

T2402002

ASS. REC. BY:

REF:

OS/PWD/19020653/GSD361

Special Instruction:

Envelope:

Quodiney

ASSIGNMENT (Office)

From (Person):

Vanessa Chen

of

PWD

Date/Time:

2/11/19 9:11am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

8MJ 7323R

Insured:

SLW 77 88B

at Workshop m/s

Glodeenverke

Tel:

8112 6485

~~Jenny~~

of

25 Keiki Buleit Road 4 # 07-34 Synergy

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

D.O.A.

9/11/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

10:37am 2/11/19

Person Contacted:

Annabelle

Vehicle:

IN OUT

Date/Time	Action/Instruction
	Estimate /
	8MJ 7323R - X
	SLW 7788B - X

Surveyor

REL.

REF:

FWD

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s clockewerke

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 2 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMJ7323R Yr Regn: 18 Jul 2017

Type: ☒ M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Merce C180 c.c. 1595

Colour: silver A/C: Insured / Std / NI / NA

Sp. Reading: 23167 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WDD 2050402.R 3000 71

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size: F: 225/50 R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

Rear

R/Bal. 6 mm R/Bal. 6 mm

L/Bal. 6 mm L/Bal. 6 mm

D.O.A. _____ D.O.I. 21-11-19

Survey held at w/s 11:20

Des. of Damages: Frt / ☒ Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>\$1650</u>
	<u>(£ 3,647.60 Red 69%)</u>
<u>23/12/19</u>	<u>@ 11:15 am Annabelle signed</u>
	<u>finalise via phone call</u>
	<u>23/12/2019</u>

RECEIVED 23 DEC 2019

Date/Time, File Pass to?

23/12/19

1) Typist

Date/Time, File Return to?

2)

☐

: Preli. Report

☒

: Final Report

Days Of Repair: 2

Resurvey No. of Trip: 1

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

) Photos

) Others

TOTAL

200
50
50
11
311

Report Format :

Lump Sum / I.B.I: (\$ 1,650/- 45)

Nivitha (LKK Auto)

From: venessa.chan@fwd.com
Sent: Thursday, 21 November 2019 9:11 AM
To: admin-d@lkkauto.com; admin-a@lkkauto.com
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMJ 7323R [OUR REF. TCL.RL.RO.50710.19.GW]

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan
Administrative Assistant, Claims

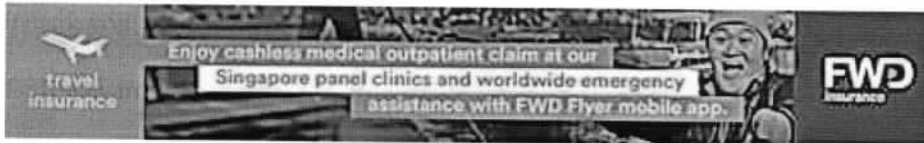


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Thursday, November 21, 2019 8:55 AM
To: 'Ruby Ong'
Cc: glockewerke@outlook.com; Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMJ 7323R [OUR REF. TCL.RL.RO.50710.19.GW]

Hi Ruby,

Thank you for your selection of LKK Auto Consultants Pte Ltd.
We will proceed to assign survey.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

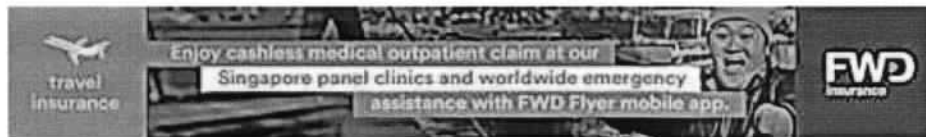


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]

Sent: Wednesday, November 20, 2019 5:16 PM

To: Venessa Chan - SGUser

Cc: glockewerke@outlook.com; Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMJ 7323R [OUR REF. TCL.RL.RO.50710.19.GW]

Importance: High

WITHOUT PREJUDICE

URGENT

SAVE AS TO COSTS

Dear Vanessa

We refer to your email of even date.

