



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 19/02/2020
Your Ref : SJP5974D
To : LONPAC INSURANCE BHD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SLV1508M & SJP5974D ON 02/11/2019 AT
ALONG HAIG ROAD BESIDE UNIT NO. 103 THE SERENNO.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.208033 @ S\$3,424.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$960.00 (4 Days x S\$240)
- 3) LTA Search @ S\$29.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : WEE CHENG CHUAN THOMAS

Address : 25 COWDRAY AVENUE
SINGAPORE 558026

Contact No : _____

TO: LONPAC INSURANCE BHD

Dear Sirs,

ACCIDENT INVOLVING SLV 1508M AND SJP59740 ON 2/11/2019
AT/ALONG HAIG RD BESIDE UNIT 103 THE SERENVO

I/We, WEE CHENG CHUAN THOMAS, am/are the registered owner of
motor car no. SLV 1508M

Please note that I have assigned all compensations monies due to me/us in the above said accident
to **M/S MG SOLUTION PTE LTD.**

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned
accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION
PTE LTD** whom I had authorized to collect the said compensation monies.

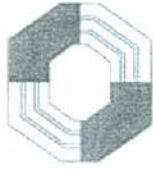
Thank you

 x

Signature of Claimant



Witness By



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VP05/022602
DATE : 09 NOVEMBER 2020

DISCHARGE VOUCHER


I/We, WEE CHENG CHUAN THOMAS confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJP 5974D the sum of Singapore Dollar Three Thousand Eight Hundred Fifty Three Only (\$3,853.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLV 1508M and SJP 5974D on 02 November 2019 along HAIG RD BESIDE UNIT 103 THE SERENNO.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ GOH XIN PEI @ WU XIN PEI AND/OR CHIA IK SET**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MG SOLUTION PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.


.....
Signature of vehicle owner/Date

WEE CHENG CHUAN THOMAS
.....
Name of vehicle owner /Date



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

TAX INVOICE

Bill To:

LONPAC INSURANCE BHD

NO.100 BEACH ROAD

#19-00 SHAW TOWER

SINGAPORE 189702

INVOICE No : TI 209383

PB No : 208033

Date : 04-December-2020

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SLV 1508M

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 3,200.00
BEFORE GST		3,200.00
7% GST		224.00
TOTAL		\$ 3,424.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

TAX INVOICE

Our Ref No: GR-19-182272

Date of Request: 05/11/2019

Your Ref No: WALK IN HONG

MG SOLUTION - KAKI BUKIT
23 KAKI BUKIT AVENUE 4, #04-01
SINGAPORE 415933

Dear Sir/Madam,

Your Vehicle No: SLV1508M

Date of Accident: 02/11/2019

Place of Accident: HAIG

Involving Vehicle No: SJP5974D

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	
GST Amount	14.02
	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-182273

Date of Request: 05/11/2019

Your Ref No: WALK IN HONG

MG SOLUTION - KAKI BUKIT
23 KAKI BUKIT AVENUE 4, #04-01
SINGAPORE 415933

Dear Sir/Madam,

Date of Accident: 02/11/2019

Vehicle No: SLV1508M

Place of Accident: HAIG RD BESIDE UNIT 103 THE SERENNO

Involving Vehicle No: SJP5974D

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJP5974D	HAIG RD BESIDE UNIT 103 THE SERENNO	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Monday, 9 November 2020 4:52 PM
To: Jia Le (LKK Auto)
Cc: MT_Claim_SG; Bryan Ang (LKKAUTO)
Subject: RE: Car Insurance - SJP5974D Our Ref: 19/19/19/VP05/022602 [External General]

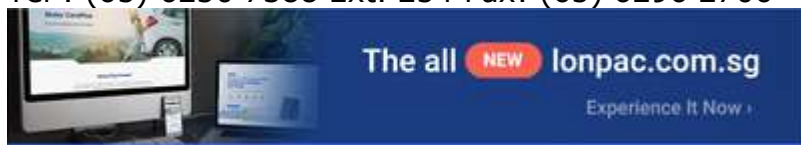
Lonpac External - General

Dear Jia Le

Thank you for your phone call and confirm that you have addressed the concern of our Insured.

You may proceed with your recommendation.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: Monday, 9 November 2020 9:46 AM
To: ONG LI LI <llong@lonpac.com>
Subject: RE: Car Insurance - SJP5974D Our Ref: 19/19/19/VP05/022602 [External General]

Lonpac Ref: **19/19/19/VP05/022602**
LKK Ref: CC6/LPC19020657/Ada3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 21/11/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We have explained to insured that our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable and also the liability is not in her favour based on third party's video footage.

Summary to offer to third party repairer, "**MG SOLUTION PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 6,240.56	\$ 3,424.00
2. Loss of Use (4days x \$240.00)	\$ 960.00	\$ 400.00 (4days x \$100.00)
3. LTA/ GIA Search Fee	\$ 29.00	\$ 29.00
Total	\$ 7,229.56	\$ 3,853.00

**04days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Monday, 30 March 2020 12:48 PM

To: Xin Pei Goh; MT_Claim_SG; Jia Le (LKK Auto); Mei Kwan (LKKAuto)

Cc: Asher Sng (LKKAuto)

Subject: RE: Car Insurance - SJP5974D Our Ref: 19/19/19/VP05/022602 [External General]

Lonpac External - General

Dear Xin Pei

Thank you for your email.

Please see attached for the copy of the letter which we sent on 2 December 2019.

We have appointed surveyor firm, LKK Auto Consultants Pte Ltd to handle the third party claim and we shall request them to provide an update.

Dear Jia Le

Please provide an update on this claim. According to Insured, the damages on the TP vehicle were very minor.

Regards,

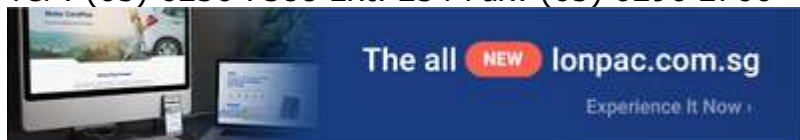
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Xin Pei Goh [<mailto:goh.xinpei@hotmail.com>]
Sent: Monday, 30 March 2020 12:31 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Car Insurance - SJP5974D

Dear Sir/ Madam,

I spoke to Ms Ong Lili this morning regarding a claim made by third party in November 2019.

As I'm afraid that I may not have received all the correspondences regarding this claim due to lost of mails etc, I would appreciate that you could email all the correspondences that Lonpac Insurance would have sent to my address previously regarding this claim.

Thank you.

Regards,
Ms Goh Xin Pei

Sent from my iPhone