

114 CC31A1419020614/Avd302

ASSIGNMENT

Merimen

From:

Date:

20/11/2019

Estimated Cost:

OD TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLU 128M

at Workshop m/s:

Premium

of

55 Ubi Road 1

Insured:

Policy No.

1700063044-02

Claims No.

Sum Insured:

Excess:

0

(Client's Record)

Make of Veh:

10 am

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

205K

IDAC Accident Rpt:

Consistent? Yes or No

GIA / PR Seen:

Consistent? Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV

/

REP.

/

24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLU 128M.

Regn:

2017 Oct.

Type:

M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi Q7

cc 1984

Colour:

Black

A/C:

Insured / Std / NI / NA

Sp Reading

35495

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WAU222445 JD00 7163

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 255/55 R19

R: 255/55 R19

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIRY / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal

06

mm

R/Bal

06

mm

L/Bal

06

mm

L/Bal

06

mm

D.O.A.

17/11/19

D.O.L

20/11/19

Survey held at

Premium

Des. of Damages

Frt / Rear /

N/S

/ UIC

/ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	OD A16.
	SLU 128M-X
21/11/19	Revert via merimen
21/11/19	Rece approved \$1607 from Victor by merimen
21/11/19	Informed Troy c/A ex \$0 by email
22/1/2020	Final fig \$6672 (Red 12,337, 6590 confirmed by email

Date/Time, File Path to:

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Path to:

6/3- typist

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Insp (\$

☐

Workshop (\$

Survey Fee:

Transportation

5 x \$50 = \$250

Notes

Value:

Total

200

11

211

Report Format:

merimen

Final Sum / Total:

6672/2

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 21 November 2019 11:25 AM
To: Claims; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SLU 128 M ON 17/11/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SLU 128M (Excess S0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

AIG OIC- Hunchung.Gan@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 20 November 2019 1:14 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLU 128 M ON 17/11/2019

Dear all,

Survey was just carrier up by Adrian this morning, herein attached the estimate with marking for your reference. Kindly assist to update the claims status.

Thanks

Best Regards,

TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No: 129902371W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 19 November 2019 9:56 AM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SLU 128 M ON 17/11/2019

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 18 November 2019 11:49 AM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLU 128 M ON 17/11/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 20/11/2019, 10am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
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View Received Message

This mail is associated with :

***SLU128M (1690904133SG)**

OD

Nov 17 2019 11:50AM

[LAM JER WEI]

Premium Automobiles Pte Ltd

[Reply](#)[Reply All](#)[Mark as Unread](#)[Print Message](#)[Delete Message](#)[Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 21/11/2019 11:11 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$7607.00) - SLU128M - Claim Handler: Gan, Hunchung

Approved:7607.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To:	AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #08-16 Singapore 079120	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Gan, Hunchung	Date:	21 Nov 2019

Preliminary Advice

Vehicle No	: SLU128M	Accident Date	: 17/11/2019
Make	: AUDI Q7	Policy No.	: 1700063044-02
Assignment Date	: 20/11/2019	Excess	: S\$0.00
Date of Inspection	: 20/11/2019	Est. Duration of Repair	: 3.00
Inspection At	PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,009.00
Revised Amount	:S\$	7,607.00
Check Items (Estimated)	:S\$	410.00
Total	:S\$	8,017.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	205,000.00
COE / PARF Rebate	:S\$	99,692.00
Salvage Value	:S\$	
Margin for Repair	:S\$	105,308.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 18 November 2019 11:49 AM
To: 'Admin-D (LKKAuto)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SLU 128 M ON 17/11/2019
Attachments: SLU 128 M - 17112019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 20/11/2019, 10am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	159B
Vehicle Details	
Vehicle No.:	SLU128M
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Nov 2019
Vehicle Make:	AUDI
Vehicle Model:	Q7 2.0 TFSI QU (252 BHP)
Primary Colour:	Black
Manufacturing Year:	2017
Engine No.:	CYR047030
Chassis No.:	WALZZZ4M5JD004163
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$61,311.00
Original Registration Date:	09 Oct 2017
First Registration Date:	09 Oct 2017
Transfer Count:	0
Actual ARF Paid:	\$82,360.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	08 Oct 2027
PARF Rebate Amount:	\$61,770.00
Intended COE Rebate Details	
COE Expiry Date:	08 Oct 2027
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$48,109.00
COE Rebate Amount:	\$37,922.00
Total Rebate Amount:	\$99,692.00