Our client is agreeable to appoint your **LKK Auto Consultants Pte Ltd** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SMJ 7323R**.

Please make the necessary arrangements with the contact person. The details are as follows :

Please be informed that the said vehicle can be inspected at: -

Repairer : GLOCKEWERKE

**Venue : Block 21 Kaki Bukit Road 4
#01-02 Synergy @ Kaki Bukit
Singapore 417810**

Contact Person : Ms Annabelle @ HP: 8112 6485

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary

M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313
www.htapartners.com.sg

Privileged/Confidential information is contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email.

From: venessa.chan@fwd.com <venessa.chan@fwd.com>
Sent: Wednesday, 20 November 2019 3:29 PM
To: Ruby Ong <ruby@htapartners.com.sg>
Cc: glockewerke@outlook.com; motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMJ 7323R [OUR REF. TCL.RL.RO.50710.19.GW]

WITHOUT PREJUDICE

Dear Ruby,

Refer to your email dated on 20.11.2019 of the PRI Notice of your client's vehicle SMJ7323R:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

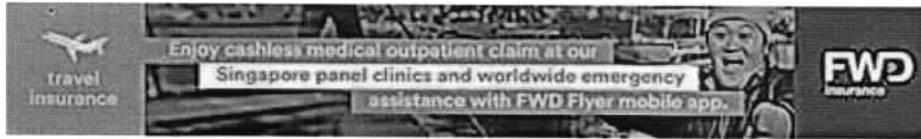
Best Regards,

Venessa Chan
Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com
W www.fwd.com.sg



From: Ruby Ong [<mailto:ruby@htapartners.com.sg>]
Sent: Wednesday, November 20, 2019 2:54 PM
To: Motor Claims SG - SG Common
Cc: Venessa Chan - SGUser; Glockewerke Auto
Subject: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMJ 7323R [OUR REF. TCL.RL.RO.50710.19.GW]
Importance: High

Your ref : SLW 7788B
Our ref : TCL.RL.ro.50710.19.GW

WITHOUT PREJUDICE

20 November 2019

FWD Singapore Pte Ltd
Motor Claims Department
6 Temasek Boulevard
#18-01 Suntec Tower 4
Singapore 038986

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT : ONG BOON TECK
ACCIDENT INVOLVING SMJ 7323R & SLW 7788B ALONG PASIR RIS DRIVE 1 ON 9 NOVEMBER 2019 @ 1205HRS

We are instructed by Ong Boon Teck to notify you of a road traffic accident on 9 November 2019 at about 1205hrs along Pasir Ris Drive 1 involving our client's vehicle registration number **SMJ 7323R** and vehicle registration number SLW 7788B driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 278
Fax : 6338 3536 / 6533 0313

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ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	705Z
Vehicle No.:	SMJ7323R
Vehicle to be Exported:	No
Intended Deregistration Date:	21 Nov 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	C180 AVANTGARDE (R17 LED)
Primary Colour:	Silver
Manufacturing Year:	2017
Engine No.:	27491031030664
Chassis No.:	WDD2050402R300071
Maximum Power Output:	115.0 kW (154 bhp)
Open Market Value:	\$37,239.00
Original Registration Date:	18 Jul 2017
First Registration Date:	18 Jul 2017
Transfer Count:	2
Actual ARF Paid:	\$44,135.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Jul 2027
PARF Rebate Amount:	\$33,101.00
COE Expiry Date:	17 Jul 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$47,501.00
COE Rebate Amount:	\$36,357.00
Total Rebate Amount:	\$69,458.00

The information contained herein is correct as at 21 Nov 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	11/11/2019 15:59
Date Of Accident	09/11/2019 12:05
Exact Location Of Accident	PASIR RIS DRIVE 1 (TPE EXIT)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMJ7323R
Insured/Policyholder	
Name Of Registered Owner	ONG BOON TECK
NRIC No	S7816705Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-91966166
Alternative Phone No	OFFICE-91966166

