

Jasper Chua (LKK Auto)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: August 5, 2021 12:24 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF: CC3/AIG19020577/Kba3

Hi Jasper

Above matter refers.

Please be informed we have repudiated matter to our insured under T&C of our motor policy.

Kindly update TP and close off this matter at your end.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, 15 April 2021 9:27 am
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF: CC3/AIG19020577/Kba3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

Quantum mandate requested in Merimen.

Kindly review and have your approval .

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 31 March 2021 1:57 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 7506094786SG-003 | | Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF: CC3/AIG19020577/Kba3

Dear Jasper

Further to our email dated 02/12/2020.

Kindly urgently provide an update / latest developments with TP. Please do not follow with TP if there hasn't been any movement on this case for approximately 1 year.

Appreciate your reply asap.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Tan, Bennie-WZ

Sent: Wednesday, December 2, 2020 10:51 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 7506094786SG-003 | | Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF: CC3/AIG19020577/Kba3

Dear Jasper

Noted your email below.

Do surface if there is issues i.e. policy coverage etc.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, December 2, 2020 10:36 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK
REF: CC3/AIG19020577/Kba3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie ,

We refer to the matter above.

Further from the email below, we noticed that's a video footage and scene photos submitted by third party that is able to prove that our insured driver vehicle involve in current accident.

Hence, we will proceed to engage with the person in charge from insured company , inform third party claim and NCD issue.

We will further updates if there's issue.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 1 December 2020 10:43 AM
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF:
CC3/AIG19020577/Kba3

Dear Bennie ,

We refer to the matter above.

LOD received on July 2020. OI GIA report released from merimen on May 2020.

We have further review the case. TP reported that our insured driver swerved lane while our insured company unable to locate the driver from the time of accident. Hence, we do not have our insured driver statement on the accident process. We have yet to call or send letter to inform insured company to inform TP claim and NCD issue.

There is no development from TP after submission of LOD which is at July 2020. LOD uploaded in merimen for your pursual.

Kindly advise further instructions from you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Wednesday, 25 November 2020 3:42 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG Ref: 7506094786SG-003 | | Accident Involving SMG6015C / SHD9842L on 15/11/2019 *** LKK REF: CC3/AIG19020577/Kba3

Importance: High

Dear Jasper

Thank you for your email.

Please further advise what been done on this case since LOD received in July 2020. Separately, please ensure all necessary such as LOD are uploaded into merimen.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, November 24, 2020 11:26 AM

To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019 ***
LKK REF: CC3/AIG19020577/Kba3

This message is from an external sender; be cautious with links and attachments.

Dear Bennie,

The last updates from TP is at July 2020 , where TP send us the LOD.

Thanks

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Sent: Tuesday, 24 November, 2020 12:41 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: AIG Ref: 7506094786SG-003 || Accident Involving SMG6015C / SHD9842L on 15/11/2019

Hi LKK Team

We are reviewing this matter.

Kindly urgently provide an update / latest developments with TP. Please do not follow with TP if there hasn't been any movement on this case for approximately 1 year.

Appreciate your reply asap.

Best Regards

Bennie Tan

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.