The information contained herein is correct as at 20 Nov 2019

OK

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : LAM JER WEI
 Period of Insurance : 09 Oct 2019 To 08 Oct 2020
 Engine No. : CYR047030
 Chassis No. : WAUZZZ4M5JD004163

Vehicle No. : SLU128M
 Policy No. : 1700063044-02
 Endorsement No. :
 Issued Date : 10 Sep 2019

ABOUT THE COVER

Make/Model : AUDI Q7 2.0 TFSI

Engine Capacity/Tonnage : 1,984.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition:

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

LAM JER WEI - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1 Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408999 63862323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6336 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: United Overseas Bank Limited

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125266

PREMIUM LEASING -YCL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.



AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

39C238

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Gullermard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	18/11/2019 11:31
Date Of Accident	17/11/2019 11:50
Exact Location Of Accident	PAYA LEBAR BEFORE GEYLANG
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLU128M
Insured/Policyholder	
Name Of Registered Owner	LAM JER WEI
NRIC No	S8364159B
Email Address	SEANLJW@GMAIL.COM
Mobile Phone No	(LOCAL) +65-83991299
Alternative Phone No	OFFICE-83991299

Vehicle Particulars

Manufacturer	AUDI
Model	Q7 2.0 TFSI QU
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700063044-02
Cover Note Number	

Driver

Name of Driver	LAM JER WEI
NRIC No	S8364159B
Date Of Birth	23/10/1983
Occupation	INDOOR
Date Of Driving Pass	19/04/2014
Driving Experience	5 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83991299
Fax Number	
Contact Number	OFFICE-83991299
Email Address	SEANLJW@GMAIL.COM

Address	216 JALAN EUNOS #05-88
Postcode	419552
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

AUDI (SLU 128 M) WAS GOING STRAIGHT ON LANE 3 OF PAYA LEBAR ROAD HEADING TOWARDS STADIUM. AT THE INTERSECTION, KIA (SLB 5382 L) ABRUPTLY MADE A LANE CHANGE WITHOUT LOOKING AS VEHICLE IN FRONT OF HIM WAS WAITING TO TURN RIGHT FROM LANE 2. CONTACT WAS MADE AND SIDE SWIPED AUDI AT 11.50AM 17 NOVEMBER 2019. NOTE: INCIDENT WAS CAPTURED ON DASH CAM

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB5382L
Vehicle Make/Model/Colour	KIA FORTE K3
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE LENG HWEE JEFFREY
NRIC/Passport Number	S6843479C
Contact Number	90228250
Address	
Postcode	
Insurance Company Name	SOMPO INSURANCE SINGAPORE PTE. LTD.
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

18/11/2019
5:35

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Lee Han Hoo, Amy
NRIC/ID No: G18099426

AUDI (SLV28M) WAS GOING STRAIGHT ON LANE 3 OF PATA LERAP ROAD HEADING TOWARDS STADIUM AT THE INTERSECTION, KIA (SLB5382L) ABRUPTLY MADE A LANE CHANGE WITHOUT LOOKING AS VEHICLE IN FRONT OF HIM WAS WAITING TO TURN RIGHT FROM LANE 2. CONTACT WAS MADE AND SLIDE SWIPED AUDI AT 11.50 AM 17 NOVEMBER 2019.

NOTE: INCIDENT WAS CAPTURED ON DASH CAM

I/We declare the foregoing particulars are true in every respect.

Driver's Signature
(If driver is not the policyholder,
Date & Time)

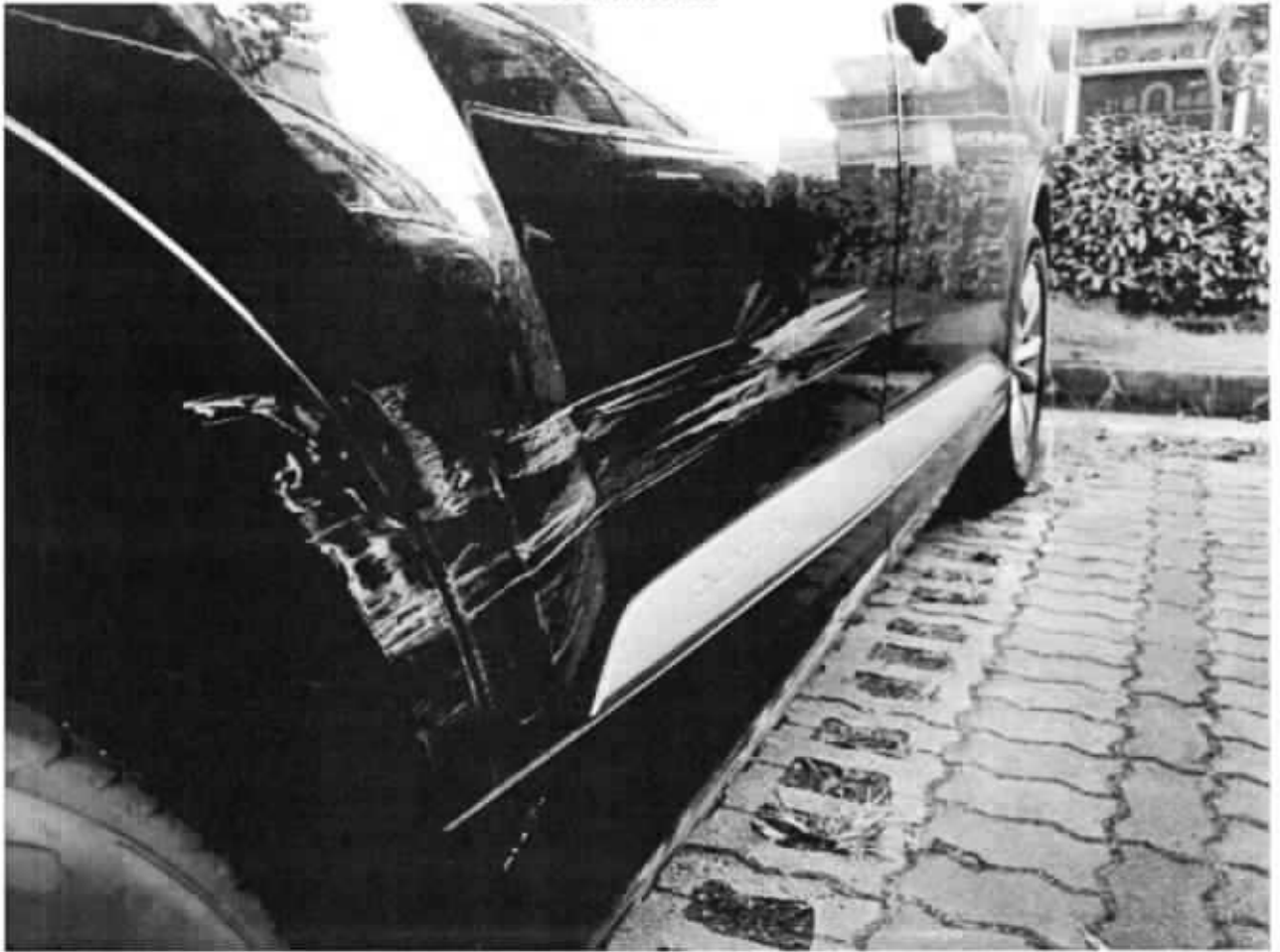
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 19552

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/19552/2019/NS
Date	:	19-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Lam Jer Wei
Address	:	216 Jalan Eunus #05-88 Singapore 419552
Telephone	:	(HP)+65 83991299
Type of Claim	:	Own Damage Claims
Policy No.	:	1700063044-02
Vehicle No	:	SLU 128 M
Model Code	:	Audi Q7 2.0 TFSI QU
Model / Year	:	9/10/2017
Engine No	:	CYR 047030
Chassis No	:	WAUZZZ4M5JD004163
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	17-Nov-19
Place of Accident	:	Paya Lebar Before Geylang

