

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Thursday, 21 November 2019 1:48 pm
To: claims@premiumauto.com.sg
Cc: SUR; assignments
Subject: RE: SKX 1153 D - OD CLAIM

Dear Kelvin,

As instructed by our client, please proceed to repair the insured vehicle **SKX 1153D** (Excess \$ 0/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>
Sent: Thursday, 21 November 2019 10:06 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: SKX 1153 D - OD CLAIM

Dear Shirley,

Attached is the Addendum for your reference.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

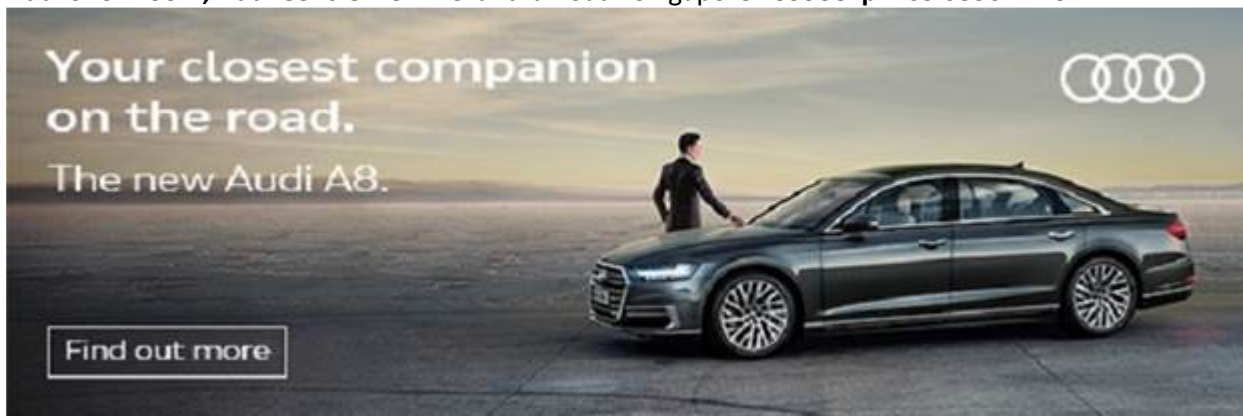
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 P. +65 9871 9902

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Sent: Wednesday, 20 November 2019 5:54 PM

To: 'Shirley Hiew (LKK Auto)' <ShirleyHiew@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SKX 1153 D - OD CLAIM

Dear Shirley,

Attached is the addendum GIA report and document for your reference.

Best Regards,
Kelvin Khoo
Claims Advisor

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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, 20 November 2019 5:27 PM
To: Claims <claims@premiumauto.com.sg>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SKX 1153 D - OD CLAIM

Hi Kelvin,

Addedum GIA report? Action taken still is reporting only.

CI & Driving?

Undertaking & interview form?

Please do let us have the complete documents next time.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 20 November 2019 11:06 am

To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SKX 1153 D - OD CLAIM

Dear All,

Attached is the marked estimated and video footage for your reference.

Kindly advise who is the OIC to follow up approval.

Thank you.

Best Regards,
Kelvin Khoo
Claims Advisor

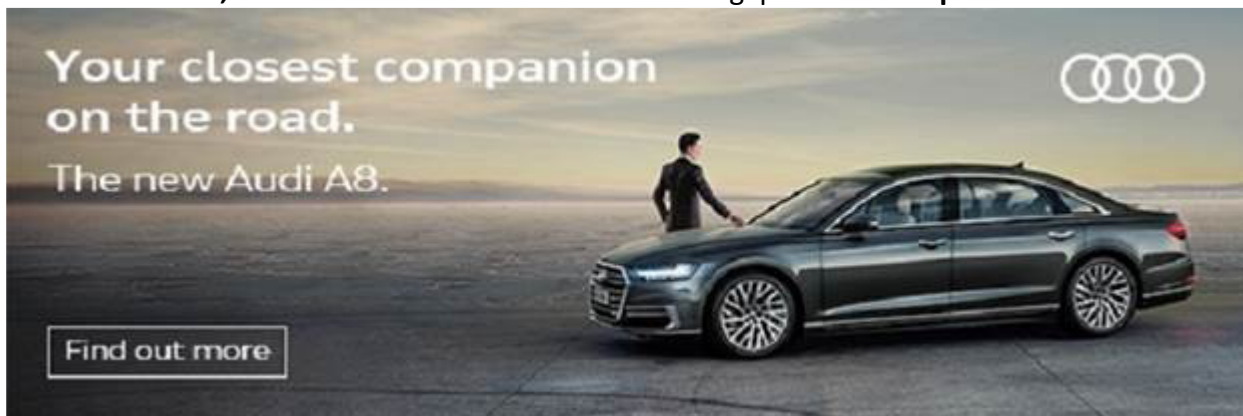
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Thank you