

ASS. REC. BY:

Surveyor: KennethREF: CS/CTI19020644/Ksd3³²

Special Instruction:

ASSIGNMENT (Office)

From (Person): Ben Tang

of

CTIDate/Time: 20/11/19 @ 6.03pm

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No:

8KW 480SS

Insured:

YP 6175J

at Workshop m/s

E.M. Solution

Tel:

64560226

of

160 Sin Ming Drive # 03-18/19

Policy No:

Claim No:

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/11/2019

CA / REV / REP. / REV 24 HRS

up

H.O.D. Endorsement:

Date/Time:

10:35am @ 21/11/19

Person Contacted:

BernardVehicle: IN/OUT

Date/Time

Action/Instruction

Estimate

☒8KW 480SS - XYP 6175J - X

28/11 1/Ly @ 345d email & call
(\$ 7,491.55 Red - 69%)

ASS. REC. BY:

REF: C121

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

EM

of

Insured:

Policy No.

Claims No.

Sum Insured:

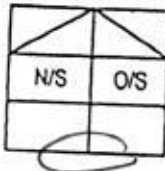
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

9-5 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SKW 48055

Yr Regn:

05. 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Wagon

Make:

Toyota

c.c.

1496

Colour

White

A/C:

Insured / Std / NI / NA

Sp. Reading

245752

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

NCP81

5058647

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD / RIM or

Tyre Size:

F:

185/50R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

8

mm

L/Bal.

9

mm

L/Bal.

8

mm

D.O.A.

18/11/19

D.O.I.

21/11/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

RECEIVED 12 DEC 2019

Date/Time, File Pass to?

12/12/19

1)

Type 4

Date/Time, File Return to?

2)



: Prel. Report



: Final Report

Days Of Repair:

5

Resurvey No. of Trip:

2

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Survey Fee:

Transportation:

\$ - RS. SI

F. W. / S

Others

TOTAL

Report Format:

Lump Sum / I.B.I. (\$

3,450/- L/S

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 20 November 2019 6:03 PM
To: assignments@lkkauto.com
Subject: FW: OUR REF.: E21.112189.19 (SKW 4805S @18/11/2019) // CHINA
TAIPING REF NO : YP 6175J

Importance: High

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SKW 4805S.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Sally Chong <sallychong@visionlawllc.com>
Sent: Wednesday, November 20, 2019 3:35 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; emautosolution@singnet.com.sg;
derekkeh@singnet.com.sg; Tanvin13@yahoo.com.sg
Subject: RE: OUR REF.: E21.112189.19 (SKW 4805S @18/11/2019) // CHINA TAIPING REF NO : YP 6175J
Importance: High

URGENT

Dear Ben,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT
TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: PHANG SOK YIN EILEEN
ACCIDENT INVOLVING SKW 4805S & YP 6175J ON 18 NOVEMBER 2019 ALONG UPPER PAYA LEBAR
ROAD AT ABOUT 16:28 HRS

We refer to your email of even date below and your list of surveyors therein.

Our client now confirms the appointment of **KENNETH KONG- LKK Auto Consultants Pte Ltd** as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at :

Venue : **E M SOLUTION PTE LTD**
160, Sin Ming Drive, #03-18/19, Sin Ming Autocity,
Singapore 575722
Contact : Mr. Bernard (Tel.: 6456-0226 / 9101-8302)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Sally Chong

(Secretary)

VISION LAW LLC

133 NEW BRIDGE ROAD,

#18-01/02, CHINATOWN POINT,

SINGAPORE 059413

TEL.: 6534-2811 (ext 115)

FAX : 6535-6802

From: Ben Tang [mailto:Ben.Tang@sg.cntaiping.com]

Sent: Wednesday, 20 November, 2019 11:41 AM

To: Sally Chong

Cc: Claims Dept of CTI

Subject: RE: OUR REF.: E21.112189.19 (SKW 4805S @18/11/2019) // CHINA TAIPING REF NO : YP 6175J

WITHOUT PREJUDICE

Dear Sally

We refer to your email of 19.11.19.

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

Without admission of liability, please provide our surveyor with repair estimates to facilitate direct settlement.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Sally Chong <sallychong@visionlawllc.com>
Sent: Wednesday, November 20, 2019 10:57 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF.: E21.112189.19 (SKW 4805S @18/11/2019) // CHINA TAIPING REF NO : YP 6175J
Importance: High

URGENT-REMINDER

From: Judy Soh [<mailto:judysoh@visionlawllc.com>]
Sent: Tuesday, 19 November, 2019 4:11 PM
To: claimsdept@sg.cntaiping.com; 'Angie Foo'; 'Lucas Lee'; 'Ong Chin Kiat'
Cc: 'EM Solution Pte Ltd'; sallychong@visionlawllc.com
Subject: OUR REF.: E21.MISC.19 (SKW 4805S @18/11/2019) // CHINA TAIPING REF NO : YP 6175J
Importance: High

URGENT

Dear Sir,

NOTICE TO INSURERS TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 2 OF PRE-ACTION PROTOCOL FOR NIMA CASES
CLAIMANT: PHANG SOK YIN EILEEN
ACCIDENT INVOLVING SKW 4805S & YP 6175J ON 18 NOVEMBER 2019 ALONG UPPER PAYA LEBAR ROAD AT ABOUT 16:28 HRS

We are instructed by PHANG SOK YIN EILEEN to notify you of a road traffic accident ON 18 NOVEMBER 2019 ALONG UPPER PAYA LEBAR ROAD AT ABOUT 16:28 HRS involving our client's vehicle registration

number **SKW 4805S** and vehicle registration number **YP 6175J** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Thank you.

Judy Soh

VISION LAW LLC
133 NEW BRIDGE ROAD,
#18-01/02, CHINATOWN POINT,
SINGAPORE 059413
TEL.: 6534-2811 (ext 147)
FAX : 6535-6802

C.c.: VEHICLE OWNER OF YP 6175J
123 EXPRESS PTE. LTD.
313 Ubi Avenue 1
#10-453
Singapore 400313

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413
Branch: 490 Lorong 6 Toa Payoh #03-11 HDB Hub (Biz 3 Lobby 1), Singapore 310490

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(Incorporated with limited liability)
Unique Entity No. 200721148H
Head Office: 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/11/2019 18:14
Date Of Accident	18/11/2019 16:25
Exact Location Of Accident	UPPER PAYA LEBAR ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKW4805S
Insured/Policyholder	
Name Of Registered Owner	PHANG SOK YIN EILEEN
NRIC No	S7638386C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-99999999
Alternative Phone No	OFFICE-99999999

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5100439393-01
Cover Note Number	

Driver

Name of Driver	PHANG SIEW LEONG
NRIC No	S0007735F
Date Of Birth	07/10/1954
Occupation	INDOOR
Date Of Driving Pass	09/05/1972
Driving Experience	47 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-99999999 96988843
Fax Number	
Contact Number	OFFICE-99999999
Email Address	NOEMAIL

Address	APT BLK 92A TELOK BLANGAH STREET 31 #14-227 SINGAPORE
Postcode	101092
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PARENT
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	YP6175J
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	MR. SUI
NRIC/Passport Number	
Contact Number	90910975
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF INJURED PERSON 1

Name	PHANG SIEW LEONG
------	------------------

Approximate Age	
Injuries Sustain	NECK PAIN
Injured person in which vehicle?	SKW4805S
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	APT BLK 92A TELOK BLANGAH STREET 31 #14-227 SINGAPORE
Postcode	101092