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	C180
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA457330
Cover Note Number	

Driver

Name of Driver	ONG CHAI HUAT
NRIC No	S0571309I
Date Of Birth	24/06/1949
Occupation	INDOOR
Date Of Driving Pass	08/05/1970
Driving Experience	49 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92372577
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 726 TAMPINES ST 71 #06-193
Postcode	520726
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - -
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : WANG LI KUN
	GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 09/11/2019 AT 12.05PM, I AM TRAVELLING TOWARDS PASIR RIS DRIVE 12. WHEN I EXIT FROM EXPRESSWAY TO CHECK CLEARANCE AT FILTER LANE, VEHICLE B COLLIDED ONTO MY VEHICLE REAR.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW7788B
Vehicle Make/Model/Colour	
Details Of Properties	VEHICLE B
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

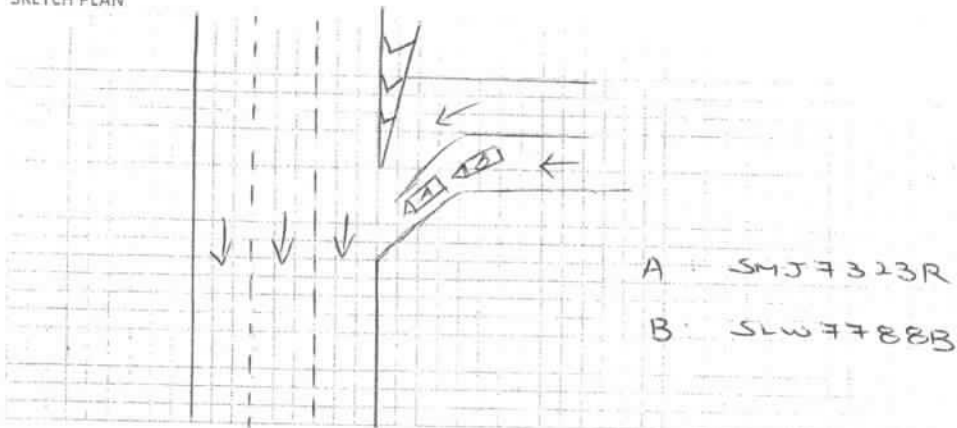
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 9.11.2019 at 12.05pm, I am travelling toward pasir ris dr 12. When I exit from expressway to check clearance at fitter lane vehicle B collide into my vehicle rear.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Glockewerke

21 Kaki Bukit Road 4 #01-02 S417810

Hotline: +65 8112 6485

Email: Annabelle_lim90@hotmail.com

ESTIMATE

ONG BOON TECK

BLOCK 726 TAMPINES STREET 71

#06-193 SINGAPORE 520726

Date:

Vehicle No.:

Model:

Chassis No.:

21.11.2019

SMJ7323R

MERCEDES C180

WDD2050402R300071

PARTS AND LABOUR ASSESSMENT

DESCRIPTION OF PARTS	QTY	UNIT PRICE	TOTAL PRICE
REAR BUMPER / <i>RL</i>	1	\$1,680.00	\$1,680.00 <i>1590</i>
REAR DIFFUSER / <i>Ant</i>	1	\$230.00	\$230.00 ✓
REAR BOTH SIDE TAILLAMP <i>X</i> <i>5mm</i>	2	\$730.00	\$1,460.00
REAR BUMPER RETAINER <i>X</i>	2	\$62.00	\$124.00
REAR BUMPER REINFORCEMENT BAR <i>X</i> <i>NN</i>	1	\$670.00	\$670.00
Sub-Total before discount:			\$4,164.00 <i>1820</i>
10% discount:			\$416.40
Sub-Total after discount:			\$3,747.60 <i>1638</i>

DESCRIPTION OF PARTS (S/N)	QTY	UNIT PRICE	TOTAL PRICE
REAR BUMPER CLIPS (SET) / <i>ML</i>	1	\$30.00	\$30.00 ✓
Sub-Total after discount:			\$30.00

LABOUR

Diagnose, replace and repair to rectify electrical system for proper function in : \$120.00 *YNN*
To check fault, erase fault and factory reset functions

To provide workmanship labour to remove damage parts for assessment and : \$800.00 *200*
to new bodyparts, repair, re-construct and re-adjust structure, body alignments
and damaged consistent from the accident.

