

## CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

05 SEP 2020

Your Ref :

THE MOTOR CLAIMS DEPT  
LONPAC INSURANCE BERHAD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SMQ8898E & YP4513E ON 20/11/2019  
ALONG BOON LAY TWDS JURONG WEST AVE 2.**

We are authorized by the owner of SMQ8898E for his/her/their above claims.

As you are the insurer of YP4513E, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

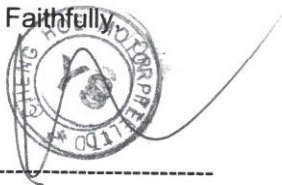
COST OF REPAIR	: S\$	15540.04	(As recommended by your appointed surveyor)
LOSS OF USE (9 x \$100/day)	: S\$	900.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	8.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
		-----	
	<b>S\$</b>	<b>16448.04</b>	
		=====	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully



**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim SMQ8898E

in respect of the traffic accident on 20/11/19

at/along Boon Lay Way Twds Jurong West Ave 2

I/We, YUAN LONGGEN

NRIC S2759946Z of Blk 411 Sembawang Drive #03-752  
S(750411)

owner of motor vehicle SMQ8898E, insured by CHINA TAIPING INSURANCE  
(SINGAPORE) P/L under policy no. DMPCSN30563019000

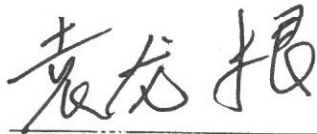
hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun  
Industrial Park A #01-374 Singapore 768761, to act as my/our representative in  
my/our claim against the owner /driver of motor vehicle YP4513E in respect  
of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be  
directed to my/our abovenamed representative.

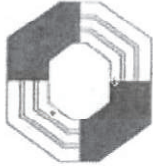
And I/We hereby indemnify my/our abovenamed representative against any claim  
and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :



Date : 20/11/19



# LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC00/022673  
DATE : 09 SEPTEMBER 2020

## DISCHARGE VOUCHER

I/We, YUAN LONGGEN confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 4513E the sum of Singapore Dollar Sixteen Thousand Four Hundred Forty Eight and Cents Four Only (\$16,448.04) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMQ 8898E and YP 4513E on 20 November 2019 along BOON LAY WAY TWDS JURONG WEST AVE 2.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SINO NEW STEEL PTE LTD AND/OR SETHURAJAN SABARI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CHENG HOE MOTOR PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....  
Signature of vehicle owner/Date

Yuan longGen 25/09/2020  
.....  
Name of vehicle owner /Date

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.



# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : LONPAC INSURANCE BERHAD  
300 BEACH ROAD  
#17-04/07 THE CONCOURSE  
SINGAPORE 199555  
TEL: 62507388 FAX: 62963767  
ATTN: Motor Claim Department

NO: CL8200673  
Date: 29 Aug 2020  
Policy No: DMPCSN3056301900  
Veh Reg No: SMQ8898E  
Make/Model: MERCEDES BENZ E  
250 SEDAN (R17)  
Job No: JC1602088

WS Ref: TP/LONPAC/WL  
Claim Type: Third Party  
Accident Date: 20/11/2019  
TP Veh Reg No: YP4513E

			PAGE:1
Description	Quantity	List Price	Amount
		S\$	S\$
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 14,523.40	S\$ 14,523.40

Total	S\$ 14,523.40
Add GST @ 7%	1,016.64
Total Amount payable	S\$ 15,540.04

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

# A.C. SYED & PARTNERS

ADVOCATES & SOLICITORS

COMMISSIONER FOR OATHS

101A UPPER CROSS STREET, #13-23 PEOPLE'S PARK CENTRE, SINGAPORE 058358

TEL : 6538 7411 & FAX : 6534 1011

TO : CHENG HOE MOTOR PTE LTD	BILL NO: B087/ 2019
YOUR REF:	
OUR REF : ACS.CH.LTA.2019 (NOV 2019)	DATE : 2.11.19

TO OUR PROFESSIONAL CHARGES for acting for you in the above matter including where necessary perusals, attendance preparation examination of documents relating thereto; correspondence, attendance, perusals, telephone calls, searches and all other incidental works not specifically mentioned herein to enable us to carry out the work entrusted to us inclusive of all advice.

## LTANET SEARCHES FOR THE MONTH NOV 2019

S/NO	TP NO.	CHM	DOA	
1	1/11/2019	SLN6826D	SGB3802P	31/10/2019 \$ 8.00
2	2/11/2019	GBG7009U	SLA4421U	1/11/2019 \$ 8.00
3	4/11/2019	SLJ2211A	SJU2096G	7/9/2019 \$ 8.00
4	4/11/2019	SMJ3977E	SKL4377T	2/11/2019 \$ 8.00
5	7/11/2019	FY8666Z	SKU7957C	2/11/2019 \$ 8.00
6	7/11/2019	SJJ5580M	SLK1483H	28/10/2019 \$ 8.00
7	7/11/2019	SML881G	SLK2929H	3/11/2019 \$ 8.00
8	11/11/2019	SLX6326C	SLR2592H	8/11/2019 \$ 8.00
9	13/11/2019	SBQ9900E	SJE6443X	13/11/2019 \$ 8.00
10	13/11/2019	SLH2592K	GBH4856E	6/11/2019 \$ 8.00
11	14/11/2019	SLT654R	SJK5145G	15/4/2019 \$ 8.00
12	14/11/2019	SJU5890K	SKB9178X	8/11/2019 \$ 8.00
13	14/11/2019	SJC4277H	SDH6777M	12/4/2019 \$ 8.00
14	14/11/2019	GBD1287M	GBD4125C	2/4/2019 \$ 8.00
15	14/11/2019	GBB7561S	SLU7259Y	1/6/2019 \$ 8.00
16	14/11/2019	GBC3090E	GBE2303M	4/12/2018 \$ 8.00
17	18/11/2019	SJN1795R	SKC5691B	16/11/2019 \$ 8.00
18	18/11/2019	SLT3130R	SJJ5925C	16/11/2019 \$ 8.00
19	18/11/2019	SMP3485B	SLK7590S	18/11/2019 \$ 8.00
20	20/11/2019	YP4513E	SMQ8898E	20/11/2019 \$ 8.00
21	20/11/2019	SLC3065K	SKZ3633L	17/11/2019 \$ 8.00
22	22/11/2019	FBD8152Y	SLN832A	22/11/2019 \$ 8.00
23	26/11/2019	SME8657Y	YP2203M	22/11/2019 \$ 8.00
24	29/11/2019	SLH2728L	SKD9325C	29/11/2019 \$ 8.00
25	29/11/2019	SLH2728L	SKL1139J	29/11/2019 \$ 8.00
26	29/11/2019	SMR111P	SJQ3989U	26/11/2019 \$ 8.00
27	29/11/2019	SLQ6780K	SLG4118P	24/11/2019 \$ 8.00
28	29/11/2019	SJM622T	SJL4002L	9/8/2019 \$ 8.00

28 searches @\$8.00 per search

\$ 224.00

[SINGAPORE DOLLARS: TWO HUNDRED & TWENTY-FOUR ONLY.]

M/s. A C SYED & PARTNERS  
ADVOCATES & SOLICITORS  
SINGAPORE

We reserved the right to forward a subsequent bill for any  
disbursements omitted herein.

E. & O.E.

Page 1



## Jia Le (LKK Auto)

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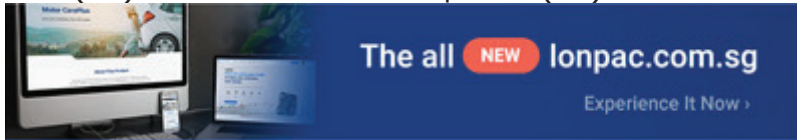
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 9 September 2020 10:16 AM  
**To:** Jia Le (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

### Lonpac External - Confidential

Dear Jia Le,

Kindly proceed as proposed.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]  
**Sent:** Monday, 7 September 2020 9:14 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

Lonpac Ref: **19/19/VC00/022673**

LKK Ref: CC4/LPC19020665/Kda3s2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 21/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**CHENG HOE MOTOR PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,208.33	\$ 15,540.04

2. Loss of Use (9days x \$100.00)	\$ 900.00	\$ 900.00 (9days x \$100.00)
3. LTA/ GIA Search Fee	\$ 8.00	\$ 8.00
<b>Total</b>	<b>\$ 20,188.33</b>	<b>\$ 16,448.04</b>

\*\*07days recommendation for repair + 1sunday + 1PRS = 9days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

*Note: We are on work from home arrangement. All correspondence should be made via email.  
Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Wednesday, 4 December 2019 2:06 PM

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Jia Le (LKK Auto); Admin A

**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VC00/022673**

**LKK REF: CC4/LPC19020665/Kda3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SMQ 8898E

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 22 November, 2019 9:09 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

**Lonpac External - Confidential**

Dear Mei Kwan,

Attached copy of insured's report for your attention.

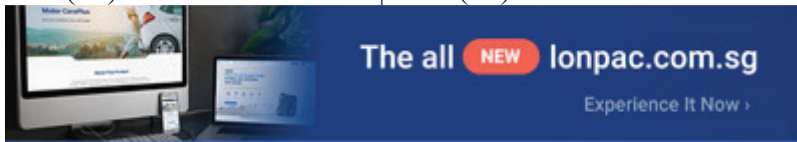
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 21 November 2019 3:33 pm

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG; Admin A; Jia Le (LKK Auto)

**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

**LPC ref: 19/19/19/VC00/022673**

**LKK REF: CC4/LPC19020665/Kda3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,



Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 21 November, 2019 10:38 AM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 20 November 2019 4:37 PM

**To:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Efeeda (Cheng Hoe -Yishun) <[chmotor@singnet.com.sg](mailto:chmotor@singnet.com.sg)>

**Subject:** FW: TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E) [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/19/19/VC00/022673

Dear Nivtha,

Kindly proceed with the necessary.

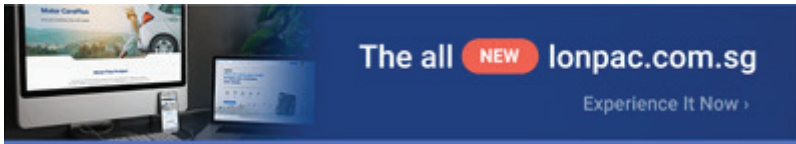
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Cheng Hoe Motor Pte Ltd (Yishun-June) [<mailto:chmotor@singnet.com.sg>]  
**Sent:** Wednesday, 20 November 2019 3:52 pm  
**To:** MT\_Claim\_SG  
**Subject:** TP SURVEY- SMQ8898B, doa 20/11/19 (Yr insured YP4513E)

Dear Sir,

**OUR CLIENT – SMQ8898B**  
**DOA : 20/11/19 @9.45am**

**YOUR INSURED : YP4513E**

Attached our sketch plan with statement.  
(\* Estimate in process )

Pls assist to arrange to conduct survey at our **WOODLANDS WORKSHOP**.

Thank you.

Rgds  
June  
Cheng Hoe Motor Pte Ltd  
Tel :67556142  
Fax : 67557719



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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)