

Our Ref : T 1119 /SHD4582U /KS(st)
 Your Ref: _____
 Date : 3-Dec-19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4582U YOUR INSURED SJP8328A
 AND OTHER _____ ON 21.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHD4582U which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SJP8328A we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,020.67
2	<u>5</u> days Loss of Rental @ \$ 125.19 per day	\$ 625.95
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
		<u>\$ 2,654.11</u>

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
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Total Claims : \$ 3,054.11

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
 b) LTA search slip/s of : SJP8328A
 c) GIA / Police report/s of : SHD4582U
 d) Letter of authority from owner / hirer / operator
- () Photograph/s of Accident Scene () Certificate of Insurance
 () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept **ComfortDelGro Engineering Pte Ltd**
 59 Loyang Drive 4th Floor 205 Braddell Road Singapore 579701
 Singapore 508969

Mainline +65 6383 6280
 Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
 205 Braddell Road
 Singapore 579701

Loyang
 59 Loyang Drive
 Singapore 508969

Sin Ming
 383 Sin Ming Drive
 Singapore 575717

Pandan
 45 Pandan Road
 Singapore 609286

Ubi
 320 Ubi Road 3
 Singapore 408649

Senoko
 24 Senoko Loop
 Singapore 758156

Sungei Kadut
 7 Sungei Kadut Way
 Singapore 728791

Yishun
 501 Yishun Industrial Park A
 Singapore 768732

LETTER OF AUTHORISATION

Donia (NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**SONATA SHD4582U , SJP8328A
AYE TOWARDS SLIP RD EXIT 6 ALEXANDRA RD**

ON 21-Nov-19 12:45

I / We **MUHAMMAD TAUFIK BI...** (Hirer) NRIC No.: **SXXXX903D**

and/or **NG KHYE CHEANG MIC...** (Relief) NRIC No.: **SXXXX691D**

Taxi Number **SHD4582U**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

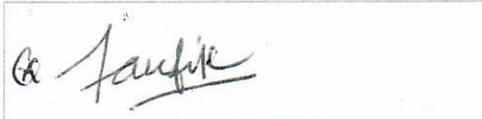
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **21-Nov-2019**

Name of Hirer **MUHAMMAD TAUFIK BIN ABDUL RASHID**

Hirer NRIC **SXXXX903D**

Signature :



Address **180C RIVERVALE CRESCENT #03-371
543180**

Contact No. **97739214**

Name of Relief **NG KHYE CHEANG MICHAEL**

Relief NRIC **SXXXX691D**

Signature :



Address **127 RIVERVALE ST #12-844
540127**

Contact No.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,720.00 (Global Sum) for vehicle no. SHD 4582U that was damaged pursuant to the accident which occurred on 21/11/2019 (date) along FILTER LANE FROM AYE INTO JALAN BUKIT MERAH (location) involving vehicle no/s SJP 8328A.

This is pursuant to the inspection conducted on 22/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no SHD 4582U make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 4582U (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18th (day) of March (month) 2021 (year)



RAM

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

Description : 3P 21.11.19

VEHICLE NO
SHD4582U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851.CVL.U187830

INV. NO/DATE
91481661 30.11.2019

JOB NO.
305350788

ODOMETER READING

DATE/TIME IN
21.11.2019 14:10

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	55.00	0.00	55.00
0002	04-01-0104-2282	COVER-RR BUMPER	1	459.40	20.00	367.52
0003	04-01-0104-2533	MOULDING-R/BUMPER CTR	1	451.25	20.00	361.00
0004	04-01-0104-2270	T.GATE EMBLEM-HYBRID	1	31.30	20.00	25.04
0005	04-01-0104-2271	T.GATE EMBLEM-IONIQ	1	31.30	20.00	25.04
0006	28-01-0103-0005	T.GATE COMFORTDELGRO	1	30.00	0.00	30.00
0007	28-01-0103-0006	T.GATE 65521111	1	30.00	0.00	30.00
0008	28-01-9999-2025	T.GATE APPS	1	40.00	0.00	40.00
0009	04-01-0101-0111	BUMPER COVER CLIPS REAR	10	2.20	20.00	17.60
0010	04-01-0104-2544	IONIQVC CAP-RR HOOK	1	9.10	20.00	7.28

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91481661	2,020.67	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4582U

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.10.2019

CHASSIS CODE
KMHC851CVLJ187830

INV. NO/DATE
91481661 30.11.2019

JOB NO.
305350788

ODOMETER READING

DATE/TIME IN
21.11.2019 14:10

S/No	Part No.	Qty	Unit Price	%Disc	Net
			SUB-TOTAL	:	958.48

JOB NATURE

0001	PB	PANEL BEATING	480.00		480.00
0002	SP	SPRAYPAINT CHARGE	400.00		400.00
0003	17-01	CHECK ALL LIGHTING	20.00		20.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
			SUB-TOTAL	:	930.00

Items total 1,888.48

Add GST @ 7.000 % 132.19

Invoice amount 2,020.67

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Head Office:
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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91481661	2,020.67	

GST REG. NO. M2-8921817-3

Workshops

59 Loyang Drive Singapore 508969
383 Sin Ming Drive Singapore 575717
45 Pandan Road Singapore 609286
320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156
7 Sungei Kadut Way Singapore 728791
501 Yishun Industrial Park A Singapore 768732

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHD4582U

INV. NO/DATE
91481661 30.11.2019

MAKE
HYUNDAI

JOB NO.
305350788

MODEL,
IONIQ(G3)

ODOMETER READING

DATE OF REG
30.10.2019

DATE/TIME IN
21.11.2019 14:10

CHASSIS CODE
KMHC851CVLJ187830

Issued by : KATHERINETAN 02.12.2019 08:42:54
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

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CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91481661	2,020.67	

Our Ref: CT19110510

Date: 02 December 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 21/11/2019 @ 12:45 hrs
ALONG AYE TOWARDS SLIP RD EXIT 6 ALEXANDRA RD
INVOLVING SJP8328A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4582U** (the "Taxi"). The Taxi was hired to **MUHAMMAD TAUFIK BIN ABDUL RASHID IC NO SXXXX903D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)		HOURS OPERATED (TIME)		NAME OF DRIVER	DATE	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
	FROM	TO	FROM	TO			FROM	TO		FROM	TO
631	406		0600	1756	TAUFIK 982	14 Nov 19					
739	108		1830	0420	Mike 1015	15 Nov 19	860	9224		1830	0450
065	316		0600	1741	TAUFIK 998	15-18 Nov 19	894			0600	1725
958	893		1800	0520	Mike 999	18 Nov 19	993	989		1800	0530
355	397		0600	1740	TAUFIK 981	18 Nov 19	1027			0600	1735
757	402		1800	0530	Mike 1014	19 Nov 19	1058	306		1800	0540
147	390		0600	1736	TAUFIK 1024	19 Nov 19	1094			0600	1735
497	350		1800	0535	Mike 1043	19 Nov 19	1127	331		1800	0520
895			0600	1740	TAUFIK 956	20 Nov 19	1161			0600	1735
072	177		1800	0540	TAUFIK Chokee	20 Nov 19	1176	149		1800	0520
385			0600	1740	? Accident Report					1400	-
						25/11/19				-	1515



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC4/AIG19020705/Fha3

16 DEC 2019

KIMBERLEY MADELLA CHOW
31A PARRY AVENUE
SINGAPORE 547260

Dear Sir/Madam,

ACCIDENT INVOLVING SJP 8328A AND SHD 4582U ON 21/11/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

DID: 6841 6051

FAX: 6741 4108

Email: Ashersng@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

View Received Message

This mail is associated with :

***SHD4582U (7336879161SG)**
[SJP8328A]

TP

COMFORT TRANSPORTATION PTE LTD

Nov 21 2019 12:40PM

[KIMBERLEY MADELLA CHOW]

ComfortDelGro Engineering Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 29/06/2020 16:46 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2728.92) - SHD4582U - Claim Handler: Ler, Bernard-JQ

Approved:2728.92:Cost of Repairs (w/gst) 2,020.67 Loss of Rental 500.76 (\$125.19 x 4days) Loss of Income 200 (\$50 x 4 days) LTA Search Fee 7.49
TOTAL 2,728.92

DOCUMENTS SUMMARY

There are no documents.