

ASS. REC. BY:

REF: es/CTI/9020664/ d3

Special Instruction:

Assigner:

## ASSIGNMENT (Office)

From (Person): Ben Tong of CTI Date/Time: 19/11/19 @ 6.19pm

Estimated Cost: Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: FBK 9767E Insured: GBJ8018X

at Workshop m/s Focus Auto Tel: 68444620

of 1 kakei Bukit Ave 6 #02-60

Policy No: Claim No: SNM190205451

Sum Insured: Excess:

Make of Veh: D.O.A. 18/10/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:20am 20/11/19 Person Contacted: Aida h Vehicle: IN ☒ OUT

Date/Time	Action/Instruction
	Initials <input checked="" type="checkbox"/>
	FBK 9767E - X
	GBJ8018X
27/12/2020	24/7/20 - Jenny
27/12/2020	Call Aida h she will check n call back
10/11/2020	According to Jenny, owner withdraw claim. Closed end. <i>Closed 12/11/2020</i>

## **Summer Lee (LKK Auto)**

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**From:** Focus Auto <claims@focusauto.com.sg>  
**Sent:** Tuesday, 10 November, 2020 3:39 PM  
**To:** Summer Lee (LKK Auto)  
**Cc:** assignments; focus.autopteltd@yahoo.com.sg  
**Subject:** Survey FBK 9767 E - CLAIM REPUDIATED

Dear Summer

We refer to the above mentioned.

Case has been repudiated. Hence, survey not needed.

Kindly assist to closed the claim at your end.

Sorry for the late response and inconvenience caused.

Thank you

*Best Regards*

**Jenny Koh**

Focus Auto Pte Ltd  
No. 1 Kaki Bukit Avenue 6  
#02-50  
AutoBay@Kaki Bukit  
Singapore 417883  
Tel: 6886 9097 Fax: 68444625  
Office Hours : Mon ~ Sat, 0900 ~ 1800

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**From:** "Summer Lee \LKK Auto\" <admin-d@lkkauto.com>  
**Sent:** 8/13/20 2:13 PM  
**To:** <claims@focusauto.com.sg>  
**Cc:** "assignments" <assignments@lkkauto.com>  
**Subject:** Survey FBK9767E

Dear Aidah,

Kindly assist to check this vehicle FBK9767E still wanna to claim?

Best Regards,

## Summer Lee (LKK Auto)

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**From:** Summer Lee (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 10 November, 2020 3:47 PM  
**To:** 'Ben Tang'; assignments@lkkauto.com; sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM19D205451-GBJ8018X-BEN- PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Ben Tang,

Please be informed that according to the repairer, owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 19 November, 2019 6:19 PM  
**To:** assignments@lkkauto.com  
**Subject:** FW: OUR REF: SNM19D205451-GBJ8018X-BEN- PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP bike FBK9767E.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**Niyitha (LKK Auto)**

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Tuesday, 19 November 2019 6:19 PM  
**To:** assignments@lkkauto.com  
**Subject:** FW: OUR REF: SNM19D205451-GBJ8018X-BEN- PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP bike FBK9767E.

Thank you.

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #XX-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** claims@focusauto.com.sg <claims@focusauto.com.sg>  
**Sent:** Tuesday, November 19, 2019 3:35 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM19D205451-GBJ8018X-BEN- PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Ben Tang,

We select **Marcus Chua** for the surveyor.

Best Regards

Aidah

On 2019-11-19 09:30, Ben Tang wrote:

| **WITHOUT PREJUDICE**

Dear Sirs

We refer to your email of 18.11.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

Without admission of liability, please provide our surveyor with repair estimates to facilitate direct settlement.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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**From:** Claims Dept of CTI

**Sent:** Monday, November 18, 2019 6:44 PM

**To:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg); Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>; Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** OUR REF: SNM19D205451-GBJ8018X-BEN- PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Ben,

Please conduct PRS for FBK9767E.

Note : officer in charge – Ben Tang 63896175.

Regards,

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** [claims@focusauto.com.sg](mailto:claims@focusauto.com.sg) [<mailto:claims@focusauto.com.sg>]

**Sent:** Monday, 18 November, 2019 3:31 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** PRE REPAIR SURVEY - FBK9767E & GBJ8018X ACCIDENT ON 18/10/2019

Dear Officer In-Charge,

Good Day,

Please sent surveyor list to arrange the surveyor down to our workshop as below.

We are instructed by our client to notify you of a road traffic accident on 18/10/19 at about 1740 hours at Leedon Road involving our client's FBK9767E and GBJ8018X driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-50

Singapore 417883

Telephone No.: 6844620

Best Regards

Aidah

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**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

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**Focus Auto Pte Ltd**

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6481 9095

Office Hours : Mon ~ Sat, 0900 ~ 1800

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