

ASS. REC. BY:

REF: CS/III/19020595/ Qyds⁹²

Special Instruction:

Savvy: Sun Pin

ASSIGNMENT (Office)

From (Person): ~~Memmen~~ Gabriel Wee

of III

Date/Time: 19/11/19 @ 4:09pm

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SGU 3587K

Insured: SHB 4383M

at Workshop m/s: Car pro Auto

Tel: 9338 2859

of Blk 6 woodlands Road Unit 399J

Policy No: Claim No:

Sum Insured: Excess:

Make of Veh: (Client's Record)

D.O.A. 15/11/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:20am @ 20/11/19

Person Contacted: Ms. Sri

Vehicle IN/OUT

Date/Time	Action/Instruction	Example
	SGU 3587K - CS / TCS18005805 / M/Vbn2	BVA: 27/3/2018
	SHB 4383M - CS / ARI / 19020319 / Dsd3	DoA: 15/11/2019

File No: Sun Pin

REF: III

ASSIGNMENT

From: _____ Date: 20/11/19

Estimated Cost: _____

OD / (TP) WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SQU 3587K

at Workshop m/s Car pro Auto

of Blk 6 woodlands Road unit 399J

Insured: Yew Tee Ind. Estate

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: work for Ms. Sini/JASON

9338 2859

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS (up)

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SQU 3587K Yr Regn: 11/May/2007

Type: (M) Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Honda stream. 1.8A cc 1799

Colour: Black. A/C: Insured / Std / NI / NA

Sp. Reading: 229066 T/Radio: Insured / Std / NI / NA

Eng/No: -

C/No: RN 61028462

Gen. Cond: Good / (Fair) / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or _____

Brake: In order / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 215 / 50 R17.

R: 215 / 50 R17.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

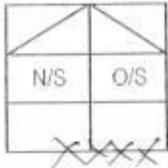
TOYO / (Y) OKO or _____

Front	Rear
R/Bal. <u>5</u> mm	R/Bal. <u>5</u> mm
L/Bal. <u>5</u> mm	L/Bal. <u>5</u> mm
D.O.A. <u>15/11/2019.</u>	D.O.I. <u>20/11/2019</u>

Survey held at Car Pro.

Des. of Damages: Frt / (Rear) / O/S / N/S / U/C / Rooftop or _____

The U/C / Chassis frame / Body Structure affected due to collision.



Date / Time	Action / Instruction
	MV = 25,000
	PV = 12,684
	NV = 12,316
	Confirm with Jason
	Finalize \$4,750 @ 6dys (Lis) (Red \$5621-36, 54%)

RECEIVED 24 FEB 2020

Date/Time, File Pass to? : Preli. Report

1) : Final Report

Date/Time, File Return to?

2) 24/2/20 Typist

Report Format:

(Lump Sum) / M.B.C.G. \$4750f

Days Of Repair: 6

Resurvey No. of Trip: 2

Arid Fee: : Site Insp (\$) _____

: Interview (\$) _____

: Tech. Insp (\$) _____

: Weekend (\$) _____

Survey Fee:	<u>350</u>
Transportation:	_____
S + RS. SI	_____
Fines	_____
Other	<u>11</u>
TOTAL	_____

Oi Sun Pin (LKK Auto)

From: JASON TAN <carproautost@gmail.com>
Sent: Monday, 17 February, 2020 1:10 PM
To: Oi Sun Pin (LKK Auto)
Subject: Re: Fw: SGU3587K_15112019.pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Sun Pin,

Ok to accept \$4750 and 6days.

Thank you

On Mon, Feb 17, 2020 at 9:01 AM Oi Sun Pin (LKK Auto) <sunpin@lkkauto.com> wrote:

Hi Jason,

Kindly refer the finalize amount \$4,750. Repair day 6 days. (L/S, before gst).

If agree please update.

Thank you.

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: JASON TAN [mailto:carproautost@gmail.com]
Sent: Wednesday, 12 February, 2020 2:20 PM
To: Oi Sun Pin (LKK Auto)
Cc: Veron Chen (LKKAuto)
Subject: Re: Fw: SGU3587K_15112019.pdf

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 19 November 2019 4:09 PM
To: Janice Kee; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sundari Nagarajan - III; Yen Leng Phua
Subject: RE: Pre Repair Survey for SGU 3587 K (Your Ref: SHB 4383 M Our Ref: TKS/C222-ACC-42788.19/yl)
Attachments: 20191119123159413.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SGU3587K and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Janice Kee [mailto:janice.kee@ksteoptr.com]
Sent: 19 November, 2019 3:59 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Sundari Nagarajan - III <sundari@iii.com.sg>; Yen Leng Phua <yenleng.phua@ksteoptr.com>
Subject: Re: Pre Repair Survey for SGU 3587 K (Your Ref: SHB 4383 M Our Ref: TKS/C222-ACC-42788.19/yl)

Dear Sir

Our client has agreed to the usage of LKK Auto Consultants Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,
Janice Kee
c/o Teo Keng Siang LLC
111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676

On Tue, Nov 19, 2019 at 3:44 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

Kindly ignore my previous email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext – 248

From: Janice Kee [mailto:janice.kee@ksteoptr.com]

Sent: 19 November, 2019 2:51 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Sundari Nagarajan - III <sundari@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>; Yen Leng Phua <yenleng.phua@ksteoptr.com>

Subject: Re: Pre Repair Survey for SGU 3587 K (Your Ref: SHB 4383 M Our Ref: TKS/C222-ACC-42788.19/yl)

Dear Sir

Our client has agreed to the usage of Form Team Adjusters Pte Ltd as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Form Team Adjusters Pte Ltd to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

*111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098*

Tel: 6333 4222 Fax: 6333 5676

On Tue, Nov 19, 2019 at 1:05 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

From: Janice Kee [mailto:janice.kee@ksteoptr.com]

Sent: 19 November, 2019 12:30 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Cc: Yen Leng Phua <yenleng.phua@ksteoptr.com>

Subject: Pre Repair Survey for SGU 3587 K (Your Ref: SHB 4383 M Our Ref: TKS/C222-ACC-42788.19/yl)

Dear Sir,

We attach herewith our Pre-repair survey letter for your attention.

Kindly let us have the surveyor list for our attention.

Thank you.

Regards,

Janice Kee

c/o Teo Keng Siang LLC

*111 North Bridge Road,
#29-07/08 Peninsula Plaza,
Singapore 179098
Tel: 6333 4222 Fax: 6333 5676*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry,

including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

张景祥大律師樓
(律師兼公証及宣誓官)

Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688
Email: KSTEOCO@singnet.com.sg
(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/C222-ACC-42788.19/yl (mc)
Your Ref : SHB 4383 M
Date : 19 November 2019

Secretary in charge: Yen Leng
Tel : 6333 4222 (ext 63)
Fax : 6333 5676 / 6333 5688
Email : yenleng.phua@ksteoptr.com

To: **India International Insurance Pte Ltd**
64 Cecil Street
#04-05 IOB Building
Singapore 049711
Attn: Motor Claim Dept

WITHOUT PREJUDICE
BY PDX 8172 & FAX 6224 4174

Cc: **Comfort Transportation Pte Ltd (Owner)**
C/o 383 Sin Ming Drive
Gas Building
Singapore 575717

BY POST ONLY



Dear Sirs

RE: ACCIDENT INVOLVING SGU 3587 K / SHB 4383 M / SJV 953 R ON 15/11/19 ALONG PIE TOWARDS CHANGI EXPRESSWAY

We are instructed by **Ong Chee Han** to notify you of a road traffic accident on 15/11/19 at about 13:00 hours at **ALONG PIE TOWARDS CHANGI EXPRESSWAY** involving our client's vehicle registration number **SGU 3587 K** and vehicle registration number **SHB 4383 M** driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle **SGU 3587 K** is now at the following workshop:-

CAR PRO AUTO

Yew Tee JTC Industrial Estate
Block 6 Woodlands Road
Unit 399J
Singapore 678008
Person I/C : Jason Tan
Contact : 93382859

Yours faithfully,


M/s Teo Keng Siang LLC
Encs (By Fax 6894 2883)

Teo Keng Siang
LL.M(Singapore),
LL.B (Hons) (Singapore)

**Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

Signature

Wong Yong Sheng, Kenneth
LL.B (Hons) University of Bristol

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	15/11/2019 16:39
Date Of Accident	15/11/2019 13:00
Exact Location Of Accident	PIE TOWARDS CHANGI EXPRESS WAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGU3587K
Insured/Policyholder	
Name Of Registered Owner	ONG CHEE HAN
NRIC No	S7727747A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-87380262
Alternative Phone No	OFFICE-87380262

Vehicle Particulars

Manufacturer	HONDA
Model	HONDA STREAM 1.8 A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	ECICS LIMITED
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	MPC19A00098100
Cover Note Number	

Driver

Name of Driver	ONG CHEE HAN
NRIC No	S7727747A
Date Of Birth	05/10/1977
Occupation	INDOOR
Date Of Driving Pass	21/05/1998
Driving Experience	21 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-87380262
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	APT BLK 217 PETIR ROAD #05-379
Postcode	670217
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	JURONG DIVISION HQ
Police Station Address	ROAD: 2 JURONG WEST AVENUE 5 , POSTCODE: 649482 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 18007910000 - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	WITH OWNER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SHB4383M
Vehicle Make/Model/Colour	COMFORT TAXI
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SJV953R
Vehicle Make/Model/Colour HYUNDAI JETZ
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name ONG CHEE HAN
Approximate Age
Injuries Sustain
Injured person in which vehicle? SGU3587K
Were seat belts worn? YES
Was this injured conveyed to hospital by ambulance? NO
Address APT BLK 217 PETIR ROAD #05-379
Postcode 670217

Sketch Plan

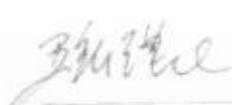
SKETCH PLAN

IMPORTANT NOTICE

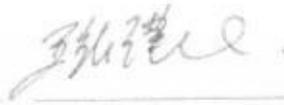
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(if driver is not the policyholder)
Date & Time:

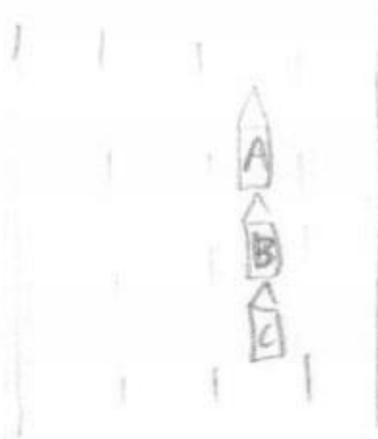


Reporting Centre Personnel's Signature
Name:
Employee ID:

Sketch Plan #2

SKETCH PLAN

Vehicle A SGU 3587K
 Vehicle B SHB 4383M
 Vehicle C SJV 953R



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

At the mention date & time of accident 15/11/2019 at about 13:00pm. I was driving along PE towards change Exportway, as I notice in front of me the vehicle brake and slow down so I follow and manage stop in time. Suddenly vehicle B "SHB 4383M" collided into my rear portion with impact very heavy and I came down and I notice there is third vehicle C "SJV 953R" collided into vehicle B "SHB 4383M" as so ~~vehicle B~~ vehicle B collided into my rear ^{car} portion. I have video footage camera recorded.

DECLARATION

I/we declare the following to be true and correct to the best of my/our belief.

[Signature] *[Signature]*
 I/we declare to the best of my/our belief that the above information is true and correct to the best of my/our belief.

[Signature]
 I/we declare to the best of my/our belief that the above information is true and correct to the best of my/our belief.



**SINGAPORE
POLICE FORCE**



J/20191115/7018

1 of 2

POLICE REPORT (NP299)

Report No. J/20191115/7018

Police Station Of Origin
Jurong Division HQ
2 Jurong West Avenue 5 SINGAPORE
649482
Tel No:1800-7910000

Date/Time Report Made 15/11/2019 14:41	Vide Report No.	Station Diary No.
Name Of Informant ONG CHEE HAN	Address 217 PETIR ROAD #05-379 SINGAPORE 670217	
ID Type / ID No. NRIC NO / S7727747A	Contact No. Home/Office:	Mobile: 87380262
Nationality SINGAPORE CITIZEN	Email Address LCKPATRICK@GMAIL.COM	
Occupation Building and construction project manager	Sex Male	Age 42
Institution/School Name	Date of Birth 05/10/1977	Race Chinese
Date/Time Of Incident 15/11/2019 12:58 - 15/11/2019 13:05	Location Of Incident PAN ISLAND EXPRESSWAY	

Brief details.

While driving suddenly back taxi SHB 4383M collision on my back portion of my car, SGU 3587K, behind the taxi is another car SJV 953R collision on the back fo the taxi.

after the collision, i feel pain on my back right portion and see a doctor. Unfit for duty for 3 days.

i got a car camera recorder the situation

Subjects Involved	
Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 15/11/2019 14:41
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE
POLICE FORCE**



J/20191115/7018

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. J/20191115/7018

Victim			
Person Name	ONG CHEE HAN		
ID Type	NRIC NO	ID No	S7727747A
Gender	Male	Age	42
Race	Chinese	Language	English
Occupation	Building and construction project manager	Address	217 PETIR ROAD #05-379 SINGAPORE 670217
Mobile No	87380262	Is Informant A Victim?	Yes
Person Name	ONG CHEE HAN (Informant)		

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 15/11/2019 14:41
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	747A
Vehicle Details	
Vehicle No.:	SGU3587K
Vehicle to be Exported:	No
Intended Deregistration Date:	22 Nov 2019
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8 A
Primary Colour:	Black
Manufacturing Year:	2007
Engine No.:	R18A1731930
Chassis No.:	RN61028462
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$17,174.00
Original Registration Date:	11 May 2007
First Registration Date:	11 May 2007
Transfer Count:	2
Actual ARF Paid:	\$18,892.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Apr 2022
COE Category:	E - Open Category
COE Period(Years):	5
PQP Paid:	\$26,004.00
COE Rebate Amount:	\$12,684.00
Total Rebate Amount:	\$12,684.00
Message	
Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 22 Nov 2019.

OK

Adjustment of Spare Parts Costs for Repairs SGU3587K

Item	Qty	Vehicle parts description	Estimate by
		List Items	
1	1	rear bumper / DD	\$595.00 /
2	2/1	RH rear bumper side retainer / BR.	\$28.00 /
2	2/1	RH rear bumper bracket / BR	\$44.00 /
3	1 set	rear bumper clips / NEC	\$35.00 30
3	2	tail lamp / SCR	\$720.00 /
4	2 sets	tail lamp clips / NEC.	\$42.00 /
4	1	tail gate / DD	\$1,026.00 902
5	1	tail gate lock X SVC.	\$110.00 X
5	1	tail gate lock striker X SVC	\$35.00 X
6	1	tail gate wiper arm X SVC	\$60.00 X
6	1	tail gate wiper blade SVC	\$55.00 X
7	1	tail gate wiper motor X SVC	\$288.00 X
7	1	tail gate weatherstrip / BR.	\$120.00 /
8	1	tail gate honda logo / NEC	\$25.00 /
8	1	tail gate stream logo / NEC	\$35.00 /
9	1	tail gate shock absorber LH X SVC	\$120.00 X
9	1	tail gate stopper X SVC	\$10.20 X
10	1	tail gate inner trim LH X SVC / CRU.	\$160.00 /
10	1	tail gate lower pull handle X SVC	\$55.00 X
11	1	tail gate centre garnish X SVC	\$80.00 X
11	1	rear end panel ? / DD	\$308.00 /
12	1	rear end panel top garnish ? / CRU.	\$118.00 /
12	1	rear end panel top garnish clips X SVC / NEC	\$20.00 / Nec
13	1	rear windscreen X SVC	\$1,025.00 X
13	2	rear windscreen glass moulding / NEC	\$55.00 /
14	2	rear wind screen inner seal / NEC	\$30.00 /
14	1	rear chassic frame ? X R.	\$350.00 X
15	1	rear fender X SVC. X R	\$795.00 X
15	1	rear fender inner trim LH X SVC / CRU	\$440.00 202
16	1 set	rear fender inner trim clips LH X SVC / NEC	\$28.00 / Nec
16	1	Exhaust assy ? / BT	\$542.00 /
17	1	Exhaust mounting X SVC / NEC.	\$93.00 /
17	1	towing cover X SVC.	\$95.00 X
18	2	carplate lamps X SVC.	\$109.50 X
			<u>\$7,651.70</u> 4,187
		Less 20%	<u>\$1,530.34</u> - 20%
			<u>\$6,121.36</u> 3,349.6

Special nett item			
2	1	windscreen sealant ✓ Nec.	\$60.00 40.
3	1	rear end panel sealant X ✓ Nec	\$60.00 40.
4	4	reverse sensor X N/N	\$380.00
5	1	number plate w casing X N/N	\$50.00
Total parts			<u>\$550.00</u> 80.

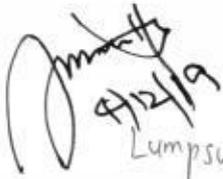
Adjustment of Labour Costs for Repairs

Spraying of affected areas, bootlid/ bumper/ end panel/ spare tyre panel/ fenders \$1,300.00 400. 1000

Carry out body cavity preservation \$120.00 X.

To remove and replaced damaged parts including straightening and repositioning replacement parts & panel beat, rear fender LH/RH, bootlid, end panel etc spare tyre tank panel \$1,400.00 400 1,200

- Check wiring \$80.00 30.
- Remove & reinstall rear windscreen \$150.00 120.
- Remove & refix bootlid componets \$80.00 60
- Remove & reinstall reverse sensor \$100.00 X
- Remove & reinstall rear boot upholstery \$100.00 X
- Remove & refix exhaust \$100.00 X/50
- Remove & reinstall upholstery \$120.00 X
- Remove & refix rear seats and cushion \$150.00 X/40.

Total labour  \$3,700.00 2,500
10371-36%

SunPin (LKK).
20/11/2019.
TP without Prejudice.

 9/12/19
Lumpsum Repair.
After spray photo

Repair day 4 days.
6

P = 3,328.88
N = 80
L = 2,500

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

6 days
L/S = \$4,750

5,908.8
- 20%
4,727.04

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Feb 2020 13:28 Edit Reg		19 Nov 2019 00:00 Edit Adj Rpt	S\$4,750.00 Edit Estimates	S\$4,750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS		[Created by adjuster]							
Insured:	-, Co. Reg. No.: -								
Main Claimant:	-								
Vehicle Reg. No.:	SGU3587K	Date of Loss:	15/11/2019 00:00 - :59 [150 Months and 4 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP	Policy/Cover Note No.:							
Vehicle Reg. No. (Insured):	SHB4383M	Policy No. (Claimant):							
		Excess:							
Repairer:	Car Pro Auto (HQ) Blk 6 Yew Tee Industrial Estate 399-J, Woodlands Road, 678008 Woodlands - Tel: 9750 6777								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 29/11/2019]								
ASSOCIATED MAIL RECEIVED			View All	Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>			View All	Search Tasks					
			Create New Task	Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGU3587K
[SHB4383M]**

TP

-
Nov 15 2019 12:00AM

[-]

Car Pro Auto

Upload Documents Upload Photos Compose New Letter			View	View in Browser ▼
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	25/11/19 09:04	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
2	25/11/19 09:04	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
3	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
4	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
5	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
6	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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8	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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10	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
11	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
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35	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
36	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
37	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
38	25/11/19 09:05	General View	 Load JPG	<input checked="" type="checkbox"/>
39	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
40	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
41	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
42	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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53	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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83	17/02/20 18:43	Dismantled Parts	Load JPG	<input checked="" type="checkbox"/>

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
84	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
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106	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
107	17/02/20 18:43	Dismantled Parts	 Load JPG	<input checked="" type="checkbox"/>
108	20/02/20 18:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
109	20/02/20 18:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
110	20/02/20 18:39	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>

Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 17:22	EMAIL FROM III ON 19/11/2019 TO ARRANGE SURVEY	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/11/19 08:50	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III19020595/QYD3S2
Date: 26/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

Claimant Vehicle No : SGU3587K

Insured Vehicle No : SHB4383M

Date of Loss: 15/11/2019

Nature of Claim: TP Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SGU3587K**
 Make & Model: HONDA STREAM, 1.8 (A) Engine No: R18A1731930
 Reg. Date: 11/05/2007 (Man. Year: 2007) Chassis No: RN61028462
 Colour: Black Odometer: 229066 km
 Engine Capacity: 1799 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/50 R17 Rear Tyre Size: 215/50 R17
 Front Left Side: Yokohama 5 mm Rear Left Side: Yokohama 5 mm
 Front Right Side: Yokohama 5 mm Rear Right Side: Yokohama 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,671.36	3,400.80	3,270.56	49.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,700.00	2,500.00	1,200.00	32.43
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,371.36	5,900.80	4,470.56	43.10
Approved Total (Overridden) (S\$)		4,750.00		
Nett Amount (S\$)	10,371.36	4,750.00	5,621.36	54.20

INSPECTION

Date of Assignment: 19/11/2019

Date Inspected: 20/11/2019 Inspected At:

Car Pro Auto (HQ)
 Blk 6 Woodlands Road Unit 399J Yew Tee Ind Estate
 Singapore 678008

Estimated Period of Repair: 6.0 days

Adjuster: OI SUN PIN

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 26 Feb 2020)
Parts: M1-MPV	HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SGU3587K)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Dented	595.00 FL	*595.00 FL
2	1		*REAR BUMPER SIDE RETAINER	O/s Broken	28.00 FL	*14.00 FL
3	1		*REAR BUMPER BRACKET	O/s Broken	44.00 FL	*22.00 FL
4	1		*SET REAR BUMPER CLIPS	Necessary	35.00 FL	*30.00 FL
5	2		*TAIL LAMP	Scratched	720.00 FL	*720.00 FL
6	2		*SETS TAIL LAMP CLIPS	Necessary	42.00 FL	*42.00 FL
7	1		*TAIL GATE	Dented	1,026.00 FL	*902.00 FL
8	1		*TAIL GATE LOCK	Serviceable	110.00 FL	*- FL
9	1		*TAIL GATE LOCK STRIKER	Serviceable	35.00 FL	*- FL
10	1		*TAIL GATE WIPER ARM	Serviceable	60.00 FL	*- FL
11	1		*TAIL GATE WIPER BLADE	Serviceable	55.00 FL	*- FL
12	1		*TAIL GATE WIPER MOTOR	Serviceable	288.00 FL	*- FL
13	1		*TAIL GATE WEATHERSTRIP	Broken	120.00 FL	*120.00 FL
14	1		*TAIL GATE HONDA LOGO	Necessary	25.00 FL	*25.00 FL
15	1		*TAIL GATE STREAM LOGO	Necessary	35.00 FL	*35.00 FL
16	1		*TAIL GATE SHOCK ABSORBER LH	Serviceable	120.00 FL	*- FL
17	1		*TAIL GATE STOPPER	Serviceable	10.20 FL	*- FL
18	1		*TAIL GATE INNER TRIM LH	Crushed	160.00 FL	*160.00 FL
19	1		*TAIL GATE LOWER PULL HANDLE	Serviceable	55.00 FL	*- FL
20	1		*TAIL GATE CENTRE GARNISH	Serviceable	80.00 FL	*- FL
21	1		*REAR END PANEL	Dented	308.00 FL	*308.00 FL
22	1		*REAR END PANEL TOP GARNISH	Crushed	118.00 FL	*118.00 FL
23	1		*REAR END PANEL TOP GARNISH CLIPS	Necessary	20.00 FL	*20.00 FL
24	1		*REAR WINDSCREEN	Serviceable	1,025.00 FL	*- FL
25	2		*REAR WINDSCREEN GLASS MOULDING	Necessary	55.00 FL	*55.00 FL
26	2		*REAR WINDSCREEN INNER SEAL	Necessary	30.00 FL	*30.00 FL
27	1		*REAR CHASSIS FRAME	Repair	350.00 FL	*- FL
28	1		*REAR FENDER	Serviceable	795.00 FL	*- FL
29	1		*REAR FENDER INNER TRIM LH	Crushed	440.00 FL	*292.00 FL
30	1		*SET REAR FENDER INNER TRIM CLIPS LH	Necessary	28.00 FL	*28.00 FL
31	1		*EXHAUST ASSY	Bent	542.00 FL	*542.00 FL
32	1		*EXHAUST MOUNTING	Necessary	93.00 FL	*93.00 FL
33	1		*TOWING COVER	Serviceable	95.00 FL	*- FL
34	2		*CARPLATE LAMPS	Serviceable	109.50 FL	*- FL
35	1		*WINDSCREEN SEALANT	Necessary	60.00 FS	*40.00 FS
36	1		*REAR END PANEL SEALANT	Necessary	60.00 FS	*40.00 FS
37	4		*REVERSE SENSOR	Not Necessary	380.00 FS	*- FS
38	1		*NUMBER PLATE W CASING	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	8,201.70	4,231.00
- List Item Discount on L Items 20.00/20.00% (S\$)	1,530.34	830.20

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount	
					Total Parts (S\$)	6,671.36	3,400.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAYING OF AFFECTED AREAS, BOOTLID / BUMPER / END PANEL / SPARE TYRE PANEL / FENDERS.	New	1,300.00	1,000.00
2	CARRY OUT BODY CAVITY PRESERVATION.	New	120.00	0.00
3	TO REMOVE AND REPLACED DAMAGED PARTS INCLUDING STRAIGHTENING AND REPOSITIONING REPLACEMENT PARTS & PANEL BEAT, REAR FENDER LH/RH, BOOTLID, END PANEL ETC. SPARE TYRE TANK PANEL.	New	1,400.00	1,200.00
4	CHECK WIRING.	New	80.00	30.00
5	REMOVE & REINSTALL REAR WINDSCREEN.	New	150.00	120.00
6	REMOVE & REFIX BOOTLID COMPONENTS.	New	80.00	60.00
7	REMOVE & REINSTALL REVERSE SENSOR.	New	100.00	0.00
8	REMOVE & REINSTALL REAR BOOT UPHOLSTERY.	New	100.00	0.00
9	REMOVE & REFIX EXHAUST.	New	100.00	50.00
10	REMOVE & REINSTALL UPHOLSTERY.	New	120.00	0.00
11	REMOVE & REFIX REAR SEATS AND CUSHION.	New	150.00	40.00
Gross Labour Cost (S\$)			3,700.00	2,500.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >