

ASS. REC. EX:

REF:

CS/MSA19020636/Qtd30

Special Instruction:

Surveyor: Sun Pin

Mentimen

ASSIGNMENT (Office)From (Person): Jawyn Tay

of

MSIA

Date/Time: 21/11/19 @ 11:02am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMB1501A

Insured:

SLB7531K

at Workshop m/s

8MRT

Tel:

9154 11015

of

Go woodlands Ind park E4

Policy No: 804SS9520MY

Claim No:

G12038

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

18/11/2019

CA / REV / REP. / REV 24 HRS

Date/Time:

11:41am @ 21/11/19

Person Contacted:

Gdy

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time

Action/Instruction

Estimate

SMB1501A-X

SLB7531K-X

25/11/19-

Revised via mentimen preli advise.

lump sum \$3800 - Cred: 2867.30; 43%

ASS. REC. BY: Sun Pin

REF:

MSIG

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

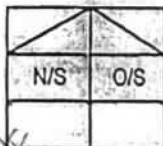
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMB1501A

Yr Regn: 20/04/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

MAN NL320F

c.c 10518

Colour:

Multicolour

A/C: Insured / Std / NI / NA

Sp. Reading

420.45

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WMAA22229E7002245

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or Steel Rim

Tyre Size:

F: 275/70 R22-5

R: 275/70 R22-5

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

18/11/2019

D.O.I.

21/11/2019

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?



Prel. Report

1) 12/12/2019



Final Report

Date/Time, File Return to?

2)

Days Of Repair: 2

Resurvey No. of Trip:

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

150

11

161

Rep. Formed:

Lump Sum / L.E. / C.

Tp

38007-

RECEIVED 18 DEC 2019

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	21 Nov 2019		21 Nov 2019 11:02 Assign				New Assignment Cancel Case

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	TAN MEOW HWA, ID: S1114521C		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB1501A	Date of Loss:	18/11/2019 00:00 - :59 [10 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 612038	Policy/Cover Note No.:	80455952QMY (Comprehensive) Coverage: 21/04/2019 - 20/04/2020
Vehicle Reg. No. (Insured):	SLB7531K	Policy No. (Claimant):	
		Excess:	
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 22/11/2019]		
Adj Asg. Remarks:	on WP, Car In. Liab: NR, Assign: LKK Auto Consultants (IHS appt full). Contact:Edy Jeong @ 9154 1195.		

ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SMB1501A
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Nov 2019
Vehicle Make:	MAN
Vehicle Model:	NL 320F (A22) 11L AUTO ABS TURBO
Primary Colour:	Multicolor
Manufacturing Year:	2014
Engine No.:	50338180423822
Chassis No.:	WMAA22ZZ9E7002245
Maximum Power Output:	-
Open Market Value:	\$256,071.00
Original Registration Date:	20 Oct 2014
First Registration Date:	20 Oct 2014
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 22 Nov 2019

OK

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Jowyn Tay Mei Ling

Date: 25 Nov 2019

Preliminary Advice

Insured Vehicle No	: SLB7531K	Accident Date	: 18/11/2019
TP Vehicle No	: SMB1501A	Assignment Date	: 21/11/2019
Make	: MAN NL320F (A22)	Est. Duration of Repair	: 2.00
Date of Inspection	: 21/11/2019		
Inspection At	: SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS) 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,940.20
Revised Amount	:S\$	5,316.98
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,316.98
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	20/11/2019 09:03
Date Of Accident	18/11/2019 14:55
Exact Location Of Accident	PIE BEFORE WHITLEY RD EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB1501A
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	MAN
Model	MAN NL320F (A22)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

Driver

Name of Driver	ZHAI JINGBO
Passport No/FIN	G2642692N
Date Of Birth	30/07/1987
Occupation	OUTDOOR
Date Of Driving Pass	13/07/2015
Driving Experience	4 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 15

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

WHILE TRAVELLING STRAIGHT ON THE 3RD LANE OF PIE, SUDDENLY I FELT AN IMPACT AT THE REAR OF MY BUS. I IMMEDIATELY STOPPED THE BUS AND GOT DOWN TO CHECK. I SAW A PTE CAR BEHIND MY BUS WITH HALF ITS BODY IN LANE 4. THE THIRD PARTY DRIVER APPROACHED ME AND ADMITTED THAT HE HAD COLLIDED ONTO MY BUS WHILE FILTERING OUT FROM LANE 4 DUE TO ROAD WORKS AHEAD. I FOUND DAMAGES ON THE REAR LEFT PORTION OF MY BUS. THE PTE CAR FRONT PORTION DENTED. NO INJURIES WERE REPORTED.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLB7531K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver TAN YU JUN EUGENE

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

SMB 1501 A BUS 11/19 5028

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any willful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**
I understand, acknowledge, agree and consent that:
 - (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"); the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes(s) of
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
 - (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above purposes, and
 - (c) my Personal Information may be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be used outside of Singapore, for one or more of the above Purposes;
 - (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
 - (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

[Signature]

Reporting Centre Personnel's Signature
Name:
NIC/PIN No.:



SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

REFER TO REPORT

[illegible]

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature _____
(If driver is not the policyholder)
Date & Time: _____

Reporting Centre Personnel's Signature
Name: _____
NRIC/PTIN No.: _____





SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 20/11/2019

User ID : JeongCH

Section D - Details of Repair Estimates									
Part 1 - Labour Works									
Job Scope		Quotation from AR				Adjusted by Surveyor, if applicable			
TO REMOVE & REFIT LH REAR PORTION PARTS		\$530.00				530.			
Total Labour		\$530.00							
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
TO RESPRAY LHS REAR PORTION		\$878.00				708.			
Total Spray Painting & Panel Beating		\$878.00							
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope		Quotation from ARC				Adjusted by Surveyor, if applicable			
Total Other Costs									
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010298	VE	88-25225-6039	LAMP, STOP LED (MAN BUS)	2.00	\$1,141.70	10.00	\$2,055.06	Replace	/ CRA
6010299	VE	88-25320-6008	LAMP, INDICATOR LED (MAN BUS)	1.00	\$1,274.10	10.00	\$1,146.69	Replace	/ CRA
6010060	Body	F01001-CW271	COVER, REAR TAIL LAMP, LH, FOR MAN A22 BUS	1.00	\$974.70	10.00	\$877.23	Replace	/ CR4.
6010064	Body	F01001-CW274	BUMPER, REAR, CENTR E, FOR MAN A22 BUS	1.00	\$1,868.80	100.00	\$0.00	Repair	
Total					\$5,259.30		\$4,078.98		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

1598.58
891.87
682.29.

Repair day - 2 days.
Sun Pin (Lkk).
21/11/2019.
Tp without prejudice.

Lump Sum Repair
After spray photo

\$6667.30

7809

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672


Date Generated : 20/11/2019

User ID : JeongCH

Section A - Accident Details

Registration Number	SMB1501A
Case Reference Number	BUS/11/19/5028
Registration Date	10/20/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Zhai Jingbo
Type of Accident	Head to Rear
Accident Date and Time	11/18/2019 2:57 PM
Accident Reported Date and Time	11/18/2019 5:15 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB1501A - REAR LEFT PORTION SLB7531K (TP) - INSURED WITH MSIG
Prepared Date and Time	11/20/2019 5:02 PM
Chassis Number	WMAA22Z29E7002245
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$530.00	\$0.00
Total Spray Cost	\$878.00	\$0.00
Total Spare Part Cost	\$3,263.18	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$4,671.18	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	20/11/2019 5:15 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 11/12/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SMB1501A
Case Reference Number	BUS/11/19/5028
Registration Date	20/10/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Zhai Jingbo
Type of Accident	Head to Rear
Accident Date and Time	18/11/2019 2:57 PM
Accident Reported Date and Time	18/11/2019 5:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24104469
Special Instruction to ARC, if any	SMB1501A - REAR LEFT PORTION SLB7531K (TP) - INSURED WITH MSIG
Prepared Date and Time	20/11/2019 5:02 PM
Chassis Number	WMAA22ZZ9E7002245
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$795.00	\$530.00
Total Spray Cost	\$878.00	\$708.00
Total Spare Part Cost	\$2,538.03	\$2,538.03
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$4,211.03	\$3,776.03
Lump Sum Total	\$0.00	\$3,800.00
Number of Repair Days	3.0	2.0
Prepared / Adjusted By	Jeong Choon Hwee	Sun Pin (LKK)
ARC / Surveyor Sign Off Date	20/11/2019 5:15 PM	21/11/2019 4:03 PM
Signature		
Remarks		

L/S = 3,800

Repair - 2 days

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 11/12/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & REFIT LH REAR PORTION PARTS	\$795.00	\$530.00
Total Labour	\$795.00	\$530.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY LHS REAR PORTION	\$878.00	\$708.00
Total Spray Painting & Panel Beating	\$878.00	\$708.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010298	VE	88-25225-6039	LAMP,STOP,LED (MAN BUS)	2.00	\$1,141.70	30.00	\$1,598.38	Replace	Replace
6010299	VE	88-25320-6008	LAMP,INDICATOR,LED (MAN BUS)	1.00	\$1,274.10	30.00	\$891.87	Replace	Replace
6010060	Body	F01001-CW271	COVER,REAR TAIL LAMP,LH,FOR MAN A22 BUS	1.00	\$974.70	30.00	\$682.29	Replace	Replace
6010064	Body	F01001-CW274	BUMPER,REAR,CENTR E,FOR MAN A22 BUS	1.00	\$1,868.80	100.00	\$0.00	Repair	Repair
Total					\$5,259.30		\$3,172.54		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 69662623
Accident Reporting Number : 68662672

Date Generated : 20/11/2019

User ID : JeongCH

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & REFIT LH REAR PORTION PARTS	\$530.00	
Total Labour	\$530.00	530.

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY LHS REAR PORTION	\$878.00	
Total Spray Painting & Panel Beating	\$878.00	708.

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010298	VE	88-25225-6039	LAMP, STOP LED (MAN BUS)	2.00	\$1,141.70	10.00	\$2,055.06	Replace	/ #CRA
6010299	VE	88-25320-6008	LAMP, INDICATOR LED (MAN BUS)	1.00	\$1,274.10	10.00	\$1,146.69	Replace	/ CRA
6010060	Body	F01001-CW271	COVER, REAR TAIL LAMP, LH, FOR MAN A22 BUS	1.00	\$974.70	10.00	\$877.23	Replace	/ CR4.
6010064	Body	F01001-CW274	BUMPER, REAR, CENTR E, FOR MAN A22 BUS	1.00	\$1,668.80	100.00	\$0.00	Repair	
Total					\$5,259.30		\$4,078.98		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Repair day - 2 days.

Sun Pin (Ck4).

21/11/2019.

Tp without prejudice.

Lump Sum Repair
After spray photo




SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 20/11/2019

User ID : JeongCH

Section A - Accident Details	
Registration Number	SMB1501A
Case Reference Number	BUS/11/19/5028
Registration Date	10/20/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Zhai Jingbo
Type of Accident	Head to Rear
Accident Date and Time	11/18/2019 2:57 PM
Accident Reported Date and Time	11/18/2019 5:15 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB1501A - REAR LEFT PORTION SLB7531K (TP) - INSURED WITH MSIG
Prepared Date and Time	11/20/2019 5:02 PM
Chassis Number	VMAA222Z9E7002245
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$530.00	\$0.00
Total Spray Cost	\$876.00	\$0.00
Total Spare Part Cost	\$3,263.18	\$0.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$4,671.18	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	3.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	20/11/2019 5:15 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2019		21 Nov 2019 11:02 Edit Adj Rpt	\$3,800.00 Edit Estimates	\$3,800.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS		[Created by insurer]							
Insured:	TAN MEOW HWA, ID: S1114521C								
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB1501A	Date of Loss: 18/11/2019 00:00 - :59 [60 Months and 29 Days From LTA Reg Date (Man Yr)]							
Claim Type:	TP / 612038	Policy/Cover Note No.: 80455952QMY (Comprehensive) Coverage: 21/04/2019 - 20/04/2020							
Vehicle Reg. No. (Insured):	SLB7531K	Policy No. (Claimant):							
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jowyn Tay Mei Ling - 6643 1307]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 21/12/2019]								
Adj Asg. Remarks:	on WP, Car In. Liab: NR. Assign: LKK Auto Consultants (IHS appt full). Contact:Edy Jeong @ 9154 1195.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMB1501A (612038)
[SLB7531K]
TP
SMRT BUSES LTD
Nov 18 2019 12:00AM
[TAN MEOW HWA]
SMRT Automotive Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		View View in Browser v	
Assessment Reports						1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	25/11/19 08:45	Adjuster Immediate Advice				Load HTM	
Photos/Images						3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)				Thumbnail	Print
1	26/11/19 09:20	Chassis Number				Load JPG	<input checked="" type="checkbox"/>
2	26/11/19 09:21	Odometer Reading				Load JPG	<input checked="" type="checkbox"/>
3	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
4	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
5	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
6	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
7	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
8	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
9	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
10	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
11	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
12	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
13	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
14	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
15	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
16	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
17	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
18	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
19	26/11/19 09:21	General View				Load JPG	<input checked="" type="checkbox"/>
20	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
21	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
22	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
23	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
24	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
25	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
26	16/12/19 09:54	After Repair Photo				Load JPG	<input checked="" type="checkbox"/>
Documentation						1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)				Thumbnail	Print
1	21/11/19 09:55	REPAIR EST				Load PDF	
2	21/11/19 09:55	TP GIA				Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)				Thumbnail	Print
1	21/11/19 10:59	Email - Outsource Instruction				Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19020636/QTD3E2

Date: 30/12/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.	Policy No: 80455952QMY
Claimant	
Vehicle No : SMB1501A	Insured Vehicle No : SLB7531K
Date of Loss: 18/11/2019	Nature of Claim: TP Claim No: 612038

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMB1501A	Engine No:	50338180423822
Make & Model:	MAN NL320F (A22), 10.5 D (M)	Chassis No:	WMAA22ZZ9E7002245
Reg. Date:	20/10/2014 (Man. Year: 2014)	Odometer:	420145 km
Colour:	Multi-colour		
Engine Capacity:	10518 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	275/70 R22.5	Rear Tyre Size:	275/70 R22.5
Front Left Side:	Bridgestone 5 mm	Rear Left Side:	Bridgestone 5 mm
Front Right Side:	Bridgestone 5 mm	Rear Right Side:	Bridgestone 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,401.00	3,172.54	3,228.46	50.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,408.00	1,238.00	170.00	12.07
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	7,809.00	4,410.54	3,398.46	43.52
Approved Total (Overridden) (\$\$)		3,800.00		
Nett Amount (\$\$)	7,809.00	3,800.00	4,009.00	51.34

INSPECTION

Date of Assignment:	21/11/2019	
Date Inspected:	21/11/2019 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4 Singapore 757705
Estimated Period of Repair:	2.0 days	

Adjuster: OI SUN PIN

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 30 Dec 2019)	
Parts:	N/A	MAN NL320F (A22) 10.5 D (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB1501A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*LAMP,STOP:LED (MAN BUS)	Cracked	2,283.40 F	*2,283.40 FL
2	1		*LAMP,INDICATOR:LED (MAN BUS)	Cracked	1,274.10 F	*1,274.10 FL
3	1		*COVER:REAR TAIL LAMP,LH,FOR MAN A22 BUS	Crushed	974.70 F	*974.70 FL
4	1		*BUMPER:REAR,CENTRE,FOR MAN A22 BUS	Repair	1,868.80 F	*- FL

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	6,401.00	4,532.20
- List Item Discount on L Items 0.00/30.00% (\$\$)	0.00	1,359.66
Total Parts (\$\$)	6,401.00	3,172.54

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & REFIT LH REAR PORTION PARTS	New	530.00	530.00
2	TO RESPRAY LHS REAR PORTION	New	878.00	708.00
Gross Labour Cost (S\$)			1,408.00	1,238.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >