



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteempert.com.sg

Your Ref : SHA 6513 Y

Our Ref : CIV1302911 / SLH 2283 C

Date : 24-02-20

INDIA INTERNATIONAL INSURANCE PTE LTD

64 Cecil Street

#04/05 10B Building

Singapore 049711

RE : ACCIDENT INVOLVING **SLH 2283 C & SHA 6513 Y**
ACCIDENT DATE **19.11.2019**
ACCIDENT ALONG **BUKIT TIMAH ROAD**

We are the workshop for the owner of motor vehicle no : **SLH 2283 C** which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured **SHA 6513 Y** we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,412.47
2	Loss of rental <u>02</u> days @ \$ <u>69.95</u> / day	S \$	139.90
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.45
		S \$	1,559.82

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteempert.com.sg

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLH2283C & SHA6513Y along
Bukit Timah Road on 19.11.19 @ 16:15

I, Grab Rentals Pte Ltd Nric No. 201617200G
of 18 Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLH2283C do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.


Signature of Owner

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT19110477
Claimant Ref: SLH 2283C

We/I, ESTEEM PERFORMANCE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 1,412.47 (repair cost), S\$ 139.90 (loss of use/~~rental~~), S\$ 7.45 (search fee), vehicle no. SLH 2283C that was damaged pursuant to the accident which occurred on 19/11/2019 (date) at DUNEARN ROAD TOWARDS SERANGOON (location) involving vehicle no. SHA 6513V (insured vehicle). This is pursuant to the inspection conducted on 25/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLH 2283C to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH 2283C (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,559.82 to ESTEEM PERFORMANCE PTE LTD.

Dated this 20 day of March 20 20.

CLAIMANT:

Signature: Signed by "the workshop" (with chop)

Name: Carmen Lim

NRIC: G8278146W

Address: Blk 5033 AMK Ind Park 2

#01-259, Singapore 569536
Tel: 8799 0066 Fax: 6259 3326

Nationality: _____

Occupation: _____

WITNESS:

Signature: Signed by appointed Surveyor

Name: LKK AUTO CONSULTANTS PTE LTD

NRIC: 199607196R

Address: 51 UBI AVE 1 #02-25

PAYA UBI INDUSTRIAL PARK S(402633)

Nationality: _____

Occupation: _____

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"



ESTEEM
PERFORMANCE

ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

885 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : INDIA INTERNATIONAL INSURANCE PTE LTD
64 Cecil Street
#04/05 10B Building
Singapore 049711

ATTN: Motor Claim Department \ Motor Claim

Your Ref No: SHA6513Y
Claim Type: Third Party
Accident Date: 19/11/2019
TP Veh Reg No: SHA6513Y

Claim No: CER1302208
Final No: CIV1302911
Date: 14 Feb 2020
Policy No:
Veh Reg No: SLH2283C
Make/Model: TOYOTA PRIUS
HYBRID 1.8S
Chassis No: -
Engine No: -
Reg. Date:

Tax Invoice to Vehicle No :SLH2283C

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST FOR REPAIR	1 PCS	1,320.07	
		1,320.07	1,320.07
Total			S\$ 1,320.07
Add GST @ 7%			92.40
Total Amount Payable			S\$ 1,412.47

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED TWELVE AND CENTS FORTY SEVEN ONLY

The above vehicle was surveyed by KENNETH on 23/11/2019

For Esteem Performance Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

CONFIDENTIAL

SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	5 Nov 2019	Vehicle Rental Agreement No	3145	
Rental Details		Additional Driver (if any)		
Name	Yeo Khoon Tat	Name		
Address	Blk 251 Choa Chu Kang Avenue 2 #07-290	Address		
Date of Birth	13 Jul 1958	Date of Birth		
NRIC/Passport No.	S12917891	NRIC No.		
Driving License No.	S12917891	Driving License No.		
Telephone No.	6592388311	Telephone No.		
Mobile No.	6592388311	Mobile No.		
Vehicle Description		Additional Driver (if any)		
Vehicle No.	SLH2283C	Name		
Make/Model	Toyota Prius	Address		
Rental Period		Date Of Birth		
Minimum Rental Period	7	NRIC No.		
Date/ Time Checked Out	5 Nov 2019	Driving License No.		
No. of Days	7	Telephone No.		
Expected Date/Time of Return	22 Apr 2020	Mobile No.		
Actual Date/ Time of Return				
Rental Charges* & Deposit				
() RR Rental Charges/Days	Per day @ S\$69.95 Per week @ S\$489.65	Deposit Received	S\$500.00	
(X) ER Promotion Rental Charges/Day	Per day @ S\$69.95 Per week @ S\$489.65	Total Amount Received*		
(X) CDW Charges/Day	Per day @ S\$4.20 Per week @ S\$29.56	*Inclusive GST		
Rental Period	7 days/1 weeks	Total Rental Charges		
Insurance Matters Accident/Theft				
Liability Assessment/Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3rd Party Damage If Applicable)*	Renter or authorised driver(s) is below 26 years of age	
3rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided
* excess payable is accumulative & inclusive of GST				
Payment Method				
(X) Driver Wallet	S\$	() Cash	S\$	
() Credit Card	S\$	() Debit Account	S\$	
Type		Bank Name		
Card No.		Account No.		

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I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me; &
- (g) for the Lessor to comply with its obligations under law

☒ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$535.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:

Authorised Signatory/Stamp
Date:



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0008529-2

Print Date/Time : 19 Nov 2019 / 18:37:31

Receipt Date/Time : 19 Nov 2019 / 18:37:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-191119-002849

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SHA6513Y As at 19 Nov 2019/16:15:00 Insurance Co: INDIA INTL INS PTE LTD				
1	Insurance Enquiry - SHA6513Y Enquiry Fee 20191119183635939907	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20191119183648136	Direct Debit: sNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.