To re-spray painting for change bodyparts, repair portion : \$600.00 *200*
and where consistent from the accident

Labour Sub-Total: \$1,520.00 *400*

Parts and Labour Total: \$5,297.60

2 Days. 22/11/19

lump sum repair.

After repair photos,

Guo Qiang - 82880282

21/11/19.

2068
20% = 1650

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Nov 2019 Edit Reg		21 Nov 2019 00:00 Edit Adj Rpt	S\$1,650.00 Edit Estimates	S\$1,650.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Mohamed Reza Bin Mohamed Ali , ID: S8532341E								
Main Claimant:	ONG BOON TECK , ID: S7816705Z								
Vehicle Reg. No.:	SMJ7323R	Date of Loss:	09/11/2019 00:00 - :59 [27 Months and 22 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 1201900035894	Policy/Cover Note No.:	PNPV2019-00003145 (Comprehensive) Coverage: 25/02/2019 - 24/02/2020						
Vehicle Reg. No. (Insured):	SLW7788B	Policy No. (Claimant):							
		Excess:							
Repairer:	Glockwerke (HQ) 21 KAKI BUKIT BUKIT ROAD 4 #01-02, 417810 Kaki Bukit - Tel:								
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Lionel Tan]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 02/12/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SMJ7323R (1201900035894)**
[SLW7788B]
TP
ONG BOON TECK
Nov 9 2019 12:00AM
[Mohamed Reza Bin Mohamed Ali]
Glockwerke

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	22/11/19 09:07	General View		Load JPG	
2	22/11/19 09:07	General View		Load JPG	
3	22/11/19 09:07	General View		Load JPG	
4	22/11/19 09:07	General View		Load JPG	
5	22/11/19 09:07	General View		Load JPG	
6	22/11/19 09:07	General View		Load JPG	
7	22/11/19 09:07	General View		Load JPG	
8	22/11/19 09:07	General View		Load JPG	
9	22/11/19 09:07	General View		Load JPG	
10	22/11/19 09:07	General View		Load JPG	
11	22/11/19 09:07	General View		Load JPG	
12	22/11/19 09:07	General View		Load JPG	
13	22/11/19 09:07	General View		Load JPG	
14	22/11/19 09:07	General View		Load JPG	
15	22/11/19 09:07	General View		Load JPG	
16	22/11/19 09:07	General View		Load JPG	
17	22/11/19 09:07	General View		Load JPG	
18	22/11/19 09:07	General View		Load JPG	
19	22/11/19 09:07	General View		Load JPG	
20	22/11/19 09:07	General View		Load JPG	
21	22/11/19 09:07	General View		Load JPG	
22	22/11/19 09:07	Odometer Reading		Load JPG	
23	22/11/19 09:07	Chassis Number		Load JPG	
24	22/11/19 09:07	Dismantled Parts		Load JPG	
25	22/11/19 09:07	Dismantled Parts		Load JPG	
26	22/11/19 09:07	Dismantled Parts		Load JPG	
27	22/11/19 09:07	Dismantled Parts		Load JPG	
28	22/11/19 09:07	Dismantled Parts		Load JPG	
29	22/11/19 09:07	Dismantled Parts		Load JPG	
30	22/11/19 09:07	Dismantled Parts		Load JPG	
31	22/11/19 09:07	Dismantled Parts		Load JPG	
32	22/11/19 09:07	Dismantled Parts		Load JPG	
33	22/11/19 09:07	Dismantled Parts		Load JPG	
34	22/11/19 09:07	Dismantled Parts		Load JPG	
35	22/11/19 09:07	Dismantled Parts		Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/19 14:47	EMAIL FROM FWD ON 21/11/2019 TO ARRANGE SURVEY		Load PDF	
No	Finalized On	FWD Singapore Pte. Ltd. (HQ)		Thumbnail	Print
1	21/11/19 17:19	SMJ7323R TP GIA		Load PDF	
2	21/11/19 17:19	SLW7788B OI GIA		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer
<small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD19020653/GSD3E2