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLU 128 M

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rhs front door and rhs rear door multi-lock system and power window devices. Check function and renew in necessary.	S/N \$ 560.00 280 ✓	
2	To dismantle rhs front door panel trim. To remove and transfer rhs wing mirror assy.	S/N \$ 300.00 X	
3	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$ 2,700.00 600 ✓	
4	To respray rhs front door, rhs rear door, door covers and rhs door wheel arch trim.	\$ 3,800.00 1100 ✓	600 : Door 400 Door Cover x 02 Wheel Arc : 100 1800
5	To renew rhs rear rim and carry out wheel alignment.	S/N \$ 280.00 ✓	
6	To carry out diagnostic check.	S/N \$ 192.00 ✓	
TOTAL LABOUR CHARGES		: \$ <u>7,832.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 128 M

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
1	FRONT DOOR - RH	\$	3,570.00 +	
2	FRONT DOOR OUTER SEAL	NEC \$	229.00 +	
3	BONDING AGENT	NEC \$	45.00 +	
4	CLEANING SOLUTION	NEC \$	65.00 +	
5	FRONT DOOR CATCH	\$	117.00 +	
6	TYRE PRESSURE DATA PLATE	\$	38.00 +	
7	FRONT DOOR COVER - RH	\$	632.00	✓ 505.60
8	REAR DOOR - RH	\$	3,570.00	✓ 2856
9	REAR DOOR OUTER SEAL	NEC \$	229.00	✓ 182.80
10	BONDING AGENT	NEC \$	45.00	? 35.92
11	CLEANING SOLUTION	NEC \$	65.00	? 51.68
12	REAR DOOR ATTACHMENT PARTS	\$	89.00 +	
13	REAR DOOR CATCH	\$	96.00 +	
14	SILL PANEL SEAL - RH	\$	234.00 +	
15	REAR DOOR COVER - RH	\$	545.00	✓ 436
16	REAR WHEEL COVER - RH	\$	179.00	✓ 143.20
17	REAR ALUMINIUM RIM - RH	\$	1,116.00 +	
18	ALUMINIUM RIM RUBBER VALVE	4 \$	13.00 +	
19	SUNDRIES	\$	300.00	? 8.80
TOTAL SPARE PARTS		:	\$ 11,177.00	
TOTAL LABOUR CHARGES			\$ 7,832.00	
GRAND TOTAL			\$ 19,009.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Lj
Surveyed Date : 20/11/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 19552

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/19552/2019/NS
Date : 19-Nov-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

3 days - ok - jb - 20 Jan 20

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Lam Jer Wei
Address : 216 Jalan Eunos
#05-88
Singapore 419552
Telephone : (HP)+65 83991299
Type of Claim : Own Damage Claims
Policy No. : 1700063044-02
Vehicle No : **SLU 128 M**
Model Code : Audi Q7 2.0 TFSI QU
Model / Year : 9/10/2017
Engine No : CYR 047030
Chassis No : WAUZZZ4M5JD004163
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 17-Nov-19
Place of Accident : Paya Lebar Before Geylang

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle. SLU 128 M

S/n	Nature of Jobs		Estimated Charges	Surveyor's recommendations
1	To remove and transfer rhs front door and rhs rear door multi-lock system and power window devices. Check function and renew in necessary.	S/N \$	560.00	\$ 280.00
2	To dismantle rhs front door panel trim. To remove and transfer rhs wing mirror assy.	S/N \$	300.00	
3	To dismantle and renew rhs front door and rhs rear door. Re-organise crash management components. Reinstall all parts removed.	\$	2,700.00	\$ 600.00
4	To respray rhs front door, rhs rear door, door covers and rhs door wheel arch trim.	\$	3,800.00	\$ 1,100.00
5	To renew rhs rear rim and carry out wheel alignment.	S/N \$	280.00	\$ 280.00
6	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	<u>\$ 7,832.00</u>	<u>\$ 2,452.00</u>

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLU 128 M

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remarks</u>
1	FRONT DOOR - RH	\$ 3,570.00	
2	FRONT DOOR OUTER SEAL	NEC \$ 229.00	
3	BONDING AGENT	NEC \$ 45.00	
4	CLEANING SOLUTION	NEC \$ 65.00	
5	FRONT DOOR CATCH	\$ 117.00	
6	TYRE PRESSURE DATA PLATE	\$ 38.00	
7	FRONT DOOR COVER - RH	\$ 632.00	\$ 505.60
8	REAR DOOR - RH	\$ 3,570.00	\$ 2,856.00
9	REAR DOOR OUTER SEAL	NEC \$ 229.00	\$ 182.80
10	BONDING AGENT	NEC \$ 45.00	\$ 35.92
11	CLEANING SOLUTION	NEC \$ 65.00	\$ 51.68
12	REAR DOOR ATTACHMENT PARTS	\$ 89.00	
13	REAR DOOR CATCH	\$ 96.00	
14	SILL PANEL SEAL - RH	\$ 234.00	
15	REAR DOOR COVER - RH	\$ 545.00	\$ 436.00
16	REAR WHEEL COVER - RH	\$ 179.00	\$ 143.20
17	REAR ALUMINIUM RIM - RH	\$ 1,116.00	
18	ALUMINIUM RIM RUBBER VALVE	4 \$ 13.00	
19	SUNDRIES	\$ 300.00	\$ 8.80
TOTAL SPARE PARTS		\$ 11,177.00	\$ 4,220.00
TOTAL LABOUR CHARGES		\$ 7,832.00	\$ 2,452.00
GRAND TOTAL		\$ 19,009.00	\$ 6,672.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 22 January 2020 4:22 PM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;
SUR
Subject: RE: FINAL REVISION - SLU128M - OD AIG - SURVEYED 20 NOV 19

Dear Mr Boo,

Confirm repair cost of \$6672.00 before GST @ 3 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Saturday, 18 January 2020 5:02 PM
To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SLU128M - OD AIG - SURVEYED 20 NOV 19

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$6672.00 @ 3 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SLU 128 M

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1952/2019/NH

28th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SLU 128 M, Audi Q7 2.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SLU 128 M**, claimant, **Mr. Lam Jer Wei**, please find the related document per attached.

1. A copy of the Original invoice no. 85014911 – S\$ 7,139.04.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SLU 128 M

total pages

Premium Automobiles Pte
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:47

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014911 Date : 27/02/2020 Order : SLU0128M Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SLU0128M (V 34703)	Regn Date: 09/10/2017	Mileage: 35753	WIP No.: 19552
Model: Q7 2.0 TFSI QU (252 bhp) 4MBOI	Chassis: WAUZZZ4M5JD004163	Engine: CYR 047030	Dept: U
You have been assisted by :- UB-Nora (11)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.CHECK FUNCTION AND RENEW IN NECESSARY	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW RHS REAR DOOR. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	600.00	1.00	600.00
S	BODYWORK	M: TO RESPRAY RHS REAR DOOR, DOOR COVER AND RHS DOOR WHEEL ARCH TRIM	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT WHEEL ALIGNMENT	280.00	1.00	280.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A4M0853960G GRU	(A) (SK) COVER 25/11/1	Less 020%	1.00	632.00
X	A4M0833052E	(A) (SK) DOOR 25/11/19	Less 020%	1.00	3570.00
X	A4M0839911C	(A) (SK) SEAL 25/11/19	Less 020%	1.00	228.50
X	AD 355205A2	BONDAGENT	Less 020%	1.00	44.90
X	AD 00940104	CLEANER	Less 020%	1.00	64.60
X	A4M0853970G GRU	(A) (SK) COVER 25/11/1	Less 020%	1.00	545.00
X	A4M0854820A GRU	(A) (SK) COVER 25/11/1	Less 020%	1.00	179.00
X	A4M0837199	CLIP AP	Less 020%	10.00	1.10

Parts 4,220.00
Labour 0.00
Sublet 2,452.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,672.00

7% GST 467.04

Grand Total 7,139.04



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SLU 128 M

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1952/2019/TG
9 Dec 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

