Shu Pei (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Wednesday, 20 November 2019 9:45 AM

To: 'Motor Claim - III'; assignments
Cc: 'Zuhaidah Samsuri'; Admin A

Subject: RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 20 November 2019 9:10 AM

To: Tew Ai Nee <ainee@motorway.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>

Cc: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SKZ8233A and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: Tew Ai Nee [mailto:ainee@motorway.com.sg]

Sent: 19 November, 2019 4:13 PM

To: Motor Claim - III < motorclaim@iii.com.sg; Zuhaidah Samsuri < aida@iii.com.sg>

Subject: RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear All,

LKK Auto Consultants Pte Ltd

Thanks & Regards Ainee

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Tuesday, 19 November, 2019 4:07 PM

To: Tew Ai Nee <ainee@motorway.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Tew Ai Nee [mailto:ainee@motorway.com.sg]

Sent: 19 November, 2019 3:11 PM

To: Zuhaidah Samsuri <aida@iii.com.sg>; Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: Request PRI for SKZ8233A DOA: 10.11.2019

Dear All,

We would like to request for a third-party motor claim survey, details as follow;

Our Vehicle: SKZ8233A Your Insured: SHA2411J

DOA: 10.11.2019

Kindly arrange 20/11/2019 on 2pm, address as follow;

1094 LOWER DELTA ROAD MOTORWAY BUILDING SINGAPORE 169205

Thanks & Regards

Ainee

From: Zuhaidah Samsuri [mailto:aida@iii.com.sg]
Sent: Monday, 18 November, 2019 4:13 PM
To: Tew Ai Nee <ainee@motorway.com.sg>

Subject: RE: Request Liability Status for SKZ8233A DOA: 10.11.2019

WITHOUT PREJUDICE

Dear Annie,

We refer to your below email.

Liability is clear, please liaise with our surveyor for D/S subject to the consistency of the damages.

Best Regards

Aida Samsuri

Motor & Work Injury Claims Dept India International Insurance Pte Ltd 64 Cecil Street #04/#05 IOB Building Singapore 049711

Tel: 6347 6100 Ext 257 Fax: 6224 4174

Email: <u>aida@iii.com.sg</u> Co. Reg Number: 198703792K

From: Tew Ai Nee [mailto:ainee@motorway.com.sg]

Sent: Monday, 18 November, 2019 4:08 PM To: Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Request Liability Status for SKZ8233A DOA: 10.11.2019

Dear Ms Aida,

Please check for the liability status.

Thanks & Regards Ainee

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Monday, 18 November, 2019 3:27 PM **To:** Tew Ai Nee <ainee@motorway.com.sg> **Cc:** Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: Request Liability Status for SKZ8233A DOA: 10.11.2019

Dear Annie,

Our Insured has reported this accident.

Our officer in charge is Miss Aida.

Daniel Pooi

Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6100 Ext 202 Fax: 6224 4174

S&P 'A-' rated Company



From: Tew Ai Nee [mailto:ainee@motorway.com.sg]

Sent: Monday, 18 November, 2019 1:06 PM **To:** Motor Claim - III < motorclaim@iii.com.sg>

Subject: Request Liability Status for SKZ8233A DOA: 10.11.2019

Dear All,

Kindly advise did your insured report the accident.

Attach a copy of report for reference.

Best Regards, Annie Tew Motor Claims

Claims Department / Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road

Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535

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both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

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