

## Jia Le (LKK Auto)

---

**From:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Sent:** Friday, 26 June 2020 3:45 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** RE: AIG Ref: #6923572260SG003#027# [ACCIDENT INVOLVING VEHICLES GBF8103D AND SKX4028M ON 19/11/2019]

Hi Jia Le,

Mandate approved in Merimen.

Please maintain BOLA scenario 24(a). Offer 50/50, do refer to the BOLA scenario.

TP failed to exercise patience and caution and exited carpark lot behind the OI vehicle.

OI is liable for not observing his rear when reversing vehicle.

Thanks and Regards

**Jeremy Goh**  
**AIG**

Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>  
**Sent:** Friday, June 26, 2020 12:13 PM  
**To:** Goh, Jeremy <Jeremy.Goh@aig.com>  
**Subject:** [EXTERNAL] RE: AIG Ref: #6923572260SG003#027# [ACCIDENT INVOLVING VEHICLES GBF8103D AND SKX4028M ON 19/11/2019]

**This message is from an external sender; be cautious with links and attachments.**

Hi Jeremy,

We have explained on 100% liability as below email.

Kindly let us have your approval/instruction as workshop is chasing.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

**From:** Jia Le (LKK Auto)  
**Sent:** Monday, 1 June 2020 11:58 AM  
**To:** Goh, Jeremy  
**Subject:** RE: AIG Ref: #6923572260SG003#027# [ACCIDENT INVOLVING VEHICLES GBF8103D AND SKX4028M ON 19/11/2019]

Hi Jeremy,

From the video, TP had stopped when OI reversing and hit onto it. Thus, we are of the view that the liability should be 100%.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Goh, Jeremy [<mailto:Jeremy.Goh@aig.com>]  
**Sent:** Friday, 29 May 2020 12:03 PM  
**To:** Jia Le (LKK Auto)  
**Subject:** AIG Ref: #6923572260SG003#027# [ACCIDENT INVOLVING VEHICLES GBF8103D AND SKX4028M ON 19/11/2019]

Hi Jia Le,

Thanks for the email.

I have some questions to ask.

After looking at the GIA report and the TP video, I am of the opine that liability should be at 50/50 base on BOLA 24 (a).

Just asking, how come the liability is at 100% against OI.

Also, we are checking on the policy of OI as OI is a fleet vehicle.

Thanks and Regards

**Jeremy Goh**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +(65) 6419 1767

[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com) | [www.aig.sg](http://www.aig.sg)

*Advanced Leave Notification:*

---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Friday, May 29, 2020 10:58 AM

**To:** Goh, Jeremy <[Jeremy.Goh@aig.com](mailto:Jeremy.Goh@aig.com)>

**Subject:** [EXTERNAL] RE: Your ref: 6923572260SG [ACCIDENT INVOLVING VEHICLES GBF8103D AND SKX4028M ON 19/11/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We have seek mandate approval on 13/01/2020.

Kindly let us have your approval/instruction in Merimen as TP is chasing.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.