1 total pages

RE: CLAIM – OWNER’S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q7 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZ4M5JD004163
Vehicle Regn No. : **SLU 128 M**
Vehicle Mileage : 35753 KM
Vehicle Owner : Mr. Lam Jer Wei
Certificate No : 1700063044-02
Own Damage Excess : \$ 0.00 (Inclusive GST)
Accident Date : 17/11/2019
Place : Paya Lebar Before Geylang
Repair Cost : S\$ 7139 04
WIP No. : 19552
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Lang Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


16.10pm.
9/12/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Nov 2019 09:30		20 Nov 2019 17:00 Edit Adj Rpt	S\$6,672.00 Edit Estimates	S\$6,672.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	LAM JER WEI, ID: S8364159B, Tel: +6583991299, Email: SEANLJW@GMAIL.COM								
Vehicle Reg. No.:	SLU128M	Date of Loss:	17/11/2019 11:00 - :59 [25 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 1690904133SG	Policy/Cover Note No.:	1700063044-02 (Comprehensive)						
		Excess:	S\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 29/11/2019]								
Driver/Custodian:	LAM JER WEI (36 / Male) , NRIC: S8364159B, Tel: +6583991299 Email: SEANLJW@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (21/11/2019): Alert - Adj Mandate Approved (S\$7607.00) - SLU128M - Claim Handler: Gan, Hunchun... - AIG_SG (21/11/2019): SLU128M / OD / 17/11/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU128M (1690904133SG)
OD
Nov 17 2019 11:50AM
[LAM JER WEI]
Premium Automobiles Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser v		
Video			1 per page v ☒		
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	18/11/19 11:42	Video - Accident [Linked Accident Report Documents]		Load MP4	
2	18/11/19 11:42	Video - Accident [Linked Accident Report Documents]		Load MP4	
Assessment Reports					
			1 per page v ☒		
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/19 10:02	Adjuster Immediate Advice		Load HTM	
Photos/Images					
			3 per page v ☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/19 09:51	General View		Load JPG	☒
2	21/11/19 09:51	General View		Load JPG	☒
3	21/11/19 09:51	General View		Load JPG	☒
4	21/11/19 09:51	General View		Load JPG	☒
5	21/11/19 09:51	General View		Load JPG	☒
6	21/11/19 09:51	General View		Load JPG	☒
7	21/11/19 09:51	General View		Load JPG	☒
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17	21/11/19 09:51	General View		Load JPG	☒
18	21/11/19 09:51	General View		Load JPG	☒
19	21/11/19 09:51	General View		Load JPG	☒
20	21/11/19 09:51	General View		Load JPG	☒
21	21/11/19 09:51	General View		Load JPG	☒
22	22/01/20 16:15	Reinspection Photo		Load JPG	☒
23	22/01/20 16:15	Reinspection Photo		Load JPG	☒
24	22/01/20 16:15	Reinspection Photo		Load JPG	☒
Documentation					
			1 per page v ☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	21/11/19 09:42	Singapore Accident Statement		Load PDF	
2	21/11/19 09:42	Certificate of Insurance		Load PDF	
3	21/11/19 09:43	Insured's Driving License		Load PDF	
4	21/11/19 09:43	MARK ESTIMATE		Load PDF	

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
5	09/03/20 12:48	Workshop Invoice		Load PDF
6	09/03/20 12:48	Discharge Voucher		Load PDF

Linked Accident Report Documents

Video			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	18/11/19 11:42	Video - Accident		Load MP4
2	18/11/19 11:42	Video - Accident		Load MP4
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/12/19 19:29	Accident Statement		Load HTM
2	06/12/19 19:30	Accident Statement		Load HTM
3	06/12/19 19:31	Accident Statement		Load HTM
4	06/12/19 19:32	Accident Statement		Load HTM
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	18/11/19 11:41	Accident Photo		Load JPG
2	18/11/19 11:41	Accident Photo		Load JPG
3	18/11/19 11:41	Accident Photo		Load JPG
4	18/11/19 11:41	Accident Photo		Load JPG
5	18/11/19 11:41	Accident Photo		Load JPG
6	18/11/19 11:41	Accident Photo		Load JPG
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8	18/11/19 11:41	Accident Photo		Load JPG
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14	18/11/19 11:41	Accident Photo		Load JPG
15	18/11/19 11:41	Accident Photo		Load JPG
16	18/11/19 11:41	Accident Photo		Load JPG
17	18/11/19 11:41	Accident Photo		Load JPG
18	18/11/19 11:41	Accident Photo		Load JPG
19	18/11/19 11:41	Accident Photo		Load JPG
20	18/11/19 11:41	Accident Photo		Load JPG
21	18/11/19 11:41	Accident Photo		Load JPG
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	18/11/19 11:46	Sketch Plan		Load JPG
2	18/11/19 11:46	Sketch Plan #2		Load JPG

