 20-Nov-2019 INVOLVING GBA801B & SLQ5122S AT ALONG HOUGANG STREET 22

We are the authorised repair workshop for the owner of vehicle GBA801B, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver SLQ5122S, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

| | |
|---------------------------------|-------------------|
| 1. Cost of Repair | \$1,337.50 |
| 2. 4 days Car Rental x \$150.00 | \$600.00 |
| 3. GIA TP Search Fee | \$2.00 |
| TOTAL | \$1,939.50 |

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- GIA TP Search Fee
- Rental Bill
- Signed LOA

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 M +65 9848 2243



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No. 17 Kaki Bukit Road 4

#01-60 Bartley Biz Centre Singapore 417809



From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, 5 December, 2019 10:26 AM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019 ***

LKK REF: CC4/AIG19020710/hb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SLQ 5122S(AIG) AND GBA 801B ON 20/11/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Please note that all finalisation subject insurer's approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Thursday, 5 December 2019 10:21 AM

To: Vic (LKKAuto); Jia Le (LKK Auto)

Cc: Admin A; Mei Kwan (LKKAuto)

Subject: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019 ***

LKK REF: CC4/AIG19020710/hb3

Importance: High

WITHOUT PREJUDICE

Hi Jia Le

As spoken, as Vic is on leave, please assist to advise us on the liability soonest.

Thank you.

Sharifah (Ms)

Claims Executive

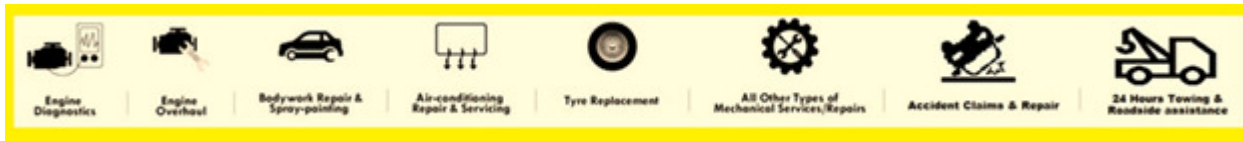
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#01-60 Bartley Biz Centre Singapore 417809



From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Monday, 2 December, 2019 6:29 PM

To: 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Vic (LKKAUTO)' <vicalpeh@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LIABILITY - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019 ***
LKK REF: CC4/AIG19020710/hb3

Importance: High

WITHOUT PREJUDICE

Hi Vic

As per our tele-conversation last week, please assist to **advise on liability soonest**.

Thank you.

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

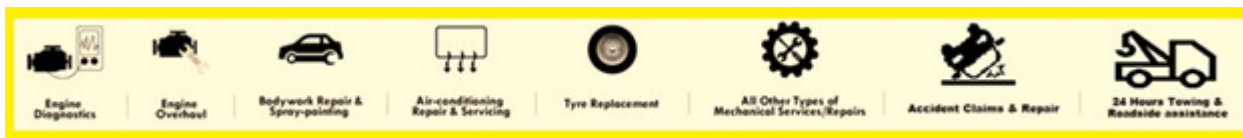


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#01-60 Bartley Biz Centre Singapore 417809



From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 26 November, 2019 9:01 AM

To: AbwinM9 - Sharifah <sharifah@abwinm9.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019 *** LKK REF: CC4/AIG19020710/hb3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Vic,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AbwinM9 - Sharifah <sharifah@abwinm9.com>

Sent: Tuesday, 26 November, 2019 8:52 AM

To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019

Importance: High

WITHOUT PREJUDICE

Dear Sir/Mdm

Please advise on the liability soonest.

Thank you.

**Please be informed that we will be relocating to a new address, w.e.f. 2nd December 2019:
17 Kaki Bukit Road 4 #01-60 Bartley Biz Centre Singapore 417809**

Sharifah (Ms)

Claims Executive

DID +65 6713 9408 **M** +65 9848 2243

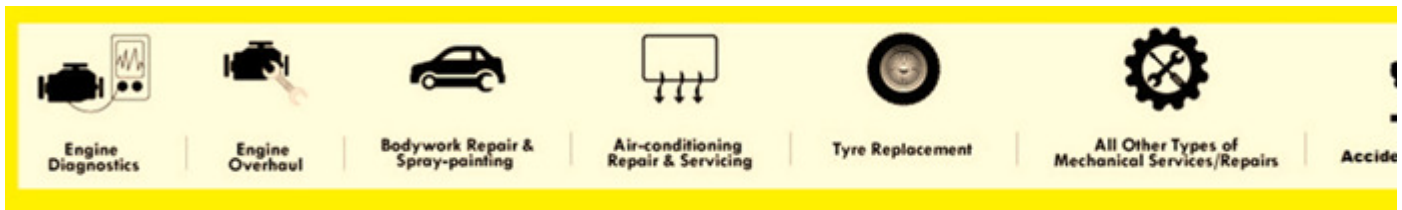


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No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: AbwinM9 - Sharifah [<mailto:sharifah@abwinm9.com>]

Sent: Thursday, 21 November, 2019 3:36 PM

To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>

Cc: 'Fong, Andy-SY' <Andy-SY.Fong@aig.com>; 'Fan, Winnie-LW' <Winnie-LW.Fan@aig.com>; 'Abu Kassim, Noor Mariesa' <NoorMariesa.AbuKassim@aig.com>; 'Azlan, Syazairdina' <Syazairdina.Azlan@aig.com>; 'Chan, Yoke Shi' <yokeshi.chan@aig.com>; 'Lim, Sheng Yang' <ShengYang.Lim@aig.com>; 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>; 'Parthiban, Theerthan' <Theerthan.Parthiban@aig.com>; 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019

WITHOUT PREJUDICE

Dear Sir / Mdm

Please proceed to appoint LKK for the PRI.

Thank you.

**Please be informed that we will be relocating to a new address, w.e.f. 2nd December 2019:
17 Kaki Bukit Road 4 #01-60 Bartley Biz Centre Singapore 417809**

Sharifah (Ms)

Claims Executive

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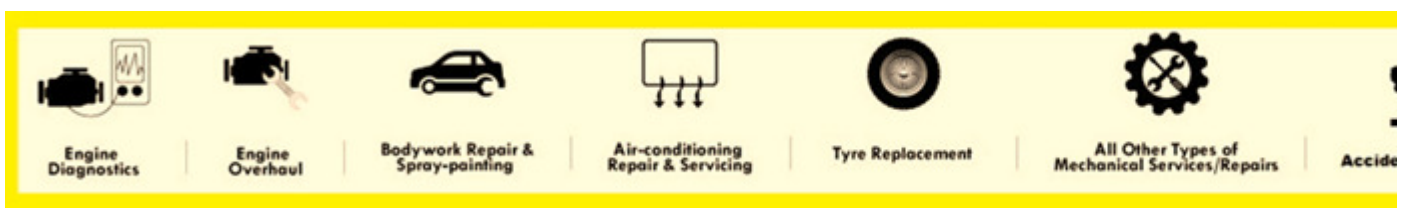


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No. 8 Kaki Bukit Avenue 4

#07-48 Premier @ Kaki Bukit Gate 2 Singapore 415875



From: Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

Sent: Thursday, 21 November, 2019 1:44 PM

To: sharifah@abwinm9.com

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur

<Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLQ5122S AND GBA801B ON 20/11/2019



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