Date: 10/01/2020

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2019-00003145

Claimant Vehicle No : SMJ7323R Insured Vehicle No : SLW7788B

Date of Loss: 09/11/2019 Nature of Claim: TP Claim No: 1201900035894

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SMJ7323R**
 Make & Model: MERCEDES-BENZ C180, 1.6 Avantgarde (R17 LED) (A) Engine No: 27491031030664
 Reg. Date: 18/07/2017 (Man. Year: 2017) Chassis No: WDD2050402R300071
 Colour: Silver Odometer: 23167 km
 Engine Capacity: 1595 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50 R17 Rear Tyre Size: 225/50 R17
 Front Left Side: Continental 6 mm Rear Left Side: Continental 6 mm
 Front Right Side: Continental 6 mm Rear Right Side: Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,777.60	1,668.00	2,109.60	55.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,520.00	400.00	1,120.00	73.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,297.60	2,068.00	3,229.60	60.96
Approved Total (Overridden) (S\$)		1,650.00		
Nett Amount (S\$)	5,297.60	1,650.00	3,647.60	68.85

INSPECTION

Date of Assignment: 21/11/2019

Date Inspected: 21/11/2019 Inspected At: 25 Kaki Bukit Road 4 #07-34 Synergy
Repairer : Glockwerke (HQ)

Estimated Period of Repair: 2.0 days

Adjuster: XING GUO QIANG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 10 Jan 2020)
Parts:	143	MERCEDES-BENZ C180 1.6 Avantgarde (R17 LED) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMJ7323R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	1,680.00 FL	*1,590.00 FL
2	1		*REAR DIFFUSER	Cut	230.00 FL	*230.00 FL
3	2		*REAR BOTH SIDE TAILLAMP	Not Necessary	1,460.00 FL	*- FL
4	2		*REAR BUMPER RETAINER	Not Necessary	124.00 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT BAR	Not Necessary	670.00 FL	*- FL
6	1		*SET REAR BUMPER CLIPS	Necessary	30.00 FS	*30.00 FS
F=Franchise part. S=SpcNett. L=ListItemDisc.						
					Sub Total (\$\$)	4,194.00
					- List Item Discount on L Items 10.00/10.00% (\$\$)	416.40
					Total Parts (\$\$)	3,777.60
						1,850.00
						1,668.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	DIAGNOSE, REPLACE AND REPAIR TO RECTIFY ELECTRICAL SYSTEM FOR PROPER FUNCTIONING. TO CHECK FAULT, ERASE FAULT AND FACTORY RESET FUNCTIONS	New	120.00	0.00
2	TO RE-SPRAY PAINTING FOR CHANGE BODYPARTS, REPAIR PORTION AND WHERE CONSISTENT FROM THE ACCIDENT	New	600.00	200.00
3	TO PROVIDE WORKMANSHIP LABOUR TO REMOVE DAMAGE PARTS FOR ASSESSMENT AND TO NEW BODYPARTS, REPAIR, RE-CONSTRUCT AND RE-ADJUST STRUCTURE, BODY ALIGNMENTS AND DAMAGED CONSISTENT FROM THE ACCIDENT	New	800.00	200.00
Gross Labour Cost (\$\$)			1,520.00	400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >