Veron Chen (LKKAuto)

From: Claims < claims@premiumauto.com.sg>
Sent: Friday, 28 February 2020 12:38 PM

To: Veron Chen (LKKAuto); Admin A; Adrian Ling (LKKAuto)

Cc: claims@premiumauto.com.sq

Subject: RE: LOD - FINAL REVISION - SJK3239H - OD AIG - SURVEYED 22 NOV 19

Attachments: SAftersales20022812071.pdf

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards, Nadia Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaime

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 5 February, 2020 2:58 PM

To: jiayee.yap@premiumauto.com.sg; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SJK3239H - OD AIG - SURVEYED 22 NOV 19

Dear Jia Yee,

As spoken with Carrine this afternoon.

Labour No.2 (\$280) and Labour No 3 (\$480) to take out.

Confirm repair cost of \$6572.72 before excess \$800 and GST @ 6 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Sent: Monday, 3 February 2020 11:16 AM

To: Guo Qiang (LKKAuto) < <u>GuoQiang@lkkauto.com</u>>; SUR < <u>sur@lkkauto.com</u>>; Veron Chen (LKKAuto) < <u>veronchen@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; CS A Team < <u>cs-a@lkkauto.com</u>>

Cc: 'Boo seng yak' < boojohnny@gmail.com >; 'Carrine Leong' < carrine.leong@premiumauto.com.sg >; 'Chang Chee

Sing' <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SJK3239H - OD AIG - SURVEYED 22 NOV 19

Hi Guo Qiang and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$7332.72 @ 6 days exclude 1 Sunday.

Your early closure is well appreciated.

Thanks & Best Regard JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. jiayee.yap@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you