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

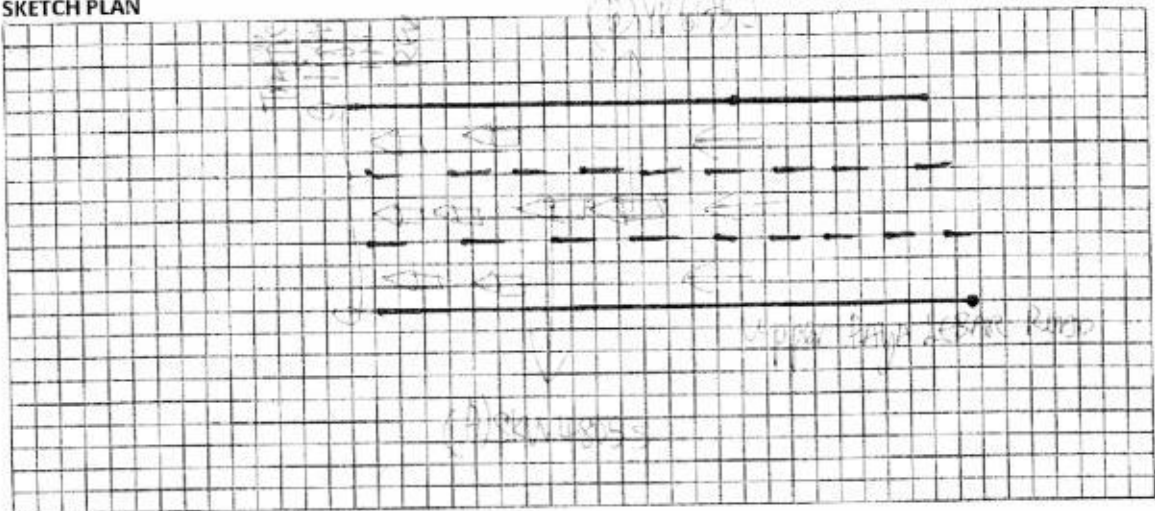
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 18/11/19 at about 4:28 pm I was driving my
 Vehicle - SKW 4805 S along Upper Paya Lebar Road. The Traffic
 light was Red so my vehicle already stationary while waiting
 for Traffic to move off. Out of a sudden - a Lorry - YP675J
 from behind collided onto my rear portion of my vehicle.
 I reporting this incident for T/Party claim against YP675J
 for my damages

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

E M SOLUTION PTE LTD

160, Sin Ming Drive, #03-18/19, Sin Ming Autocity, Singapore 575722

Tel: 64560226

Fax: 64584500

Registration No: 201016308K

20.11.2019

Phang Sok Yin Eileen

Not Notion

61 Smp @ 3450h

Resurvey After Paint

#-5 days

REPAIR ESTIMATE FOR TOYOTA SIENTA - SKW 4805 S

1 pc	rear bumper	988.10	Bu	1,280.50	✓
1 pc	rear bumper tow hood cover		Sn	48.20	X
2 pcs	rear bumper reflectors		75.30	Sn	150.60 X
2 pcs	rear bumper side retainers		86.10	Sn	172.20 X
1 pc	boot lid	1218.45	Bu	1,602.40	✓
1 pc	boot emblem		Sn	66.30	X
1 pc	boot "Sienta" badge		Sn	53.80	✓
1 pc	boot rubber		Sn	395.10	X
2 pcs	boot hinges		95.80	Sn	191.60 X
2 pcs	boot dampers		272.50	Sn	545.00 X
1 pc	boot inner lock	381.90	Sn	484.30	✓
1 pc	boot outer garnish		Sn	367.50	X
1 pc	boot outer handle		Sn	49.20	X
2 pcs	rear number plate lamps		41.70	Sn	83.40 X
1 pc	boot windscreen inner seal		Sn	46.90	✓
1 pc	boot inner trim		Sn	481.90	X
1 pc	boot inner pull pocket		Sn	32.40	X
1 pc	boot wiper motor		Sn	726.60	X
1 pc	rear end panel	591.60	Bu	693.40	✓
1 pc	rear end panel top garnish		Sn	182.10	✓
1 pc	boot compartment tray		Sn	411.50	X
1 pc	boot compartment cover		Sn	423.50	X
1 pc	boot compartment panel		Sn	602.90	X
1 pc	rear exhaust silencer		Sn	762.70	X
2 pcs	rear exhaust mountings		50.70	Sn	101.40 X
				9,955.40	
			Less 25%	2,488.85	
				7,466.55	

- 1 set rear bumper clips
- 1 set boot inner trim clips
- 1 pc rear number plate
- 1 set reverse sensors
- 1 pc reverse camera
- 1 pc rear windscreen sealant

Sn	40.00	SN	✓
Sn	35.00	SN	X
Sn	70.00	SN	X
Sn	270.00	SN	2005m
Sn	480.00	SN	X
Sn	60.00	SN	405m

LKK Auto Consultants hence notify

the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

- 1) Check electrical wirings
- 2) Repair accident damages and renew parts
- 3) Renew reverse sensor
- 4) Renew rear exhaust silencer
- 5) Remove and refit boot windscreen glass
- 6) Renew reverse camera
- 7) Spray paint on affected portions.
- 8) Rust proofing on affected portions

	60.00	201
	980.00	6001
	80.00	501
~	100.00	X
	150.00	1201
~	80.00	X
	980.00	6001
	90.00	801
	<u>10,941.55</u>	

\$ 10,941.55

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	19 Nov 2019		22 Nov 2019 15:08 Edit Adj Rpt	S\$3,450.00 Edit Estimates	S\$3,450.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	--------------------------

CLAIM SUBFOLDER DETAILS	[Created by insurer]
Insured: -, Co. Reg. No.: -	
Main Claimant: PHANG SOK YIN EILEEN	
Vehicle Reg. No.: SKW4805S	Date of Loss: 18/11/2019 16:00 - :59 [138 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type: TP / SNM19D205504	Policy/Cover Note No.: DMCVSN30415819000
Vehicle Reg. No. (Insured): YP6175J	Policy No. (Claimant):
	Excess: S\$0.00
Repairer: E M Solution Pte Ltd (HQ) 160 Sin Ming Drive,, #03-18, Sin Ming Autocity, 575722 Sin Ming - Tel: 64560226	
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Ben Tang]	
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 03/12/2019]	

[View All](#)
[Compose Case Mail](#)

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKW4805S (SNM19D205504)**
[YP6175J]

TP

PHANG SOK YIN EILEEN

Nov 18 2019 4:00PM

[-]

E M Solution Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
2	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
3	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
4	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
5	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
6	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
7	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
8	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
9	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
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11	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
12	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
13	12/12/19 09:21	General View	Load JPG	<input checked="" type="checkbox"/>
14	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
15	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
16	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
18	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
19	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
20	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
21	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
22	12/12/19 09:21	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
 Singapore 408933
 Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19020649/KSD3S2
Date: 08/01/2020

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSN30415819000
Claimant Vehicle No :	SKW4805S	Insured Vehicle No :	YP6175J
Date of Loss:	18/11/2019	Nature of Claim:	TP
		Claim No:	SNM19D205504

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SKW4805S	Engine No:	1NZD023832
Make & Model:	TOYOTA SIENTA, 1.5 X LIMITED (A)	Chassis No:	NCP815058647
Reg. Date:	05/05/2008 (Man. Year: 2008)	Odometer:	245752 km
Colour:	White		
Engine Capacity:	1496 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	185/50 R15	Rear Tyre Size:	185/50 R15
Front Left Side:	Michelin 9 mm	Rear Left Side:	Michelin 8 mm
Front Right Side:	Michelin 9 mm	Rear Right Side:	Michelin 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,421.55	2,877.14	5,544.41	65.84
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,520.00	1,450.00	1,070.00	42.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,941.55	4,327.14	6,614.41	60.45
Approved Total (Overridden) (S\$)		3,450.00		
Nett Amount (S\$)	10,941.55	3,450.00	7,491.55	68.47

INSPECTION

Date of Assignment:	22/11/2019	E M Solution Pte Ltd (HQ)
Date Inspected:	21/11/2019 Inspected At:	160 Sin Ming Drive., #03-18/19, Sin Ming Autocity
Estimated Period of Repair:	5.0 days	Singapore 575722

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 08 Jan 2020)

Parts: M1-MPV TOYOTA SIENTA 1.5 X LIMITED (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SKW4805S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled	1,280.50 FL	*988.10 FL
2	1		*REAR BUMPER TOW HOOD COVER	Serviceable	48.20 FL	*- FL
3	2		*REAR BUMPER REFLECTORS	Serviceable	150.60 FL	*- FL
4	2		*REAR BUMPER SIDE RETAINERS	Serviceable	172.20 FL	*- FL
5	1		*BOOT LID	Bent	1,602.40 FL	*1,218.45 FL
6	1		*BOOT EMBLEM	Serviceable	66.30 FL	*- FL
7	1		*BOOT SIENTA BADGE	Necessary	53.80 FL	*53.80 FL
8	1		*BOOT RUBBER	Serviceable	395.10 FL	*- FL
9	2		*BOOT HINGES	Repair	191.60 FL	*- FL
10	2		*BOOT DAMPERS	Serviceable	545.00 FL	*- FL
11	1		*BOOT INNER LOCK	Dented	484.30 FL	*381.90 FL
12	1		*BOOT OUTER GARNISH	Serviceable	367.50 FL	*- FL
13	1		*BOOT OUTER HANDLE	Serviceable	49.20 FL	*- FL
14	2		*REAR NUMBER PLATE LAMPS	Serviceable	83.40 FL	*- FL
15	1		*BOOT WINDSCREEN INNER SEAL	Necessary	46.90 FL	*46.90 FL
16	1		*BOOT INNER TRIM	Serviceable	481.90 FL	*- FL
17	1		*BOOT INNER PULL POCKET	Serviceable	32.40 FL	*- FL
18	1		*BOOT WIPER MOTOR	Serviceable	726.60 FL	*- FL
19	1		*REAR END PANEL	Bent	693.40 FL	*591.60 FL
20	1		*REAR END PANEL TOP GARNISH	Mtg Distorted	182.10 FL	*182.10 FL
21	1		*BOOT COMPARTMENT TRAY	Serviceable	411.50 FL	*- FL
22	1		*BOOT COMPARTMENT COVER	Serviceable	423.50 FL	*- FL
23	1		*BOOT COMPARTMENT PANEL	Repair	602.90 FL	*- FL
24	1		*REAR EXHAUST SILENCER	Repair	762.70 FL	*- FL
25	2		*REAR EXHAUST MOUNTINGS	Serviceable	101.40 FL	*- FL
26	1		*SET REAR BUMPER CLIPS	Necessary	40.00 FS	*40.00 FS
27	1		*SET BOOT INNER TRIM CLIPS	Not Necessary	35.00 FS	*- FS
28	1		*REAR NUMBER PLATE	Serviceable	70.00 FS	*- FS
29	1		*SET REVERSE SENSORS	Dented	270.00 FS	*200.00 FS
30	1		*REVERSE CAMERA	Serviceable	480.00 FS	*- FS
31	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	10,910.40	3,742.85
- List Item Discount on L Items 25.00/25.00% (\$\$)	2,488.85	865.71
Total Parts (\$\$)	8,421.55	2,877.14

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	CHECK ELECTRICAL WIRINGS.	New	60.00	20.00
2	REPAIR ACCIDENT DAMAGES AND RENEW PARTS.	New	980.00	600.00
3	RENEW REVERSE SENSOR.	New	80.00	50.00
4	RENEW REAR EXHAUST SILENCER.	New	100.00	0.00
5	REMOVE AND REFIT BOOT WINDSCREEN GLASS.	New	150.00	120.00
6	RENEW REVERSE CAMERA.	New	80.00	0.00
7	SPRAY PAINT ON AFFECTED PORTIONS.	New	980.00	600.00
8	RUST PROOFING ON AFFECTED PORTIONS.	New	90.00	60.00
Gross Labour Cost (S\$)			2,520.00	1,450.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >