

INS. CASE OWNER:

CC4/1111902 0576, 111 9189

LKK:  
IDAC:

Surveyor:

tanfich

DOI:

21/11/19

Date / Time:

20/11/19

Registered in Merimen:

20/11/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHA 2411J

Name of Insured : UTM

Insured Tel No. : HP:

Excess Sec II : S\$ D.O.A : 10/11/19

Is driver the owner? ( YES / NO ) Nature of Accident :

If NO, Driver Name / Age : LEE KEE UTM

Driver Tel No. : (V/L: YES / NO)

Claim No. :

Policy No. : meomsoit

Make / Model : Toyota

Place of Accident : PJ8

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SHA 2411J

SKZ 8238A

SMB 6299A

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:motorway  
7pINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

26/11 - Pending liability approval.  
12/12 - LOD in file pass R1 type report.  
19/12 - Pending mandate approval.  
20/12 - off \$690 (including acceptance).  
20/12 - TP report show R1-off \$7020 (pending acceptance).  
4/1 - sent @ \$7020, DV send (pending original documents).  
16/1 - DV in file pass Admin to close.

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA :

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

tanfich

Repair Cost: \$6600.00 (2 days) Reduction: \$15,754.62 % 70

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time:

Confirm with:

Confirm by:

tanfich

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No. : 28

If NO or B 28, Ass. Lia : 100 %

Repair Cost: (w/est) \$6300.00 (CIPIS instruction)

C-C (CIPIS instruction)

Loss of Rental (LOR): \$5 ( days)

Loss of Use (LOU): \$5 600.00 (5 60 x 10 days)

Loss of Income (LOI): \$5 (5 x days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LO ☐ [Tick only one]

GIA/LTA Search

Medical:

Disbursement:

Legal Cost

Total: \$5 7020.00

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Confirm by:

tanfich

Payee 1: \$5 7020.00

Name 1:

Motorway Car Care Centre Pte Ltd

Payee 2: (Strike if N.A.) \$5

Name 2:

Payee 3: (Strike if N.A.) \$5

Name 3:

Email ☐ Call ☐

1) Claim status: Normal/Reject/Private Settle

2) Report Format: TP

3) Survey fee: \$600/-

COPY SENT  
18/3/2020

Tanaka  
REG. REC. BY

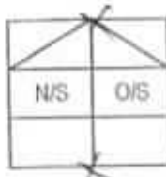
REP:

III  
9  
ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To inspect Vehicle No: \_\_\_\_\_  
at Workshop m/s Motorway  
at \_\_\_\_\_  
Insured: \_\_\_\_\_  
Policy No: \_\_\_\_\_  
Claims No: \_\_\_\_\_  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_  
IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: 8 days Res.: Yes or No  
Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SKZ 8233A Yr Regn: 2016.1 Feb.  
Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
Truck / Trailer or

Make: Ssangyong Tivoli 1.6 C.C. 1597  
Colour: White A/C: Insured / Std / NI / NA  
Sp. Reading: 100066 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
C/No: KPT30R1VSFP042083

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 205/60R16  
R: 205/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front Rear  
R/Bal. 6 mm R/Bal. 6 mm  
L/Bal. 6 mm L/Bal. 6 mm  
D.O.A. \_\_\_\_\_ D.O.I. 21/4/190945

Survey held at Motorway  
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

HS \$6600 (Red = \$15,754.62 / 70 %)

8 repair days + 1 sunday + 1 PRS = 10 days.

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee:

Transportation:

2)

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech. Invs (\$

☐ : Meet and (\$

S + RS \$

Phone

Other

TOTAL

Pop. Form:

Emp. Sum / U/C:

**MOTORWAY**1094 Lower Delta Road Motorway Building Singapore 169205  
Main +65.6468 2200 | Fax +65.6273 5535INDIA INTERNATIONAL INSURANCE PTE LTD  
MOTOR CLAIMS DEPARTMENT  
64 Cecil Street  
#04 / #05 IOB Building  
SINGAPORE 047911**ESTIMATES**VEHICLE NO : SKZB233A  
CHASSIS NO : KPT30B1V5FPD42083  
ENGINE NO : 17391002028296  
MAKE / MODEL : SSANGYONG / TIVOLI 1.6G 6AT ABS 2WD3  
YEAR : 2005  
DATE OF ACCIDENT : 10.11.2019 @ 1830HRS

YOUR INSURED VEHICLE NUMBER : SHA24111

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

	<u>PARTS DISCRPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>	
1	FRONT BONNET	1	\$ 1,200.00	\$ 1,200.00	X m
2	FRONT RADIATOR GRILLE	1	\$ 180.00	\$ 180.00	X m
3	FRONT SSANGYONG LOGO	1	\$ 110.00	\$ 110.00	X m
4	FRONT BUMPER UPPER	1	\$ 1,100.00	\$ 1,100.00	del
5	FRONT LOWER BUMPER LH	1	\$ 120.00	\$ 120.00	X m
6	FRONT LOWER BUMPER RH	1	\$ 120.00	\$ 120.00	?
7	FRONT BUMPER TOW COVER	1	\$ 75.00	\$ 75.00	X
8	FRONT BUMPER RETAINER LH	1	\$ 89.00	\$ 89.00	?
9	FRONT BUMPER RETAINER RH	1	\$ 89.00	\$ 89.00	?
10	FRONT BUMPER CENTER REINFORCEMENT	1	\$ 95.00	\$ 95.00	?
11	FRONT BUMPER INNER FOAM	1	\$ 150.00	\$ 150.00	?
12	FRONT BUMPER REINFORCEMENT	1	\$ 550.00	\$ 550.00	?
13	FRONT BUMPER LOWER GRILLE	1	\$ 145.00	\$ 145.00	del
14	FRONT HEADLAMP LH	1	\$ 1,900.00	\$ 1,900.00	X
15	FRONT HEADLAMP RH	1	\$ 1,900.00	\$ 1,900.00	X
16	FOGLAMP LH	1	\$ 175.00	\$ 175.00	X
17	FOGLAMP RH	1	\$ 175.00	\$ 175.00	X
18	SKID PLATE	1	\$ 95.00	\$ 95.00	X
19	FRONT SUPPORT PANEL	1	\$ 1,100.00	\$ 1,100.00	X
20	REAR BOOTLID	1	\$ 1,200.00	\$ 1,200.00	del
21	REAR BOOT LOCK	1	\$ 280.00	\$ 280.00	X m
22	REAR BOOT SSANG YONG LOGO	1	\$ 110.00	\$ 110.00	del
23	REAR BOOT TIVOLI EMBLEM	1	\$ 89.00	\$ 89.00	del
24	REAR BOOT SSANGYONG EMBLEM	1	\$ 89.00	\$ 89.00	del
25	REAR WINDSCREEN MOULDING	1	\$ 250.00	\$ 250.00	del
26	REAR BUMPER UPPER	1	\$ 1,000.00	\$ 1,000.00	del
27	REAR LOWER BUMPER LH	1	\$ 145.00	\$ 145.00	del
28	REAR LOWER BUMPER RH	1	\$ 145.00	\$ 145.00	del
29	REAR BUMPER RETAINER LH	1	\$ 89.00	\$ 89.00	X m
30	REAR BUMPER RETAINER RH	1	\$ 89.00	\$ 89.00	X m

4380

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company

Owner ID: 438D

**Vehicle Details**

Vehicle No.: SKZ8233A

Vehicle to be Exported: No

Intended Deregistration  
Date: 17 Dec 2019

Vehicle Make: SSANGYONG

Vehicle Model: TIVOLI 1.6G 6AT ABS  
2WD

Primary Colour: White

Manufacturing Year: 2015

Engine No.: 17391002028296

Chassis No.: KPT30B1VSFP042083

Maximum Power  
Output: 94.1 kW (126 bhp)

Open Market Value: \$19,987.00

Original Registration  
Date: 03 Feb 2016

First Registration Date: 03 Feb 2016

Transfer Count: 0

Actual ARF Paid: \$19,987.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes

PARF Eligibility Expiry  
Date: 02 Feb 2026

PARF Rebate Amount: \$14,990.00

**Intended COE Rebate Details**

COE Expiry Date: 02 Feb 2026

COE Category: A - Car up to 1600cc &  
97kW (130bhp)

COE Period(Years): 10

QP Paid: \$45,002.00

COE Rebate Amount: \$27,572.00

**Total Rebate Amount: \$42,562.00**

The information contained herein is correct as at 17 Dec 2019

OK

MV: \$58K.

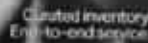
Rebate: \$42562.

Nett: \$15438.



### Advanced Search

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Location Map

J Tang	83541233
Mahin Wang	88525745
Joyce Wong	81987778
Desmond Koh	52398588

Based on 2.50% interest rate



**MOTORWAY**1094 Lower Delta Road Motorway Building Singapore 169205  
Main +65.6468 2200 | Fax +65.6273 5535INDIA INTERNATIONAL INSURANCE PTE LTD  
MOTOR CLAIMS DEPARTMENT  
64 Cecil Street  
#04 / #05 IOB Building  
SINGAPORE 047911**ESTIMATES**VEHICLE NO. : SK28233A  
CHASSIS NO : KPT30B1V5FP042083  
ENGINE NO : 17391002028296  
MAKE / MODEL : SSANGYONG / TIVOLI 1.6G 6AT ABS 2WD3  
YEAR : 2005  
DATE OF ACCIDENT : 10.11.2019 @ 1830HRS

LKK Auto Consultants hence notify

the Repairer of the following:

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- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

YOUR INSURED VEHICLE NUMBER : SHA2411J

	<u>PARTS DISCRPTION</u>	<u>QTY</u>	<u>List Price</u>	<u>Total List Price</u>	
1	FRONT BONNET	1	\$ 1,200.00	\$ 1,200.00	X
2	FRONT RADIATOR GRILLE	1	\$ 180.00	\$ 180.00	?
3	FRONT SSANGYONG LOGO	1	\$ 110.00	\$ 110.00	?
4	FRONT BUMPER UPPER	1	\$ 1,100.00	\$ 1,100.00	de ✓
5	FRONT LOWER BUMPER LH	1	\$ 120.00	\$ 120.00	de X
6	FRONT LOWER BUMPER RH	1	\$ 120.00	\$ 120.00	?
7	FRONT BUMPER TOW COVER	1	\$ 75.00	\$ 75.00	X
8	FRONT BUMPER RETAINER LH	1	\$ 89.00	\$ 89.00	?
9	FRONT BUMPER RETAINER RH	1	\$ 89.00	\$ 89.00	?
10	FRONT BUMPER CENTER REINFORCEMENT	1	\$ 95.00	\$ 95.00	?
11	FRONT BUMPER INNER FOAM	1	\$ 150.00	\$ 150.00	?
12	FRONT BUMPER REINFORCEMENT	1	\$ 550.00	\$ 550.00	?
13	FRONT BUMPER LOWER GRILLE	1	\$ 145.00	\$ 145.00	de ✓
14	FRONT HEADLAMP LH	1	\$ 1,900.00	\$ 1,900.00	X
15	FRONT HEADLAMP RH	1	\$ 1,900.00	\$ 1,900.00	X
16	FOGLAMP LH	1	\$ 175.00	\$ 175.00	X
17	FOGLAMP RH	1	\$ 175.00	\$ 175.00	X
18	SKID PLATE	1	\$ 95.00	\$ 95.00	X
19	FRONT SUPPORT PANEL	1	\$ 1,100.00	\$ 1,100.00	X
20	REAR BOOTLID	1	\$ 1,200.00	\$ 1,200.00	de ✓
21	REAR BOOT LOCK	1	\$ 280.00	\$ 280.00	?
22	REAR BOOT SSANG YONG LOGO	1	\$ 110.00	\$ 110.00	de ✓
23	REAR BOOT TIVOLI EMBLEM	1	\$ 89.00	\$ 89.00	de ✓
24	REAR BOOT SSANGYONG EMBLEM	1	\$ 89.00	\$ 89.00	de ✓
25	REAR WINDSCREEN MOULDING	1	\$ 250.00	\$ 250.00	de ✓
26	REAR BUMPER UPPER	1	\$ 1,000.00	\$ 1,000.00	de ✓
27	REAR LOWER BUMPER LH	1	\$ 145.00	\$ 145.00	de ✓
28	REAR LOWER BUMPER RH	1	\$ 145.00	\$ 145.00	de ✓
29	REAR BUMPER RETAINER LH	1	\$ 89.00	\$ 89.00	?
30	REAR BUMPER RETAINER RH	1	\$ 89.00	\$ 89.00	?

31	REAR BUMPER TOW COVER	1	\$	75.00	\$	75.00	X
32	REAR BUMPER LOWER BRACKET	1	\$	89.00	\$	89.00	del
33	REAR BUMPER REINFORCEMENT	1	\$	580.00	\$	580.00	?
34	REAR TAILLAMP LH	1	\$	850.00	\$	850.00	X
35	REAR TAILLAMP RH	1	\$	850.00	\$	850.00	X
36	REAR FOGLAMP	1	\$	450.00	\$	450.00	CH
37	REAR BUMPER REFLECTOR LENS LH	1	\$	120.00	\$	120.00	?
38	REAR BUMPER REFLECTOR LENS RH	1	\$	120.00	\$	120.00	?
39	REAR BOOT LICENSE PLATE GARNISH	1	\$	350.00	\$	350.00	?

Total \$ 16,338.00  
 LESS 10% \$ 163.38  
 Total \$ 16,174.62

#### SPECIAL NETT ITEM

1	FRONT BUMPER CLIPS	1	\$	40.00	\$	30 40.00	new
2	FRONT NUMBER PLATE W FRAME	1	\$	40.00	\$	40.00	on
3	FRONT BUMPER CLIPS	1	\$	40.00	\$	40.00	* Rejected
4	REAR WINDSCREEN SEALANT	1	\$	60.00	\$	60.00	re
5	REAR NUMBER PLATE W FRAME	1	\$	40.00	\$	40.00	on
6	REAR BUMPER CLIPS	1	\$	40.00	\$	30 40.00	new
TOTAL SPECIAL NETT					\$	260.00	

#### LABOUR

1	TO DISMANTLE FRONT DAMAGE PARTS, CUT AND WELD FRONT SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S FRONT CHASSIS FRAME AND REPLACE RECOMMENDED PARTS.	\$	1,200.00	400
2	TO PUTTY & SPRAY PAINTING ON FRONT AFFECTED AREAS	\$	1,000.00	450
3	TO REMOVE, REARRANGE ELECTRICAL WIRING, CHECK LIGHTING & RESET HEADLAMP FOCUSING	\$	180.00	30
4	TO DISMANTLE REAR DAMAGE PARTS, CUT AND WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S REAR CHASSIS FRAME AND REPLACE RECOMMENDED PARTS.	\$	1,600.00	1000
5	TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS	\$	1,000.00	900
6	REMOVE & REFIT REAR WINDSCREEN GLASS	\$	180.00	120
7	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES	\$	180.00	60
8	TO CARRY OUT DIAGNOSTIC TEST	\$	400.00	200
9	TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS	\$	180.00	30

Total Labour \$ 5,920.00  
 SUB ToTal \$ 22,354.62  
 GST @ 7% \$ 1,564.82  
 Grand Total \$ 23,919.44

LABOUR PER DAY - \$400  
 SPRAY PAINT - \$450

Prepared By :-  
 ANNIE TEW  
 Motor Claims  
 TEL: 6571 9642 FAX: 6278 5535  
 EMAIL: annee@motorway.com.sg

Taufik 97495749/67418434  
 WP  
 21/11/19 @ 945  
 Eodays  
 taufik@lkkauto.com  
 sur@lkkauto.com  
 Lump sum  
 Resuming after repair

## Nivitha (LKK Auto)

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**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Wednesday, 20 November 2019 9:10 AM  
**To:** Tew Ai Nee; 'sur@lkkauto.com'; Admin-D (LKKAuto)  
**Cc:** Zuhaidah Samsuri  
**Subject:** RE: Request PRI for SKZ8233A DOA: 10.11.2019  
**Attachments:** SKZ8233A 10112019 TP.PDF

9.43am @ 20/11/2019  
p: Ainee  
v: In  
s: Tuhaleh

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKZ8233A and let us have your report urgently.

This claim will be handled by Ms Aida.

\*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,  
**Gabriel Wee**



64 Cecil Street, #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext - 248

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**From:** Tew Ai Nee [mailto:ainee@motorway.com.sg]  
**Sent:** 19 November, 2019 4:13 PM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear All,

- LKK Auto Consultants Pte Ltd

Thanks & Regards  
Ainee

---

**From:** Motor Claim - III [mailto:motorclaim@iii.com.sg]  
**Sent:** Tuesday, 19 November, 2019 4:07 PM  
**To:** Tew Ai Nee <ainee@motorway.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>  
**Subject:** RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.



We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

*Best Regards,*  
**Gabriel Wee**



64 Cecil Street; #05 - IOB Building  
Singapore 049711  
Tel: 6347 6100, Ext – 248

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**From:** Tew Ai Nee [<mailto:aine@motorway.com.sg>]

**Sent:** 19 November, 2019 3:11 PM

**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>; Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>

**Subject:** RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear All,

We would like to request for a third-party motor claim survey, details as follow;

Our Vehicle: SKZ8233A

Your Insured: SHA2411J

DOA: 10.11.2019

Kindly arrange 20/11/2019 on 2pm, address as follow;

1094 LOWER DELTA ROAD

MOTORWAY BUILDING

SINGAPORE 169205

Thanks & Regards

Ainee

---

**From:** Zuhaidah Samsuri [<mailto:aida@iii.com.sg>]

**Sent:** Monday, 18 November, 2019 4:13 PM

**To:** Tew Ai Nee <[aine@motorway.com.sg](mailto:aine@motorway.com.sg)>

**Subject:** RE: Request Liability Status for SKZ8233A DOA: 10.11.2019

WITHOUT PREJUDICE

Dear Annie,

We refer to your below email.

Liability is clear, please liaise with our surveyor for D/S subject to the consistency of the damages.

Best Regards

**Aida Samsuri**

Motor & Work Injury Claims Dept  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 257 Fax: 6224 4174  
Email: [aida@iii.com.sg](mailto:aida@iii.com.sg)  
Co. Reg Number: 198705792K

---

**From:** Tew Ai Nee [<mailto:aineer@motorway.com.sg>]  
**Sent:** Monday, 18 November, 2019 4:08 PM  
**To:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** RE: Request Liability Status for SK28233A DOA: 10.11.2019

Dear Ms Aida,

Please check for the liability status.

Thanks & Regards  
Ainee

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**From:** Motor Claim - III [<mailto:motorclaim@iii.com.sg>]  
**Sent:** Monday, 18 November, 2019 3:27 PM  
**To:** Tew Ai Nee <[aineer@motorway.com.sg](mailto:aineer@motorway.com.sg)>  
**Cc:** Zuhaidah Samsuri <[aida@iii.com.sg](mailto:aida@iii.com.sg)>  
**Subject:** RE: Request Liability Status for SK28233A DOA: 10.11.2019

Dear Annie,

Our Insured has reported this accident.

Our officer in charge is Miss Aida.

Daniel Pooi  
**Motor & Work Injury Claims Department**  
**India International Insurance Pte Ltd**  
64 Cecil Street #04-02 IOB Building  
Singapore 049711  
Tel: 6347 6100 Ext 202 Fax: 6224 4174  
**S&P 'A-' rated Company**



---

**From:** Tew Ai Nee [<mailto:aineer@motorway.com.sg>]  
**Sent:** Monday, 18 November, 2019 1:06 PM  
**To:** Motor Claim - III <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>  
**Subject:** Request Liability Status for SK28233A DOA: 10.11.2019

Dear All,

Kindly advise did your insured report the accident.  
Attach a copy of report for reference.

Best Regards,  
Annie Tew  
Motor Claims  
**Claims Department / Motorway Car Care Centre Pte Ltd**  
1094 Lower Delta Road  
Motorway Building, Singapore 169205  
DID: 6571 9642 Fax: 6278 5535

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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## Print Received Message

This mail is associated with :

**\*SKZ8233A (MCT19110244)**

**[SHA2411J]**

TP

AUTOMOBILE LEASING PTE LTD

Nov 10 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Motorway Car Care Centre Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 18/02/2020 09:29 AM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (S\$7020.00) - SKZ8233A - Claim Handler: Zuhaidah Bte Samsuri

Approved:7020.00:Please negotiate COR @ \$6000 plus GST. Thanks.

...CLAIM SUBFOLDER...(Pending for Survey Report)  
Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2019 <a href="#">Edit Reg</a>		20 Nov 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>\$56,420.00</b> <a href="#">Edit Estimates</a>	<b>\$56,420.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]	
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	AUTOMOBILE LEASING PTE LTD, Co. Reg. No.: 200701438D		
Vehicle Reg. No.:	SKZ8233A	Date of Loss:	10/11/2019 18:00 - :59 [45 Months and 7 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19110244	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHA2411J	Policy No. (Claimant):	19-MV001182-R03
		Excess:	
Repairer:	Motorway Car Care Centre Pte Ltd (HQ) 1094 Lower Delta Road, Motorway Building, 169205 Bukit Merah - Tel: 65719666/64682200		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 29/11/2019]		

ASSOCIATED MAIL RECEIVED

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- III\_SG (18/02/2020): Alert - Adj Mandate Approved (\$57020.00) - SKZ8233A - Claim Handler: Zuhaidah Bt...
- III\_SG (26/12/2019): Alert - Adj Mandate Approved (\$50.00) - SKZ8233A - Claim Handler: Zuhaidah Bte S...

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents




















































\*SKZ8233A (MCT19110244)  
[SHA2411J]  
TP  
AUTOMOBILE LEASING PTE LTD  
Nov 10 2019 6:00PM  
[COMFORT TRANSPORTATION PTE LTD]  
Motorway Car Care Centre Pte Ltd

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Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/19 09:59	Odometer Reading		Load JPG <input checked="" type="checkbox"/>
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Photos/Images			3 per page	<input checked="" type="checkbox"/>
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Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/11/19 14:53	EMAIL FROM III DD 20112019	 Load PDF	
2	20/11/19 14:53	TP GIA REPORT	 Load PDF	
3	22/11/19 17:43	TP ESTIMATE- MARKED	 Load PDF	
4	15/01/20 11:11	LOD & LOA	 Load PDF	
5	15/01/20 11:11	TAX INVOICE	 Load PDF	
6	05/02/20 15:12	LOD	 Load PDF	
7	19/03/20 10:09	AUTHORISATION TO ACT FORM	 Load PDF	
8	19/03/20 10:09	DISCHARGE VOUCHER	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	21/11/19 09:00	Singapore Accident Statement	 Load PDF	

Documents Checklist



<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b>			
<div></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer			
<small>Note: Remarks are private unless you show it to other parties.</small>			

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)  
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933  
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

**VEHICLE DAMAGE INSPECTION REPORT**

**Our File No:** CC4/III19020576/T1GS3Q2  
**Date:** 19/03/2020

**REFERENCE**

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
<b>Claimant</b>		<b>Insured Vehicle No :</b>	SHA2411J
<b>Vehicle No :</b>	SKZ8233A		
<b>Date of Loss:</b>	10/11/2019	<b>Nature of Claim:</b>	TP
		<b>Claim No:</b>	MCT19110244

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

Reg No:	SKZ8233A	Engine No:	17391002028296
Make & Model:	SSANGYONG TIVOLI, 1.6 G 6AT ABS 2WD (A)	Chassis No:	KPT30B1VSFP042083
Reg. Date:	03/02/2016 (Man. Year: 2015)	Odometer:	100066 km
Colour:	White		
Engine Capacity:	1597 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

**CONDITION OF TYRES**

Front Tyre Size:	205/60 R16	Rear Tyre Size:	205/60 R16
Front Left Side:	Michelin 6 mm	Rear Left Side:	Michelin 6 mm
Front Right Side:	Michelin 6 mm	Rear Right Side:	Michelin 6 mm

*The above values represent the remaining tyre treads depth*

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	14,964.20	5,052.80	9,911.40	66.23
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,920.00	3,190.00	2,730.00	46.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	20,884.20	8,242.80	12,641.40	60.53
Approved Total (Overridden) (S\$)		6,420.00		
Nett Amount (S\$)	20,884.20	6,420.00	14,464.20	69.26
+ Loss of Use (10.0 x S\$60.00/day) (S\$)		600.00		
Nett Liability (S\$)		7,020.00		

**INSPECTION**

Date of Assignment:	20/11/2019	
Date Inspected:	21/11/2019	Inspected At: Motorway Car Care Centre Pte Ltd (HQ) 1094 Lower Delta Road, Motorway Building Singapore 169205
Estimated Period of Repair:	8.0 days	

**Adjuster:** MOHD TAUFIKH BIN HAMID

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	M1-SUV	SSANGYONG TIVOLI 1.6 G 6AT ABS 2WD (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SKZ8233A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Not Necessary	1,200.00 FL	*- FL
2	1		*FRONT RADIATOR GRILLE	Not Necessary	180.00 FL	*- FL
3	1		*FRONT SSANGYONG LOGO	Not Necessary	110.00 FL	*- FL
4	1		*FRONT BUMPER UPPER	Deformed	1,100.00 FL	*1,100.00 FL
5	1		*FRONT LOWER BUMPER LH	Not Necessary	120.00 FL	*- FL
6	1		*FRONT LOWER BUMPER RH	Not Necessary	120.00 FL	*- FL
7	1		*FRONT BUMPER TOW COVER	Not Necessary	75.00 FL	*- FL
8	1		*FRONT BUMPER RETAINER LH	Not Necessary	89.00 FL	*- FL
9	1		*FRONT BUMPER RETAINER RH	Not Necessary	89.00 FL	*- FL
10	1		*FRONT BUMPER CENTER REINFORCEMENT	Not Necessary	95.00 FL	*- FL
11	1		*FRONT BUMPER INNER FOAM	Not Necessary	150.00 FL	*- FL
12	1		*FRONT BUMPER REINFORCEMENT	Not Necessary	550.00 FL	*- FL
13	1		*FRONT BUMPER LOWER GRILLE	Deformed	145.00 FL	*145.00 FL
14	1		*FRONT HEADLAMP LH	Not Necessary	1,900.00 FL	*- FL
15	1		*FRONT HEADLAMP RH	Not Necessary	1,900.00 FL	*- FL
16	1		*FOGLAMP LH	Not Necessary	175.00 FL	*- FL
17	1		*FOGLAMP RH	Not Necessary	175.00 FL	*- FL
18	1		*SKID PLATE	Not Necessary	95.00 FL	*- FL
19	1		*FRONT SUPPORT PANEL	Not Necessary	1,100.00 FL	*- FL
20	1		*REAR BOOTLID	Bent	1,200.00 FL	*1,200.00 FL
21	1		*REAR BOOT LOCK	Not Necessary	280.00 FL	*- FL
22	1		*REAR BOOT SSANGYONG LOGO	Necessary	110.00 FL	*110.00 FL
23	1		*REAR BOOT TIVOLI EMBLEM	Necessary	89.00 FL	*89.00 FL
24	1		*REAR BOOT SSANGYONG EMBLEM	Necessary	89.00 FL	*89.00 FL
25	1		*REAR WINDSCREEN MOULDING	Necessary	250.00 FL	*250.00 FL
26	1		*REAR BUMPER UPPER	Cracked	1,000.00 FL	*1,000.00 FL
27	1		*REAR LOWER BUMPER LH	Deformed	145.00 FL	*145.00 FL
28	1		*REAR LOWER BUMPER RH	Deformed	145.00 FL	*145.00 FL
29	1		*REAR BUMPER RETAINER LH	Not Necessary	89.00 FL	*- FL
30	1		*REAR BUMPER RETAINER RH	Not Necessary	89.00 FL	*- FL
31	1		*REAR BUMPER TOW COVER	Not Necessary	75.00 FL	*- FL
32	1		*REAR BUMPER LOWER BRACKET	Deformed	89.00 FL	*89.00 FL
33	1		*REAR BUMPER REINFORCEMENT	Cracked	580.00 FL	*580.00 FL
34	1		*REAR TAILLAMP LH	Not Necessary	850.00 FL	*- FL
35	1		*REAR TAILLAMP RH	Not Necessary	850.00 FL	*- FL
36	1		*REAR FOGLAMP	Cracked	450.00 FL	*450.00 FL
37	1		*REAR BUMPER REFLECTOR LENS LH	Not Necessary	120.00 FL	*- FL
38	1		*REAR BUMPER REFLECTOR LENS RH	Not Necessary	120.00 FL	*- FL
39	1		*REAR BOOT LICENSE PLATE GARNISH	Not Necessary	350.00 FL	*- FL
40	1		*FRONT BUMPER CLIPS	Necessary	40.00 FS	*30.00 FS
41	1		*FRONT NUMBER PLATE W FRAME	Cracked	40.00 FS	*40.00 FS
42	1		*FRONT BUMPER CLIPS	Repeated	40.00 FS	*- FS
43	1		*REAR WINDSCREEN SEALANT	Necessary	60.00 FS	*60.00 FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*REAR NUMBER PLATE W FRAME	Cracked	40.00 FS	*40.00 FS
45	1		*REAR BUMPER CLIPS	Necessary	40.00 FS	*30.00 FS
				Sub Total (\$\$)	16,598.00	5,592.00
				- List Item Discount on L Items 10.00/10.00% (\$\$)	1,633.80	539.20
				Total Parts (\$\$)	14,964.20	5,052.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO DISMANTLE FRONT DAMAGE PARTS, CUT AND WELD FRONT SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S FRONT CHASSIS AND REPLACE RECOMMENDED PARTS.	New	1,200.00	400.00
2	TO PUTTY & SPRAY PAINTING ON FRONT AFFECTED AREAS.	New	1,000.00	450.00
3	TO REMOVE, REARRANGE ELECTRICAL WIRING, CHECK LIGHTING & RESET HEADLAMP FOCUSING.	New	180.00	30.00
4	TO DISMANTLE REAR DAMAGE PARTS, CUT AND WELD REAR SUPPORT PANEL, KNOCK, STRAIGHTEN AND RESHAPE O/S REAR CHASSIS AND REPLACE RECOMMENDED PARTS.	New	1,600.00	1,000.00
5	TO PUTTY & SPRAY PAINTING ON REAR AFFECTED AREAS.	New	1,000.00	900.00
6	REMOVE & REFIT REAR WINDSCREEN GLASS.	New	180.00	120.00
7	TRANSFER REAR BOOTLID MECHANISM AND ACCESSORIES.	New	180.00	60.00
8	TO CARRY OUT DIAGNOSTIC TEST.	New	400.00	200.00
9	TO CHECK REAR WIRES, CONNECTORS, REPLACE DAMAGED LAMPS REVERSE SENSORS.	New	180.00	30.00
Gross Labour Cost (\$\$)			5,920.00	3,190.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >