

Shiau Chan (LKKAuto)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Saturday, 11 April 2020 12:34 PM
To: Shiau Chan (LKKAuto); SUR
Cc: Claims
Subject: RE: SLG 186 T - OD CLAIM
Attachments: SLG 186 T - 141119 ADDENDUM.PDF

Dear Shiau Chan,

Please be-informed that our client had withdrawn claim from our end.

Attached amended GIA for your next action.

**Best Regards,
Kee Siang
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]
Sent: Friday, 22 November, 2019 11:35 AM
To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>
Subject: RE: SLG 186 T - OD CLAIM

Dear Kelvin,

Instructed by our client, please proceed to repair the insured vehicle **SLG 186T (Excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

Any check item or supplementary are subjected to further approval from our client.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 22 November 2019 9:00 AM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: SLG 186 T - OD CLAIM

Dear Kelvin,

Not yet approve.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Friday, 22 November 2019 8:28 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SLG 186 T - OD CLAIM

Dear Shiau Chan,

Any update on approval ?

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 21 November 2019 1:51 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>

Subject: RE: SLG 186 T - OD CLAIM

Dear Kelvin,

We are pending for approval from insurance.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Thursday, 21 November 2019 1:42 PM

To: SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SLG 186 T - OD CLAIM

Dear All,

Kindly assist to advise on approval.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

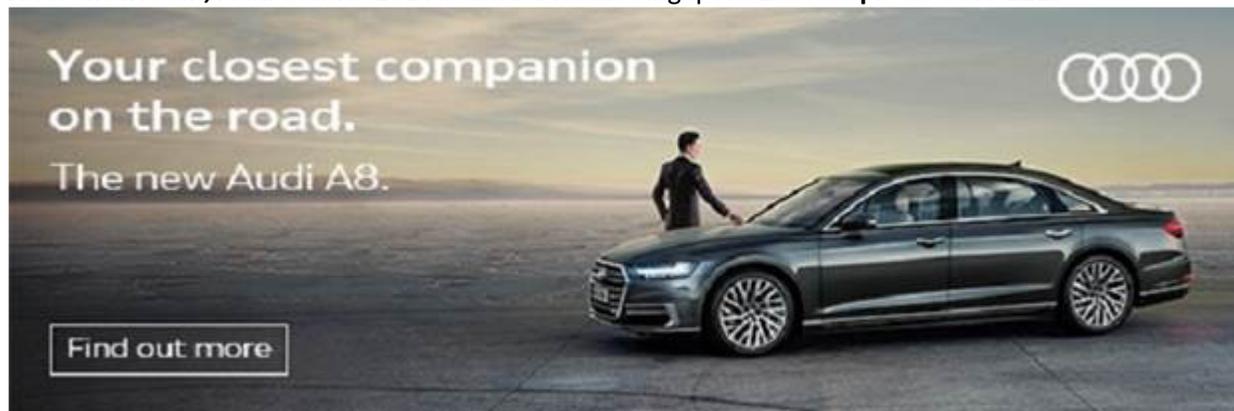
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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 20 November 2019 6:22 PM

To: 'SUR' <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: SLG 186 T - OD CLAIM

Dear All,

Attached is the marked estimate for your reference.

Kindly advise who is the OIC to follow up approval.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

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