

Cecilia Chong (LKK Auto)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
Sent: Friday, 20 December 2019 9:37 AM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/11/19/1041 - ACCIDENT ON 17/11/19 INVOLVING SMB140P AND SLR5395R ALONG EUNOS LINK JUNCTION WITH KAKI BUKIT AVE 2
Attachments: BUS 11 19 1041 INV.pdf; BUS 11 19 1041 LTA.pdf; BUS 11 19 1041 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB140P. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$7,150.00
Loss of Use	\$1,512.50 (5.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$8,669.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen


AUTHORIZATION TO ACT


I, SMRT BUSES LIMITED (the third party claimant") of 6, Ang Mo Kio Street 62
_____ (address), owner of SMB140P (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB140P that was damaged pursuant to the accident which occurred on 17/11/2019 (date) along EUNOS LINK JUNCTION WITH KAKI BUKIT AVE 2 (location) involving vehicle no/s SLR5395R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 05 (day) of Nov (month) 2020 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER **III- Direct Settlement (PODS)**

India Ref: MPC2019D0001472
Claimant Ref: SMB140P

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 8,500.00 (global sum) (~~repair cost~~), ~~CC~~ (~~loss of cash/rental~~), ~~CC~~ (~~loss of~~), vehicle no. SMB140P that was damaged pursuant to the accident which occurred on 17/11/2019 (date) at EUNOS LINK & KAKI BUKIT AVE 2 (location) involving vehicle no. SLR5395R (insured vehicle). This is pursuant to the inspection conducted on 20/11/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT BUSES LTD ("the third party claimant") of vehicle no. SMB140P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMB140P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 8,500.00 to SMRT BUSES LIMITED.

Dated this 05 day of Nov 20 20

CLAIMANT:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:

Signed by "the workshop" (with chop)

Patrick Tan
SXXXX253B

SMRT Buses Ltd
6 Ang Mo Kio Street 62
Singapore 569140

WITNESS:

Signature:

Name:

NRIC:

Address:

Nationality:

Occupation:



OSP

Signed by appointed Surveyor

LKK AUTO CONSULTANTS PTE LTD

199607198R

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191200181
Date : 06.12.2019
Vehicle No. : SMB140P
Your Ref No. : BUS/11/19/1041
Our Ref No. : 24104450
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add / (Discount) % Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00		\$	7,150.00
GRAND TOTAL				\$ 7,150.00

Remark :

Make/Model : MB CITARO O530
Accident Date : 17.11.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 19 Nov 2019 / 14:17:42

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: SLR5395R

Transaction Type: 18.32 Insurance Enquiry
(GIRO Payment)

Channel: External Agency

User ID: ESASBAH0 - BALQISH
BINTE ABDUL HALIL

Business Transaction Reference No.: 20191119141742595032

Search Date / Time: 17 Nov 2019 13:32:00

Insurance Company: INDIA INT'L INS PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Print Received Message

This mail is associated with :

***SMB140P (MPC2019D0001472)**
[SLR5395R]

TP

SMRT BUSES LTD
Nov 17 2019 1:00PM

[-]

SMRT Automotive Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/10/2020 10:45 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8669.50) - SMB140P - Claim Handler: C. Meenachi

Approved:8669.50:WE ARE KEEN ON DS