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

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Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19020614/AVD3E2

Date: 09/03/2020

REFERENCE

Insured/Claimant: LAM JER WEI Policy No: 1700063044-02
Date of Loss: 17/11/2019 Nature of Claim: OD Claim No: 1690904133SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLU128M**
Make & Model: AUDI Q7, 2.0 TFSI QU (A) Engine No: CYR047030
Reg. Date: 09/10/2017 (Man. Year: 2017) Chassis No: WAUZZZ4M5JD004163
Colour: Black Odometer: 35495 km
Engine Capacity: 1984 cc
Market Value/New Car Price: S\$205,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 255/55 R19 Rear Tyre Size: 255/55 R19
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,177.00	4,220.00	6,957.00	62.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,832.00	2,452.00	5,380.00	68.69
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,009.00	6,672.00	12,337.00	64.90
+ GST 7.00/7.00% (S\$)	1,330.63	467.04	863.59	64.90
Nett Amount (S\$)	20,339.63	7,139.04	13,200.59	64.90

INSPECTION

Date of Assignment: 20/11/2019
Date Inspected: 20/11/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR - RH	Not Necessary	3,570.00 FS	*- FS
2	1		*FRONT DOOR OUTER SEAL	Not Necessary	229.00 FS	*- FS
3	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
4	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
5	1		*FRONT DOOR CATCH	Not Necessary	117.00 FS	*- FS
6	1		*TYRE PRESSURE DATA PLATE	Not Necessary	38.00 FS	*- FS
7	1		*FRONT DOOR COVER - RH	Necessary	632.00 FS	*505.60 FS
8	1		*REAR DOOR - RH	Dented	3,570.00 FS	*2,856.00 FS
9	1		*REAR DOOR OUTER SEAL	Necessary	229.00 FS	*182.80 FS
10	1		*BONDING AGENT	Necessary	45.00 FS	*35.92 FS
11	1		*CLEANING SOLUTION	Necessary	65.00 FS	*51.68 FS
12	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	89.00 FS	*- FS
13	1		*REAR DOOR CATCH	Not Necessary	96.00 FS	*- FS
14	1		*SILL PANEL SEAL - RH	Not Necessary	234.00 FS	*- FS
15	1		*REAR DOOR COVER - RH	Necessary	545.00 FS	*436.00 FS
16	1		*REAR WHEEL COVER - RH	Cut	179.00 FS	*143.20 FS
17	1		*REAR ALUMINIUM RIM - RH	Not Necessary	1,116.00 FS	*- FS
18	4		*ALUMINIUM RIM RUBBER VALVE	Not Necessary	13.00 FS	*- FS
19	1		*SUNDRIES	Necessary	300.00 FS	*8.80 FS
Total Parts (S\$)					11,177.00	4,220.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER RHS FRONT DOOR AND RHS REAR DOOR MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. CHECK FUNCTION AND RENEW IN NECESSARY	New	560.00	280.00
2	TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND TRANSFER RHS WING MIRROR ASSY	New	300.00	0.00
3	TO DISMANTLE AND RENEW RHS FRONT DOOR AND RHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,700.00	600.00
4	TO RESPRAY RHS FRONT DOOR, RHS REAR DOOR, DOOR COVERS AND RHS DOOR WHEEL ARCH TRIM	New	3,800.00	1,100.00
5	TO RENEW RHS REAR RIM AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			7,832.00	2,452.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >