

Our Ref : T 1119 / SHC3557E / KS(st)
Your Ref: _____
Date : 27-Nov-19

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC3557E YOUR INSURED SGV 899A
AND OTHER _____ ON 20.11.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC3557E which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SGV 899A we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,381.50
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$ 375.57
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$ -
4	GIA / LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing Fee	\$ -
	Total	\$ 1,764.56

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$ 240.00
	Total Claims :	\$ 2,004.56

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SGV 899A
- c) GIA / Police report/s of : SHC3557E
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

Yishun
501 Yishun Industrial Park A
Singapore 768732



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19020655/Fdb3

10 JANUARY 2020

PREMIUM LEASING PTE LTD

9 LENG KEE ROAD

SINGAPORE 159090

Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING SGV 899A & SHC 3557E ALONG/AT COMMONWEALTH AVENUE ON 20/11/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 3557E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING **Hyundai Ioniq SHC3557E , SGV899A** **ON 20-Nov-19 12:55**
ALONG **C'WEALTH AVE (SLIP RD) TWDS ALEXANDRA.**

I / We **HO FATT YEW** (Hirer) NRIC No.: **SXXXX703A**

and/or (Relief) NRIC No.: **SXXXX703A**

Taxi Number **SHC3557E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

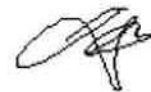
1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **20-Nov-2019**

Name of Hirer **HO FATT YEW**

Hirer NRIC **SXXXX703A**

Signature :



Address **832 JURONG WEST STREET 81 #09...**
640832

Contact No. **98167116**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,381.50** (Repair Cost), **S\$437.98** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 3557E** that was damaged pursuant to the accident which occurred on **20/11/2019** (date) along **C'WEALTH AVE (SLIP RD) TWDS ALEXANDRA** (location) involving vehicle no/s **SGV 899A**. This is pursuant to the inspection conducted on **21/11/2019** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 3557E** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 3557E** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of July (month) 2020 (year)



Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOMAY DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

(COMPANY REG. NO.): 199506048W

Page: 1

8010004

ATG ASTA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3557E

INV. NO/DATE
91480777 26.11.2019

MAKE
HYUNDAI

JOB NO.
305350593

MODEL
TONTQ(G2)

ODMETER READING

DATE OF REG
10.07.2019

DATE/TIME IN
20.11.2019 13:50

CHASSIS CODE
KMHC851CVKU164605

Description : 3P 20.11.19

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	TONTQV2 Moulding ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0104-2282	TONTQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0003	04-01-0104-1150	TONTQVC PROTECTOR MAT	1	50.00	0.00	50.00
0004	04-01-0101-0111	HYUNDAI BUMPER COVER CTRP REAR	10	2.20	20.00	17.60
0005	FNPS	NO PLATE(S)	1	25.00	0.00	25.00
SUB-TOTAL:						821.12

JOB NATURE

0001	PB	PANEL BEATING	240.00	240.00
0002	SP	SPRAYPAINT CHARGE	200.00	200.00

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91480777	1,381.50	

TAX INVOICE

8010004

ATG ASTA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, ATG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC3557E

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
10.07.2019

CHASSIS CODE
KMHC851CVKU164605

INV. NO/DATE
91480777 26.11.2019

JOB NO.
305350593

ODOMETER READING

DATE/TIME IN
20.11.2019 13:50

S/No	Part No.	Qty	Unit Price	%Disc	Net
0003	L REMOVE/REPTX REVERSE SENSOR		30.00		30.00
SUB-TOTAL					470.00

Items total	1,291.12
Add GST @ 7.000 %	90.38
Invoice amount	1,381.50

Issued by : KATHERINE TAN 26.11.2019 16:10:04
Repair type : C/SO/57/57
Payment type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND USED AT OWNERS' RISK.
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ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

OFFICE COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91480777	1,381.50	

Our Ref: CT19110485

Date: 26 November 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/11/2019 @ 12:55 hrs
ALONG C'WEALTH AVE (SLIP RD) TWDS ALEXANDRA.
INVOLVING SGV899A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC3557E** (the "Taxi"). The Taxi was hired to **HO FATT YEW IC NO SXXXX703A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
439	243	0635	1650
658	219	17:25	01:42
863	205	0635	1655
095	232	17:23	02:47
334	239	0630	1650
574	240	17:25	02:55
808	234	0630	1655
129	321	18:00	05:07
422	293	0830	2210
752	330	0820	2125
968	216	0640	1640

SIC 357E

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		5	4	2	1	5		FROM	TO
18. 11	Cinder						247	18:07	02:44
19. 11	Ho	5	4	4	6	6	251	06:20	1645
19. 11	Cinder	5	4	6	9	3	227	17:20	02:47
20. 11	Ho	5	4	8	3	8	145	0635	1350
20. 11.19	accident	5					145	1350	-
22. 11.18	repair	5					147	1515	-
. 11		5							
. 11		5							
. 11		5							
. 11		5							
. 11		5							

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SGV899A	20 Nov 2019 / 12:55:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)[OK](#)

SHE 3557E